



CL84107/CL84207/CL84257/
CL84307/CL84327/CL84347/
CL84357/CL84367

Quick start guide

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Operate



Basic initial settings



Overview



Install

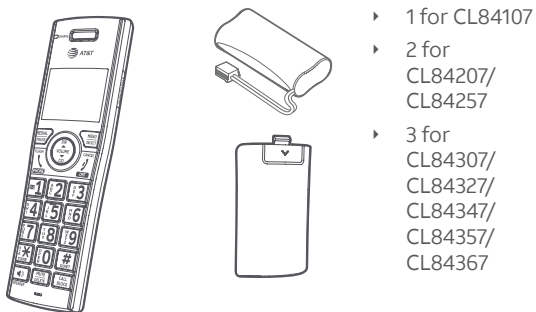
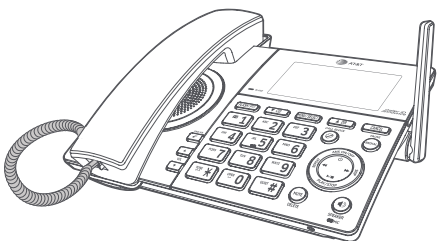


Part lists



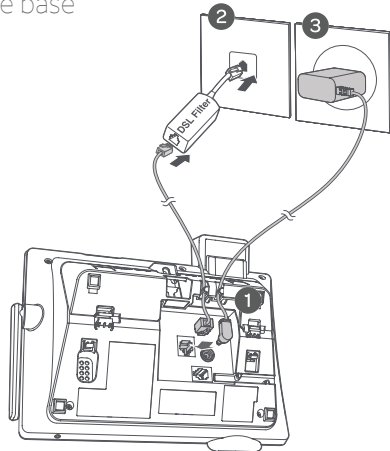
This quick start guide provides you with basic instructions only. For more complete instructions, refer to your Abridged user's manual provided in the package, or see the online Complete user's manual at www.telephones.att.com/manuals.

Part lists



Install

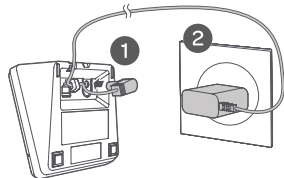
Telephone base



Notes:

- Plug one end of the telephone line cord into a telephone jack or a DSL filter.
- If you have DSL high-speed Internet service, a DSL filter (not included) is required.

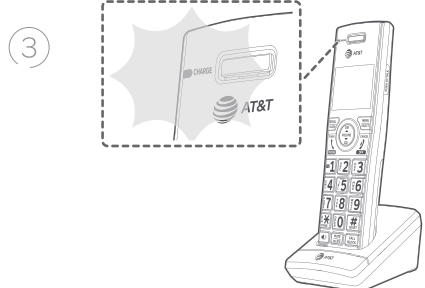
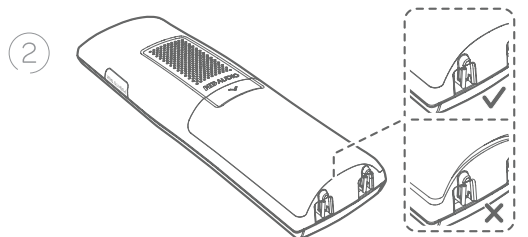
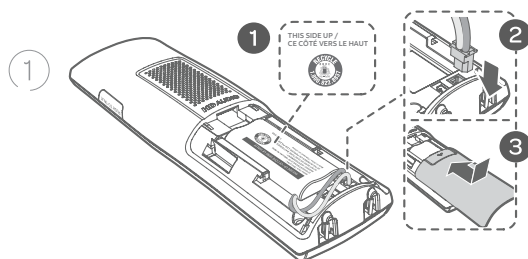
Charger



Caution: Use only the power adapter(s) provided with this product. To obtain a replacement, visit our website at www.telephones.att.com or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.

