

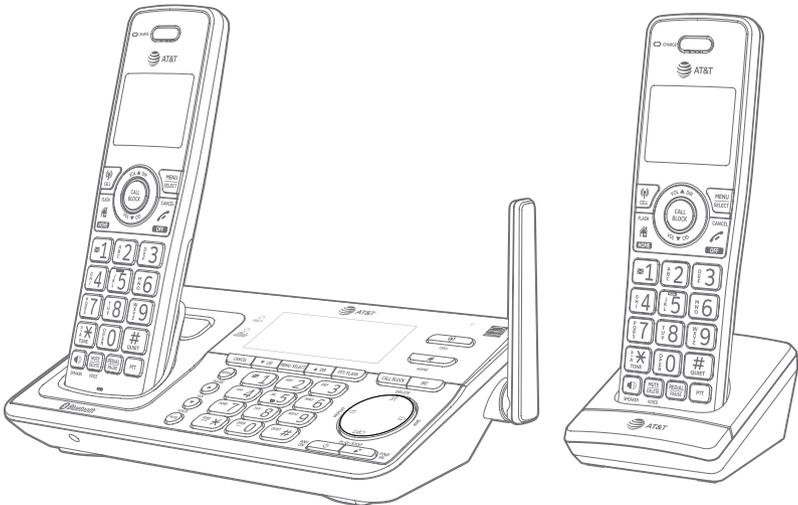


# AT&T

## Complete user's manual

DLP73210/DLP73410/DLP73440/  
DLP73450/DLP73510/DLP73540

DECT 6.0 cordless telephone/  
answering system with  
BLUETOOTH® wireless technology



# Congratulations

on purchasing your new AT&T product. Before using this AT&T product, please read the **Important safety information** section on pages 1-3 of this manual. Please thoroughly read this Complete user's manual for all the feature operations and troubleshooting information necessary to install and operate your new AT&T product. You can also visit our website at <https://telephones.att.com> or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

This telephone meets the California Energy Commission regulations for energy consumption. Your telephone is set up to comply with the energy-conserving standards right out of the box. No further action is necessary.

This telephone system is compatible with certain AT&T DECT 6.0 cordless headsets. Visit <https://telephones.att.com/accessories> for a list of compatible cordless headsets.

Model number: DLP73210 (two-handset system)  
DLP73410/DLP73440/DLP73450 (four-handset system)  
DLP73510/DLP73540 (five-handset system)

Type: DECT 6.0 cordless telephone/answering system with  
BLUETOOTH® wireless technology

Serial number: \_\_\_\_\_

Purchase date: \_\_\_\_\_

Place of purchase: \_\_\_\_\_

Both the model and serial numbers of your AT&T product can be found on the bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.



The ENERGY STAR® program ([www.energystar.gov](http://www.energystar.gov)) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

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# Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



Quick start guide



Smart call blocker leaflet



Telephone base



Cordless handset  
(2 for DLP73210)  
(4 for DLP73410/  
DLP73440/DLP73450)  
(5 for DLP73510/  
DLP73540)



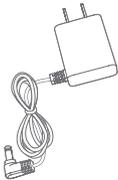
Charger for cordless  
handset with power  
adapter installed  
(1 for DLP73210)  
(3 for DLP73410/  
DLP73440/DLP73450)  
(4 for DLP73510/  
DLP73540)



Battery for cordless  
handset  
(2 for DLP73210)  
(4 for DLP73410/  
DLP73440/DLP73450)  
(5 for DLP73510/  
DLP73540)



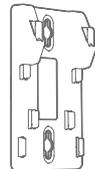
Battery  
compartment cover  
(2 for DLP73210)  
(4 for DLP73410/  
DLP73440/DLP73450)  
(5 for DLP73510/  
DLP73540)



Power adapter for  
telephone base



Telephone line cord



Wall-mount bracket

# Complete user's manual

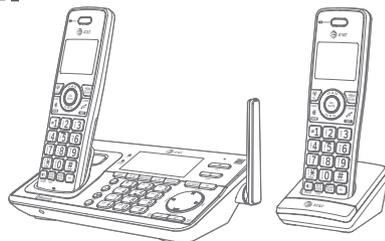
DLP73210/DLP73410/DLP73440/

DLP73450/DLP73510/DLP73540

DECT 6.0 cordless telephone/

answering system with

BLUETOOTH® wireless technology



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# Important safety information



This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

## Safety information

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- ▶ Read and understand all instructions in the user's manual. Observe all markings on the product.
- ▶ Avoid using a telephone during a thunderstorm. There might be a slight chance of electric shock from lightning.
- ▶ Do not use a telephone in the vicinity of a gas leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. In an inadequately ventilated environment, the user should not plug the phone into a power outlet, nor put a charged handset into the cradle where there are concentrations of flammable or flame-supporting gases. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- ▶ Do not use this product near water or when you are wet. For example, do not use it in a wet basement or shower, nor next to a swimming pool, bathtub, kitchen sink, and laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- ▶ Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- ▶ If this product does not operate normally, read the **Troubleshooting** section on pages 148-157 of this user's manual. If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section on pages 166-167. Do not open this product except as may be directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- ▶ Replace batteries only as described in your user's manual (pages 15-17). Do not burn or puncture batteries — they contain caustic chemicals.
- ▶ The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- ▶ For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.



### CAUTIONS:

- ▶ Use only the power adapters provided with this product. To obtain a replacement, visit our website at <https://telephones.att.com>, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.



**CAUTION:** To prevent risk of fire or battery explosion, replace with the correct battery type. Dispose of used batteries according to the instructions.

- ▶ Disconnect the telephone line from the equipment before open the battery door.  
Do not use the battery in following conditions:
  - ▶ High or low extreme temperature during use, storage or transportation.
  - ▶ Replacement of a battery with an incorrect type that can defeat a safeguard.

Getting started

## Important safety information

- ▶ Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
- ▶ Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
- ▶ A battery subjected to extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.
- ▶ Use only the supplied rechargeable battery or replacement battery (model BT162342/BT262342). To order, visit our website at **<https://telephones.att.com>** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- ▶ The applied nameplate is located at the bottom or near of the product.

### **Especially about cordless telephones**

---

- ▶ Privacy: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the handset by radio waves, so there is a possibility that your cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- ▶ Electrical power: The telephone base of this cordless telephone must be connected to a working electrical outlet which is not controlled by a wall switch. Calls cannot be made from the handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- ▶ Potential TV interference: Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.
- ▶ Rechargeable batteries: This product contains nickel-metal hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- ▶ Nickel-metal hydride rechargeable batteries: Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.



The RBRC Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickel-metal hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. You may call 1-800-8-BATTERY® for locations accepting spent Ni-MH batteries.

The RBRC Seal and 1-800-8-BATTERY® are registered trademarks of Call2recycle, Inc.

## Important safety information

### **Precautions for users of implanted cardiac pacemakers**

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Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

#### **Pacemaker patients:**

- ▶ Should keep wireless telephones at least six inches from the pacemaker.
- ▶ Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- ▶ Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

### **ECO mode**

---

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

### **Especially about telephone answering systems**

---

Two-way recording: This unit does not sound warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the conversation.

## **SAVE THESE INSTRUCTIONS**

You must install and charge the battery before using the cordless handset.



See pages 15-17 for easy instructions.

Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base can be placed on a flat surface or vertically mounted on the wall (page 18). For optimum range and better reception, place the telephone base in a central and open location.

You may hear interference if your cellular phone is too close to the telephone base during a **CELLULAR** call. Make sure that your Bluetooth enabled cellular phone is within 15 feet of the telephone base in order to maintain a clear and consistent connection between your Bluetooth cell phone, telephone base and cell tower.

If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (page 13). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

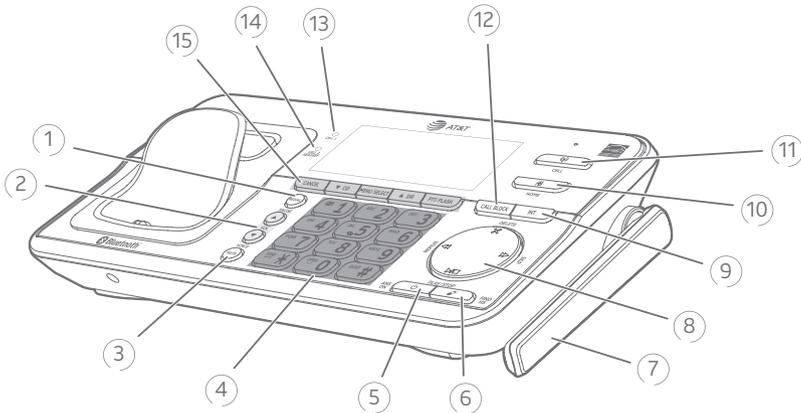
Your product may be shipped with a protective sticker covering the handset or telephone base display - remove it before use.

For customer service or product information, visit our website at <https://telephones.att.com> or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

### **Avoid placing the telephone base and charger too close to:**

- ▶ Communication devices such as television sets, VCRs, or other cordless telephones.
- ▶ Excessive heat sources.
- ▶ Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- ▶ Excessive dust sources such as a workshop or garage.
- ▶ Excessive moisture.
- ▶ Extremely low temperature.
- ▶ Mechanical vibration or shock, such as on top of washing machine or workbench.

# Quick reference guide - telephone base



## 1 REDIAL/PAUSE

- ▶ Press repeatedly to view the last 10 numbers dialed (page 60).
- ▶ While entering numbers, press and hold to insert a dialing pause (page 80).

## 2 ▼VOL▲

- ▶ Press to adjust the volume during message playback (page 135).
- ▶ Press to adjust the listening volume during a call (page 57).
- ▶ When the phone is not in use, press to adjust the telephone base ringer volume for all lines (page 33).

## 3 MUTE/VOICE

- ▶ During a call, press to mute the microphone (page 57).
- ▶ While the telephone base is ringing, press to silence the ringer temporarily (page 56).
- ▶ When the telephone is not in use, press to activate the voice-controlled application of connected cell phone (page 30).

## 4 ✉ 1

- ▶ While reviewing a caller ID log entry, press repeatedly to add or remove **1** in front of the telephone number before dialing or saving it in the directory.
- ▶ Press and hold to set (page 37) or to dial your voicemail number.

## TONE\*/a>A

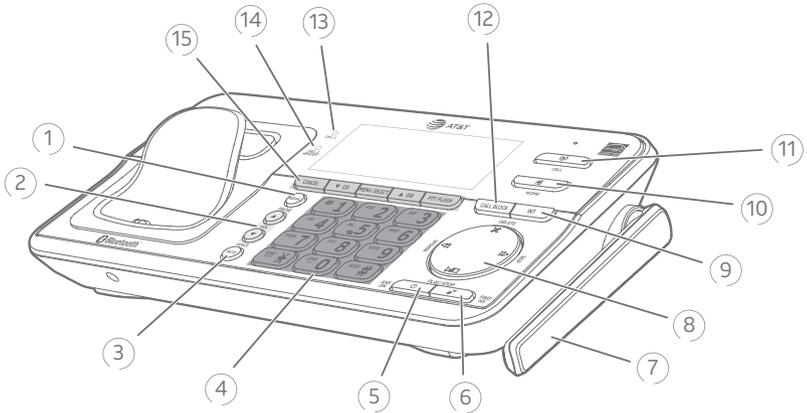
- ▶ Press to switch to tone dialing temporarily during a call if you have pulse service (page 58).
- ▶ While entering names, press to change the next letter to upper or lower case.

## QUIET# (pound key)

- ▶ Press repeatedly to display other dialing options when reviewing a caller ID log entry (page 89).
- ▶ Press and hold to enter the **QUIET** mode setting screen, or to deactivate **QUIET** mode (page 41).

## 5 ⏻/ANS ON

- ▶ Press to turn the answering system on or off (page 125).



## 6 **↻/FIND HS**

- ▶ Press the button to page all system handsets (page 62).

## 7 **Antenna**

## 8 **X/DELETE**

- ▶ Press to delete the message currently playing (page 135).
- ▶ When the phone is not in use, press twice to delete all previously reviewed messages (page 135).
- ▶ While reviewing the redial list, directory, caller ID log, allow list, block list, or star name list, press to delete an individual entry (pages 60, 81, 88, 106, 102 and 110).
- ▶ While entering names or numbers, press to delete a digit or a character.
- ▶ While predialing, press to delete a digits.

### ◀/REPEAT

- ▶ Press to repeat a message or press twice to play the previous message (page 135).

### ▶▶/SKIP

- ▶ During message playback, press to skip to the next message (page 135).

### ▶/PLAY/STOP

- ▶ Press to play messages (page 135).
- ▶ Press to stop message playback (page 135).

## 9 **INT**

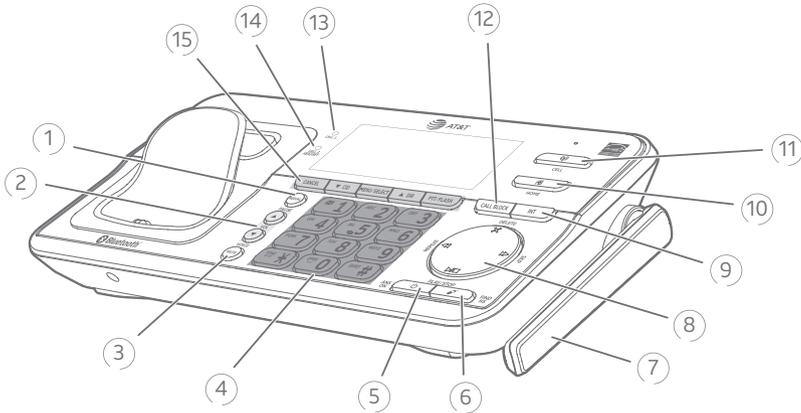
- ▶ Press to initiate an intercom conversation or transfer a call (page 64).

## 10 **🏠 HOME (Speakerphone)**

- ▶ Press to make or answer a home call (page 53).
- ▶ Flashes quickly when there is an incoming home call.
- ▶ Flashes slowly when a home call is on hold.

## 11 **📶 CELL**

- ▶ Press to make or answer a cell call (page 54).
- ▶ Flashes quickly when there is an incoming cell call.
- ▶ Flashes slowly when a cell call is on hold.



## 12 CALL BLOCK

- ▶ Press to block the incoming call when the telephone is ringing (page 95).
- ▶ When on a call, press to block the call (page 122).
- ▶ When the telephone base is not in use, press to show the call block menu (page 95).

## 13 CELL 1 Light

- ▶ On when the telephone is paired and connected with a Bluetooth device.
- ▶ Flashes alternately while pairing a Bluetooth device.

## 14 CELL 2/Headset Light

- ▶ On when the telephone is paired and connected with a Bluetooth device or headset.
- ▶ Flashes alternately while pairing a Bluetooth device or headset.

## 15 CANCEL

- ▶ While in a menu, press to exit without making changes or press and hold to return to idle mode.
- ▶ Press and hold while the telephone is not in use to erase the missed call indicator (page 87).

## ▼CID

- ▶ Press to scroll down while in a menu.
- ▶ Press to review the caller ID log when the telephone is not in use (page 88).
- ▶ While entering names or numbers, press to move the cursor to the left.

## MENU/SELECT

- ▶ When the telephone base is not in use, press to show the menu.
- ▶ While in the menu, press to confirm or save an entry or setting.

## ▲DIR

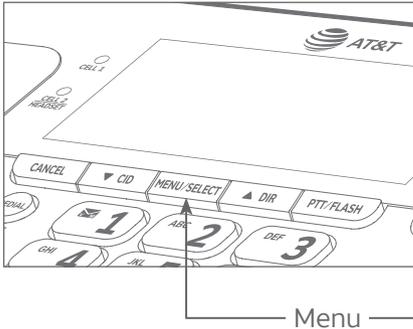
- ▶ Press to scroll up while in a menu.
- ▶ Press to show directory entries when the telephone is not in use (page 81).
- ▶ While entering names or numbers, press to move the cursor to the right.

## PTT/FLASH

- ▶ Press to display the PTT menu to begin a PTT call (page 69).
- ▶ Press and hold to begin a one-to-group broadcast when the telephone base is not in use (page 72).
- ▶ During a call, press to answer an incoming home call when you receive a call waiting alert (page 53).

## Main menu

The selected menu item is highlighted.



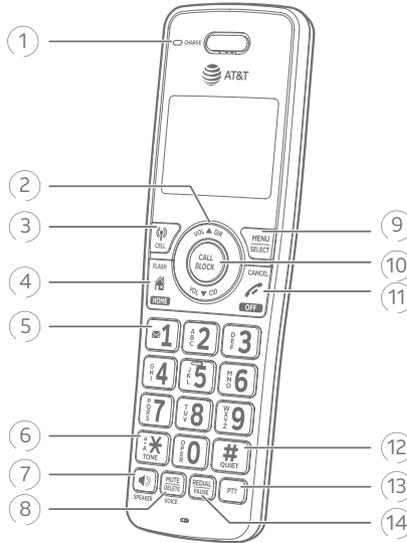
## Feature menu

- ▶ Answering sys (page 123)
- ▶ Smart call blk (page 95)
- ▶ Directory (page 77)
- ▶ Caller ID log (page 86)
- ▶ Intercom (page 64)
- ▶ Bluetooth (page 24)
- ▶ Ringers (page 33)
- ▶ Set date/time (page 35)
- ▶ Caller ID annc (page 36)
- ▶ Settings (page 35)

## Using menus:

- ▶ Press **MENU/SELECT** to enter the main menu.
- ▶ Press **▼CID** or **▲DIR** to scroll through menu items.
- ▶ Press **MENU/SELECT** to select or save the indicated item.
- ▶ Press **CANCEL** to cancel an operation, back up to the previous menu or exit the menu display.

# Quick reference guide - handset



## 1 CHARGE light

- ▶ On when the handset is charging in the telephone base or charger.

## 2 VOL ▲ DIR

- ▶ Press **▲ DIR** to show directory entries when the handset is not in use (page 81).
- ▶ Press to scroll up while in menus.
- ▶ While entering names or numbers, press to move the cursor to the right.
- ▶ Press to increase the listening volume when on a call (page 57), or to increase the message playback volume (page 135).

## VOL ▼ CID

- ▶ Press **▼ CID** to show caller ID log when the handset is not in use (page 88).
- ▶ Press to scroll down while in menus.
- ▶ While entering names or numbers, press to move the cursor to the left.

- ▶ Press to decrease the listening volume when on a call (page 57), or to decrease the message playback volume (page 135).

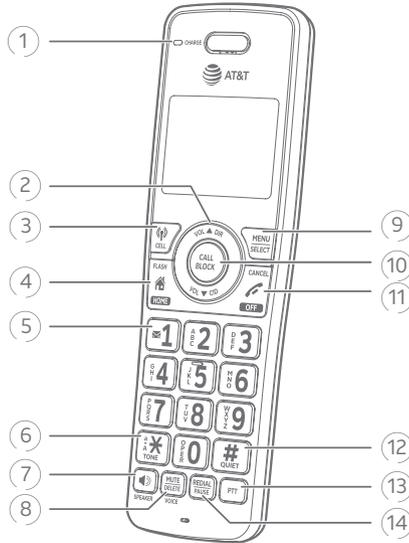
## 3 CELL

- ▶ Press to make or answer a cell call (page 54).
- ▶ During a cell call, press to answer an incoming cell call when you hear a call waiting alert (page 56).
- ▶ During message playback, press to call back the caller if the caller's number is available (page 135).

## 4 HOME/FLASH

- ▶ Press to make or answer a home call (page 53).
- ▶ During a call, press to answer an incoming home call when you receive a call waiting alert (page 56).
- ▶ During message playback, press to call back the caller if the caller's number is available (page 135).

# Quick reference guide - handset



- 5** **1**
- While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory.
  - Press and hold to set (page 37) or to dial your voicemail number.

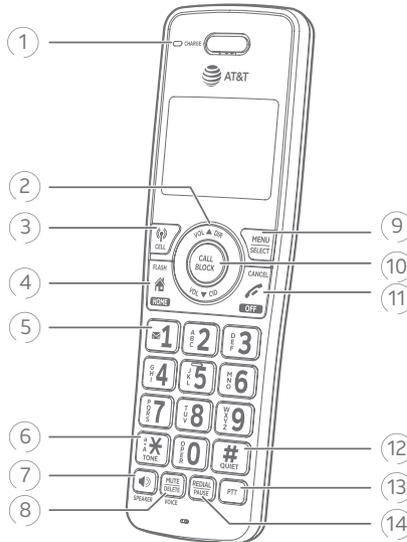
- 6** **TONE** **/a>A**
- Press to switch to tone dialing temporarily during a call if you have pulse service (page 58).
  - While entering names, press to change the next letter to upper or lower case.

- 7** **/SPEAKER**
- Press to make or answer a home or cell call using the speakerphone (page 53 or page 54).
  - Press to switch between the speakerphone and the handset (page 57).

- 8** **MUTE/DELETE/VOICE**
- During a call, press to mute the microphone (page 57).
  - When the handset is ringing, press to mute the ringer temporarily (page 56).
  - While reviewing the caller ID log, the directory or the redial memory, press to delete an individual entry.
  - While predialing, press to delete digits.
  - During message or announcement playback, press to delete the playing message or the recorded announcement.
  - When the handset is not in use, press to activate the voice-controlled application of connected cell phone (page 30).

- 9** **MENU/SELECT**
- When the handset is not in use, press to show the menu.
  - While in the menu, press to select an item or save an entry or setting.

## Quick reference guide - handset

**10 CALL BLOCK**

- ▶ Press to block the incoming call when the telephone is ringing (page 95).
- ▶ When on a call, press to block the call (page 122).
- ▶ When the handset is not in use, press to show the call block menu (page 95).

**11 OFF/CANCEL**

- ▶ During a call, press to hang up (page 53 or page 54).
- ▶ While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display; or press and hold this button to exit to idle mode.
- ▶ When the handset is ringing, press to mute the ringer temporarily (page 56).
- ▶ Press and hold while the telephone is not in use to erase the missed call indicator (page 87).

**12 QUIET# (pound key)**

- ▶ Press repeatedly to display other dialing options when reviewing a caller ID log entry (page 89).
- ▶ Press and hold to enter the **QUIET** mode setting screen, or to deactivate **QUIET** mode (page 41).

**13 PTT (PUSH TO TALK)**

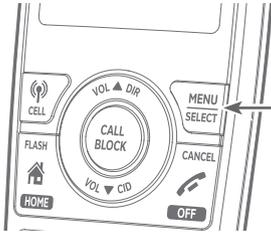
- ▶ Press to initiate a one-to-one (page 70) or one-to-group broadcast (page 72).
- ▶ Press and hold to broadcast to a group of system devices (page 72).

**14 REDIAL/PAUSE**

- ▶ Press repeatedly to view the last 10 numbers dialed (page 60).
- ▶ While entering numbers, press and hold to insert a dialing pause (page 80).

## Main menu

The selected menu item is highlighted.



## Feature menu

- › Play messages (page 135)
- › Answering sys (page 123)
- › Smart call blk (page 95)
- › Directory (page 77)
- › Caller ID log (page 86)
- › Intercom (page 64)
- › Ringers (page 33)
- › Set date/time (page 35)
- › Caller ID annnc (page 36)
- › Settings (page 35)

## Using menus:

1. Press **MENU/SELECT** in idle mode (when the telephone is not in use) to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll through menu items.
3. Press **MENU/SELECT** to select or save the highlighted item.

**-OR-**

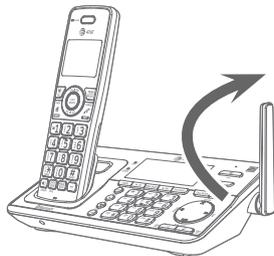
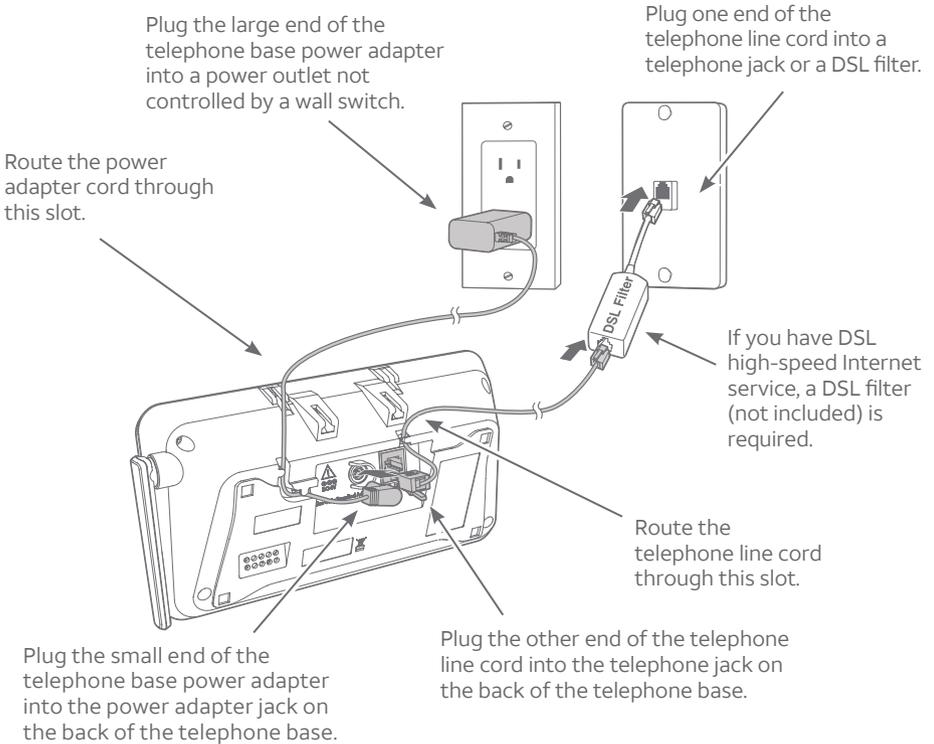
Press **OFF/CANCEL** to cancel an operation, back up to the previous menu, or exit the menu display.

# Telephone base and charger installation

Install the telephone base and charger, as shown below.

The telephone base is ready for tabletop use. If you want to change to wall-mounting, see **Installation options** on page 18 for details.