Battery

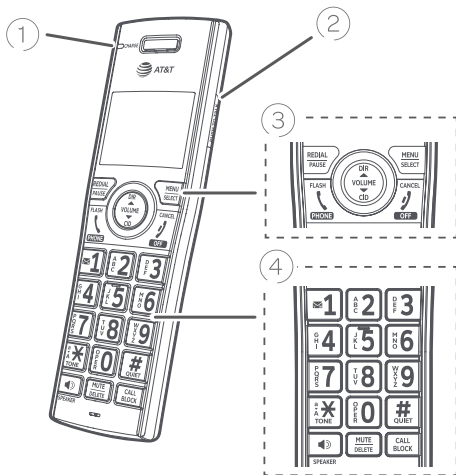
Install the battery, as shown below. Charge your handset(s) before initial use. The battery is fully charged after ten hours of continuous charging.



Caution: Use only the supplied rechargeable battery or replacement battery (model BT183342/BT283342).



Overview



Handset

- CHARGE light** On when the handset is charging in the charger.
- PUSH TO TALK** Press to initiate a one-to-one or one-to-group broadcast. Press and hold to broadcast to a group of system devices.

- REDIAL/PAUSE** Press repeatedly to view the last 10 numbers dialed. While entering numbers, press and hold to insert a dialing pause.

- MENU/SELECT** When the handset is not in use, press to show the menu. While in the menu, press to select an item or save an entry or setting.
- DIR** Press **DIR** to show directory entries when the handset is not in use.

- VOLUME** Press to scroll up or down while in menus.
- Press to increase or decrease the listening volume when on a call.

- CID** Press **CID** to show caller ID log when the handset is not in use.
- Press to make or answer a call.
- During a call, press to answer an incoming call when you receive a call waiting alert.
- During a call, press to hang up.
- While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display; or press and hold this button to exit to idle mode.

- 1** Press and hold to set or dial your voicemail number.

- TONE** Press to switch to tone dialing temporarily during a call if you have pulse service.

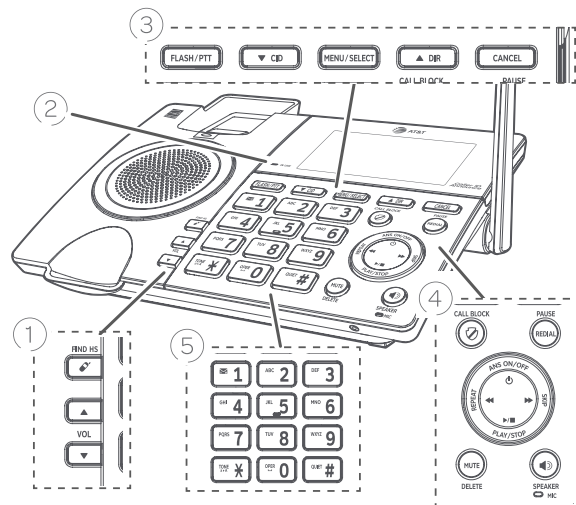
- While entering names, press to change the next letter to upper or lower case.

- Press and hold to enter the **QUIET** mode setting screen, or to deactivate **QUIET** mode.

- Press to make or answer a call using the speakerphone.

Handset

- MUTE/DELETE** During a call, press to mute the microphone. Press to delete digit or character.
- CALL BLOCK** Press to block the incoming call when the telephone is ringing. When on a call, press to block the call. When the handset is not in use, press to show the Smart call blocker menu.



Telephone base

- FIND HS** While the phone is idle, press to page all handsets. While in idle mode, press to adjust the base ringer volume. During message playback, press to adjust the listening volume.
- IN USE indicator** On when the telephone is in use, or when the answering system is answering an incoming call. On when a handset is being registered. Flashes when there is an incoming call or when all handsets are being deregistered. Flashes when another telephone is in use on the same line.

- FLASH/PTT** Press to initiate a one-to-one or one-to-group broadcast. Press and hold to broadcast to a group of system devices. During a call, press to answer an incoming call when you receive a call waiting alert.
- CID** Press **CID** to show caller ID log when the telephone is not in use. Press to scroll down while in menus and lists. While entering names or numbers, press to move the cursor to the left.

- FLASH/PTT** Press to initiate a one-to-one or one-to-group broadcast. Press and hold to broadcast to a group of system devices. During a call, press to answer an incoming call when you receive a call waiting alert.

- CID** Press **CID** to show caller ID log when the telephone is not in use. Press to scroll down while in menus and lists. While entering names or numbers, press to move the cursor to the left.

- MENU/SELECT** When the telephone is not in use, press to show the menu. While in the menu, press to select an item or save an entry or setting.

- DIR** Press **DIR** to show directory entries when the telephone is not in use. Press to scroll up while in menus and lists. While entering names or numbers, press to move the cursor to the right.

Telephone base

- CANCEL** While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display; or press and hold this button to exit to idle mode. When the telephone base is ringing, press to mute the ringer temporarily. Press and hold while the telephone is not in use to erase the missed call indicator.

- CALL BLOCK** Press to block the incoming call when the telephone is ringing or during the call. When the telephone base is not in use, press to show the Smart call blocker menu.

- REDIAL/PAUSE** Press repeatedly to view the last 10 numbers dialed. While entering numbers, press and hold to insert a dialing pause.

- ANS ON/OFF** Press to turn the built-in answering system on or off.

- REPEAT** During playback, press to repeat the playing message. During playback, press twice to play the previous message.

- SKIP** Press to skip a message.

- PLAY/STOP** Press to start or stop message playback.

- MUTE/DELETE** During a call, press to mute the microphone. When the telephone is ringing, press to mute the ringer temporarily. While reviewing the caller ID log, directory, redial memory, allow list, star name list, or block list, press to delete an individual entry. While predialing, press to delete digits. During message or announcement playback, press to delete the playing message or announcement. Press twice to delete all old messages when the telephone is not in use.

- SPEAKER** Press to make or answer a call using the speakerphone.
- MIC** Microphone.

- 1** Press and hold to set or to dial your voicemail number.

- TONE/a>A** Press to switch to tone dialing temporarily during a call if you have pulse service. While entering names, press to change the next letter to upper or lower case.

- QUIET #** Press repeatedly to display other dialing options when reviewing a caller ID log entry. Press and hold to enter the **QUIET** mode setting screen, or to deactivate **QUIET** mode.



Basic initial settings

We recommend you program your telephone system before use. The following are a few examples of common features to set before using the telephone. Refer to the **Handset and telephone base settings** and **Answering system settings** in the Abridged user's manual or the online Complete user's manual for detailed instructions on setting all telephone features.

Date and time



Note: Set the date/time before using the answering system.

Using a cordless handset or the telephone base:

- MENU** -> **▼** or **▲** -> **Set date/time** -> **SELECT**.
- Enter the month, day and year using the dialing keys -> **SELECT**.
- Enter the hour and minute using the dialing keys.
- ▼** or **▲** to choose **AM** or **PM** -> **SELECT**.

Basic answering system setup via voice guide

You can follow the voice guide to record your own announcement, set the number of rings and set the message alert tone.

Using the telephone base:

- MENU** -> **▼** or **▲** -> **Answering sys** -> **SELECT**.
- ▼** or **▲** -> **Voice guide** -> **SELECT**.
- Set up the answering system by inputting the designated numbers, as instructed.

Record your own announcement

Your outgoing announcement plays when calls are answered by the answering system. You can use the preset announcement to answer calls, or replace it with your own recorded announcement.

Using a cordless handset or the telephone base:

- MENU** -> **▼** or **▲** -> **Answering sys** -> **SELECT**.
- SELECT** to select **Announcement**.
- SELECT** to select **Record annnc**.
- After the tone, speak towards the handset or telephone base to record your announcement. Press **5** to end recording.