## Telephone base installation

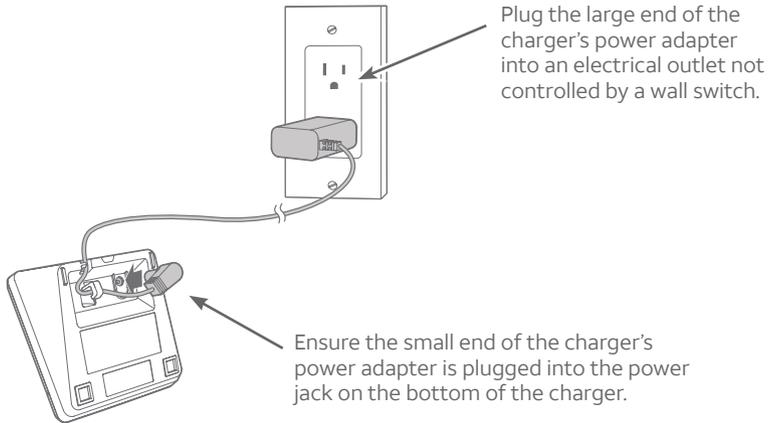


Raise the antenna.

# Telephone base and charger installation

## Charger installation

---



### IMPORTANT INFORMATION

- ▶ Use only the power adapter(s) provided with this product. To obtain a replacement, visit our website at <https://telephones.att.com> or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- ▶ The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

## Battery installation and charging

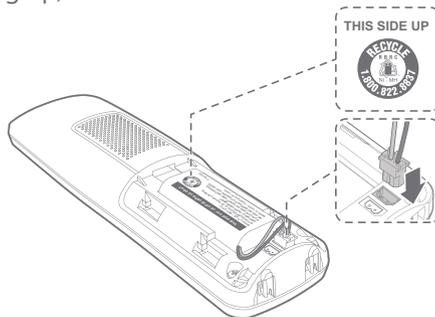
Install the battery, as shown below. Once you have installed the battery, the screen indicates the battery status (see the following table). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 16 hours of continuous charging. See the table on page 168 for battery operating times.

If the screen is blank or shows **Put in charger** and a flashing , you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use the telephone for a short time. When the battery is low, the handset shows **Low battery** and a flashing . If you are on a call in low battery mode, the handset beeps every minute.

The following table summarizes the battery charge indicators and actions to take.

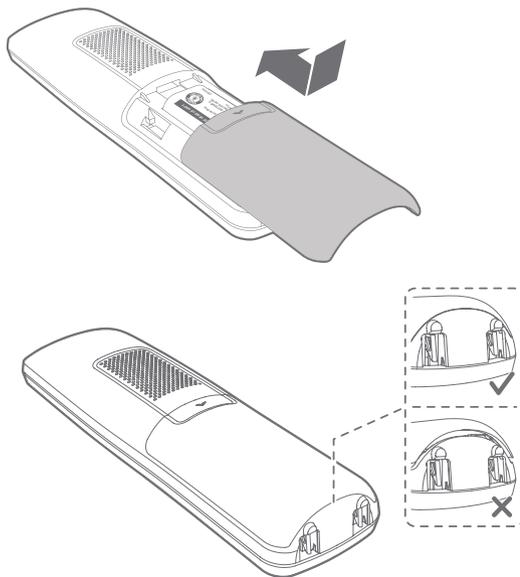
Battery indicators	Battery status	Action
The screen is blank or shows <b>Put in charger</b> and  flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows <b>Low battery</b> and  flashes.	Battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows <b>HANDSET X</b> .	Battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

1. Plug the battery connector securely into the socket inside the handset battery compartment. Insert the supplied battery with the label **THIS SIDE UP** facing up, as indicated.

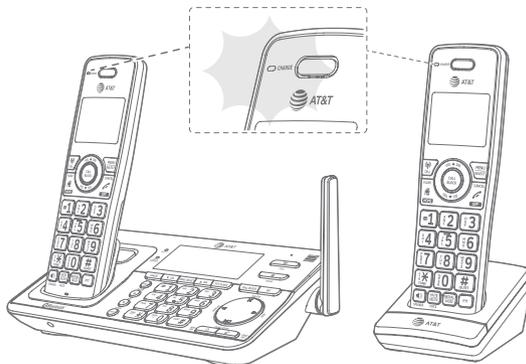


## Battery installation and charging

2. Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.



3. Charge the handset by placing it face forward in the telephone base or charger. The **CHARGE** light on the top of the handset is on during charging.



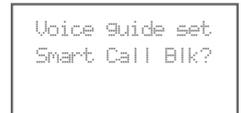
Getting started

## Battery installation and charging

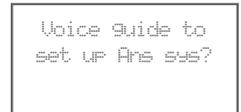
After you install your telephone or power returns following a power outage, the handset and telephone base will prompt you to set the date and time. For instructions, see **Set date/time** on page 35. To skip setting the date and time, press **OFF/CANCEL** on the handset or press **CANCEL** on the telephone base.



After the date and time setting is done or skipped, the telephone base will prompt if you want to set Smart call blocker. Press **MENU/SELECT** to start the Smart call blocker setup via voice guide. For more details, see **Voice guide to set Smart call blocker** on page 115. To skip the setup, press **CANCEL** twice on the telephone base.



After the Smart call blocker setting is done or skipped, the telephone base will then prompt if you want to set up the answering system. Press **MENU/SELECT** to start the answering system setup via voice guide. For more details, see **Voice guide to set Answering system** on page 126. To skip the setup, press **CANCEL** on the telephone base.



### IMPORTANT INFORMATION

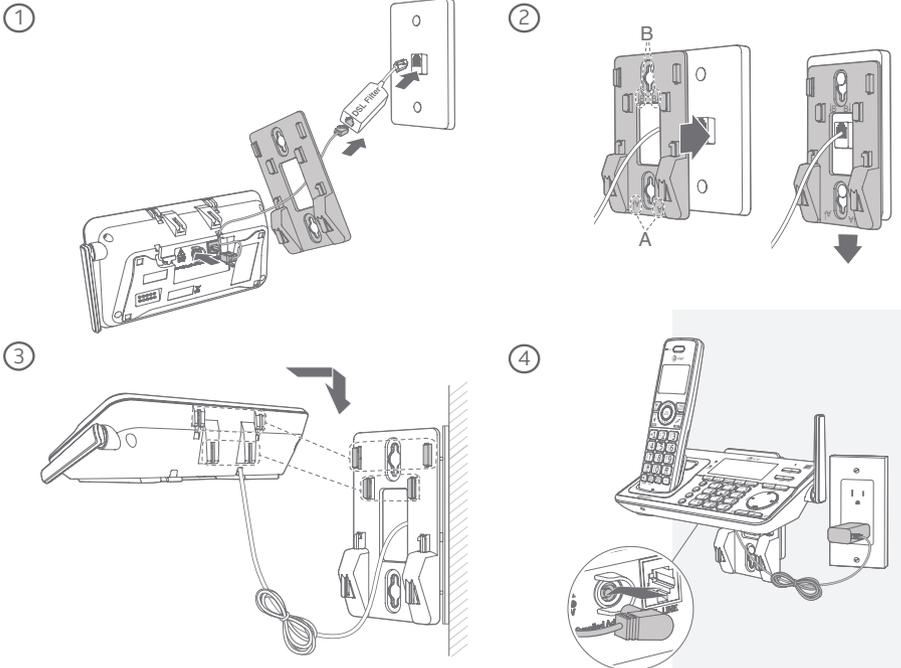
- Use only the supplied rechargeable battery or replacement battery (model BT162342/BT262342). To order, visit our website at **<https://telephones.att.com>** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

## Installation options

Your telephone base is ready for tabletop use. If you want to mount your telephone on a wall, use the provided wall-mount bracket to attach to a standard dual-stud telephone wall-mounting plate. If you do not have this wall-mounting plate, you can purchase one from many hardware or consumer electronics retailers. You may need a professional to install the wall-mounting plate.

### Tabletop to wall-mount installation

1. Plug the telephone line into the telephone base. If you are using a DSL filter, plug the other end of the telephone line into the filter. Route the telephone line cord (or DSL filter) through the wall-mount bracket hole.
2. Align the holes on the wall-mount bracket with the standard wall plate and slide the wall-mount bracket down until it locks securely.
3. Position the telephone base, as shown below. Insert the extended tabs (marked B) of the wall-mount bracket into the slots on the back of the telephone base. Push the telephone base down until it is securely in place.
4. Plug the power adapter into a power outlet not controlled by a wall switch. Plug the other end of the power adapter into the telephone base. Bundle the telephone line cord and power adapter cord neatly with twist ties.

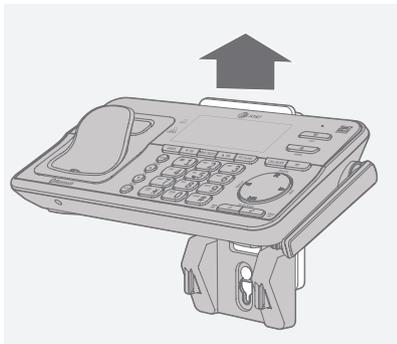


## Wall-mount to tabletop installation

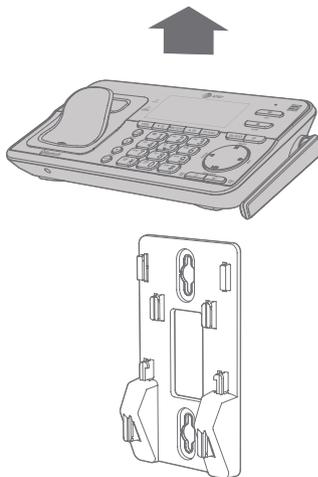
---

To change the telephone base from the wall-mount position to tabletop position, follow the steps, as mentioned below.

1. Unplug the large end of the power adapter from the electrical outlet.
2. If the telephone line cord and power adapter cord are bundled, untie them first. Slide the wall-mount bracket up and remove it from the wall-mounting plate.



3. Unplug the telephone line cord or the DSL filter from the telephone wall jack. Push the telephone base up and away from the wall-mount bracket to detach it from the wall-mount bracket.



4. See **Telephone base installation** on page 13.

## Introducing Bluetooth

Your new AT&T **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** telephone system with Bluetooth wireless technology has the following features:

- ▶ Pair up to two Bluetooth enabled devices (two cell phones, or one cell phone and one headset) with the telephone base.
- ▶ Connect a maximum of two Bluetooth enabled devices to make and receive cell calls. Only one cell phone can be active on a call at a time.
- ▶ Connect a Bluetooth enabled headset for making and receiving home calls.
- ▶ Make and receive calls using your cell phone service with your telephone base or system handsets.
- ▶ Download phonebook entries from your cell phone.

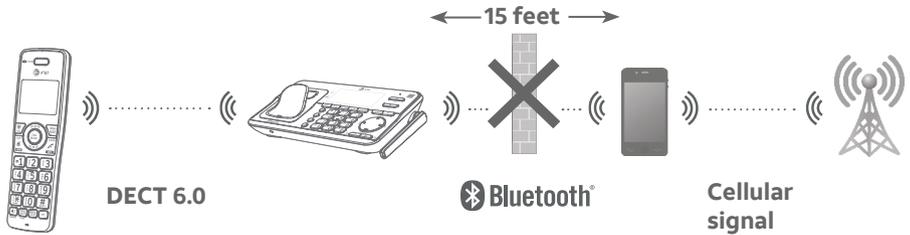
### IMPORTANT INFORMATION

- ▶ Your **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** is compatible with Bluetooth version 2.0 or above devices.
- ▶ After plugging in the telephone base, wait at least 20 seconds before connecting a Bluetooth device. The screen shows **Bluetooth system busy** if you try to connect too soon.
- ▶ Refer to the user's manual of your Bluetooth enabled cell phone or headset for more information about how that device uses Bluetooth connectivity.
- ▶ Bluetooth wireless technology operates within a short range (a maximum of approximately 15 feet) from the telephone base. Keep connected cell phones and headsets within this range.
- ▶ If your cell phone has poor reception in your home, the **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** cannot improve the reception. However, if there is a location in your house with better reception, you can leave your cell phone at that location while you use the **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** cell line. For optimal performance, the cell phone must be within 15 feet of the telephone base.

## Bluetooth

# Introducing Bluetooth

- ▶ If you experience poor sound quality, it may be caused by the distance between your cell phone and the telephone base. To improve the performance, place your cell phone closer to the telephone base (within 15 feet) and make sure that there are no physical obstacles such as large furniture or thick wall in between.



- ▶ Charge your cell phone while it is connected to the telephone base. Your cell phone's battery discharges faster while it is connected to the telephone base via Bluetooth wireless technology.
- ▶ Monitor your cell phone's usage, because minutes may be deducted from your cellular plan for the duration of all cell calls, depending on the terms of your plan.

Refer to the **Bluetooth setup** section (pages 24-31) to learn how to set up your Bluetooth device. Refer to the **Telephone operation** section (pages 53-62) on how to operate your Bluetooth devices with your new **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** AT&T telephone system with Bluetooth wireless technology. Refer to the **Troubleshooting** section (pages 148-157) if you experience difficulty when using the telephone system.

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## Introducing Bluetooth

### Connect to Cell™ application

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If you are using Bluetooth-enabled cell phones with Android® OS 2.3 or above, you can further extend the flexibility of your telephone system with use of the free **Connect to Cell** application.

**Connect to Cell** comprises **Caller ID manager** and **Alerts manager** that help integrate your cell phone with the AT&T telephone system.

**Caller ID manager** (Caller ID share) allows you:

- ▶ To view your AT&T phone's caller ID log on your Android cell phone;
- ▶ To use your Android cell phone to call back or send messages to individuals who have called your home line on the AT&T telephone;
- ▶ To store callers' names and numbers to your Android phone's directory for future use.

**Alerts manager** (Mobile notification) allows you to extend your Android phone's alerts to your AT&T telephone system. Your AT&T telephone will notify you whenever you receive certain text messages, e-mails or social media updates on your Android phone, so you will always be kept up to date.

To use **Caller ID manager** and **Alerts manager**, you must first download **Connect to Cell** to your Android cell phone using the **Google Play® Store** app. Scan the QR code on the right to download the application.



## Glossary of terms

Below are some terms used in this user's manual to help you become familiar with using your Bluetooth devices and your new AT&T telephone system.

**Active device slots** - the **Device list** has two active slots for two cell phones, or one cell phone and one headset. In order to use a Bluetooth device on a call, it must be in an active slot and be connected.

**Bluetooth cell phone** - refers to a mobile Bluetooth enabled cellular telephone.

**CELL** line - the telephone line associated with your cell phone service. On your **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540**, press  **CELL** on the handset or telephone base to use the cell line.

**Connected** - when you pair a Bluetooth device to the **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540**, it is placed in an active slot and automatically connected. When a device is connected, a **1** and/or **2** will display after  on the telephone base screen. Also, the **CELL 1** and/or **CELL 2/HEADSET** light on the telephone base will be on. If a device loses its connection to the telephone base, it must be reconnected before you can use the device with the telephone system.

**Disconnected** - when device(s) is/are disconnected,  **1** and/or  **2** is/are not displayed on the handset screen. The **CELL 1** and/or **CELL 2/HEADSET** light on the telephone base is/are off.

**Device list** - The list of devices that have been paired to the telephone. You can pair up to 2 Bluetooth enabled devices (cell phones or headset).

**Discoverable mode** - before a Bluetooth enabled device can be paired, it must be set to this mode. When pairing your cell phone, the telephone base is set to this mode. Depending on the cell phone manufacturer, this mode is sometimes referred to as **Find Me** or **Visibility**.

**HOME** line - your conventional telephone land line. On your **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540**, press  **HOME/FLASH** on the handset to use the home line.

**Paired devices** - The Bluetooth enabled devices (cell phone or headset) that have shared registration information with the telephone base. A total of two Bluetooth enabled devices can be paired to the telephone base. However, only one paired device can communicate with the base at a time.

**Pairing** - sometimes referred to as **bonding**. The process of sharing registration information between two Bluetooth enabled devices. Your Bluetooth enabled cell phone or headset must first be paired to the telephone base in order to use it with this telephone system.

## Bluetooth setup

To use a Bluetooth enabled cellular phone or headset with your telephone, you must first pair and connect your Bluetooth cellular phone or headset with the telephone base. Then, the **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** can be used to make or answer calls on the cell phone line.

Bluetooth wireless technology operates within a short range (up to 15 feet). When you pair a Bluetooth cell phone or Bluetooth headset to the telephone base, keep the device within 15 feet of the telephone base for optimal performance.

### Add a cell phone

---

Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone is not connected to any other Bluetooth device. Refer to your cell phone user's manual to learn how to search for or add new Bluetooth devices.

#### To pair and connect a cell phone:

1. Press **MENU/SELECT** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to choose **Add cellular**. The screen displays **Please wait...** followed by **Adding cell...**
  - If there are already 2 paired devices on the list, the telephone prompts you to select a device slot. If you select a slot, the telephone displays **Disconnect Cell Phone X? (Cell Phone Y** represents the device name of your cell phone) If you press **MENU/SELECT** to confirm, the current paired device will be automatically removed, regardless of whether the pairing of the new device is successful or not.
4. Promptly turn on the Bluetooth feature of your cell phone and search for or add new devices.
5. Once your cell phone finds your AT&T phone (**AT&T DECT 6.0**), press the appropriate key on your cell phone to continue the pairing process.
6. When the cell phone successfully connects to the telephone, the telephone screen displays **Cellular added**, and the corresponding status icon (  1 or  2) displays. The corresponding device light on the telephone base (**CELL 1** or **CELL 2/HEADSET**) turns on.



**If you have trouble pairing your cell phone, it may not be compatible with your DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540.**

**Check the Bluetooth compatibility list at**

**<https://telephones.att.com/bluetooth>.**



Notes:

- ▶ The pairing process may take up to one minute. If the pairing process fails, try again.
- ▶ The steps for the pairing process may vary for different cell phones. If this happens, follow the prompts on your cell phone and your **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** to complete the pairing process.
- ▶ Refer to the user's manual of your cell phone on how to search for or add a new Bluetooth device.

## Add a headset

---

Before you begin, make sure that your Bluetooth enabled headset is not connected to any other Bluetooth device. Refer to your headset user's manual to learn how to search for or add new Bluetooth devices.

### To pair and connect a headset:

1. Press **MENU/SELECT** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Add headset**, then press **MENU/SELECT**.  
The screen displays **Please wait...** followed by **Search headset**.
  - ▶ If there are already 2 paired devices on the list, the telephone prompts you to select a device slot. If you select a slot, the telephone displays **Disconnect Cell Phone X?** (**Cell Phone X** represents the device name of your cell phone) If you press **MENU/SELECT** to confirm, the current paired device will be automatically removed, regardless of whether the pairing of the new device is successful or not.
  - ▶ If there is another headset already active, the screen will show **Disconnect Headset Y?** (**Headset Y** represents the device name of your paired headset) If you press **MENU/SELECT** to confirm, the current paired headset will be automatically removed, regardless of whether the pairing of the new device is successful or not.
4. Set your headset to discoverable mode (refer to the user's manual of your headset). The screen displays **Adding Headset Y** when the base is connecting to your headset (**Headset Y** represents the device name of your Bluetooth headset).

## Bluetooth setup

- When the headset successfully connects to the telephone, the telephone screen displays **Headset added**, and the corresponding status icon (  1 or  2) displays. The corresponding device light on the telephone base (**CELL 1** or **CELL 2/HEADSET**) turns on.

**If you have trouble pairing your headset, it may not be compatible with your DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540. Check the Bluetooth compatibility list at <https://telephones.att.com/bluetooth>.**



### Notes:

- ▶ The pairing process may take up to one minute. If the pairing process fails, try again.
- ▶ When a connected headset is charging, it may disconnect from the telephone base and the **CELL 2/HEADSET** light on the telephone base turns off. For some headset models, you may need to turn on the headset and reconnect it to the telephone base again.

## Auto connection

---

When an active device moves within Bluetooth range of the telephone base, or is turned on within range, the telephone base tries to connect to the device. When the device moves out of range, it is disconnected. Your device might make a connect or disconnect sound.

A connected device could also be disconnected by:

- ▶ Turning off the Bluetooth device.
- ▶ Turning off the Bluetooth feature of the device.
- ▶ Disconnecting through the telephone base **Device list**. If you disconnect through the **Device list**, the telephone base will not attempt to reconnect until your device is moved out of range and then moves back in range again.

# Bluetooth setup

## Device list and connection

---

Up to 2 devices can be paired to the telephone base. All paired devices are shown on the device list. To use a paired device, it must be connected. Both Bluetooth enabled devices can be used on a cell call at a time.

Once you have paired a device with the telephone base, you do not need to repeat the pairing procedure again unless you delete the device from the device list.



Note: When connecting a Bluetooth device to the device list, all connected devices will be temporarily disconnected until the procedure is complete. It may take up to two minutes to reconnect.

## Review the device list

---

1. Press **MENU/SELECT** on the telephone base when the telephone is not in use.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** again to select **Device list**.

```
Intercom
>Bluetooth
```

```
BLUETOOTH
>Device list
```

## Connect/disconnect an active device

---

While in the device list menu, you may connect or disconnect your active device.

1. Press **MENU/SELECT** on the telephone base in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Device list**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to highlight a device, then press **MENU/SELECT**.
5. Press **▼CID** or **▲DIR** to highlight **Connect/Disconnect** (whichever is applicable), then press **MENU/SELECT**. The telephone base displays **Device connected/Device disconnected**. You hear a confirmation tone.



Note: When your active device is connected, you are prompted to select **Disconnect**. When your active device is disconnected, you are prompted to select **Connect**.

## Bluetooth setup

### Remove a paired device

---

When you already have 2 devices on the device list and you want to add another device, you must first delete one from the list. You can only pair 2 cell phones or one cell phone and one Bluetooth headset.

#### To remove a paired device:

1. Press **MENU/SELECT** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Device list**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to highlight the desired device, then press **X/DELETE**.  
**-OR-**
  - ▶ Press **▼CID** or **▲DIR** to highlight the desired device, then press **MENU/SELECT**.
  - ▶ Press **▼CID** or **▲DIR** to highlight **Remove**, then press **MENU/SELECT**.
5. The telephone base displays **Remove Headset X? (Headset X** represents the device name of your Bluetooth headset). Press **MENU/SELECT** to confirm. The telephone base displays **Device removed from device list** and you hear a confirmation tone.

### Download directory

---

You can download cell phone directory (phonebook) entries to your **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** telephone system via Bluetooth wireless technology. Each downloaded cell phone directory entry are stored in the telephone directory with up to 30 digits for each phone number and 15 characters for each name.

Before downloading a directory, make sure the cell phone is paired, active, and connected to your telephone system.

Place your cell phone next to the telephone base when you download a cell phone directory to your telephone system.

#### To download a cell phone directory:

1. Press **MENU/SELECT** on the telephone base in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **MENU/SELECT**.

```
Intercom
>Bluetooth
```

## Bluetooth setup

3. Press **▼CID** or **▲DIR** to highlight **Download dir**, then press **MENU/SELECT**. The handset displays **Select a device** briefly.

```
BLUETOOTH
>Download dir
```

- ▶ If there is no cell phone paired to the system, the handset displays **Pair cell first** and then returns to the previous menu.
4. Press **▼CID** or **▲DIR** to highlight a device, then press **MENU/SELECT**.
    - ▶ If the selected device is not available, the handset returns to the previous menu.

During the download, the handset flashes **Downloading...** All other idle system handsets display **Downloading...**

5. When the downloading process completes or when the memory is full, the handset displays **Entries added: XXX**. Then the handset returns to the **Bluetooth** menu.



### Notes:

- ▶ Cell phone contacts can be downloaded from the phone memory only. You can transfer the contacts from your SIM card to your cell phone memory first, and then download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see the user's manual of your cell phone.
- ▶ When downloading the directory from your Bluetooth enabled cell phone, some data may not transfer. For example, if you have home, mobile and work numbers for a particular contact, the three category descriptions may not transfer to your **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540**.

## Bluetooth

### Remote voice control

If you have connected a cell phone to the **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** telephone system, you can activate the voice-controlled application (voice app) of the cell phone, such as Siri®, Google Now™ or S Voice®, using your handset.

The remote voice control feature works with:

Voice-controlled application	Siri	Google Now	S Voice
Operation System (Versions supported)	iOS (8 or above)	Android (4 or above)	Android (4 or above)

Before using the remote voice control feature, make sure you checked the following:

- ▶ Your cell phone is paired and connected to your telephone system via Bluetooth.
- ▶ No Bluetooth applications are running in the background of your cell phone.
- ▶ Keep your cell phone within 15 feet of the telephone base.
- ▶ Do not lock up your cell phone's screen or set passcode for activating the voice app.
- ▶ Make sure you have turned on or logged in to the applications on your cell phone that you will be sending your voice commands, such as GPS, e-mail and social networking accounts.
- ▶ Your cell phone's data or Wi-Fi signal is in full strength and your cell phone can connect to the Internet.
- ▶ Try to activate the voice app on your cell phone to ensure it is in place.

Siri® is a registered trademark of Apple Inc.

Google Now™ is a trademark of Google Inc.

S Voice® is a registered mark of Samsung Electronics Co., Ltd.

IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

## Activate remote voice control

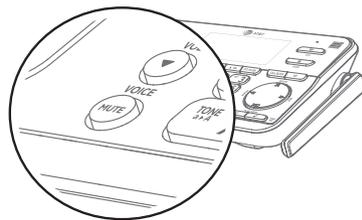
1. Press **VOICE** on the handset or telephone base.

- ▶ If you have connected two cell phones to the telephone, the telephone shows **Select a device:**. Press **▼CID** or **▲DIR** to highlight the desired device, then press **MENU/SELECT**.
- ▶ If the activation fails, the telephone displays **Not available**.



2. When the telephone base or handset plays the confirmation tone as forwarded by the cell phone's voice app, start speaking toward the telephone base or handset, and then wait for feedback. Make reply to the voice app's feedback, if necessary.

- ▶ You can press **▶/SPEAKER** on the handset to turn off the speakerphone and listen to the feedback through the handset earpiece.



3. To end the current remote voice control session, press **CANCEL** on the telephone base or handset. You can restart by following Steps 1-2 mentioned above.



### Notes:

- ▶ Once you have activated the remote voice control feature, you are using your cell phone's voice app to operate your cell phone.
- ▶ Please check the cell phone user's manual and the voice app's help topics to find out what commands you can use and any limitations of the voice app.
- ▶ Some cell phone manufacturers or network carriers may customize the phone's operating system and implement their own voice app. If you want to use Google Now, you need to manually set it as your default voice app. For detailed instructions, refer to your cell phone user's manual, or contact your cell phone's manufacturer or network carrier. You may also go to "Google Product Forums" on the Internet and check the corresponding help topics.
- ▶ Due to the settings of certain cell phones and voice apps, your cell phone may not support the remote voice control feature. Contact your cell phone's manufacturer or network carrier, or check the voice app's help topics if you encounter any problems.
- ▶ During the remote voice control activation, if your Android cell phone comes with both a dedicated voice app and Google Now, it may prompt you to select which voice app to use, and whether use it for just once or always. Select the desired options. If you do not respond to your cell phone's prompt in time, the handset screen will return to idle, and the  icon will disappear. You can restart by following Steps 1-3 mentioned above.
- ▶ If you receive a landline or cell line incoming call when you have activated remote voice control on a connected cell phone, the remote voice control operation will be ended.
- ▶ The feature may be ended automatically by your cell phone. For example, a cell call has been established via the remote voice control feature and the call has just ended.
- ▶ If you need to press dialing keys (**0-9, TONE, QUIET#**) during a cell call, please make the call using the cell lines of your telephone system instead of using the voice app via the remote voice control feature (see **Make, answer or end a cell call** on page 54).

## Handset settings

Use the menu to change the cordless handset or telephone base settings.

1. Press **MENU/SELECT** on the handset when it is not in use to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to the feature to be changed. When scrolling through the menu, the selected menu item is highlighted.
3. Press **MENU/SELECT** to select the highlighted item.

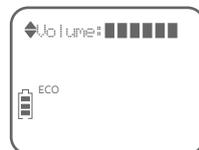
 Note: Press  **OFF/CANCEL** on the handset to cancel an operation, back up to the previous menu or exit the menu display. Press and hold  **OFF/CANCEL** on the handset to return to idle mode.

## Ringer volume

You can select the ringer volume for incoming home and cell calls. A ringer off icon  shows when the volume is set to off.

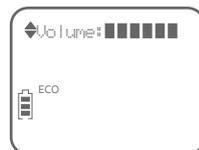
### To set the ringer volume on home line:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **Home volume**.
4. Press **▼CID** or **▲DIR** to sample each ringer volume for home line.
5. Press **MENU/SELECT** to save.



### To set the ringer volume on cell lines:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select **Cell volume**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to sample each ringer volume for cell lines.
5. Press **MENU/SELECT** to save.



## Telephone base ringer volume

When the telephone base is idle, press **VOL ▲** or **VOL ▼** on the telephone base to adjust the ringer volume.

When you set the ringer volume to zero, the base ringer is off and the telephone base displays, "Ringer off."



#### Notes:

- ▶ Changing the handset ringer volume does not affect base ringer volume.
- ▶ If the ringer volume is set to off, that handset or the telephone base is silenced for all incoming calls.
- ▶ The ringer volume level also determines the ringer levels of intercom calls.

# Handset settings

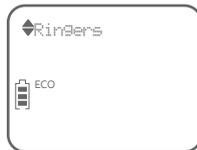
## Ringer tone

---

You can select the ringer tones for incoming home and cell calls.

### To set the ringer tone on home line:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select **Home ringtone**, then press **MENU/SELECT**,
4. Press **▼CID** or **▲DIR** to sample each ring tone for home line.
5. Press **MENU/SELECT** to save.



### To set the ringer tone on cell lines:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select **Cell ringtone**, then press **MENU/SELECT**,
4. Press **▼CID** or **▲DIR** to sample each ring tone for cell lines.
5. Press **MENU/SELECT** to save.



Note: When you turn off the ringer volume, you will not hear ringer tone samples.

## LCD language

You can select English, French, or Spanish to be used for all screen displays.

### To select the LCD language:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **LCD language**.
4. Press **▼CID** or **▲DIR** to highlight **English, Français** or **Español**, then press **MENU/SELECT** to confirm.



Note: If you accidentally change the LCD language to French or Spanish, you can reset it back to English without going through the French or Spanish menus. Press **MENU/SELECT** in idle mode, then enter **\*364#**. There is a confirmation tone.

## Set date and time

The answering system announces the day and time of each message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. However, the year must be correct so that the day of the week can be calculated from the caller ID information.

After handset registration or a power failure, the handset will prompt you to set the date and time.

### To set the date and time manually:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Set date/time**, then press **MENU/SELECT**.
3. Enter the month using the dialing keys.
4. Enter the day using the dialing keys.
5. Enter the year using the dialing keys, then press **MENU/SELECT** to move on to set the time.
6. Enter the hour using the dialing keys.
7. Enter the minute using the dialing keys.
8. Press **▼CID** or **▲DIR** to highlight **AM** or **PM**, then press **MENU/SELECT** to confirm.



Note: If the date and time are not set when a message is recorded, the system announces, "Time and day not set," before each message plays.

## Caller ID announce

---

The caller ID announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset and/or base speaks "Call from..." and the name of the caller based on the directory or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced.

### To turn on or off the caller ID announce feature:

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **Caller ID annnc**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to highlight **On** or **Off**, then press **MENU/SELECT**. There is a confirmation tone.



#### Notes:

- ▶ To use the caller ID announce feature, you must subscribe to caller ID service from your telephone service provider.
- ▶ This feature does not announce information for call waiting calls.
- ▶ It takes at least two rings for the phone to receive caller ID information and announce it. If the phone is answered before the end of the second ring, the phone won't have time to announce the caller's information.
- ▶ Pronunciation of names may vary with this feature. Not all names may be pronounced correctly.
- ▶ Caller ID announce is available in English only.

## Set speed dial voicemail number

---

This feature lets you save your voicemail number for quick access when you press and hold the  **1** key.

### To set your voicemail number:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Voicemail #**, then press **MENU/SELECT**.
4. Use the dialing keys to enter the voicemail access number (up to 30 digits) provided by your telephone service provider.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **MUTE/DELETE** on the handset to erase a digit.
  - ▶ Press and hold **MUTE/DELETE** on the handset to erase all digits.
  - ▶ Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **P** appears).
5. Press **MENU/SELECT** to confirm.



## Voicemail (visual message waiting) indicator

---

If you subscribe to a voicemail service offered by your telephone service provider, **New voicemail** and the  icon appear on the handset and telephone base screen when you have new voicemail messages. Contact your service provider for more information and assistance about using your voicemail service.



### Notes:

- ▶ This feature does not indicate new messages recorded on your phone's built-in answering system.
- ▶ For more information about the difference between your answering system and voicemail, see page 131.

## Handset settings

**Clear voicemail indicator/indication**

Use this feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed **New voicemail** and the  icon; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicator.

**To manually turn off the new voicemail indicator:**

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Clr voicemail**, then press **MENU/SELECT** to turn the voicemail indicator off.



## Notes:

- ▶ Your telephone service provider voicemail might alert you to new messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.
- ▶ For information about using your voicemail service, contact your telephone service provider.

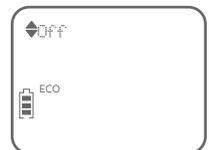
**Key tone**

The handset is set to beep with each key press. You can adjust the key tone volume or turn it off.

If you turn off the key tone, there are no beeps when you press keys.

**To set the key tone:**

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Key tone**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to select **On** or **Off**.
5. Press **MENU/SELECT** to confirm.



## Handset settings

**Home area code**

If you dial seven digits to make a local call (no area code required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID log only displays the seven digits of the telephone number.

This feature makes it easy for you to place a call from the caller ID log. If you dial 10 digits to make a local phone call, do not use this home area code feature. If you do, you cannot place local calls from your caller ID log, as they will have only seven digits.

**To set the home area code:**

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Home area code**, then press **MENU/SELECT**.
4. Use the dialing keys to enter a three-digit home area code.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **MUTE/DELETE** to erase a digit.
  - ▶ Press and hold **MUTE/DELETE** to erase all digits.
5. Press **MENU/SELECT** to confirm.



 Note: If, in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code + telephone number), you need to delete your home area code. While the home area code is displaying in Step 4, press and hold **DELETE**. The home area code is now restored to its default setting of \_\_\_(empty). Press **MENU/SELECT** to save.

# Handset settings

## Dial mode

---

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.

### To set the dial mode:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Dial mode**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to choose **Touch-tone** or **Pulse**, then press **MENU/SELECT**.



Note: If you have dial pulse (rotary) dialing service only, refer to **Temporary tone dialing** on page 58 to temporarily switch from pulse to touch-tone dialing during a call.

## QUIET mode

---

When **QUIET** mode is turned on, the telephone silences all sounds during the set period of time (1-12 hours). However, the handset locator paging tone and any sound-generating operations initiated by users, such as making calls using the speakerphone or setting ringer volume, will sound as normal. After you turn on **QUIET** mode, this feature activates immediately and the answering system turns on automatically.

When **QUIET** mode is on, the answering system takes calls and records messages without broadcasting them.

### To turn QUIET mode on:

1. Press and hold QUIET # in idle mode to enter the **QUIET** mode setting screen. The screen shows **Quiet: \_\_ hours [1-12]**.
2. Use the dialing keys to enter the desired number of hours (1-12) you would like to turn on **QUIET** mode, then press **MENU/SELECT**. Your screen shows **Quiet mode on**

### To turn QUIET mode off:

- ▶ While **QUIET** mode is on, press and hold QUIET #. The screen shows **Quiet mode off** briefly and then returns to idle.



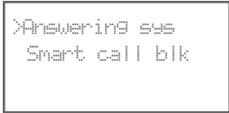
#### Notes:

- ▶ If you change the base ringer, handset ringer, ringer volume, or key tone when **QUIET** mode is on, the sample plays but the feature is still muted after saving the setting.
- ▶ After **QUIET** mode is turned off or the set period of time has expired, all muted features will be activated again.
- ▶ When **QUIET** mode is on, and Smart call blocker is on and in screening mode, all screened home calls will be sent to the answering system after screening. For more information on Smart call blocker, see page 95.

## Telephone base settings

Use the menu to change the telephone settings.

1. Press **MENU/SELECT** on the telephone base when it is not in use to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to the feature to be changed. When scrolling through the menu, the **>** symbol indicates the selected menu item.
3. Press **MENU/SELECT** to select the highlighted item.



```
>Answering sus
Smart call blk
```

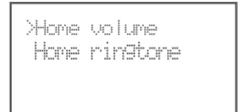
 Note: Press **CANCEL** to cancel an operation, back up to the previous menu or exit the menu display. Press and hold CANCEL to return to idle mode.

## Ringer volume

You can set the ringer volume level to one of six levels or turn the ringer off. When the ringer is off,  appears on the screen.

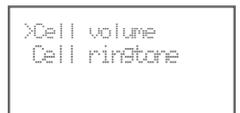
### To set the ringer volume on home line:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **Home volume**.
4. Press **▼CID** or **▲DIR** to sample each ringer volume for home line.
5. Press **MENU/SELECT** to save.



### To set the ringer volume on cell lines:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select **Cell volume**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to sample each ringer volume for cell lines.
5. Press **MENU/SELECT** to save.



#### Notes:

- ▶ The telephone base ringer volume also determines the ringer volume for intercom calls.
- ▶ If the ringer volume is set to off, the telephone base is silenced for all incoming calls.

## Ringer tone

You can choose one of ten ringer tones.

### To set the ringer tone on home line:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Home ringtone**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to sample each ringer tone for home line.
5. Press **MENU/SELECT** to save.

```
Bluetooth
>Ringers
```

```
Home volume
>Home ringtone
```

```
RINGER TONE
>1
```

### To set the ringer tone on cell lines:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select **Cell ringtone**, then press **MENU/SELECT**,
4. Press **▼CID** or **▲DIR** to sample each ringer tone for cell lines.
5. Press **MENU/SELECT** to save.

```
Bluetooth
>Ringers
```

```
Cell volume
>Cell ringtone
```

```
RINGER TONE
>1
```



Note: If you turn off the ringer volume, you will not hear ringer tone samples.

## Set date/time

The answering system announces the day and time of each message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. The year must be set so that the day of the week can be calculated from the caller ID information. You can turn off the date and time settings of the caller ID service and set the date and time manually (see **Use caller ID to automatically set date and time** on page 51).

After a power failure, the system prompts you to set the date and time.

### To set the date and time manually:

1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **Set date/time** and then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select the month, then press **MENU/SELECT**, or enter the number using the dialing keys.
4. Press **▼CID** or **▲DIR** to select the day, then press **MENU/SELECT**, or enter the number using the dialing keys.
5. Press **▼CID** or **▲DIR** to select the year, or enter the number using the dialing keys, then press **MENU/SELECT** to move on to set the time.
6. Press **▼CID** or **▲DIR** to select the hour, then press **MENU/SELECT**, or enter the number using the dialing keys.
7. Press **▼CID** or **▲DIR** to select the minute, then press **MENU/SELECT**, or enter the number using the dialing keys.
8. Press **▼CID** or **▲DIR** to highlight **AM** or **PM**, or press **2** for **AM** or **7** for **PM**. Press **MENU/SELECT** to confirm. There is a confirmation tone and the screen returns to the previous menu.

```
Ringers
>Set date/time
```

```
SET DATE
MM/DD/YY
```

```
SET TIME
HH:MM —
```

 Notes: If the clock is not set when a message is recorded, the system announces, "Time and day not set," before it plays the message.

## LCD language

---

You can select the language used for all screen displays.

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to choose **LCD language**.
4. Press **▼CID** or **▲DIR** to highlight **English, Français** or **Español**, then press **MENU/SELECT**. The screen prompts **Set English/Français/Español as LCD language?**.
5. Press **MENU/SELECT** to confirm and save your preference. There is a confirmation tone and the screen returns to the previous menu.



LCD LANGUAGE  
>English



Set Francais as  
LCD language?

 Note: If you accidentally change the LCD language to French or Spanish, you can reset it back to English without going through the French or Spanish menus. Press **MENU/SELECT** on the base in idle mode, then enter **364#**. There is a confirmation tone.

## Caller ID announce

---

The caller ID announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset and/or base speaks "Call from..." and the name of the caller based on the directory or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced.

### To turn on or off the caller ID announce feature:

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **Caller ID annnc**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to highlight **On** or **Off**, then press **MENU/SELECT**. There is a confirmation tone and the screen returns to the previous menu.

```
Set date/time
>Caller ID annnc
```

```
CALLER ID ANNC
>On
```



#### Notes:

- ▶ To use the caller ID announce feature, you must subscribe to caller ID service from your telephone service provider.
- ▶ This feature does not announce information for call waiting calls.
- ▶ It takes at least 2 rings for the phone to receive caller ID information and announce it. If the phone is answered before the end of the second ring, the phone won't have time to announce the caller's information.
- ▶ Pronunciation of names may vary with this feature. Not all names may be pronounced correctly.
- ▶ Caller ID announce is available in English only.

## Telephone base settings

### Set speed dial voicemail number

This feature lets you save your voicemail number for easy access when you press and hold the  **1** key.

#### To save your voicemail number:

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **Voicemail #**, then press **MENU/SELECT**.
4. Use the dialing keys to enter the voicemail access number provided by your telephone service provider (up to 30 digits) when prompted.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **DELETE** on the telephone base to erase a digit.
  - ▶ Press and hold **DELETE** on the telephone base to erase all digits.
  - ▶ Press **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).
5. Press **MENU/SELECT** to save. There is a confirmation tone and the screen displays **Voicemail # saved**, then returns to the previous menu.



CID time sync  
Voicemail #



VOICEMAIL #  
000-233-3111\_



Voicemail #  
saved

### Voicemail (visual message waiting) indicator

If you subscribe to a voicemail service offered by your telephone service provider, this feature provides a visual indication when you have new voicemail messages.

**New voicemail** and the  icon appear on the telephone base screen.



BASE  
New voicemail  
2/11  10:21 AM 



Notes:

- ▶ This feature does not indicate new messages recorded on your phone's built-in answering system.
- ▶ For more information about the difference between your answering system and voicemail, see page 131.

## Clear voicemail indication

---

Use this feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed **New voicemail** and the  icon; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicators.



### To manually turn off the new voicemail indicators:

1. Press **MENU/SELECT** when in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **Clr voicemail**, then press **MENU/SELECT**. The screen shows **Reset Voicemail Indicator?**.
4. Press **MENU/SELECT** again to turn the voicemail indication off. There is a confirmation tone and the screen returns to the previous menu.



#### Notes:

- ▶ Your telephone service provider voicemail may alert you to new messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.
- ▶ For information about using your voicemail service, contact your telephone service provider.

# Telephone base settings

## Key tone

The telephone base is set to beep with each key press. You can adjust the key tone volume or turn it off. If you turn off the key tone, there are no beeps when you press keys.

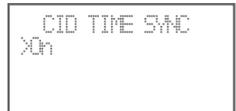
1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **Key tone**, then press **MENU/SELECT**.
4. Use **▼CID** or **▲DIR** to select the desired volume or **Off**.
5. Press **MENU/SELECT** to save your preference. There is a confirmation tone and the screen returns to the previous menu.



## Use caller ID to automatically set date and time

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. Follow the steps, as mentioned below, to turn the **CID time sync** feature on or off. The default setting is **On**.

1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **CID time sync**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **On** or **Off**, then press **MENU/SELECT** to save. There is a confirmation tone and the screen returns to the previous menu.



# Telephone base settings

## Home area code

If you dial seven digits to make a local call (no area code required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID log only displays the seven digits of the telephone number.

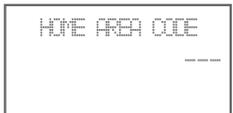
This feature makes it easy for you to place a call from the caller ID log. If you dial ten digits to make a local phone call, do not use this home area code feature. If you do, you cannot place local calls from your caller ID log, as they will have only seven digits.

### To set the home area code:

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **Home area code**, then press **MENU/SELECT**. The screen briefly shows **Only for 7digit dial from CID**.
4. Use the dialing keys to enter a three-digit home area code.
  - ▶ Press **DELETE** to delete a digit.
  - ▶ Press and hold **DELETE** to delete all digits.
5. Press **MENU/SELECT** to save. There is a confirmation tone and the screen shows **Area code will not show in CID** briefly before returning to the previous menu.



Key tone  
Home area code



HOME AREA CODE  
---

 Note: If in the future, your telephone service provider requires you to dial ten digits to make a local call (area code plus telephone number), you need to delete your home area code and dial out locally from the caller ID log. With the home area code displayed, press and hold **MUTE/DELETE** until the digits are deleted, and then press **MENU/SELECT**. The home area code is now restored to its default setting of \_\_\_ (empty).

# Telephone base settings

## Dial mode

---

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.

### To set the dial mode:

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **Dial mode**, then press **MENU/SELECT**.
4. Use **▼CID** or **▲DIR** to highlight **Touch-tone** or **Pulse**, then press **MENU/SELECT**. The screen shows **DIAL MODE is touch-tone** or **DIAL MODE is pulse**.



There is a confirmation tone and the screen returns to the previous menu.

# Telephone operation

## Make, answer or end a home call

---

### To make a home call:

- ▶ Press **HOME/FLASH** or **SPEAKER** on the handset, then enter the telephone number.

**-OR-**

- ▶ Press **HOME/HOME** on the telephone base, then enter the telephone number.

### To predial a home call:

- ▶ Enter the telephone number, then press **HOME/FLASH** or **SPEAKER** to dial.

**-OR-**

- ▶ Enter the telephone number using the telephone base, then press **HOME/HOME** to dial.

### To answer a home call:

- ▶ Press **HOME/FLASH** or **SPEAKER** on the handset.

**-OR-**

- ▶ Press **HOME/HOME** on the telephone base.

### To end a home call:

- ▶ Press **OFF/CANCEL**, or put the handset in the telephone base or charger.

**-OR-**

- ▶ Press **HOME/HOME** on the telephone base.

The screen displays the elapsed time as you talk (in hours, minutes and seconds).



### Using a Bluetooth headset to answer a home call:

You can use a Bluetooth headset to answer home calls. However, you need to keep the device within 15 feet of the telephone base for optimal performance. Please see the user's manual of your Bluetooth headset for more information.

### To answer or end a home call using a Bluetooth headset:

- ▶ Press the call key on your headset.



Notes:

- ▶ The handset displays **Unable to call** if the telephone line is in use.
- ▶ The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- ▶ When predialing (preview numbers before dialing), press **MUTE/DELETE** on the handset to backspace and delete; press and hold **REDIAL/PAUSE** to insert a dialing pause (a **P** appears).

## Telephone operation

### Make, answer or end a cell call

---

The **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** can be used to make or answer calls on the cell line. You can connect a maximum of two Bluetooth enabled cell phones to the telephone base.

#### To make a cell call:

1. Press  **CELL** on the handset. The handset displays **Select a device**.

**-OR-**

Press  **/CELL** on the telephone base. The screen displays **SELECT A DEVICE**.

- If you have only one cell phone connected to the telephone base, press **MENU/SELECT** to select the only device.
- If you have two cell phones connected to the telephone, press **▼CID** or **▲DIR** to select a cell phone and then press **MENU/SELECT**.

2. Enter the telephone number on the handset, then press  **CELL** to dial.

**-OR-**

Enter the telephone number on the telephone base, then press  **/CELL** or **MENU/SELECT** to dial.

#### To redial a cell call:

1. Enter the telephone number.

2. Press  **CELL** on the handset to dial.

**-OR-**

Press  **/CELL** on the telephone base to dial.

- If you have only one cell phone connected to the telephone base, it is automatically selected to make cell calls.
- If you have two cell phones connected to the telephone base, the screen displays **Select a device**. Press **▼CID** or **▲DIR** to select a cell phone and then press **MENU/SELECT**.

## Telephone operation

### To answer a cell call:

- ▶ Press  **CELL** or  **/SPEAKER** on the handset.  
**-OR-**  
Press  **/CELL** on the telephone base.

### To end a cell call:

- ▶ Press  **OFF/CANCEL**, or put the handset in the telephone base or charger.  
**-OR-**  
Press  **/CELL** on the telephone base.



#### Notes:

- ▶ The screen displays **Unable to call** if your cell phone is in use.
- ▶ You can also use your cell phone to answer the call. If you answer with your cell phone, it disconnects from the telephone base.
- ▶ The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- ▶ When predialing (preview numbers before dialing), press **MUTE/DELETE** on the handset or telephone base to backspace and delete; press and hold **REDIAL/PAUSE** to insert a dialing pause (a **P** appears).
- ▶ Make a cell call using the cell lines of your telephone system instead of the remote voice control feature, if you need to press dialing keys (**0-9, TONEX, QUIET #**) during a call.

## Silence the ringer

---

When the telephone is ringing, you can temporarily silence the ringer of the handset or telephone base without disconnecting the call. The next call rings normally at the preset volume.

### To silence the handset ringer:

- ▶ Press  **OFF/CANCEL** or **MUTE/DELETE** on the handset. The handset screen shows **Ringer muted**.  
**-OR-**  
Press **CANCEL** or **MUTE** on the telephone base. The screen shows **Ringer muted**.



## Telephone operation

### Call waiting on the home line

---

If you subscribe to call waiting service from your telephone service provider, and someone calls while you are already on a call on the home line, you hear two beeps.

If you subscribe to call waiting service from your telephone service provider, and someone calls while you are already on a call on the home line, the screen flashes , and you hear a beep.

- ▶ Press  **HOME/FLASH** on the handset or press **PTT/FLASH** on the telephone base to put your current call on hold and take the new call.
- ▶ Press  **HOME/FLASH** on the handset or press **PTT/FLASH** on the telephone base at any time to switch back and forth between calls.



Notes:

- ▶ If the Smart call blocker feature is on and in screening mode, and you receive a call waiting home call:
  - If you have already picked up a screened home call, the telephone checks whether the call waiting call's number can be found in the directory, block list or allow list. It also checks whether the caller name is in the star name list. After that, the telephone displays the caller ID information or **Blocked call** accordingly. You can press  **HOME/FLASH** or  **/SPEAKER** on the handset, or press  **/HOME** on the telephone base to take the new call.
  - If the telephone is screening a home call, the call waiting call will be ignored and logged as missed call in the caller ID log.
- ▶ The screening feature of Smart call blocker is applicable to home calls only.

### Call waiting on the cell line

---

If you subscribe to call waiting service from your cell phone service provider, and someone calls while you are already on a call on the cell line, the screen flashes , and you hear a beep.

- ▶ Press  **HOME/FLASH** on the handset or press  **/HOME** or **PTT/FLASH** on the telephone base to put your current call on hold and take the new call.
- ▶ Press  **HOME/FLASH** on the handset or press  **/HOME** or **PTT/FLASH** on the telephone base at any time to switch back and forth between calls.



Notes:

- ▶ If the Smart call blocker feature is on and in screening mode, and you receive a call waiting cell call:
  - If you have already picked up a screened home call, the telephone checks whether the call waiting cell call's number can be found in the block list. If yes, the telephone displays **Blocked call** and rejects the call.
- ▶ The screening feature of Smart call blocker is applicable to home calls only.

## Options while on calls

### Handset speakerphone

---

During a call, press **⏪/SPEAKER** to switch between the speakerphone and normal handset use.

Press **✎ OFF/CANCEL**, or return the handset to the telephone base or charger to hang up.

### Volume control

---

While on a call or message playback, you can adjust the listening volume on the handset or telephone base.

If it is a cell call and the volume is too loud, too quiet or drops out, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone affects your cell call volume on the **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** handsets.

#### To adjust the listening volume of a handset:

- ▶ Press **VOL ▲** or **VOL ▼** on the handset while on a call.

#### To adjust the listening volume of the telephone base:

- ▶ Press **VOL ▼** or **VOL ▲** while listening to the message playback on the telephone base.

### Mute

---

Use the mute function to turn off the microphone. You can hear the caller, but the caller cannot hear you.

#### To mute a call:

- ▶ While on a call, press **MUTE/DELETE** on the handset or **MUTE** on the telephone base. The screen displays **Muted** until the mute function is turned off.

#### To end mute a call:

- ▶ Press **MUTE/DELETE** on the handset or **MUTE** on the telephone base again and resume speaking. The screen briefly displays **Microphone on**.

Mute is automatically canceled when you end the call.

## Options while on calls

### **Temporary tone dialing**

---

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

#### **During a call:**

1. Press **TONE X** on the handset.
2. Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals.
3. The telephone automatically returns to pulse dialing after you end the call.

## Options while on calls

**Chain dialing**

Use this feature to initiate a dialing sequence from numbers stored in the directory, caller ID log or redial list while you are on a call.

Chain dialing is useful if you wish to access other numbers (such as bank account numbers or access codes) from the directory, caller ID log or redial list.

**To access a number in the directory while on a call:**

1. Press **MENU/SELECT**.
2. Press **MENU/SELECT** to select **Directory**.
3. Press **▼CID** or **▲DIR** to scroll to the desired entry or perform an alphabetical search (page 82), then press **MENU/SELECT** to dial the displayed number.

**To access a number in the caller ID log while on a call:**

1. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to highlight **Caller ID log**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to the desired entry, then press **MENU/SELECT** to dial the displayed number.

**To access the redial list while on a call:**

1. Press **REDIAL/PAUSE**.
2. Press **▼CID**, **▲DIR**, or **REDIAL/PAUSE** until the desired number displays.
3. Press **MENU/SELECT** to dial the displayed number.

**Notes:**

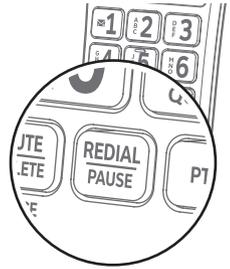
- ▶ You cannot edit a directory entry while on a call. For more details about the directory, see pages 77-85.
- ▶ You cannot copy a caller ID log entry into the directory while on a call. For more details about caller ID log, see pages 86-94.
- ▶ You can only view the numbers in the directory, caller ID log or redial list while on a call and cannot edit, delete or save entries.
- ▶ Press **OFF/CANCEL** on the handset or **CANCEL** on the telephone base to exit redial list, directory or caller ID log while on a call.

## Last number redial

Each handset stores the last 10 dialed numbers (up to 30 digits each) in the redial list. The list of dialed numbers include both dialed home calls and cell calls.

### To view the 10 most recently dialed numbers:

1. Press **REDIAL/PAUSE** in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The handset beeps twice at the end of the list.
3. Press **OFF/CANCEL** on the handset or **CANCEL** on the telephone base to exit.



### To dial a redial entry:

- ▶ When the desired redial entry displays on the handset, press **HOME/FLASH** or **◀/SPEAKER** to dial using the home line, or press **CELL** to dial using the cell line.

- OR -

- ▶ When the desired redial entry displays on the telephone base, press **HOME** to dial using the home line, or press **CELL** to dial using the cell line.

- OR -



### Using the cordless handset:

1. Press **HOME/FLASH** or **◀/SPEAKER** to use the home line, or press **CELL** to use the cell line.
2. Press **REDIAL/PAUSE** to enter the redial list.
3. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired entry displays.
4. Press **MENU/SELECT** to dial the displayed number.

### Using the telephone base:

1. Press **HOME** to use the home line, or press **CELL** to use the cell line.
2. Press **REDIAL/PAUSE** to enter the redial list.
3. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired entry displays.
4. Press **MENU/SELECT** to dial the displayed number.

## Save a redial entry to the directory

---

1. Press **REDIAL/PAUSE** on the handset or telephone base in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **MENU/SELECT** twice.
4. The screen displays **Enter number**. Use the dialing keys to edit the number, if necessary.
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a digit.
  - Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all digits.
  - Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause (a **P** appears).
5. Press **MENU/SELECT**.
6. The screen displays **Enter name**. Use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character shows on the screen (see **Character chart** on page 79).
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **0** to add a space.
  - Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.
  - Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
7. Press **MENU/SELECT**. You hear a confirmation tone.

## Delete a redial entry

---

1. Press **REDIAL/PAUSE** in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to delete the displayed number. You hear a confirmation tone.

## Telephone operation

# Handset locator

This feature helps you find a misplaced handset.

### To start paging:

- Press **🔍/FIND HS** on the telephone base when it is not in use. All idle handsets ring and display **\*\* Paging \*\***.

### To end paging:

- Press **🏠/HOME/FLASH**, **📶/CELL**, **📞/OFF/CANCEL** or **🔊/SPEAKER** on the handset .

**-OR-**

- Press **🔍/FIND HS** again on the telephone base.

**-OR-**

- Place the handset in the telephone base or charger.



Notes:

- If you press **MUTE** on a handset, the ringer of that handset is silenced but the paging tone continues on the other handsets.
- If a handset is accessing the answering system, on a call (intercom call or outside call), or out of range, that handset does not beep when paged.
- You cannot use the find handset feature while the telephone base is playing messages or the answering system is being accessed remotely.



## Multiple handset use

### Join a call in progress

Another handset or the telephone base can join you on home call. The call continues until all parties hang up. You can share an outside call with up to two system devices.

- ▶ When a handset or telephone base is already on a call, press  **HOME/FLASH** or  **SPEAKER** on another handset to join the call.

**-OR-**

When a handset is already on a call, press  **/HOME** on the telephone base to join the call.

- ▶ Press  **OFF/CANCEL** or place the handset in the telephone base or handset charger to exit the call. The call continues on the other handset until both handsets hang up.

**-OR-**

Press  **/HOME** on the telephone base to exit the call. The call continues on the other handset until both devices hang up.



Notes: If you have paired a DECT 6.0 cordless headset to the telephone base, you can also join a call in progress using the paired device. Refer to the user's manuals of the respective product for more information.

## Intercom

Use the intercom feature for conversations between two devices.

You can buy additional expansion handsets (AT&T model **DLP70110**, sold separately) and cordless headsets for this telephone system. You can register up to five handsets or cordless headsets to the telephone base.

### Initiate an intercom call

---

#### Using the cordless handset:

1. Press **MENU/SELECT** on the handset in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Intercom**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select a device. The handset shows **Calling HS X** or **Calling Base (X)** (represents the handset number). The destination handset rings and shows **HS X is calling**.

#### To answer an intercom call with the cordless handset:

- ▶ Press **HOME/FLASH**, **CELL** or **SPEAKER** on the handset. Both devices now show **Intercom**.

#### To end an intercom call with the cordless handset:

- ▶ Press **OFF/CANCEL** or place the handset back in the telephone base or charger.



## Intercom

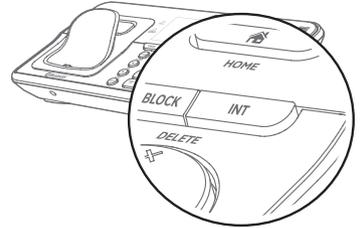
### Using the telephone base:

1. Press **INT** on the telephone base.

**-OR-**

Press **MENU/SELECT** on the telephone base in idle mode, then press **▼CID** or **▲DIR** to highlight **Intercom**. Press **MENU/SELECT**.

2. Press **▼CID** or **▲DIR** to select a device. The telephone base shows **Calling HS X (X** represents the handset number). The destination handset rings and shows **Base is calling**.

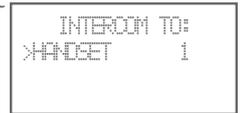


### To answer an intercom call with the telephone base:

➤ Press **🏠/HOME** or **📶/CELL** on the telephone base. Both devices now show **Intercom**.

### To end an intercom call with the telephone base:

➤ Press **CANCEL** on the telephone base.



Notes:

- For cordless headsets, refer to the corresponding user's manual on how to answer and end an intercom call.
- If the destination device does not answer the intercom call within 100 seconds, or if the device is in use, on a call, or out of range, the initiating telephone base displays **No answer, try again**, or the initiating handset displays **Unable to call**, and returns to idle mode.
- To temporarily silence the intercom ringer, press **🔇 OFF/CANCEL** or **MUTE/DELETE** on the destination handset/headset, or press **CANCEL** on the telephone base.
- You can only use one pair of devices at a time to make intercom calls.

## Intercom

### **Answer an incoming call during an intercom call**

---

If you receive an incoming home call during an intercom call, you will hear an alert tone. Handsets and telephone base flash  and display the caller ID.

If you receive an incoming cell call during an intercom call, you will hear an alert tone. Handsets and telephone base flash  and display the caller ID.

#### **To answer a home call during an intercom call using the cordless handset:**

- ▶ Press  **HOME/FLASH** to answer the home call and the intercom call ends automatically.
- ▶ Press  **OFF/CANCEL** to end the intercom call. The telephone continues to ring. Then, press  **HOME/FLASH**.
- ▶ To end the intercom call without answering the outside call, press  **OFF/CANCEL**. The intercom call ends and the telephone continues to ring.

#### **To answer a cell call during an intercom call using the cordless handset:**

- ▶ Press  **CELL** to answer the cell call and the intercom call ends automatically.
- ▶ Press  **OFF/CANCEL** to end the intercom call. The telephone continues to ring. Then, press  **CELL**.
- ▶ To end the intercom call without answering the outside call, press  **OFF/CANCEL**. The intercom call ends and the telephone continues to ring.

#### **To answer a home call during an intercom call using the telephone base:**

- ▶ Press  **HOME** to answer the home call and the intercom call ends automatically.
- ▶ Press **CANCEL** to end the intercom call. The telephone continues to ring. Then, press  **HOME**.
- ▶ To end the intercom call without answering the outside call, press **CANCEL**. The intercom call ends and the telephone continues to ring.

#### **To answer a cell call during an intercom call using the telephone base:**

- ▶ Press  **/CELL** to answer the cell call and the intercom call ends automatically.
- ▶ Press **CANCEL** to end the intercom call. The telephone continues to ring. Then, press  **/CELL**.
- ▶ To end the intercom call without answering the outside call, press **CANCEL**. The intercom call ends and the telephone continues to ring.

## Call transfer using intercom

While on an outside call, you can use the intercom feature to transfer the call from one device to another.

### To transfer an outside call using intercom:

#### Using a cordless handset:

1. When on an outside call, press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to highlight **Intercom**, then press **MENU/SELECT**. The call is automatically put on hold.
3. Press **▼CID** or **▲DIR** to select a device. The handset shows **Calling base** or **Calling HS X** (**X** represents the handset number). The destination device rings and shows **HS X is calling**.
4. To answer the intercom call on the other handset, press **🏠/HOME/FLASH**, **📶/CELL** or **🔊/SPEAKER** on the destination handset. The outside call is still on hold. Both devices now show **Intercom**.

- OR -

To answer the intercom call on the telephone base, press **🏠/HOME** or **📶/CELL** on the telephone base. The outside call is still on hold. Both devices now show **Intercom**.

5. To transfer the call, press **🔌 OFF/CANCEL** or place the handset back in the telephone base or charger. The other handset automatically connects to the outside call.

- OR -

The called party can end the intercom call by pressing **🔌 OFF/CANCEL** or by placing the other handset back in the telephone base or charger. The outside call continues with the originating handset.



## Call transfer using intercom

### Using the telephone base:

1. When on an outside call, press **INT** on the telephone base.

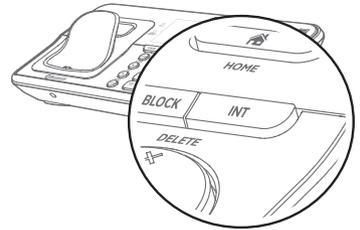
- OR -

When on an outside call, press **MENU/SELECT** on the telephone base, then press **▼CID** or **▲DIR** to highlight **Intercom**. Press **MENU/SELECT**.

2. The call is automatically put on hold. Press **▼CID** or **▲DIR** to select a device. The handset shows **Calling HS X** (X represents the handset number). The destination handset rings and shows **Base is calling**.
3. To answer the intercom call on the other device, press **HOME/FLASH**, **CELL** or **SPEAKER** on the destination handset. The outside call is still on hold. Both devices now show **Intercom**.
4. To transfer the call, press **MENU/SELECT** on the telephone base, and then scroll to **Transfer**, then press **MENU/SELECT**. The other handset automatically connects to the outside call.

- OR -

The called party can end the intercom call by pressing **CANCEL** on the telephone base. The outside call continues with the telephone base.



#### Notes:

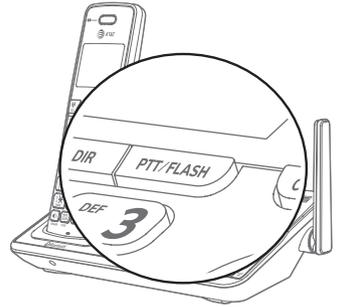
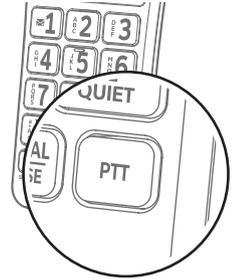
- ▶ If you want to cancel an intercom call and reconnect to the outside call before the destination handset answers, press **OFF/CANCEL** on the originating handset or press **CANCEL** on the originating telephone base.
- ▶ If the called device does not answer the intercom call within 100 seconds, or if the device is in use, on a call or out of range, the initiating telephone base displays **No answer, try again**, or the initiating handset displays **Unable to call**, and returns to the outside call.
- ▶ You can press **OFF/CANCEL** or **MUTE/DELETE** on the destination handset, or press **CANCEL** on the telephone base to temporarily silence the intercom ringer.
- ▶ Only one intercom call can be established at a time.

Multiple handset use

## Push-to-talk (PTT)

You can directly broadcast messages to the speakerphone of any device. Press and hold **PTT** on a handset or **PTT/FLASH** on the telephone base to begin two-way communication.

- ▶ Only one device can talk at a time. While talking to another device, press and hold **PTT** on the handset or **PTT/FLASH** on the telephone base.
- ▶ You must release **PTT** on the handset or **PTT/FLASH** on the telephone base, so the other person can respond.
- ▶ Only one PTT session can be active at a time.
- ▶ While PTT is in use between two devices, other devices cannot use the intercom feature but can access the answering system.
- ▶ When you attempt to place a PTT call to another device which is accessing the answering system or on an intercom call or outside call, your device screen shows **Not available**.



Note: The PTT function is not available when **QUIET** mode is on.

### Turn PTT on or off

#### Using a cordless handset:

1. Press **PTT** when the handset is not in use. The **PUSH TO TALK** menu displays.
2. Press **▼CID** or **▲DIR** to highlight **PTT On/Off**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to choose **On** or **Off**, then press **MENU/SELECT**.



#### Using the telephone base:

1. Press **PTT/FLASH** when the telephone base is not in use. The **PUSH TO TALK** menu displays.
2. Press **▼CID** or **▲DIR** to highlight **PTT On/Off**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to choose **On** or **Off**, then press **MENU/SELECT**.



Note: The handset or the telephone base screen displays **No Incoming PTT** when PTT is turned off.

# Push-to-talk (PTT)

## PTT call to a single device

---

### Using a cordless handset:

1. There are a few ways to begin a PTT call to a single device. When the handset is not in use:

- › If you have one handset, press and hold **PTT**.
- › If you have more than one handset:
  - › Press **PTT** on the handset, then use the dialing keys to enter the destination device number.

**-OR-**

- › Press **PTT** on the handset. Press **▼CID** or **▲DIR** to highlight the destination device number, then press **MENU/SELECT** or **PTT**.

The handset shows **Connecting HS X** (**HS** represents the handset name, **X** represents the destination handset number) or **Connecting BS** (**BS** represents the base name) for a few seconds. When the connection is made, both your and the destination device screens display **Press [PTT] Talk**.



2. Press and hold **PTT**. A chirp indicates your microphone is on. Speak towards the device. Your voice is broadcast to the destination device.

While you are speaking, your handset shows **PTT To handset: X** or **PTT To base**.



3. Release **PTT** after speaking. Both devices beep once again and the screens show **Press [PTT] Talk**, then you can press and hold **PTT** to continue speaking or the destination device can respond (see **Answer a PTT call** on page 74).
4. To end the PTT call, press **OFF/CANCEL** or place the handset in the telephone base or charger. The handset shows **PTT ended**.

## Push-to-talk (PTT)

### Using the telephone base:

1. There are a few ways to begin a PTT call to a single handset. When the telephone base is not in use:
  - › If you have one handset, press and hold **PTT/FLASH**.
  - › If you have more than one handset:
    - › Press **PTT/FLASH**, then use the dialing keys to enter the destination handset number.

**-OR-**

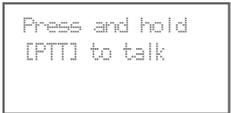
- › Press **▼CID** or **▲DIR** to highlight the destination handset number, then press **MENU/SELECT** or **PTT/FLASH**.



PUSH TO TALK  
>HANDSET X



Connecting to  
HANDSET X...



Press and hold  
[PTT] to talk

The telephone base shows **Connecting to HANDSET**

**X...** (**HANDSET** represents the handset name, **X** represents the destination handset number) for a few seconds. When the connection is made, both the telephone base and destination handset display

**Press and hold [PTT] to talk.**

2. Press and hold **PTT/FLASH**. A chirp indicates your microphone is on. Speak towards the telephone base. Your voice is broadcast to the destination handset.

While you are speaking, the telephone base shows

**PTT To handset: X.**



PTT To  
handset: X

3. Release **PTT** after speaking. Both devices beep once again and the screens show **Press and hold [PTT] to talk**, then you can press and hold **PTT/FLASH** to continue speaking or the destination device can respond (see **Answer a PTT call** on page 74).
4. To end the PTT call, press **CANCEL**. The telephone base shows **Push to talk Ended** for a few seconds.

## Push-to-talk (PTT)

### **PTT call to multiple devices**

---

When there are multiple handsets registered to the phone system, PTT supports one-to-group calls. PTT supports a maximum of one-to-five calls when one to five handsets are registered, and a maximum of one-to-four calls when six or more handsets are registered. The first four registered handsets will be able to use this feature. Other handsets can only use PTT for one-to-one calls.

#### **To call multiple devices:**

##### **Using a cordless handset:**

1. You have three ways to call multiple devices. When the handset is not in use:
  - Press and hold PTT until the handset shows **Connecting All**.
  - Press **PTT**. Press ▼ **CID** or ▲ **DIR** to choose **PTT to all**. Press **MENU/SELECT** or press **PTT** and your handset shows **Connecting All**.

When the connection is made, both the caller and the destination parties hear a beep. The speakerphones on all other devices automatically activate.
2. You need to press and hold PTT when you want to speak. Speak towards the handset. Your voice is broadcast to all devices.
3. Release **PTT** after speaking.
4. Any extension can reply (see **Answer a PTT call** on page 74).

## Push-to-talk (PTT)

### Using the telephone base:

1. You have three ways to call multiple handsets. When the telephone base is not in use:
  - Press and hold **PTT/FLASH** until the screen shows **Connecting to group...**
  - Press **PTT/FLASH**. Press **▼CID** or **▲DIR** to choose **Group**. Press **MENU/SELECT** or press **PTT/FLASH** and the telephone base shows **Connecting to group...**
  - Press **PTT/FLASH**. Press **TONEX** followed by **#** (pound key). The screen shows **Connecting to group...**

When the connection is made, both the caller and the destination parties hear a beep. The speakerphones on all other devices automatically activate.
2. You need to press and hold **PTT/FLASH** when you want to speak. Speak towards the telephone base. Your voice is broadcast to all devices.
3. Release **PTT/FLASH** after speaking.
4. Any extension can reply (see **Answer a PTT call** on page 74).

 Note: After **PTT** on the handset or **PTT/FLASH** on the telephone base is released, the PTT call remains open for a short time. If no one presses **PTT** on the handset or **PTT/FLASH** on the telephone base within ten seconds, the PTT call ends automatically.

## Multiple handset use Push-to-talk (PTT)

### **Answer a PTT call**

---

You can respond to a PTT call, as described below.

1. When your device receives a PTT call, it beeps and shows **Press and hold [PTT] to talk** on the telephone base, or **Press [PTT] Talk** on the handset.
2. When the other party is speaking, the handset speakerphone light is on, and your device shows:
  - **PTT From HS X** (**X** represents the handset number) or **PTT From Base**.
3. When your handset speakerphone light is off (the screen shows **Press [PTT] Talk**), press and hold PTT on your handset or **PTT/FLASH** on your telephone base. You will hear a chirp. Speak towards the device.
  - While you are speaking, your device shows **PTT To Handset: X** (**X** represents the handset numbers of one or more destination handsets; a maximum of five handset numbers appear) or **PTT To Base & Handset: X** (**X** represents the handset numbers of one or more destination handsets; a maximum of four handset numbers appear).
  - Your voice is broadcast to all destination devices.

After speaking, release **PTT** on your handset or **PTT/FLASH** on your telephone base. Your device will beep. After the beep, if your speakerphone light is off, you can press and hold PTT on your handset or **PTT/FLASH** on your telephone base to continue speaking, or the destination device can respond.

## Push-to-talk (PTT)

### Change a one-to-one PTT call to an intercom call

---

You can convert a one-to-one PTT session to an intercom call.

1. When your device shows **Press [PTT] Talk**, press **MENU/SELECT**. The screen shows **Intercom**.
2. Press **MENU/SELECT**. Your device displays **Calling base** or **Calling HS X**. The destination device shows **HANDSET X is calling** or **BASE 0 is calling**. The destination device rings.
3. Press **HOME/FLASH**, **CELL** or **SPEAKER** on the destination handset, or press **/HOME** or **/CELL** on the telephone base to answer the intercom call. Both devices now show **Intercom**.
4. To end the intercom call, press **OFF/CANCEL** on your handset or place the handset in the telephone base or charger, or press **CANCEL** on the telephone base. Both screens show **Intercom ended**.

### Answer an incoming call during a PTT call

---

When you receive an outside call during PTT, there is an alert tone.

- ▶ During a one-to-one PTT, press **HOME/FLASH**, **CELL**, or **SPEAKER** on the initiating or destination handset. The PTT call ends automatically and the outside call is answered.
- ▶ During a one-to-group PTT call, press **HOME/FLASH**, **CELL**, or **SPEAKER** on the initiating handset, or **/HOME** on the initiating telephone base. The PTT call ends automatically and the outside call is answered.
- ▶ During a one-to-group PTT call, press **HOME/FLASH** on any one of the destination handsets, or press **/HOME** on the destination telephone base. That device answers the outside call. The PTT call continues for the rest of the PTT participants.
- ▶ To leave the PTT call without answering the incoming call, press **OFF/CANCEL** on your handset or **CANCEL** on your telephone base. The telephone continues to ring.

## Push-to-talk (PTT)

### Make an outgoing call during PTT call

---

- ▶ During a one-to-one PTT call, press  **HOME/FLASH** on your handset or  **/HOME** on your telephone base to get a dial tone. The PTT call ends automatically.
- ▶ During a one-to-group PTT call, press  **HOME/FLASH** on the initiating handset or  **/HOME** on the initiating telephone base. The PTT call ends automatically and you get a dial tone.
- ▶ During a one-to-group PTT call, press  **HOME/FLASH** on any one of the destination handsets or press  **/HOME** on the destination telephone base. That device gets a dial tone. The PTT call continues for the rest of the PTT participants.

### End or leave a PTT call

---

For one-to-one PTT calls, both initiating and destination devices can end the PTT call. For PTT calls to multiple devices, the initiating device can end the PTT call. If any one of the destination devices leaves the PTT call, the call continues until all participants or the initiator hangs up.

Press  **OFF/CANCEL** on the handset, or press **CANCEL** on the telephone base. The screen shows **Push to talk Ended**.

**-OR-**

Place the handset in the telephone base or charger, then the handset returns to idle mode.

 Note: After **PTT** on the handset or **PTT/FLASH** on the telephone base is released, the PTT call remains open for a short time. If no one presses **PTT** on the handset or **PTT/FLASH** on the telephone base within ten seconds, the PTT call ends automatically.

## About the directory

The directory stores up to 1,000 entries with up to 30 digits for each phone number and 15 characters for each name.

- ▶ Directory entries are stored at the telephone base and shared by all system handsets. Any changes made on one handset apply to all.
- ▶ Only one handset can review the directory at a time. If another handset tries to enter the directory, its screen shows **Not available**.
- ▶ When there are no records in the directory, the screen shows **List empty**.
- ▶ When you try to save a number already stored in the directory, the screen shows **Number repeated**.
- ▶ Directory entries can also be saved to the allow list or block list. See **Allow list** on page 105 and **Block list** on page 101.
- ▶ When Smart call blocker is on, calls with numbers saved in the directory will get through and ring on your telephone. If a number saved in the directory is also saved in the block list, calls from this number will be blocked.



## Create and review entries

### Create a new directory entry

1. Press **MENU/SELECT** on the handset or telephone base in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Directory**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** on the handset again to choose **Add new entry**, or press **▼CID** or **▲DIR** on the telephone base to highlight **Add new entry**, then press **MENU/SELECT**.
4. When the screen shows **Enter number**, use the dialing keys to enter a telephone number (up to 30 digits).
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a digit.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all digits.
  - ▶ Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause (a **P** appears).



**-OR-**

Press **REDIAL/PAUSE** to copy a number from the redial list. Press **▼CID** or **▲DIR**, or press **REDIAL/PAUSE** repeatedly to locate the desired number. Press **MENU/SELECT** to copy the displayed number.

5. Press **MENU/SELECT** to move on to the name.
6. Use the dialing keys to enter a name (up to 15 characters) when prompted. Press a key repeatedly until the desired character shows on the screen.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **0** to add a space.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - ▶ Press **TONE ✕** to change the next letter to upper or lower case.
7. Press **MENU/SELECT** to store your new directory entry.



## Create and review entries

**Character chart:**

Dialing keys	Characters by number of key presses										
	1	2	3	4	5	6	7	8	9	10	11
<b>1</b>	1	.	-	'	(	)	*	#	&	/	,
<b>2</b>	A	B	C	a	b	c	2				
<b>3</b>	D	E	F	d	e	f	3				
<b>4</b>	G	H	I	g	h	i	4				
<b>5</b>	J	K	L	j	k	l	5				
<b>6</b>	M	N	O	m	n	o	6				
<b>7</b>	P	Q	R	S	p	q	r	s	7		
<b>8</b>	T	U	V	t	u	v	8				
<b>9</b>	W	X	Y	Z	w	x	y	z	9		
<b>0</b>	Space	0									
<b>*</b>											
<b>#</b>											



Note: When entering a name in the directory, the first letter of each word is automatically capitalized.

## Create and review entries

### Add a predialed telephone number to the directory

---

You can save a predialed telephone number to the directory.

1. While the telephone is not in use, use the dialing keys to enter the telephone number (up to 30 digits).
  - ▶ Press and hold **REDIAL/PAUSE** to insert a 3-second dialing pause (a **P** appears).
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a digit.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all digits.
2. Press **MENU/SELECT** twice to move on to edit the name. Refer to Step 6 in **Create a new directory entry** on page 78.
3. Press **MENU/SELECT** to store your new directory entry. You hear a confirmation tone.



## Create and review entries

### Review the directory

---

1. Press **▲DIR** on the handset or telephone base when in idle mode. The screen shows the first entry in the directory. **List empty** appears if there are no directory entries.
2. Press **▼CID** or **▲DIR** to browse through the directory or use the dialing keys to start a name search (page 82).

#### -OR-

1. Press **MENU/SELECT** when in idle mode.
2. Press **▼CID** or **▲DIR** to scroll to **Directory**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Review**, then press **MENU/SELECT**. The screen shows the first entry in the directory.
4. Press **▼CID** or **▲DIR** to browse through the directory. Entries appear alphabetically by the first letter in the name.



Notes: Only one handset or the telephone base can review the directory at time. If another handset tries to enter the directory, caller ID log or call block list, it shows **Not available**.

## Create and review entries

### Search by name

---

1. Press **▲DIR** when the handset is in idle mode.
2. When an entry appears, use the dialing keys (**0-9**) to start a name search (alphabetical search).



The directory shows the first name beginning with the first letter associated with the dialing key, if there is an entry in the directory that begins with that letter. Press **▼CID** or **▲DIR** to scroll through the entries beginning with that letter.

3. To see other names that start with the letters on the same dialing key, keep pressing the key until the desired letter is shown. The names appear in alphabetical order.

For example, if you have the names Jennifer, Jessie, Kevin and Linda in your directory:

- ▶ If you press **5 (JKL)** once, **J** and then **Jennifer** displays.
- ▶ If you press **5 (JKL)** once, **J** displays. Press **▼CID**. **Jessie** displays.
- ▶ If you press **5 (JKL)** twice, **K** and then **Kevin** displays.
- ▶ If you press **5 (JKL)** three times, **L** and then **Linda** displays.
- ▶ If you press **5 (JKL)** four times, **5** displays.
- ▶ If you press **5 (JKL)** five times, **J** displays and then **Jennifer** displays again.

 Note: If you press a dialing key (0-9) and no name starts with any letter on that key, the directory shows the entry that matches the next letter in the directory.

## Dial, delete and edit a directory entry

### Dial a directory entry

---

You can dial a directory entry on either a home or cell line.

1. Search for the desired entry in the directory (see **Review the directory** on page 81 and **Search by name** on page 82).
2. When the displayed number is in the correct format, press **HOME/FLASH** or **SPEAKER** on the handset or **HOME** on the telephone base to dial with the home line.



**- OR -**

Press **CELL** on the handset or **CELL** on the telephone base to dial with the cell line.

## Dial, delete and edit a directory entry

### Edit a directory entry

---

1. While reviewing a directory entry, press **MENU/SELECT**. The screen shows **Enter number** with the current number of the entry.
2. Use the dialing keys to edit the number (up to 30 digits).
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press and hold **REDIAL/PAUSE** to enter a 3-second dialing pause (a **P** appears).
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a digit.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all digits.



#### -OR-

Copy a number from the redial list by pressing **REDIAL/PAUSE** and then **▼CID** or **▲DIR**, or pressing **REDIAL/PAUSE** repeatedly to locate the desired number. Press **MENU/SELECT** to copy the number.

3. Press **MENU/SELECT** to save the number. The screen shows **Enter name** briefly and then the current name of the entry.
4. Edit the characters.
  - ▶ Press **0** to add a space.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
5. Press **MENU/SELECT** to save. The handset shows the updated entry.



## Dial, delete and edit a directory entry

### Delete a directory entry

---

1. While reviewing a directory entry, press **MUTE/DELETE** on the handset. The screen shows **Delete entry?**.



- OR -

While reviewing a directory entry, press **DELETE** on the telephone base. The screen shows **Delete contact?** and the contact name.

2. Press **MENU/SELECT** to delete the displayed entry from the directory. The handset shows **Deleting...** and then you hear a confirmation tone. Once deleted, you cannot retrieve that entry.



Note: Once a directory entry is deleted, it cannot be retrieved.

### Delete all directory entries

---

1. Press **MENU/SELECT** on the handset or telephone base when in idle mode.
2. Press **▼CID** or **▲DIR** to scroll to **Directory**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Delete all**, then press **MENU/SELECT**.
4. The handset shows **Delete all?**. Press **MENU/SELECT** to confirm. The handset shows **Deleting...**. You hear a confirmation tone.



- OR -

The telephone base shows **Delete all in Directory?** Press **MENU/SELECT** to confirm. The screen shows **Deleted**. You hear a confirmation tone.



## About caller ID

This product supports caller ID services offered by most telephone service providers. Caller ID allows you to see the name, number, date and time of calls. The available caller ID information will appear after the first or second ring.

### Information about caller ID with call waiting

---

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even while on another call.

It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

- ▶ You have both caller ID and call waiting, but as separate services (you may need to combine these services).
- ▶ You have only caller ID service, or only call waiting service.
- ▶ You don't subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date, along with the call information, are from the telephone service provider.

Caller ID information may not be available for every incoming call. Callers may intentionally block their names and/or telephone numbers. You can only view a maximum of 15 digits of every caller ID log entry.



 Note: You can use this product with regular caller ID service, or you can use this product's other features without subscribing to caller ID or combined caller ID with call waiting service.

## Caller ID operation

### How the caller ID log works

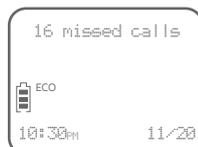
The telephone stores caller ID information about the last 50 incoming calls in the telephone base. Entries are stored in reverse chronological order. The phone deletes the oldest entry when the log is full to make room for new calls. This information is common to the telephone base and all handsets, so changes made using any handset or the telephone base are reflected in all other devices. If you answer a call before the information appears on the screen, it does not show in the caller ID log.



Note: Each entry may have up to 24 digits for the phone number and 15 characters for the name.

### Missed (new) call indicator

When a cordless handset or the telephone base is in idle mode and has new or missed calls, its screen shows **XX Missed calls**.



All new and missed entries are counted as missed calls. Each time you review a new caller ID log entry (indicated by **NEW** on the screen), the missed calls message goes away. When there is a new unanswered call, the missed calls message displays again. The number of missed calls includes all new and missed entries that have not been reviewed.



If you do not want to review the missed calls one by one, but still want to keep them in the caller ID log, you can **press and hold OFF/CANCEL** on the handset for four seconds when the handset is idle. You will hear a confirmation tone. All the entries in the caller ID log become old (reviewed already), and the missed calls message goes away.

### Memory match

If the incoming telephone number matches the last 7 digits of a telephone number in your directory, the name that appears on the screen matches the corresponding name in your directory.

For example, if **Christine Smith** calls, her name appears as **Chris** if this is how you entered it into your directory.



Note: The number you see on your caller ID is in the format sent by the telephone service provider. It usually delivers 10-digit telephone numbers (area code plus telephone number). If the last 7 digits of the incoming telephone number do not match a number in your directory, the name appears as it is delivered by the telephone service provider.

## Caller ID operation

### Review the caller ID log

---

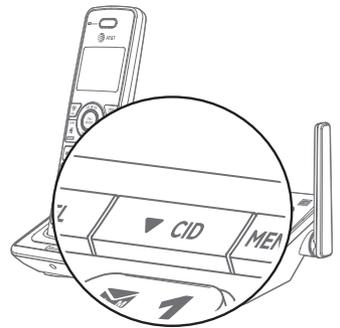
Review the caller ID log to find out who called, to return the call or to copy the caller's name and number into your directory.

1. When the telephone is in idle mode, press **▼CID** to view the caller ID log in reverse chronological order starting with the most recent call.

**-OR-**

You can also review the caller ID log by pressing **MENU/SELECT** in idle mode, then press **▼CID** or **▲DIR** to scroll to **Caller ID log**. Press **MENU/SELECT** twice to select **Review**.

2. Press **▼CID** or **▲DIR** to scroll through the list. The handset or telephone base beeps twice when you reach the beginning or end of the caller ID log.
3. Press **OFF/CANCEL** on the handset or **CANCEL** on the telephone base to exit the caller ID log.



 Note: Only one handset or the telephone base can review the caller ID log at a time. If another handset tries to enter the directory, caller ID log or call block list, it shows **Not available**.

# Caller ID operation

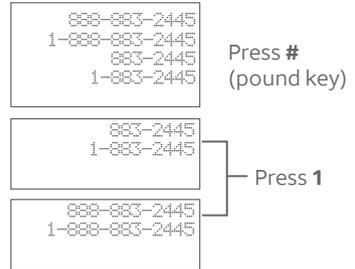
## View dialing options

---

Although the caller ID log entries may contain 10 digits (the area code plus the 7-digit number), in some areas, you may need to dial only the seven digits, or 1 plus the seven digits, or 1 plus the area code plus the seven digits. You can change the number of digits that you dial from the caller ID log or store to the directory.

While reviewing the caller ID log, press **#** (pound key) repeatedly to show different dialing options for local and long distance numbers before dialing or saving the telephone number in the directory.

Press **1** repeatedly if you need to add or remove 1 in front of the telephone number before dialing or saving it in the directory.



When the number shows the correct format for dialing:

- Press **🏠HOME/FLASH**, or **🔊/SPEAKER** on the handset, or press **🏠/HOME** on the telephone base to call the number using the home line.

**- OR -**

- Press **📶CELL** on the handset or **📶/CELL** on the telephone base to call the number using the cell line.

## Dial a caller ID log entry

---

1. Search for the desired entry in the caller ID log (see **Review the caller ID log** on page 88).
2. When the desired entry is displayed and is in the correct format for dialing:
  - Press **🏠HOME/FLASH** or **🔊/SPEAKER** on the handset, or press **🏠/HOME** on the telephone base to dial with the home line.

**- OR -**

- Press **📶CELL** on the handset or **📶/CELL** on the telephone base to dial with the cell line.

# Caller ID operation

## Save a caller ID log entry to the directory

1. While reviewing the caller ID log, press **▼CID** or **▲DIR** on the handset or telephone base to browse through the caller ID log.
2. When the desired entry displays, press **MENU/SELECT**.
3. Press **MENU/SELECT** again to choose **To Directory** on the handset.  
**-OR-**  
 Press **MENU/SELECT** again to choose **Directory** on the telephone base.
4. When the screen shows **Enter number**, use the dialing keys to modify the telephone number (up to 30 digits).
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press and hold **REDIAL/PAUSE** to enter a 3-second dialing pause (a **P** appears).
  - ▶ Press **MUTE/DELETE** on the handset or press **DELETE** on the telephone base to erase a digit.
  - ▶ Press and hold **MUTE/DELETE** on the handset or press **DELETE** on the telephone base to erase all digits.
5. Press **MENU/SELECT** to save the number in the display. The screen shows **Enter name**.
6. Use the dialing keys and refer to **Character chart** on page 79 to modify the name (up to 15 characters).
  - ▶ Press **0** to add a space.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **MUTE/DELETE** on the handset or press **DELETE** on the telephone base to erase a character.
  - ▶ Press and hold **MUTE/DELETE** on the handset or press **DELETE** on the telephone base to erase all characters.
  - ▶ Press **-tone X** to change the next letter to upper or lower case.
7. Press **MENU/SELECT** to save. You hear a confirmation tone.



Notes:

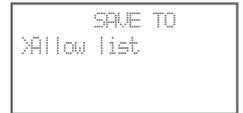
- ▶ The screen shows **Number repeated** if the number is already in the directory. You cannot save the same number more than once.
- ▶ If you try to save a caller ID log entry to the directory without a number, the handset sounds an error tone.
- ▶ If the telephone number has more than 15 digits, only the last 15 digits appear in the caller ID log. However, the telephone can still save all digits (up to 24 digits) of that telephone number from the caller ID log in the directory.
- ▶ You might need to change how a caller ID number is saved in the directory if the entry does not appear in the correct format. Caller ID numbers might appear with an area code that is not necessary for local calls, or without a **1** that is necessary for long distance calls. For details, see **View dialing options** on page 89.

## Caller ID operation

### Save a caller ID log entry to the allow list

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1. Select a desired entry in the caller ID log (see **Review the caller ID log** on page 88).
2. When the desired entry appears, press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **To Allow list** on the handset, or **Allow list** on the telephone base, and then press **MENU/SELECT**. The screen displays **Enter number**.
4. Use the dialing keys to edit the number, if necessary.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to backspace and erase a digit.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase the entire entry.
  - ▶ Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **P** appears).
5. Press **MENU/SELECT**. The handset displays **Enter name**.
6. Use the dialing keys to edit the name.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **0** to add a space.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - ▶ Press **TONE X** to change the next letter to upper or lower case.
7. Press **MENU/SELECT** to confirm. You hear a confirmation tone.



## Caller ID operation

### Save a caller ID log entry to the block list

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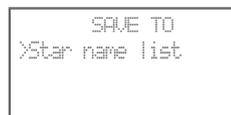
1. Select a desired entry in the caller ID log (see **Review the caller ID log** on page 88).
2. When the desired entry appears, press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **To Block list** on the handset, or **Block list** on the telephone base, and then press **MENU/SELECT**. The screen displays **Enter number**.
4. Use the dialing keys to edit the number, if necessary.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to backspace and erase a digit.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase the entire entry.
  - ▶ Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **P** appears).
5. Press **MENU/SELECT**. The handset displays **Enter name**.
6. Use the dialing keys to edit the name.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **0** to add a space.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - ▶ Press **tone X** to change the next letter to upper or lower case.
7. Press **MENU/SELECT** to confirm. You hear a confirmation tone.



## Caller ID operation

### Save a caller ID log entry to the star name list

1. Select a desired entry in the caller ID log (see **Review the caller ID log** on page 88).
2. When the desired entry appears, press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **To Star name** on the handset, or **Star name list** on the telephone base, and then press **MENU/SELECT**. The screen displays **Star the name?**.
4. Press **MENU/SELECT** to confirm. You hear a confirmation tone.



### Delete caller ID log entries

#### To delete an entry:

1. Search for the desired entry in the caller ID log (see **Review the caller ID log** on page 88).
2. When the desired entry is displayed, press **MUTE/DELETE** on the handset or **DELETE** on the telephone base. You hear a confirmation tone.



#### To delete all entries:

1. Press **MENU/SELECT** on the handset or telephone base in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Caller ID log**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Delete all** on the handset, then press **MENU/SELECT**.



**- OR -**

- Press **▼CID** or **▲DIR** to highlight **Del all calls** on the telephone base, then press **MENU/SELECT**.
4. When the screen shows **Delete all?** on the handset or **Delete all calls?** on the telephone base, press **MENU/SELECT** to confirm. There is a confirmation tone and the screen returns to the previous menu.



## Reasons for missing caller ID information

There are occasions when other information or no information shows for various reasons:

On-screen message	Reason
PRIVATE NAME	The caller prefers not to show the name.
PRIVATE NUMBER	The caller prefers not to show the phone number.
PRIVATE CALLER	The caller prefers not to show the phone number and name.
UNKNOWN NAME	Your telephone service provider cannot determine the caller's name.
UNKNOWN NUMBER	Your telephone service provider cannot determine the caller's number.
UNKNOWN CALLER	Your telephone service provider cannot determine the caller's name and telephone number. Calls from other countries may also generate this message.

## About Smart call blocker\*

If you have subscribed to caller ID service, then you can use Smart call blocker to screen robocalls, telemarketing calls and unwanted calls for you, while allowing welcome calls to get through. †

† The screening feature of Smart call blocker is applicable to home calls only. All incoming cell calls will get through and ring.

You can set up your lists of welcome callers and unwelcome callers. Smart call blocker allows calls from your welcome callers to get through, and it blocks calls from your unwelcome callers.

For other unknown home calls, you can allow these calls, block these calls, or forward these calls to the answering system.

With some easy configurations, you can set to only filter robocalls by asking the callers to press the pound key (#) before the calls are put through to you.

You can also set Smart call blocker to screen incoming home calls by asking the callers to record their names and press the pound key (#). After your caller completes the request, your telephone rings and announces the caller's name. You can then choose to block or answer the call, or you can forward the call to the answering system. If the caller does not respond or record his/her name, the call is blocked from ringing through. When you add your welcome callers to your directory or allow list, they will bypass all screening and ring directly to your handsets.



### Notes:

- ▶ Smart call blocker is on, once you install your telephone. It allows all incoming calls to get through and ring by default. You can change the Smart call blocker settings to screen incoming calls. For more details, see **Set profile** (page 100).
- ▶ With call screening active, Smart call blocker screens and filters all incoming home calls from numbers or names that are not yet saved in your directory, allow list, block list, or star name list. You can easily add incoming phone numbers to your allow list and block list. This allows you to build up your lists of allowed and blocked numbers, and Smart call blocker will know how to deal with these calls when they come in again.
- ▶ To turn off Smart call blocker, see **Set Smart call blocker on/off** on page 99.

\* Includes licenced Qaltel™ technology.

Qaltel™ is a trademark of Truecall Group Limited.

# About Smart call blocker

## Call categories

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Calls are classified into four categories:

### Welcome calls

Welcome calls are calls with telephone numbers saved in your allow list or directory, and not in your block list. Welcome calls also include calls with caller names saved in your star name list.



Notes:

- ▶ All incoming calls on your cell lines will get through and ring, unless the caller's numbers are saved in your block list. If you want to block a cell call, add the number to the block list. See **Block list** on page 101.
- ▶ There are many organizations like schools, medical offices, and pharmacies that use robocalls to communicate important information to you. Robocall uses an autodialer to deliver pre-recorded messages. By entering the name of the organizations into the star name list, it ensures these calls will ring through when you only know the caller names but not their numbers.

### Unwelcome calls

Unwelcome calls are calls with telephone numbers saved in your block list, and you want to block their calls.

### Calls without numbers (for home calls only)

Calls without numbers are calls that are “out of area” or with numbers set to “Private”.

### Uncategorized calls (for home calls only)

Uncategorized calls include calls with absent caller ID number, calls with numbers that are not in your directory, allow list, or block list, or calls with caller ID names that are not in your star name list.



Note: The allow list stores up to 200 entries, the block list stores up to 1,000 entries, and the star name list stores up to 10 names.

# About Smart call blocker

## Call handling

- ▶ Smart call blocker is set to on, and to allow all incoming calls by default. When Smart call blocker is on, the first ring of all incoming calls will be muted.
- ▶ If your directory, allow list, star name list and block list are empty when Smart call blocker is on, and you have set to screen calls, the telephone will screen all incoming home calls and asks callers to announce their names or press the pound key (#).
- ▶ If Smart call blocker is off, all incoming home and cell calls ring, including numbers saved in the block list.
- ▶ If **QUIET** mode is on, and Smart call blocker is on and in screening mode, all screened home calls will be sent to the answering system after screening.

Smart call blocker handles calls in the following ways:

Call category		Call handling / Set profile options
<b>Welcome calls</b>	<ul style="list-style-type: none"> <li>▶ Numbers saved in allow list.</li> <li>▶ Numbers saved in directory.</li> <li>▶ Numbers not found in block list.</li> <li>▶ Caller ID names saved in star name list.</li> </ul>	<ul style="list-style-type: none"> <li>▶ The telephone rings when there is an incoming home call with number saved in your allow list or directory, but not in your block list. Robocalls with caller names saved in your star name list will also ring.</li> <li>▶ All incoming calls on your cell line will get through and ring.</li> </ul>
<b>Unwelcome calls</b>	<ul style="list-style-type: none"> <li>▶ Numbers saved in block list.</li> </ul>	The telephone does not ring when there is an incoming call with number saved in your rejected block list, and the call will be rejected.

## About Smart call blocker

Call category		Call handling / Set profile options
<b>Unknown calls (for home calls only)</b>	<ul style="list-style-type: none"> <li>▶ Calls without numbers               <ul style="list-style-type: none"> <li>- Numbers that are “out of area” or set to “Private”.</li> </ul> </li> </ul>	<p>You can select one of the following five profile options for handling all unknown home calls.</p> <p><b>Screen unknown</b> The telephone plays the screening announcement, and then ask the caller to say his/her name before the call rings on your telephone. You can then answer the call, and hear the caller’s name announced. You can decide whether to accept or reject the call, or to forward the call to the answering system.</p> <p><b>Screen robot</b> The telephone plays the screening announcement, and then ask the caller to press the pound key (#) before the call rings on your telephone. You can then answer the call.</p> <p><b>Allow unknown</b> (default settings) The telephone allows these calls to get through and ring. The caller’s number, even if it is available, will not be saved to the allow list.</p> <p><b>Unknown to answering system</b> The telephone forwards these calls to the answering system without ringing.</p> <p><b>Block unknown</b> The telephone rejects these calls with block announcement without ringing. The caller’s number, even if it’s available, will not be saved to the block list.</p>
	<ul style="list-style-type: none"> <li>▶ Uncategorized calls               <ul style="list-style-type: none"> <li>- With absent caller ID number.</li> <li>- Numbers not found in directory.</li> <li>- Numbers not found in allow list.</li> <li>- Numbers not found in block list.</li> <li>- With caller ID names not found in star name list</li> </ul> </li> </ul>	



Note: You can set to screen, allow, or block all unknown home calls without numbers, or unknown home calls with numbers not saved in your directory, allow list or star name list. You can also send these calls to the answering system. **Allow unknown** is the default profile setting. To change the setting, see **Set profile** on page 100.

# Call block settings

## Set Smart call blocker on/off

The Smart call blocker feature is set to on by default.

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.

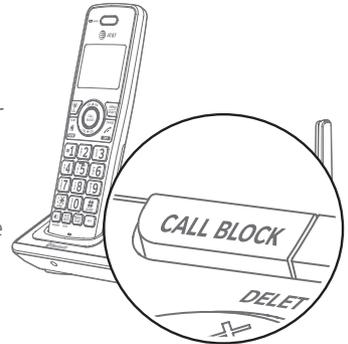
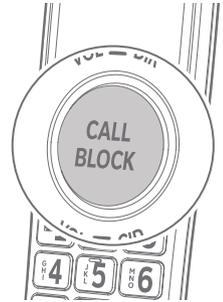
**- OR -**

Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.

2. Press **MENU/SELECT** again to select **SCB On/Off**.
3. Press **▼CID** or **▲DIR** to highlight **On** or **Off**, then press **MENU/SELECT** to save the setting. You hear a confirmation tone.



Note: If you set **SCB On/Off** to **Off**, all settings under **Set profile** (see below) will be invalid.



# Call block settings

## Set profile

There are five profile setting options, which allows you to quickly set up Smart call blocker.

1. Press **CALL BLOCK** on the handset or telephone base when the telephone is not in use.  
- **OR** -  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Set profile**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select one of the following options, then press **MENU/SELECT**.



- ▶ **Screen unknown** - screen any home calls without numbers or with numbers not saved in the directory, allow list, or star name list.
  - This profile setting sets the telephone to screen all unknown home calls and asks the callers to say their names before putting the calls through to you. See **Screen unknown home calls** on page 118.
- ▶ **Screen robot** - screen robocalls.
  - This profile setting sets the telephone to screen all unknown home calls and asks the callers to press the pound key (#) before putting the calls through to you. See **Screen robocalls** on page 121.
- ▶ **Allow unknown** (default setting) - allow all unknown home calls to ring, except calls with numbers saved in the block list.
  - This profile setting sets the telephone to allow all unknown home calls to get through and ring. Calls with numbers saved in the block list will be rejected.
- ▶ **UnknownToAns.S** - forward all unknown home calls to the answering system.
  - This profile setting sets the telephone to forward all unknown home calls to the answering system.
- ▶ **Block unknown** - block all unknown home calls.
  - This profile setting sets the telephone to block all unknown home calls.

After selecting a profile setting, make sure you have not turned off Smart call blocker. Refer to the **Set Smart call blocker on/off** section (page 99) to it on.



Notes:

- ▶ If you set **SCB On/Off** to **Off**, selected setting under **Set profile** will be invalid, and all incoming home and cell calls will ring, including calls with numbers in your block list.
- ▶ There may be robocalls that you do not want to miss. For example, robocalls with announcements or notices from schools or pharmacies. You can set up your star name list with these caller names to allow their calls to get through to you. See **Star name list** on page 109.

# Call block settings

## Block list

---

Add numbers that you want to prevent their calls from ringing through. The block list stores up to 1,000 entries.



Note: Home or cell calls with numbers that have been added to your block list will be blocked.

### Add a block entry:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.
    - OR -
    - Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
  2. Press **▼CID** or **▲DIR** to scroll to **Block list**, and then press **MENU/SELECT**.
  3. Press **▼CID** or **▲DIR** to scroll to **Add new entry**, then press **MENU/SELECT**.
  4. When the screen displays **Enter number**, use the dialing keys to enter a number (up to 30 digits).
    - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
    - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a digit.
    - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all digits.
    - ▶ Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **P** appears).
- OR-**
- Copy a number from the redial list by pressing **REDIAL/PAUSE**. Then, press **▼CID** or **▲DIR** or **REDIAL/PAUSE** repeatedly to find the desired number. Press **MENU/SELECT** to copy the number.
6. Press **MENU/SELECT** to move on to the name.
    - ▶ The screen shows **Number repeated** if the number is already in the block list. You cannot save the same number twice.
  7. When the screen displays **Enter name**, use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character appears. The first character of every word is capitalized.
    - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
    - ▶ Press **0** to add a space.
    - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.

## Call block settings

- ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - ▶ Press **TONE X** to change the next letter to upper or lower case.
8. Press **MENU/SELECT** to store your block entry.



### Notes:

- ▶ Numbers saved in your directory can also be saved to the block list.
- ▶ If you save a block entry that has already been saved to the allow list, the entry in the allow list will be removed.

### Review block list:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
- OR -  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Block list**, and then press **MENU/SELECT**.
3. Press **MENU/SELECT** to choose **Review**.
4. Press **▼CID** or **▲DIR** to browse through the block entries.



Note: **List empty** appears if there are no block entries.

### Save a caller ID log entry to block list:

1. Search for the desired caller ID log entry (see **Review the caller ID log** on page 88).
2. When the desired entry displays, press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **To Block list** on the handset, or **Block list** on the telephone base, then press **MENU/SELECT**.
4. The handset displays **Enter number**. Use the dialing keys to edit the number, when necessary.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to backspace and erase a digit.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase the entire entry.
  - ▶ Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause (a **P** appears).

## Call block settings

5. Press **MENU/SELECT** to move to the name. The screen displays **Enter name**.
6. Use the dialing keys to add or edit the name.
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **0** to add a space.
  - Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.
  - Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - Press **-tone X** to change the next letter to upper or lower case.
7. Press **MENU/SELECT** when done.

### Edit a block entry:

1. Search for the desired entry in the block list (see **Review block list** on page 102).
2. When the desired entry displays, press **MENU/SELECT**. The screen displays **Enter number** along with the phone number to be edited. If you only want to edit the name, skip to Step 4.
3. To edit the number:
  - Use the dialing keys to enter digits.
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a digit.
  - Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all digits.
  - Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **P** appears).
4. Press **MENU/SELECT** to move on to the name. The screen displays **Enter name** along with the name to be edited.
5. To edit the name:
  - Use the dialing keys to enter characters.
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **0** to add a space.
  - Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.

## Call block settings

- Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - Press **-tone X** to change the next letter to upper or lower case.
6. Press **MENU/SELECT** to save the entry.

### Delete a block entry:

1. Search for the desired entry in the block list (see **Review block list** on page 102).
2. When the desired entry displays, press **MUTE/DELETE** on the handset or **DELETE** on the telephone base. The screen shows **Delete entry?**.
3. Press **MENU/SELECT** to confirm. The screen show **Deleting...** You hear a confirmation tone. You cannot retrieve a deleted entry.

### Delete all block list entries:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
**- OR -**  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Block list**, and then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Delete all**, then press **MENU/SELECT**. The handset shows **Delete all?**.  
**- OR -**  
Press **▼CID** or **▲DIR** to highlight **Delete all**, then press **MENU/SELECT**. The telephone base shows **Delete all in block list?**.
4. Press **MENU/SELECT** again to confirm. The handset displays **Deleting...**, or the telephone base displays **Deleted**. There is a confirmation tone.

# Call block settings

## Allow list

---

Add numbers that you want to allow their calls to get through to you. The allow list stores up to 200 entries.

### Add an allow entry:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.

**- OR -**

Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.

2. Press **▼CID** or **▲DIR** to scroll to **Allow list**, and then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Add new entry**, then press **MENU/SELECT**.
4. When the screen displays **Enter number**, use the dialing keys to enter a number (up to 30 digits).
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a digit.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all digits.
  - ▶ Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **P** appears).

**-OR-**

Copy a number from the redial list by pressing **REDIAL/PAUSE**. Then, press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to find the desired number. Press **MENU/SELECT** to copy the number.

6. Press **MENU/SELECT** to move on to the name.
  - ▶ The display shows **Number repeated** if the number is already in the allow list. You cannot save the same number twice.
7. When the screen displays **Enter name**, use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character appears. The first character of every word is capitalized.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **0** to add a space.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.

## Call block settings

- ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - ▶ Press **TONE ✕** to change the next letter to upper or lower case.
8. Press **MENU/SELECT** to store your allow entry.



Notes:

- ▶ Numbers saved in your directory can also be saved to the allow list.
- ▶ If you save an allow list entry that has already been saved to the block list, the entry in the block list will be removed.

### Review allow list:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
**- OR -**  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Allow list**, and then press **MENU/SELECT**.
3. Press **MENU/SELECT** to choose **Review**.
4. Press **▼CID** or **▲DIR** to browse through the allow entries.



Note: **List empty** appears if there are no allow entries.

### Save a caller ID log entry to allow list:

1. Search for the desired caller ID log entry (see **Review the caller ID log** on page 88).
2. When the desired entry displays, press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **To Allow list** on the handset, or **Allow list** on the telephone base, then press **MENU/SELECT**.
4. The handset displays **Enter number**. Use the dialing keys to edit the number, when necessary.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to backspace and erase a digit.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase the entire entry.
  - ▶ Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause (a **P** appears).

## Call block settings

5. Press **MENU/SELECT** to move to the name. The screen displays **Enter name**.
6. Use the dialing keys to add or edit the name.
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **0** to add a space.
  - Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.
  - Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - Press **-tone X** to change the next letter to upper or lower case.
7. Press **MENU/SELECT** when done. You hear a confirmation tone.

### Edit an allow entry:

1. Search for the desired entry in the allow list (see **Review allow list** on page 106).
2. When the desired entry displays, press **MENU/SELECT**. The screen displays **Enter number** along with the phone number to be edited. If you only want to edit the name, skip to Step 4.
3. To edit the number:
  - Use the dialing keys to enter digits.
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a digit.
  - Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all digits.
  - Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **P** appears).
4. Press **MENU/SELECT** to move on to the name. The screen displays **Enter name** along with the name to be edited.
5. To edit the name:
  - Use the dialing keys to enter characters.
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **0** to add a space.
  - Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.

## Call block settings

- Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - Press **TONE X** to change the next letter to upper or lower case.
6. Press **MENU/SELECT** to save the entry. You hear a confirmation tone.

### Delete an allow entry:

1. Search for the desired entry in the allow list (see **Review allow list** on page 106).
2. When the desired entry displays, press **MUTE/DELETE** on the handset or **DELETE** on the telephone base. The screen shows **Delete entry?**.
3. Press **MENU/SELECT** to confirm. The screen show **Deleting...**, and the next entry displays. You cannot retrieve a deleted entry.

### Delete all allow entries:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
**- OR -**  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Allow list**, and then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Delete all** on the handset, then press **MENU/SELECT**. The handset shows **Delete all?**.  
**- OR -**  
Press **▼CID** or **▲DIR** to highlight **Delete all**, then press **MENU/SELECT**. The telephone base shows **Delete all in allow list?**.
4. Press **MENU/SELECT** again to confirm. The handset displays **Deleting...**, or the telephone base displays **Deleted**. There is a confirmation tone.

# Call block settings

## Star name list

There are many organizations like schools, medical offices, and pharmacies that use robocalls to communicate important information to you. Robocall uses an autodialer to deliver pre-recorded messages. By entering the name of the organizations into the star name list, it ensures these calls will ring through when you only know the caller names but not their numbers.

If the first 15 characters of the incoming caller ID's name match a name saved in your star name list, the call will get through and ring. The star name list stores up to 10 names.

### Add a star name entry:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
- OR -  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Star name list**, and then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Add new entry**, then press **MENU/SELECT**.
4. When the screen displays **Enter name**, use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character appears. The first character of every word is capitalized.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **0** to add a space.
  - ▶ Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.
  - ▶ Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - ▶ Press **TONE ✕** to change the next letter to upper or lower case.
5. Press **MENU/SELECT** to store your star name entry. The display shows **Name repeated** if the name is already in the star name list. You cannot save the same name twice.



## Call block settings

### Review star name list:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
- OR -  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Star name list**, and then press **MENU/SELECT**.
3. Press **MENU/SELECT** to choose **Review**.
4. Press **▼CID** or **▲DIR** to browse through the star name entries.



Note: **List empty** appears if there are no star name entries.

### Save a caller ID log entry to star name list:

1. Search for the desired caller ID log entry (see **Review the caller ID log** on page 88).
2. When the desired entry displays, press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **To Star name** on the handset, or **Star name list** on the telephone base, then press **MENU/SELECT**.
4. The handset displays **Star this name?**.
5. Press **MENU/SELECT** to confirm. You hear a confirmation tone.

### Edit a star name entry:

1. Search for the desired entry in the allow list (see **Review star name list** on this page).
2. When the desired entry displays, press **MENU/SELECT**. The screen displays **Enter name** along with the name to be edited.
3. To edit the name:
  - Use the dialing keys to enter characters.
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **0** to add a space.
  - Press **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase a character.

## Call block settings

- Press and hold **MUTE/DELETE** on the handset or **DELETE** on the telephone base to erase all characters.
  - Press **TONE X** to change the next letter to upper or lower case.
4. Press **MENU/SELECT** to save the entry. You hear a confirmation tone.

### Delete a star name entry:

1. Search for the desired entry in the allow list (see **Review star name list** on page 110).
2. When the desired entry displays, press **MUTE/DELETE** on the handset or **DELETE** on the telephone base. The screen shows **Delete entry?**
3. Press **MENU/SELECT** to confirm. The screen show **Deleting...**, and the next entry displays. You cannot retrieve a deleted entry.

### Delete all star name entries:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
**- OR -**  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Star name list**, and then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Delete all** on the handset, then press **MENU/SELECT**. The handset shows **Delete all?**  
**- OR -**  
Press **▼CID** or **▲DIR** to highlight **Delete all** on the telephone base, then press **MENU/SELECT**. The telephone base shows **Delete all in star name list?**
4. Press **MENU/SELECT** again to confirm. The handset displays **Deleting...**, or the telephone base displays **Deleted**. There is a confirmation tone.

## Call block settings

### Screening announcements

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If you have set profile to screen all unknown home calls (**Screen unknown**) or screen robocalls (**Screen robot**), the callers of the following incoming call categories will hear a screening announcement.

- ▶ Home calls that are “out of area” or with numbers set to “Private”.
- ▶ Home calls with numbers that are not on your directory, allow list, or block list, or with absent caller ID number.
- ▶ Home calls with caller ID names that are not on your star name list.

There are two default screening announcements for screening unknown calls and screening robocalls on home line.

**Screening with caller name** - *“Hello. Calls to this number are being screened by Smart call blocker. Please say your name after the tone, then press pound.”*

- This default announcement is played if you have set profile to screen all unknown home calls.

-OR-

**Screening without caller name** - *“Hello. Calls to this number are being screened by Smart call blocker. If you’re a family member, friend or invited caller, please press pound to be connected. If you’re a solicitor, please hang up now.”*

- This default announcement is played if you have set profile to screen robocalls on home line.

You can use these announcements, or record your own name to replace “*this number*” in the announcements. Please refer to **Record your name for all screening announcements** on page 113.



Note: For details of Smart call blocker’s profile setting, see **Set profile** on page 100.

## Call block settings

### Play your current announcement of screening with caller name:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
- OR -  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Screening annnc**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Play annnc**, then press **MENU/SELECT**.
4. Press **MENU/SELECT** again to select **w/ Caller name**.

### Play your current announcement of screening without caller name:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
- OR -  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Screening annnc**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Play annnc**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to scroll to **w/o Caller name**, then press **MENU/SELECT**.

### Record your name for all screening announcements:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
- OR -  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Screening annnc**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **Rec your name**. The system announces, *"Record after the tone. Press 5 when you are done."*
4. Speak towards the handset to record your name. Press **5** to end recording.

To listen to the announcement with your recorded name again, scroll to **Play annnc** and press **MENU/SELECT**.

## Call block settings

### Reset all your screening announcements:

1. Press **CALL BLOCK** on the handset or telephone base to enter the call block menu when the telephone is not in use.  
- OR -  
Press **MENU/SELECT** to enter the main menu when the handset is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **Screening annnc**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Reset annnc**, then press **MENU/SELECT**. The screen shows **Reset annnc?**. Press **MENU/SELECT** again to confirm. The screen shows **Annnc reset.** before returning to the previous menu.

Your name will be deleted from all the screening announcements, and the telephone will use the default screening announcements described on page 112.

# Call block settings

## Voice guide to set Smart call blocker

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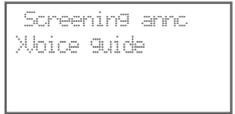
This feature is an easy and alternative way for you to do the basic setup of Smart call blocker. You can follow the voice guide to set your telephone system to allow or to screen all incoming home calls, or to screen home calls that do not display a phone number.

1. Press **CALL BLOCK** on the telephone base to enter the call block menu when in idle mode.

**- OR -**

Press **MENU/SELECT** to enter the main menu when the telephone is not in use. Then, press **▼CID** or **▲DIR** to scroll to **Smart call blk**. Press **MENU/SELECT**.

2. Press **▼CID** or **▲DIR** to scroll to **Voice guide**, then press **MENU/SELECT**.
3. You hear a voice prompt *“Hello! This voice guide will assist you with the basic setup of Smart call blocker..”*
4. Set up your Smart call blocker feature by inputting the designated numbers, as instructed in the voice guide.
  - ▶ Press **1** if you want to screen home calls with telephone numbers that are not saved in your directory, allow list or star name list; or
  - ▶ Press **2** if you do not want to screen calls, and want to allow all incoming calls to get through.



Notes:

- ▶ The screening feature of Smart call blocker is applicable to home calls only. All incoming cell calls will get through and ring. If you want to block a cell call, add the number to the block list. See **Block list** on page 101.
- ▶ You can press **CANCEL** on the telephone base to quit the voice guide at any time.
- ▶ After a power outage, the telephone base prompts you to set the date and time. After the date and time setting is done or skipped, the telephone base will prompt if you want to set up Smart call blocker via voice guide. Press **MENU/SELECT** to start the setup.

## Allowed calls

If Smart call blocker is on, the following types of incoming calls can get through to you and ring on your telephone system:

- ▶ Home calls with numbers saved in your allow list.
- ▶ Home calls with numbers saved in your directory, but not on your block list.
- ▶ Home calls with caller ID names saved in your star name list.
- ▶ Cell calls with numbers not saved in your block list.



### Notes:

- ▶ When Smart call blocker is off, all incoming home and cell calls will ring on your telephone system, including calls with numbers saved in the block list.
- ▶ **Allow unknown** is the default profile setting. If you have not selected another profile, all unknown home calls will ring. However, the caller's numbers, if available, will not be saved to the allow list. If you want to save the caller's number to your allow list or block list, you can retrieve the number from caller ID log and save it to the allow list or block list. See **Save a caller ID log entry to the block list** on page 102 and **Save a caller ID log entry to the allow list** on page 106. If you want to retrieve the name from caller ID log and save it to the star name list. See **Save a caller ID log entry to the star name list** on page 110.

## Smart call blocker

# Blocked calls

If Smart call blocker is on, incoming home or cell calls with numbers saved in your block list will not ring. The telephone plays the block announcement *“Calls to this number are being screened by Smart call blocker. The number you are calling is not accepting your call. Please hang up.”* to the caller, and the call will be terminated.



### Notes:

- ▶ When Smart call blocker is off, all incoming home and cell calls will ring on your telephone system, including calls with numbers saved in the block list.
- ▶ If you have set profile to **Block unknown**, all unknown home calls will be rejected. However, the caller's numbers, if available, will not be saved to the block list. If you want to save the caller's number to the block list, you can retrieve the number from caller ID log and save it to the block list. See **Save a caller ID log entry to the block list** on page 102. You can also retrieve the number and save it to your allow list. See **Save a caller ID log entry to the allow list** on page 106. If you want to retrieve the name from caller ID log and save it to the star name list. See **Save a caller ID log entry to the star name list** on page 110.
- ▶ The telephone can respond to remote access code while it is playing the block announcement. This allows you to access your answering system from an unknown number remotely. See **Remote access** on page 139.



## Screen unknown home calls

If Smart call blocker is on, and you have set profile to screen unknown home calls, the telephone plays a screening announcement to the caller when receiving the following incoming home calls. It asks the caller to respond before putting the call through to you.

- ▶ Incoming home calls with numbers that are “out of area“ or with numbers set to “Private“;
- ▶ Incoming home calls with absent caller ID numbers;
- ▶ Incoming home calls with numbers that are not in your directory, allow list, nor block list; or
- ▶ Incoming home calls with names that are not in your star name list.



### Screen calls and ask for caller names

When screening a home call, the telephone announces to the caller, *“Hello. Calls to this number are being screened by Smart call blocker. Please say your name after the tone, then press pound.”* After the caller completes the request, the telephone announces to the caller *“Please wait a moment while your call is connected.”* The telephone starts ringing and the handset screen displays **Screened call**. After you pick up the call, the telephone announces the caller’s name, and then asks whether you want to answer or reject the call, or to forward the call to the answering system.



#### Notes:

- ▶ You can set Smart call blocker to screen and filter all unknown home calls. You can easily add incoming phone numbers to your allow list and block list. This allows you to build up your lists of allowed and blocked numbers, and Smart call blocker will know how to deal with these calls when they come in again.
- ▶ The telephone announces to the caller with *“Hello. Calls to this number are being screened by Smart call blocker...”* If you have recorded your name in the screening announcements, your recorded name will replace *“this number”* in the announcements. See **Screening announcement** on page 112.
- ▶ The screening feature of Smart call blocker is applicable to home calls only.
- ▶ If the caller hangs up before the home call is screened, or without leaving his/her name while the call is being screened, the call will be logged as missed call in the caller ID log.
- ▶ While a home call is being screened, you can press **HOME/FLASH** or **SPEAKER** to stop screening and answer the call.
- ▶ After the telephone screened a home call, and is ringing and announcing the caller’s name, you can press **OFF/CANCEL** to mute the ringer, or press **CALL BLOCK** to reject the call directly.
- ▶ After you picked up a screened home call and the telephone is announcing the screening options, you can press **OFF/CANCEL** to hang up the call.

## Screen unknown home calls

- ▶ If Smart call blocker is on and you receive a call waiting home call:
  - Smart call blocker will not screen a call waiting home call without number while on a call. You can press  **HOME/FLASH** or  **SPEAKER** to take the new call.
  - After you have picked up a screened home call, the telephone checks whether the call waiting number is in the directory, block list or allow list. It also checks whether the caller name is in the star name list. After that, The telephone then displays the caller ID information or “Blocked call” accordingly. You can press  **HOME/FLASH** or  **SPEAKER** to take the new call, or press **CALL BLOCK** on the handset to block it.
  - While the telephone is screening a home call, the new call will be ignored and logged as missed call in the caller ID log.
- ▶ Robocalls are unable to respond to the screening announcement, and therefore, will not get through and ring. If you want to allow some robocalls to get through, save their names in the star name list. See page 109.
- ▶ The telephone can respond to remote access code while it is playing the screening announcement. This allows you to access your answering system from an unknown number remotely. See **Remote access** on page 139.

# Screen unknown home calls

## Screened call options

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After the telephone screen a home call and starts ringing, the handset screen displays **Screened call**. Press **HOME/FLASH** or **SPEAKER** to pick up the call.

After you picked up the call, the telephone announces “Call from...” and the caller’s name, and then announces, “To answer the call, press 1. To answer and always allow this number, press 2. To block this number, press 3. To send this call to the answering system, press 4. To repeat these options, press \*”.

### Allow this call once:

- Press **1** to answer the call. The telephone number will not be added to your allow list.

### Always allow this call:

- Press **2** to answer the call. The telephone number will be added to your allow list.



### Block this call:

- Press **3** or **CALL BLOCK** to block the call. The telephone plays the block announcement “The number you are calling is not accepting your call. Please hang up.” to the caller. The telephone number will be added to your block list.



### Send this call to the answering system:

- Press **4** to forward the call to the answering system.

### End this call:

- If you do not want to take the call, press **OFF/CANCEL** to end the call.



#### Notes:

- For home calls that are “out of area”, “Private”, or without caller ID, only options **1** and **4** will be available. The telephone announces “To answer the call, press 1. To send this call to the answering system, press 4. To repeat these options, press \*”.
- If you select option **4** to send the call to the answering system, the caller can leave a message even if the answering system is off.
- When the telephone is ringing, you can press **MUTE/DELETE** to mute the ringer temporarily.

## Screen robocalls

If Smart call blocker is on, and you have set profile to screen robocalls, the telephone plays a screening announcement to the caller when receiving the following incoming home calls. It asks the caller to press the pound key (#) before putting the call through to you.

- ▶ Incoming home calls with numbers that are “out of area“ or with numbers set to “Private“;
- ▶ Incoming home calls with absent caller ID numbers;
- ▶ Incoming home calls with numbers that are not in your directory, allow list, nor block list; or
- ▶ Incoming home calls with names that are not in your star name list.

### Screen calls without asking for caller names

When screening a home call, the telephone announces to the caller, *“Hello. Calls to this number are being screened by Smart call blocker. If you’re a family member, friend or invited caller, please press pound to be connected. If you’re a solicitor, please hang up now.”* After the caller presses the pound key (#), the telephone announces to the caller *“Please wait a moment while your call is connected.”* The telephone starts ringing, and you can answer the call.



This option is suitable for you to filter calls that uses autodialers to deliver pre-recorded messages, for example, robocalls and telemarketing calls.



#### Notes:

- ▶ The telephone announces to the caller with *“Hello. Calls to this number are being screened by Smart call blocker...”* If you have recorded your name in the screening announcements, your recorded name will replace *“this number”* in the announcements. See **Screening announcement** on page 112.
- ▶ The screening feature of Smart call blocker is applicable to home calls only.
- ▶ If the caller hangs up before the home call is screened, or without leaving his/her name while the call is being screened, the call will be logged as missed call in the caller ID log.
- ▶ While a home call is being screened, you can press **HOME/FLASH** or **SPEAKER** to stop screening and answer the call.
- ▶ If Smart call blocker is on and you receive a call waiting home call:
  - Smart call blocker will not screen a call waiting home call without number while on a call. You can press **HOME/FLASH** or **SPEAKER** to take the new call.
  - After you have picked up a screened home call, the telephone checks whether the call waiting number is in the directory, block list or allow list. It also checks whether the caller name is in the star name list. After that, The telephone then displays the caller ID information or “Blocked call” accordingly. You can press **HOME/FLASH** or **SPEAKER** to take the new call, or press **CALL BLOCK** to block it.
  - While the telephone is screening a home call, the new call will be ignored and logged as missed call in the caller ID log.
- ▶ Robocalls are unable to respond to the screening announcement, and therefore, will not get through and ring. If you want to allow some robocalls on the home line to get through, save their names in the star name list. See page 109.
- ▶ The telephone can respond to remote access code while it is playing the screening announcement. This allows you to access your answering system from an unknown number remotely. See **Remote access** on page 139.

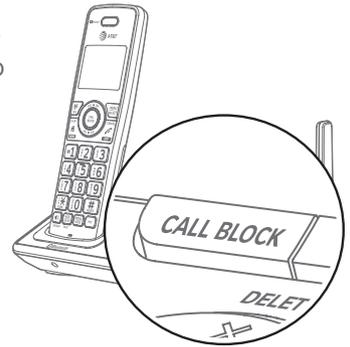
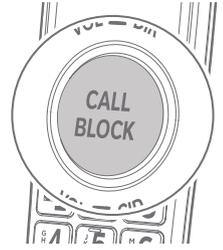
## Option while on a call

When you are on a home or cell call and speaking to the caller, and you do not want to continue the call, you can press **CALL BLOCK** to end the call. The telephone plays the block announcement “*The number you are calling is not accepting your call. Please hang up.*” to the caller, and the call will be terminated. The caller’s number, if available, will be added to your block list.

- Press **CALL BLOCK** on the handset or telephone base. The screen displays **Block and end?** and the caller’s number, if available. Press **MENU/SELECT** to end the call.



Notes: You can press **CALL BLOCK** to end the call even if Smart call blocker is turned off.



# Answering system settings

Use the answering system menu of a handset to set up the announcement message, turn on or off the answering system or message alert tone, activate call screening, or change the number of rings, remote access code or message recording time.

## Announcement

Your outgoing announcement plays when calls are answered by the answering system.

The telephone has a default outgoing announcement, *“Hello, please leave a message after the tone.”* You can use this announcement, or record your own.

### To record a new outgoing announcement:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **Announcement**.
4. The handset displays **Play [2] Del [3] Rec [7]** and it announces, *“To play, press 2. To record, press 7.”* Press **7** to record. The handset announces, *“Record after the tone. Press 5 when you are done.”*

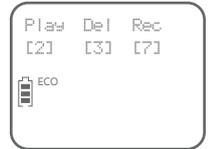
**- OR -**

Press **MENU/SELECT** to select **Record ann** using the telephone base. The system announces, *“Record after the tone. Press 5 when you are done.”*

5. After the tone, speak towards the handset or telephone base microphone. Press **5** to end recording. The newly recorded announcement automatically plays.

To listen to the recorded announcement again on the handset, wait after playback has completed, then press **2**.

To listen to the recorded announcement again on the telephone base, scroll to **Play ann** and press **MENU/SELECT**.



## Answering system settings

### To reset your outgoing announcement:

#### Using the handset:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** again to select **Announcement**.
4. The screen displays **Play [2] Del [3] Rec [7]** and it announces, *“To play, press 2. To record, press 7.”* Press **3** to delete your recorded announcement. The handset displays **Annc deleted** and announces, *“Announcement deleted.”*

When your announcement is reset, the system answers calls with the default announcement, as described above. You cannot delete the default announcement.

#### Using the telephone base:

1. Press **MENU/SELECT** in idle mode.
2. Press **MENU/SELECT** again to select **Answering sys**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** again to select **Announcement**.
4. Press **▼CID** or **▲DIR** to scroll to **Reset annc**, then press **MENU/SELECT**. The screen shows **Reset to default annc?**
5. Press **MENU/SELECT** again. The screen shows **Annc. reset to default**.

When your announcement is reset, the system answers calls with the default announcement, as described above. You cannot delete the default announcement.

# Answering system settings

## Answer on/off

---

If you turn the answering system on, it answers calls and records messages only on the home line. If your paired cell phone has voicemail, callers can leave messages with that voicemail service.

### To turn the answering system on or off:

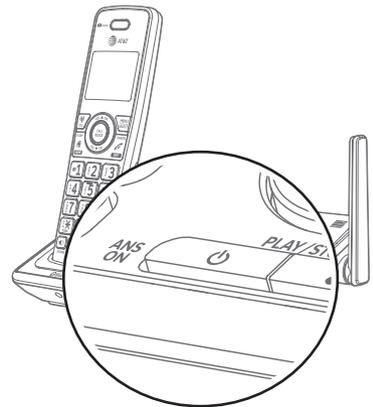
#### Using a handset:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Answer on/off**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **On** or **Off**, then press **MENU/SELECT** to save.



#### Using the telephone base:

- ▶ Press **Ⓞ/ANS ON** to turn the answering system on or off. When the answering system is turned on, it announces, "Calls will be answered." When the answering system is turned off, it announces, "Calls will not be answered."



# Answering system settings

## Voice guide to set up answering system

---

This feature is an alternative way for you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings, and set the message alert tone.

### To use the voice guide feature:

1. Press **MENU/SELECT** on the telephone base in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Voice guide**, then press **MENU/SELECT**. You hear a voice prompt, *“This voice guide will assist you with the basic setup of your answering system.”*
4. Set up your answering system by inputting designated numbers, as instructed in the voice guide.

```
>Answering sys  
Smart call blk
```

```
Answer ON/OFF  
Voice Guide
```



Notes:

- ▶ You can press **CANCEL** on the telephone base to quit the voice guide at any time.
- ▶ After a power outage, the telephone base prompts you to set the date and time, and Smart call blocker. After these settings are done or skipped, the telephone base then prompts if you want to set up the answering system via voice guide. Press **MENU/SELECT** to start the setup.

# Answering system settings

## Call screening

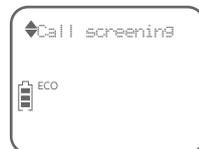
---

Use this feature to choose whether incoming messages can be heard over the telephone base when they are being recorded. If you turn call screening on, you hear the incoming message.

### To turn on or off the call screening feature:

#### Using a cordless handset or telephone base:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Ans sys setup**, then press **MENU/SELECT** twice to select **Call screening**.
4. Press **▼CID** or **▲DIR** to choose between **On** and **Off**, then press **MENU/SELECT** to save.



Note: For more information on call screening, see page 133.

# Answering system settings

## Number of rings

You can set the answering system to answer an incoming call after two, three, four, five, or six rings. You can also select toll saver, which is explained below. By default, the answering system answers an incoming call after three rings.

### To set the number of rings:

#### Using a cordless handset or telephone base:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Ans sys setup**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **# of rings**, then press **MENU/SELECT**.
5. Press **▼CID** or **▲DIR** to choose from **6, 5, 4, 3, 2** or **Toll saver**.
  - ▶ Toll saver - the answering system answers a call after two rings when you have new messages, or after four rings when there is no new message. This feature allows you to check for new messages and avoid paying long distance charges when calling from out of your local area.
6. Press **MENU/SELECT** to save.



Note: If Smart call blocker is on, the first ring of all calls will be muted.

# Answering system settings

## Remote access code

---

To access your answering system remotely from any touch-tone phone, you need to enter a two-digit number (00-99). By default, the remote access code is 19.

### To change the remote access code:

#### Using a cordless handset or telephone base:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Ans sys setup**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **Remote code**, then press **MENU/SELECT**.

5. Use the dialing keys to enter a two-digit number.

**-OR-**

Press **▼CID** or **▲DIR** to scroll to a desired two-digit number.

6. Press **MENU/SELECT** to confirm.



## Message alert tone

---

When the message alert tone is set to **On**, and there is at least one new message, the telephone base beeps every 10 seconds. The tone stops when all new messages have been reviewed. By default, the message alert tone is **Off**.

### To turn on or off the message alert tone:

#### Using a cordless handset or telephone base:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Ans sys setup**, then press **MENU/SELECT**.

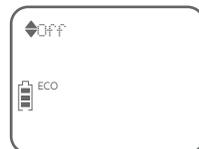
## Answering system settings

4. Press **▼CID** or **▲DIR** to highlight **Msg alert tone**, then press **MENU/SELECT**.
5. Press **▼CID** or **▲DIR** to choose **On** or **Off**, then press **MENU/SELECT**.



### Notes:

- ▶ To temporarily turn off the message alert tone, see page 134.
- ▶ The message alert tone beeps only if all the following conditions are met.
  - Answering system is on.
  - Message alert tone setting is on.
  - There are new messages.



## Message recording time

---

You can set the recording time allowed for incoming messages. The message length is three minutes by default.

### To change the setting:

#### Using a cordless handset or telephone base:

1. When the handset or telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Ans sys setup**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **Recording time**, then press **MENU/SELECT**.
5. Press **▼CID** or **▲DIR** to choose **On** or **Off**, then press **MENU/SELECT**.
6. Press **▼CID** or **▲DIR** to choose **3 minutes**, **2 minutes** or **1 minute**, then press **MENU/SELECT** to save the setting. You hear a confirmation tone.

## About the answering system

### **Answering system and voicemail**

---

Your telephone has separate indicators for two different types of voice messages: those recorded on its built-in digital answering system and those recorded in your telephone service provider's voicemail (fees may apply). Your telephone's built-in digital answering system messages and voicemail messages are separate. Each alerts you to new messages differently.

- If **XX new messages** display on the handsets, there are new messages in the built-in answering system. To listen to messages recorded on your digital answering system, press ►/■/**PLAY/STOP** on the telephone base. To listen to messages with a handset, see **To listen to messages on a cordless handset** on page 135.
- If  and **New voicemail** display on the handset, your telephone service provider is indicating that it has new voicemail for you. To listen to your voicemail, dial an access number provided by your telephone service provider, followed by a security code or PIN.

Some service providers bundle or combine multiple services like voicemail and call waiting, so you may not be aware that you have voicemail. To check what services you have and how to access them, contact your telephone service provider.

To use your voicemail service rather than the answering system, turn off the answering system. To use the answering system rather than your voicemail service, contact your telephone service provider to deactivate the voicemail service.

### **Use the answering system and voicemail together**

---

You can also use the telephone answering system and voicemail together by setting your built-in answering system to answer before voicemail answers, as described below. To learn how to program your voicemail settings, contact your telephone service provider. Then, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

## About the answering system

### Message capacity

---

The answering system can record and store up to 99 messages. Each message can be up to 3 minutes in length. The total storage capacity for the announcement, messages and memos is approximately 22 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

If the answering system has less than 3 minutes of recording time left, “*Less than 3 minutes to record*” is announced before the message playback and **Rec mem low** appears on the handset screen.

If the memory is full, the answering system announces, “*Memory is full.*” The number of messages and **F** flash, alternatively, in the message window, and **Rec mem full** appears on the handset screen. You must delete some messages before recording new ones.

### Voice prompts

---

The system provides voice prompts to guide you through the setup procedures at the telephone base or handset, message playback, remote access and recording outgoing announcements.

## About the answering system

### Call screening

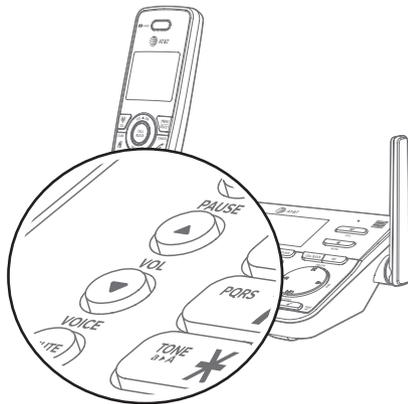
---

#### To screen calls at the telephone base:

If the answering system and call screening are on, the announcement and the incoming message broadcast at the telephone base when a call is answered by the answering system.

#### Options while a message is being recorded:

- ▶ Press **VOL ▼** or **VOL ▲** on the telephone base to adjust the call screening volume.
- ▶ Press **VOL ▼** or **VOL ▲** to temporarily turn on or off the call screening.
- ▶ Press **▶/■/PLAY/STOP** to temporarily turn on the call screening if the call screening is set to off.



#### To screen calls at the cordless handset:

If the answering system is on and a call is being answered by the answering system, the handset shows **To screen call press [SELECT]** at the same time. Press **MENU/SELECT** to screen the call on your handset. The handset shows the caller's information. If you do not subscribe to caller ID service, the handset shows **Screening...**

#### Options while a message is being recorded:

- ▶ Press **VOL ▼** or **VOL ▲** on the handset to adjust the call screening volume.
- ▶ Press **📞/SPEAKER** to switch between speakerphone mode and handset mode.
- ▶ Press **🏠/HOME/FLASH** to answer the call.

## About the answering system

### **Call intercept**

---

When a caller is leaving a message on your answering system, you can stop recording and talk to the caller by pressing **⬆️HOME/FLASH** or **🔊/SPEAKER** on the handset.

### **Temporarily turn off the message alert tone**

---

If the message alert tone is turned on, the telephone base beeps every ten seconds when there are new messages. Pressing any telephone base key (except **FIND HS**) temporarily silences the message alert tone.

If you press **X/DELETE** when in idle mode to temporarily turn off the message alert tone, there is a voice prompt directing you to press **X/DELETE** again to delete all old messages. The message alert tone is temporarily off. Only press **X/DELETE** a second time if you wish to erase all old messages in your answering system.

The message alert tone resumes when you receive another message.

## Message playback

You can listen to messages at the telephone base or on a cordless handset. When playback begins, the total number of messages is announced. Before each message, you hear the day and time of the recording. After the last message, you hear, “*End of messages.*”

If the date and time are not set, you hear, “*Time and date not set.*” before playback. If the recording time is less than three minutes, you hear, “*Less than three minutes to record.*” before playback (see **Message capacity** on page 132).

### To listen to messages at the telephone base:

1. Press **▶/■/PLAY/STOP** on the telephone base to listen to the messages. If you have new messages, the telephone plays only the new messages (oldest first). If there are no new messages, the telephone plays back all messages (oldest first).
2. The system announces the number of messages, then begins playback. The message sequence is shown on the message window.
3. Press **▶/■/PLAY/STOP** to stop the playback.

 Note: If there are no messages in the answering system, the system announces, “*You have no message.*” when you attempt to listen to messages.

### To listen to messages at the handset:

1. Press **MENU/SELECT** when the handset is idle.
2. Press **MENU/SELECT** again to select **Play messages**. If you have either new or old messages, the messages play automatically.
3. The system announces the number of messages, then begins playback. The message sequence is shown on the handset’s screen.
4. Press **OFF/CANCEL** to stop the playback.



# Message playback

## Options during playback

---

When a message is playing, you can adjust the playback volume, skip, repeat, pause or delete the message.

### When messages are playing on the telephone base:

- ▶ Press **VOL ▼** or **VOL ▲** to adjust the message playback volume.
- ▶ Press **▶/SKIP** to skip to the next message.
- ▶ Press **◀/REPEAT** to repeat the message currently playing.  
Press **◀/REPEAT** twice to listen to the previous message.
- ▶ Press **X/DELETE** to delete the current message. The system advances to the next message.
- ▶ Press **▶/■/PLAY/STOP** to stop the playback.

### When messages are playing on a handset:

- ▶ Press **📞/SPEAKER** to play the messages through the handset earpiece.  
Press **📞/SPEAKER** again to return to playing messages through the speakerphone.
- ▶ Press **VOL ▼** or **VOL ▲** to adjust the message playback volume.
- ▶ Press **6** to skip to the next message.
- ▶ Press **4** to repeat the message currently playing. Press **4** twice to listen to the previous message.
- ▶ Press **3** or **MUTE/DELETE** to delete the current message.
- ▶ Press **🔇 OFF/CANCEL** to stop the playback.

# Message playback

## Delete all old messages

---

### Using the telephone base:

1. Press **X/DELETE** in idle mode. The telephone announces, *“To delete all old messages, press DELETE again.”*
2. Press **X/DELETE** again. All previously reviewed messages are erased and the telephone announces, *“All old messages deleted.”*

### Using a handset:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Delete all old**, then press **MENU/SELECT**.
4. Press **MENU/SELECT** to confirm. The handset displays **Deleting...**, then **No old messages** and then returns to the previous menu. You hear a confirmation tone.



## Record and play memos

Memos are your own recorded messages used as reminders for yourself or others using the same answering system. You can record your own memos using a system handset or the telephone base. Play and delete them the same way as incoming messages.

### Record a memo

---

1. Press **MENU/SELECT** on the handset or telephone base in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Record memo**, then press **MENU/SELECT**. The system announces, *“Record after the tone. Press 5 when you are done.”* Speak towards the handset microphone.
4. Press **5** to stop recording. The system announces, *“Recorded.”* and then returns to the previous menu. The system does not save memos shorter than two seconds.



### Playback a memo

---

Play memos the same way as messages. See **Message playback** on pages 135-137.

## Remote access

You can reach your answering system remotely by dialing your home telephone number from any touch-tone telephone.

### **To remotely access the answering system**

---

1. Dial your telephone number from any touch-tone telephone.
2. Once the system plays your announcement, enter the two-digit remote access code (**19** is the default code, see page 129 to change it).
  - The system automatically announces the number of new or old messages (if any), and then begins to play them.
3. You can also enter the following remote commands.

#### **Remote commands**

<b>1</b>	Press to listen to all messages.
<b>2</b>	Press to listen to new messages only.
<b>3</b>	Press to delete the current message (during playback).
<b>33</b>	Press twice to delete all old messages.
<b>4</b>	Press to repeat the current message (during playback).
<b>44</b>	Press twice to listen to the previous message.
<b>5</b>	Press to stop.
<b>*5</b>	Press to listen to a list of remote commands.
<b>6</b>	Press to skip to the next message (during playback).
<b>*7</b>	Press to record a new announcement.
<b>8</b>	Press to hang up the call.
<b>0</b>	Press to turn the answering system on or off.

4. Hang up or press **8** to end the call.

## Answering system

# Remote access

Cut and carry the remote access wallet card at the back of this user's manual for quick reference.



Notes:

- ▶ If you do not enter a valid remote access code, the system answers the call automatically.
- ▶ Once the messages have played, the telephone announces the help menu options. If you do not press any key with 20 seconds, the remote access call ends automatically.
- ▶ If the memory is full, the answering system answers after 10 rings and announces, *"Memory is full. Enter the remote access code."* Enter your remote access code to access the messages and announcements.
- ▶ When the answering system is turned off, the telephone answers after 10 rings, and announces, *"Please enter your remote access code."*

## Add and register handsets/headsets

Your telephone can support up to five DECT 6.0 cordless handsets (AT&T model **DLP70110**, sold separately) and cordless headsets (sold separately). Visit <https://telephones.att.com/accessories> for a list of compatible DECT 6.0 cordless headsets. Each new handset or headset must be registered to the telephone base before use. You must register each handset or headset separately.

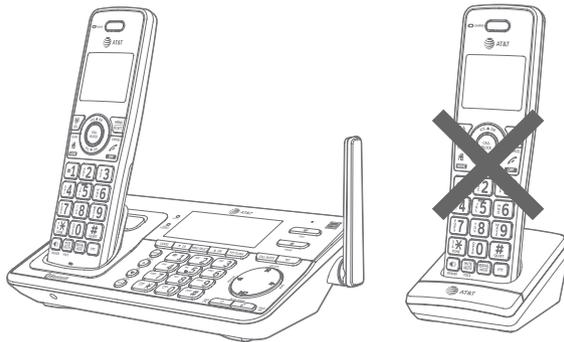
To register a cordless headset to this telephone system, please refer to the corresponding user's manual for more details. To register a cordless handset, see the following.

The handsets provided within your product box are already registered as **HANDSET 1**, and so forth. Additional handsets are assigned numbers in the sequential order they are registered (up to **HANDSET 5**).

### Register a handset to your telephone base

---

1. Before you begin registration, make sure the handset is out of the telephone base or charger and shows **To register HS...** and **... see manual**.
2. Put the handset you wish to register on the telephone base cradle.



For registration, put the handset on the telephone base, not the handset charger.

3. The telephone base shows **Registering... Please wait**, and the handset then shows **Registering...** If the registration is successful, the handset screen displays **Registered** and beeps. The handset is now registered with the telephone base.

## Add and register handsets/headsets

If registration fails, the system will automatically try to register again. If registration fails after the third try, **Registration failed** appears on the handset screen. The handset shows **To register HS...** and **...see manual**, and the telephone base returns to idle mode. This may take up to five minutes to occur. Please start again from Step 1.



Notes:

- ▶ You cannot register a handset if any other system handset is in use.
- ▶ If you try to register more than five handsets to the telephone base, the telephone base shows **Registration slots are full** and sounds two beeps..

## Deregister handsets

You may need to deregister your handsets if:

- ▶ You have five registered handsets and need to replace a handset.

**-OR-**

- ▶ You wish to change the designated handset number of your registered handsets.

You must first deregister ALL handsets, and then register each handset you wish to use again, one at a time.

**Please read carefully through all the instructions on this page before beginning the deregistration process.**

### **Deregister all handsets from the telephone base**

---

In addition to the cordless handsets, this operation will also deregister all cordless headsets registered to your telephone base.

1. Make sure that all handsets are out of the telephone base and chargers before you begin deregistration.
2. **Press and hold**  **/FIND HS** on the telephone base for about 10 seconds (until the telephone base screen shows **Deregister all devices?**). Release  **/FIND HS**.
3. Immediately press  **/FIND HS** again. The telephone base shows **Deregistered all devices**, and you hear a confirmation tone.
4. It takes up to 10 seconds to complete the deregistration process. Before registering the handset again, wait for the cordless handset screen to display **To register HS...** and **...see manual**.
5. To register the handset(s) to the telephone base again, follow the registration instructions on pages 141-142.

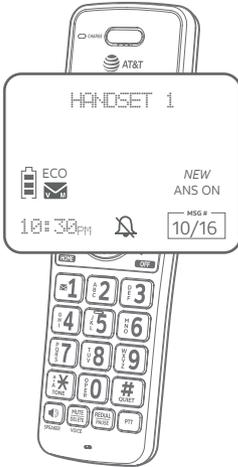


Notes:

- ▶ If the deregistration process fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.
- ▶ You cannot deregister the handsets if any other system handset is in use.
- ▶ Even if the battery is depleted, you can still deregister the handsets by following the steps. After the handset is charged for at least 10 minutes, the screen shows **To register HS** and **...see manual**.

# Screen icons, indicator lights and alert tones

## Screen icons



 (flashing)	The battery icon flashes when the battery is low and needs charging.
 (animated display)	The battery icon animates when the battery is charging.
	The battery icon becomes solid when the battery is fully charged.
	The handset ringer is turned off.
	There are new voicemail received from the telephone service provider.
<b>ANS ON</b>	The answering system is turned on.
<b>ECO</b>	The ECO mode activates automatically to reduce power consumption when the handset is within range from the telephone base.
<b>NEW</b>	The entry you are reviewing is new in the caller ID log.
	The message number currently playing and total number of new/old messages recorded.

## Handset indicator lights

### CHARGE light

On when the handset is charging in the telephone base or charger.

### Extra large display

### Lighted big buttons

### 🔊/SPEAKER light

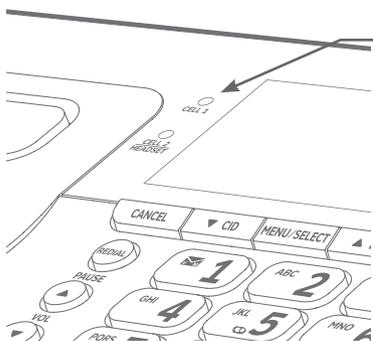
On when the speakerphone is in use.



## Screen icons, indicator lights and alert tones

**Telephone base indicator lights****CELL 1/CELL 2/HEADSET** light

- ▶ On when the telephone base is paired and connected with a Bluetooth device.
- ▶ Flash alternately while pairing a Bluetooth device.

**Handset alert tones**

1 short beep	<ul style="list-style-type: none"> <li>▶ A key is pressed.</li> <li>▶ Plays at the end of each message playback.</li> <li>▶ End of recording.</li> </ul>
1 long beep	<ul style="list-style-type: none"> <li>▶ Beginning of recording.</li> <li>▶ Plays at the end of all messages playback.</li> </ul>
2 short beeps	<ul style="list-style-type: none"> <li>▶ Error tone. The command has failed.</li> <li>▶ You have reached the beginning or end of the list.</li> <li>▶ You have reached the minimum or maximum listening volume.</li> </ul>
3 short high-pitched beeps	Confirmation tone. The telephone has completed the command successfully.
4 short beeps	Low battery warning.

**Telephone base alert tones**

1 short beep	Plays at the end of each message playback.
Beeps every 10 seconds	Message alert tone is on and there are new messages.
1 long beep	<ul style="list-style-type: none"> <li>▶ Call screening is on and the answering system is about to record a message.</li> <li>▶ Plays at the end of all messages playback.</li> </ul>

## Screen messages

<b>Blocked call</b>	An incoming call is blocked.
<b>Calling HS X</b> (For models with two or more handsets only)	The handset is calling another handset (for intercom calls).
<b>Ended</b>	You have just ended a call.
<b>Home screening...</b>	The telephone is screening an incoming home call.
<b>HS X is calling</b> (For models with two or more handsets only)	Another handset is calling.
<b>Intercom</b>	The handset is on an intercom call.
<b>Intercom to:</b> (For models with two or more devices only)	You have started the intercom process, and need to enter the number of the device you wish to call.
<b>Line in use</b>	An extension telephone on the same line or one of the handsets is in use.
<b>List empty</b>	There are no directory entries or call block list entries.
<b>Low battery</b>	The battery needs to be charged.
<b>Microphone on</b>	Mute is off so the other party can hear your voice.
<b>Muted</b>	The microphone is off.
<b>New voicemail</b>	There are new voicemail messages from your telephone service provider.
<b>No battery</b>	The handset in the telephone base or charger does not have a battery properly installed.
<b>No line</b>	There is no telephone line connected.
<b>No message</b>	There are no messages in the answering system.
<b>Not available</b>	Someone else is already using the directory, caller ID log or answering system.
<b>Number repeated</b>	The telephone number you have entered is already stored in the directory.
<b>Out of range or no pwr at base</b>	The handset has lost communication with the telephone base.
<b>** Paging **</b>	The telephone base is paging all handsets.

## Screen messages

<b>Put in charger</b>	The battery is very low. The handset should be placed in the telephone base or charger.
<b>Quiet mode off</b>	The quiet mode is turned off.
<b>Quiet mode on</b>	The quiet mode is turned on.
<b>Rec mem low</b>	The answering system has less than 3 minutes to record.
<b>Rec mem full</b>	The answering system memory is full.
<b>Ringer muted</b>	The ringer is muted temporarily during an incoming call.
<b>Screen all Robocalls</b>	You have selected the <b>Screen robot</b> profile option in Smart call blocker.
<b>Screen all Unknown calls</b>	You have selected the <b>Screen Unknown</b> profile option in Smart call blocker.
<b>Screened call</b>	The Smart call blocker feature of the telephone has screened a call and is putting the call through to you.
<b>Setting Ans sys</b>	The handset is playing voice guide.
<b>Smart call blk screening...</b>	The telephone is screening an incoming call.
<b>Speaker</b>	The handset speakerphone is in use.
<b>Voice guide set Smart call blk?</b>	After you install your telephone or power returns following a power outage, the handset and telephone base will prompt you to set the date and time. After the date and time setting is done or skipped, the telephone base will then prompt if you want to set up the Smart call blocker feature via voice guide.
<b>To register HS... ...see manual</b>	The handset is not registered to any telephone base.
<b>To screen call press [SELECT]</b>	The system is recording a message. Press <b>MENU/SELECT</b> to screen a call on a handset.
<b>Unable to call</b>	<ul style="list-style-type: none"> <li>▶ Intercom failed.</li> <li>▶ You try to make a call when the handset is out of range.</li> </ul>
<b>XX missed calls</b>	There are XX new calls in the caller ID log.
<b>XX new messages</b>	There are XX new messages in the answering system.

## Troubleshooting

If you have difficulty with your telephone, please try the following suggestions. For customer service, or to purchase accessories or replacement parts, visit our website at <https://telephones.att.com>, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

### **I cannot pair my cell phone to the telephone base.**

- Make sure you have cellular coverage.
- Make sure your cell phone is compatible with your **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540**. Check the Bluetooth compatibility list at <https://telephones.att.com/bluetooth>.
- Make sure the Bluetooth function of your cell phone is turned on. See the user's manual of your cell phone for more information.
- Make sure that you set your cell phone to search for devices.
- If the **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** is in your cell phone device history list, delete it and try pairing again.
- Carefully follow the pairing instructions on page 24. Make sure that your cell phone is not connected to any other Bluetooth device.
- Turn off your cell phone, then turn it on again.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the suggestions mentioned above.

### **I cannot pair my headset to the telephone base.**

- Make sure that your Bluetooth headset is in discoverable mode when pairing with the telephone base. See the user's manual of your headset for more information on how to set your headset to discoverable mode.
- Make sure your headset is compatible with your **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540**. Check the Bluetooth compatibility list at <https://telephones.att.com/bluetooth>.
- Carefully follow the pairing instructions on page 26. Make sure that your headset is not connected to any other Bluetooth device.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the suggestions mentioned above.

## Troubleshooting

### **I cannot connect my cell phone with the telephone base.**

- ▶ Make sure that the Bluetooth function of your cell phone is turned on. See the user's manual of your cell phone for more information.
- ▶ Make sure that your Bluetooth cell phone is not connected to any other Bluetooth device.
- ▶ Turn off your cell phone, then turn it on again.
- ▶ Make sure that your cell phone is on the active devices list.
- ▶ For some cell phones, you must authorize the **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** device in your cell phone's Bluetooth feature. See the user's manual of your cell phone for more information.
- ▶ Manually connect your cell phone to the **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540**. Refer to the user's manual of your cell phone for more information.

### **I cannot connect my headset with the telephone base.**

- ▶ Make sure that your Bluetooth headset is not connected to any other Bluetooth device.
- ▶ Make sure that your headset is on the active devices list.

### **I cannot download contacts from my cell phone to my DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540.**

- ▶ Make sure that your cell phone is paired and connected to the base.
- ▶ Make sure you place your cell phone next to the base while downloading.
- ▶ If your cell phone does not support the download, you can send the directory from your cell phone. The system can receive the directory automatically. See the user's manual of your cell phone for more information.

## **My phone doesn't work at all.**

- ▶ Make sure the power cord is securely plugged in.
- ▶ Make sure that the battery connector is securely plugged into the handset.
- ▶ Make sure the telephone line cord is securely and firmly plugged into the telephone base and the telephone wall jack.
- ▶ Charge the battery in the handset for at least 11 hours. For optimum daily performance, return the handset to the telephone base or charger when not in use.
- ▶ If the battery is depleted, charge the handset for at least 30 minutes before you use it. Refer to page 15 for details.
- ▶ Reset the telephone base. Unplug the electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to reset.
- ▶ You may need to purchase a new battery. Please refer to **Battery installation and charging** (pages 15-17) in this user's manual.

## **The remote voice control feature does not work.**

- ▶ Make sure the operating system of your cell phone is iOS 8 or later, or Android 4 or later.
- ▶ Make sure your cell phone is paired and connected to your telephone system via Bluetooth.
- ▶ Make sure no Bluetooth applications are running in the background of your cell phone.
- ▶ Keep your cell phone within 15 feet of the telephone base.
- ▶ Do not lock up your cell phone's screen or set passcode for activating the voice-controlled application (voice app).
- ▶ Make sure you have turned on or logged in to the applications on your cell phone that you will be sending your voice commands, such as GPS, e-mail and social networking accounts.
- ▶ Make sure your cell phone's data or Wi-Fi signal is in full strength and your cell phone can connect to the Internet.
- ▶ Try to activate the voice app on your cell phone to ensure it is in place.

# Troubleshooting

- ▶ Once you have activated the remote voice control feature, you are using your cell phone's voice app to operate your cell phone. If the voice commands do not work, please check the cell phone user's manual and the voice app's help topics to find out what commands you can use and any limitations of the voice app.
- ▶ Some cell phone manufacturers or network carriers may customize the phone's operating system and implement their own voice app. If you want to use Google Now, you need to manually set it as your default voice app. For detailed instructions, refer to your cell phone user's manual, or contact your cell phone's manufacturer or network carrier. You may also go to "Google Product Forums" on the Internet and check the corresponding help topics.
- ▶ Due to the settings of certain cell phones and voice apps, your cell phone may not support the remote voice control feature. Contact your cell phone's manufacturer or network carrier, or check the voice app's help topics if you encounter any problems.

## **The remote voice control feature ends unexpectedly while it is in use.**

- ▶ The Bluetooth function of your cell phone may be off, or you may have moved your cell phone out of Bluetooth range of the telephone base. Make sure the Bluetooth function of your cell phone is turned on and keep your cell phone within 15 feet of the telephone base.
- ▶ The data or Wi-Fi connection of your cell phone may be lost. Make sure your cell phone's data or Wi-Fi signal is in full strength.
- ▶ The feature may be ended automatically by your cell phone. For example, a cell call has been established via the remote voice control feature and the call has just ended.
- ▶ If you receive a landline or cell line incoming call when you have activated remote voice control on a connected cell phone, the remote voice control operation will be ended.
- ▶ The voice-controlled application of your cell phone may be affected by other cell phone operations in the background. If the problem persists, contact your cell phone's network carrier.

**I cannot press any dialing keys (0-9, TONE X, QUIET #) when I am on a cell call using the remote voice control feature.**

- ▶ When you press the dialing keys on the handset or telephone base during a cell call using the remote voice control feature, the telephone system may have no response and the call may be ended. Please use the cell lines of your telephone system for calls that require using the dialing keys during the call (see **Make, answer or end a cell call** on page 54).

**The display shows No home line. I cannot get a dial tone.**

- ▶ First try all the suggestions mentioned above.
- ▶ If the previous suggestions do not work, disconnect the telephone line cord from your telephone and connect the telephone line cord to another telephone.
  - ▶ If there is no dial tone on that other telephone either, your telephone line cord may be defective. Install a new telephone line cord.
  - ▶ If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Try using a different wall jack in your home to connect your **DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/DLP73540** telephone, or contact your telephone service provider (charges may apply).

**I cannot dial out.**

- ▶ Try all the suggestions in **The display shows No home line. I cannot get a dial tone** mentioned above.
- ▶ Make sure you have a dial tone before dialing. The handset may take a second or two to find the telephone base and produce a dial tone. This is normal. Wait an extra second before dialing.
- ▶ Eliminate any background noise. Noise from a television, radio or other appliances may cause the phone to not dial out properly. If you cannot eliminate the background noise, first try muting the handset before dialing, or dialing from another room in your home with less background noise.
- ▶ Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).

### **My handset isn't performing normally.**

- ▶ Make sure the power cord is securely plugged into the telephone base. Plug the power adapter into a different working electrical outlet not controlled by a wall switch.
- ▶ Move the handset closer to the telephone base. You might have moved out of range.
- ▶ Reset the telephone base. Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to reset.
- ▶ Other electronic products such as HAM radios and other DECT phones, can cause interference to your cordless telephone. Try installing your telephone as far away as possible from these types of electronic devices.

### **The batteries do not hold a charge.**

- ▶ If the handset is in the charger and the charge light does not turn on, refer to **The charge light is off** (page 154) in this **Troubleshooting** guide.
- ▶ Charge the battery in the handset for at least 11 hours. For optimum daily performance, return the handset to the telephone base or charger when not in use.
- ▶ If the battery is depleted, it may take approximately 30 minutes to charge the handset before it shows **Low battery**, refer to page 15 for details.
- ▶ You may need to purchase a new battery. Please refer to **Battery installation and charging** (pages 15-17) in this user's manual.

### **I get noise, static, or a weak signal even when I'm near the telephone base.**

- ▶ If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone line cord and the telephone wall jack (see page 13). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.
- ▶ You may be able to improve the performance of your cordless phone by installing your new telephone base as far as possible from any other existing cordless telephone system that may already be installed.
- ▶ Other electronic products such as HAM radios and other DECT phones, can cause interference to your cordless telephone. Try installing your telephone as far away as possible from these types of electronic devices.

## Troubleshooting

- ▶ Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.
- ▶ If your phone is plugged in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this doesn't solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.
- ▶ Relocate your phone to a higher location. The phone may have better reception when installed in a high area.
- ▶ Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).

### **The charge light is off.**

- ▶ Make sure the power and line cords are plugged in correctly and securely.
- ▶ Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to reset.
- ▶ Clean the handset and telephone base charging contacts each month using a pencil eraser or cloth.

### **My caller ID isn't working.**

- ▶ Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your phone.
- ▶ The caller may not be calling from an area that supports caller ID.
- ▶ Both your telephone service provider and your caller's telephone service provider must use caller ID compatible equipment.
- ▶ If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone line cord and the telephone wall jack (see page 13). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

### **System screens all my incoming home calls.**

- ▶ You may have selected the **Screen unknown** or **Screen robot** profile setting for Smart call blocker (see page 95). The telephone asks callers to announce their names or press the pound key (**#**). We recommend that you add the phone numbers of your family members and friends, and desired businesses to your **Directory** (see page 77) or **Allow list** (see page 105), or add their names to the **Star name list** (see page 109). This will avoid Smart call blocker to screen their calls.
- ▶ To turn Smart call blocker off, see **Set Smart call blocker on/off** on page 99.

### **My telephone does not screen incoming cell calls.**

- ▶ The screening feature of Smart call blocker is applicable to home calls only. All incoming cell calls will get through and ring. You can block calls of a cell phone number by adding the number to the block list. See **Block list** on page 101.

### **I want to block a cell phone number.**

- ▶ If you want to block calls of a cell phone number, add the number to the block list. See **Block list** on page 101.

### **While screening a home call, the telephone suddenly stops screening and connects to the call.**

- ▶ Another handset may have picked up the screening call.
- ▶ If you have another telephone system sharing the same telephone line, and someone picks up the call on the other telephone system while the screening is in progress, the screening process will be terminated and connect you to the caller.

### **My telephone block calls from someone I know.**

- ▶ You may have saved the caller's number to your block list. To remove the number from the block list. See **Delete a block entry** on page 104.

### **Blocking all unknown calls.**

- ▶ If you want to block all unknown calls without numbers and calls with numbers or names that are not in your directory, allow list or star name list, select the **Block unknown** profile setting. See **Set profile** on page 100.

### **Forwarding all unknown calls to the answering system.**

- ▶ If you want to forward all unknown calls without numbers and calls with numbers or names that are not in your directory, allow list or star name list to the answering system, select the **UnknownToAns.S** profile setting. See **Set profile** on page 100.

### **I cannot retrieve voicemail messages.**

- ▶ Your telephone has both a built-in answering system and voicemail indication. They are independent features and each alerts you to new messages differently (page 131). If you subscribe to voicemail service from your telephone service provider (charges may apply), contact your telephone service provider for more information on how to access your voicemail.

### **I've set my LCD language to Spanish or French and I don't know how to change it back to English.**

- ▶ On the telephone base, press **MENU/SELECT** in idle mode, then enter **364#** using the dialing keys. You hear a confirmation tone.
- ▶ On a cordless handset, press **MENU/SELECT** in idle mode, then enter **\*364#** using the dialing keys. You hear a confirmation tone.

### **The answering system does not answer after the correct number of rings.**

- ▶ Make sure the answering system is on. When the answering system is on, **ANS ON** should show on the handset. The **ANS ON** key light is lit on the telephone base.
- ▶ If toll saver is selected (page 128), the number of rings changes to two when there are new messages waiting.
- ▶ If the memory is full or the system is off, the system answers after 10 rings.
- ▶ In some cases, the answering system is affected by the ringing system used by the telephone service provider.
- ▶ If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail (page 128). To determine how many rings activate your voicemail, please contact your telephone service provider.
- ▶ If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

**The answering system does not record messages.**

- ▶ Make sure the answering system is on.
- ▶ Make sure the memory of the answering system is not full. When the answering machine memory is full, it does not record new messages until some old messages are deleted.
- ▶ If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail (page 128). To determine how many rings activate your voicemail, please contact your telephone service provider.
- ▶ If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

**Common cure for electronic equipment:**

If the telephone is not responding normally, try resetting the telephone. Do the following in the order listed:

1. Disconnect the power to the telephone base.
2. Disconnect the handset battery, and spare battery, if applicable.
3. Wait a few minutes.
4. Connect power to the telephone base.
5. Completely remove the battery. Replace the battery and place the handset into the telephone base.
6. Wait for the handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.

### **Taking care of your telephone**

- ▶ Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.
- ▶ Avoid rough treatment.
- ▶ Place the handset down gently.
- ▶ Save the original packing materials to protect your telephone if you ever need to ship it.

### **Avoid water**

- ▶ Your telephone can be damaged if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

### **Electrical storms**

- ▶ Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

### **Cleaning your telephone**

- ▶ Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap.
- ▶ Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Pull the telephone out by the unplugged cords.

## For C-UL compliance

In compliance with the bilingual requirements for safety, caution, and warning markings of Canadian Federal and Provincial/Territorial statutes and regulations, the French version of Important safety information is included.

### Mesures de sécurité importantes

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Ce symbole vous alertera d'informations importantes ou d'instructions d'entretien pouvant apparaître dans ce guide d'utilisation. Respectez toujours les mesures de sécurité et de sécurité de base lorsque vous utilisez ce produit, afin de réduire les risques de blessures, d'incendie, ou d'électrocution.

#### Information relative à la sécurité

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- ▶ Veuillez lire et comprendre toutes les instructions de ce guide d'utilisation. Relectez toutes les inscriptions apparaissant sur le produit.
- ▶ Évitez d'utiliser le téléphone pendant un orage. Il pourrait y avoir un faible risque d'électrocution.
- ▶ N'utilisez pas un téléphone près d'une fuite de gaz. Dans certaines circonstances, une flammèche pourrait se produire lorsque l'adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur son chargeur. Ceci est un événement fréquent associé avec la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher un téléphone dans une prise de courant, et ne devrait pas déposer un combiné chargé dans le chargeur, si le téléphone se trouve dans un environnement comportant une concentration de gaz inflammables ou ignifuges, à moins de se trouver dans un endroit où la ventilation est adéquate. Une flammèche dans de tels environnements pourrait provoquer une explosion. De tels environnements peuvent comprendre : les endroits où de l'oxygène à des fins médicales est utilisé sans ventilation adéquate; des endroits où se trouvent des gaz industriels (dissolvants de nettoyage, des vapeurs de gazoline, etc.), une fuite de gaz naturel, etc.
- ▶ N'utilisez pas ce produit près de l'eau ou lorsque vous êtes mouillés. Par exemple, ne l'utilisez pas dans des sous-sols humides ou sous la douche, ou près d'une piscine, d'un bain, d'un évier de cuisine, ou d'une cuve de lavage. N'utilisez pas de liquides, ou de vaporisateurs aérosol de nettoyage. Si le produit entre en contact avec du liquide, débranchez immédiatement le fil téléphonique ou le cordon d'alimentation. Ne rebranchez pas le produit avant qu'il soit complètement sec.
- ▶ Installez cet appareil dans un endroit protégé où personne ne peut trébucher sur les cordons d'alimentation ou la ligne téléphonique. Protégez les câbles contre les dommages ou l'abrasion.
- ▶ Si le produit ne fonctionne pas correctement, consultez la section **Dépannage (Troubleshooting)** des pages 148-157 de ce guide d'utilisation. Si vous ne pouvez pas régler le problème, ou si le produit est endommagé, consultez la section **Garantie limitée (Limited warranty)** des pages 166-167. N'ouvrez pas ce produit, sauf tel qu'indiqué dans le guide d'utilisation. L'ouverture du produit ou le remontage inadéquat pourrait vous exposer à des tensions dangereuses ou autres dangers.
- ▶ Remplacez les piles uniquement tel que décrit dans votre guide d'utilisation (pages 15-17). N'incinerez pas et ne percez pas les piles — elles contiennent des produits chimiques caustiques.
- ▶ Les adaptateurs secteurs sont conçus pour être orientés verticalement ou installés sur le plancher. Les broches ne sont pas conçues pour se maintenir en place si la fiche est branchée dans une prise de courant au plafond, sous la table ou sous une armoire.
- ▶ Pour les produits à brancher à une prise de courant, la prise de courant doit être installée près du produit, afin d'assurer une accessibilité sécuritaire à la prise de courant.

## Appendix For C-UL compliance



### MISES EN GARDE:

- ▶ N'utilisez que les adaptateurs inclus avec ce produit. Pour obtenir une pièce de rechange, visitez notre site Web au **<https://telephones.att.com>** ou composez le **1-800-222-3111**. Au Canada, composez le **1-866-288-4268**.



**ATTENTION:** Afin de prévenir les risques d'incendie ou d'explosion de la pile, remplacez la pile avec une pile du même type. Jetez les piles épuisées en respectant les instructions.

- ▶ Débrancher les lignes téléphoniques avant le remplacement des piles.  
Évite d'utiliser la batterie dans les conditions suivantes:
  - ▶ des températures extrêmes faibles ou élevées auxquelles une batterie peut être soumise pendant l'utilisation, le stockage ou le transport.
  - ▶ remplacement d'une batterie par un type incorrect pouvant supprimer une protection.
  - ▶ mise au rebut d'une batterie dans un feu ou dans un four chaud, ou écrasement mécanique ou coupure d'une batterie, susceptible de provoquer une explosion.
  - ▶ maintien d'une batterie dans un environnement à très haute température pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.
  - ▶ batterie soumise à une pression de l'air extrêmement faible pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.
- ▶ N'utilisez que la pile de rechargeable incluse ou une pile de rechange (modèle BT162342/ BT262342). Pour commander, visitez notre site Web **<https://telephones.att.com>** ou composez le **1-800-222-3111**. Au Canada, composez le **1-866-288-4268**.
- ▶ La plaque signalétique appliquée est située au bas ou à proximité du produit.

### Spécifiquement en rapport avec les téléphones sans fil

- ▶ Confidentialité : Les mêmes caractéristiques qui rendent les téléphones sans fil si pratiques créent également des restrictions. Les appels téléphoniques sont transmis entre le socle du téléphone et le combiné par le biais d'ondes radio, et il se peut que vos conversations téléphoniques soient interceptées par d'autres équipements de réception d'ondes radio au sein de la portée du téléphone sans fil. Pour cette raison, vous ne devez pas considérer les conversations sur un téléphone sans fil comme étant aussi confidentielles que celles d'un téléphone à cordon.
- ▶ Alimentation électrique : La base de ce téléphone sans fil doit être branchée à une prise de courant électrique fonctionnelle. La prise électrique ne doit pas être contrôlée par un interrupteur mural. Les appels ne peuvent pas être effectués à partir du combiné si la base n'est pas branchée, si elle est hors fonction ou si le courant électrique est coupé.
- ▶ Interférences potentielles aux téléviseurs : Certains téléphones sans fil fonctionnent sur des fréquences pouvant causer des interférences aux téléviseurs et magnétoscopes. Pour réduire ou prévenir de tels parasites, ne pas déposer la base du téléphone sans fil à proximité d'un téléviseur ou magnétoscope, ni directement sur celui-ci. Si votre téléviseur affiche des interférences, éloignez le téléphone sans fil de celui-ci afin de réduire les parasites.

## For C-UL compliance

- ▶ Piles rechargeables : Ce produit comporte des piles rechargeables à l'hydrure métallique de nickel. Usez de prudence lorsque vous manipulez de telles piles et veillez à ne pas les court-circuiter avec des matériaux conducteurs, tels que des bagues, bracelets et clés. La pile ou le conducteur peut surchauffer et vous brûler. Respectez la polarité adéquate entre les piles et le chargeur de piles.
- ▶ Piles rechargeables à l'hydrure métallique de nickel : Jetez ces piles de manière sécuritaire. N'incinerez pas et ne percez pas les piles. Comme pour les autres piles du même type, si elles sont brûlées ou percées, des matières corrosives peuvent s'en échapper, ce qui risque de causer des brûlures ou autres blessures corporelles.



Le sceau de l'organisme de recyclage RBRC sur les piles à l'hydrure métallique de nickel signifie que le fabricant de cet appareil participe volontairement au programme industriel visant à reprendre et recycler ce type de piles lorsqu'elles ne servent plus, au sein du territoire des États-Unis et du Canada. Vous devez apporter ces piles chez un détaillant participant ou le centre de recyclage le plus près de chez vous. Ou vous pouvez composer le 1-800-8-BATTERY<sup>MD</sup> afin de connaître les endroits qui acceptent les piles à l'hydrure métallique de nickel mortes.

RBRC et 1-800-8-BATTERY<sup>MD</sup> sont des marques déposées de Call2recycle, Inc.

### Mesures préventives pour les utilisateurs de stimulateurs cardiaques implantés dans l'organisme

---

Stimulateurs cardiaques (ne s'applique qu'aux téléphones sans fil numériques) :

L'organisme 'Wireless Technology Research, LLC (WTR)', une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-unis, la firme WTR recommande aux médecins :

#### Avis aux détenteurs de stimulateurs cardiaques:

- ▶ Ils doivent tenir le téléphone sans fil à une distance d'au moins six pouces du stimulateur cardiaque.
- ▶ Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en fonction.
- ▶ Ils doivent utiliser le téléphone sans fil en l'appuyant sur l'oreille qui se trouve dans la direction opposée au stimulateur cardiaque.

L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de simulateurs cardiaques causé par les gens qui utilisent un téléphone sans fil à proximité de ceux-ci.

#### Mode ECO

---

Lorsque le socle communique avec le combiné, le mode ECO sera activé automatiquement. Ceci réduit la consommation d'énergie selon la distance entre le socle du téléphone et le combiné.

#### Spécifiquement en rapport avec les répondeurs téléphoniques

---

Enregistrement deux voix : Cet appareil n'émet pas de bips d'avertissement qui permettent de prévenir l'autre partie que vous enregistrez la conversation. Pour assurer votre conformité aux règlements fédéraux ou provinciaux en rapport avec les enregistrements des conversations téléphoniques, vous devriez informer l'autre partie lorsque vous activez l'enregistrement.

## **CONSERVEZ CES INSTRUCTIONS**

## FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment must not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the Limited Warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

- ▶ Remain on the line and briefly explain the reason for the call before hanging up.
- ▶ Perform such activities in off-peak hours, such as early morning or late evening.

## FCC Part 68 and ACTA

### **Industry Canada**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

## Appendix FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules.

These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ Reorient or relocate the receiving antenna.
- ▶ Increase the separation between the equipment and receiver.
- ▶ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ▶ Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement:  
CAN ICES-3 (B)/NMB-3(B)

# California Energy Commission battery charging testing instructions

This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except handset battery charging, will be disabled.

## To activate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet. Make sure all handsets are inserted with charged batteries before proceeding.
2. While you press and hold **Ⓜ/FIND HS**, plug the telephone base power adapter back to the power outlet.
3. After about 20 seconds, when the telephone base shows **Registering... Please wait**, keep pressing **Ⓜ/FIND HS** until the telephone base shows **Deregister all devices?** Release **FIND HS** and then press it again within two seconds. You hear a confirmation tone. All handsets display **To register HS...** and **...see manual**. Allow up to one minute for the process to complete.



If the phone fails to enter this mode, repeat Step 1 through Step 3.

The telephone base will be powered up as normal if you fail to press **Ⓜ/FIND HS** within two seconds in Step 3.

## To deactivate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet, then plug it back in. The telephone base is powered up as normal.
2. Register your handsets back to the telephone base. See pages 141-142 for handset registration instructions.

## Limited warranty

The AT&T brands are used under license. This product is covered by a one-year limited warranty. Any replacement or warranty service, and all questions about this product, should be directed to our website at <https://telephones.att.com> or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

### 1. What does this limited warranty cover?

The manufacturer of this AT&T Product, Advanced American Telephones, warrants to the holder of a valid proof of purchase (“Consumer” or “you”) that the Product and all accessories provided by Advanced American Telephones in the sales package (“Product”) are free from material defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

### 2. What will Advanced American Telephones do if the Product is not free from material defects in materials and workmanship during the limited warranty period (“Materially Defective Product”)?

During the limited warranty period, Advanced American Telephones’ authorized service representative will replace, at Advanced American Telephones’ option, without charge, a Materially Defective Product. If we choose to replace this Product, we may replace it with a new or refurbished Product of the same or similar design. Advanced American Telephones will return replacement Products to you in working condition.

Advanced American Telephones will retain defective parts, modules, or equipment. Replacement of Product, at Advanced American Telephones’ option, is your exclusive remedy. You should expect the replacement to take approximately 30 days.

### 3. How long is the limited warranty period?

The limited warranty period for SynJ® and Syn248® products is TWO (2) YEARS from the date of purchase, while all other products limited warranty period is ONE (1) YEAR from the date of purchase. If we replace a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to replacement Products for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year limited warranty, whichever is longer.

### 4. What is not covered by this limited warranty?

This limited warranty does not cover:

- ▶ Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- ▶ Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of Advanced American Telephones; or
- ▶ Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- ▶ Product to the extent that the problem is caused by use with non-Advanced American Telephones electrical accessories; or
- ▶ Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
- ▶ Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- ▶ Product returned without valid proof of purchase (see 2 below); or

## Limited warranty

- ▶ Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

### 5. How do you get warranty service?

To obtain warranty service in the United States of America, visit

**<https://telephones.att.com>** or call **1 (800) 222-3111**. In Canada, please dial **1 (866) 288-4268**.

NOTE: Before calling for service, please check the user's manual. A check of the Product controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. Advanced American Telephones will return replaced Product under this limited warranty to you, transportation, delivery or handling charges prepaid. Advanced American Telephones assumes no risk for damage or loss of the Product in transit.

### 6. What must you return with the PRODUCT to get warranty service?

1. Return the entire original package and contents including the Product to the Advanced American Telephones service location along with a description of the malfunction or difficulty;
2. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address and telephone number.

### 7. Other limitations

This warranty is the complete and exclusive agreement between you and Advanced American Telephones. It supersedes all other written or oral communications related to this Product. Advanced American Telephones provides no other warranties for this Product. The warranty exclusively describes all of Advanced American Telephones' responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

**State/Provincial Law Rights:** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Limitations:** Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall Advanced American Telephones be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**Please retain your original sales receipt as proof of purchase.**

# Technical specifications

RF frequency band	1921.536MHz — 1928.448MHz	
Channels	5	
Telephone base voltage (AC voltage, 60Hz)	96 — 129 Vrms	
 	Telephone base voltage (DC adapter output)	6VDC @0.6A
	Charger voltage (AC adapter output)	6VDC @0.4A
Handset voltage	2.4 VDC, AAA x 2, Ni-MH	
Operating times*	Talk time (handset): up to 10 hours Standby: up to 5 days	

\* Operating times vary depending on your actual use and the age of the battery.

## DECT 6.0 digital technology

The AT&T DECT 6.0 products offer unsurpassed range performance and sound clarity. This is achieved through a unique antenna design and advances in noise-filtering technology. An independent laboratory has confirmed that AT&T DECT 6.0 products perform up to 45% better in range competitions against similarly equipped phones of the leading competition. Now, calls can be taken in the basement, backyard and garage with exceptional sound quality.

## Telephone operating range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over a certain distance — which can vary with the locations of the telephone base and handset, the weather, and the construction of your home or office.

## Redefining long range coverage and clarity

This telephone base comes with an antenna which gives much better clarity and covers a longer range than before.

## Simulated full-duplex handset and base speakerphones

The simulated full-duplex speakerphones on your handset and telephone base allow both ends of a call to speak and be heard at the same time. Optimal performance is subject to external factors and individual usage.

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# Remote access wallet card

The wallet card lists the commands needed to control your answering system from any touch-tone telephone.

Cut along dotted line.



Call your telephone number, then enter your 2-digit remote access code (preset to **19**).

<b>Action</b>	<b>Remote command</b>
---------------	-----------------------

- |                               |                                    |
|-------------------------------|------------------------------------|
| Play all messages.....        | <b>1</b>                           |
| Play new messages.....        | <b>2</b>                           |
| Delete the message .....      | <b>3</b> (during message playback) |
| Delete all old messages ..... | <b>33</b>                          |
| Repeat or go back.....        | <b>4</b>                           |

Fold here.

- |                             |                       |
|-----------------------------|-----------------------|
| Stop .....                  | <b>5</b>              |
| Help menu.....              | <b>*5</b>             |
| Skip the message.....       | <b>6</b>              |
| Record announcement.....    | <b>*7</b>             |
| Turn system on or off.....  | <b>0</b>              |
| End remote access call..... | <b>8</b> (or hang up) |

**DLP73210/DLP73410/DLP73440/DLP73450/DLP73510/  
DLP73540 DECT 6.0 cordless telephone/answering system  
with BLUETOOTH® wireless technology**

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