Number of rings

You can set the answering system to answer an incoming call after 2, 3, 4, 5, or 6 rings. You can also select toll saver. If you choose toll saver, the answering system answers a call after two rings when you have new messages, and after four rings when there are no new messages. This enables you to check for new messages and avoid paying unnecessary long distance charges if you are calling from out of your local area.

If you want the built-in answering system instead of the voicemail to answer a call, you should set the answering system to answer a call at least two rings before the voicemail is set to answer. Contact your telephone service provider for information on your voicemail settings.

Using a cordless handset or the telephone base:

- MENU** -> **▼** or **▲** -> **Answering sys** -> **SELECT**.
- ▼** or **▲** -> **Ans sys setup** -> **SELECT**.
- ▼** or **▲** -> **# of rings** -> **SELECT**.
- ▼** or **▲** to choose among **2, 3, 4, 5, 6**, or **Toll saver** -> **SELECT**.

Ringer volume

You can set the ringer volume level to one of the six levels, or turn the ringer off.

Using a cordless handset or the telephone base:

- MENU** -> **▼** or **▲** -> **Ringers** -> **SELECT**.
- SELECT** to select **Ringer volume**.
- ▼** or **▲** to choose the desire level -> **SELECT**.

Reset language to English

If you have accidentally changed the screen display language and want to switch back to English, follow the step below.

Using a cordless handset or the telephone base:

- ▶ **MENU** in idle mode -> enter **364#**.



Operate

Operation	Steps
Making a call	Using a cordless handset: <ul style="list-style-type: none">▶ Press PHONE or SPEAKER -> Enter the telephone number. Using the telephone base: <ul style="list-style-type: none">▶ Press SPEAKER or lift the corded handset -> Enter the telephone number.
On-hook dialing (predialing)	Enter the telephone number -> Press PHONE , SPEAKER or lift the corded handset on the telephone base to call.
Answering a call	Using a cordless handset: <ul style="list-style-type: none">▶ Press PHONE or SPEAKER, or press any dialing key (0-9, tone X or #). Using the telephone base: <ul style="list-style-type: none">▶ Press SPEAKER, or lift the corded handset.
Ending a call	Using a cordless handset: Press OFF or return the handset to the charger. Using the telephone base: <ul style="list-style-type: none">▶ Press SPEAKER, or hang up the corded handset.
Handset speakerphone	During a call, press SPEAKER to switch between handsfree speakerphone and normal handset use.
Redial	Using a cordless handset: <ul style="list-style-type: none">▶ Press REDIAL repeatedly to select the desired entry -> PHONE or SPEAKER to call. Using the telephone base: <ul style="list-style-type: none">▶ Press REDIAL repeatedly to select the desired entry -> press SPEAKER, or lift the corded handset to call.
Volume control	On the telephone base, press ▼ VOL to decrease or press ▲ VOL to increase the listening volume during a call. On a cordless handset, press ▼ or ▲ .
Call waiting (Requires subscription from telephone service provider)	Press FLASH on the handset or FLASH/PTT on the telephone base to put current call on hold and to take the new call; press again to switch back and forth between calls.



Caller ID

This product supports caller ID services offered by most telephone service providers. The telephone stores caller ID information of the last 50 incoming calls in the telephone base. This information is common to all devices.

Caller ID announce

When this feature is on and you have an incoming call, the handset and/or base speaks "*Call from...*" and the name of the caller based on the directory or caller ID information. You can turn this feature off for the base or each individual handset, or both.

Using a cordless handset or the telephone base:

1. **MENU**-> **▼** or **▲** -> **Settings** -> **SELECT**.
2. **▼** or **▲** -> **Caller ID ann** -> **SELECT**.
3. **▼** or **▲** to choose **Set all On/Off**, **Local handset** or **Base** -> **SELECT**.
4. **▼** or **▲** to choose **On** or **Off** -> **SELECT**.

Review and dial a number in the call log

Using a cordless handset or the telephone base:

1. **CID** in idle mode -> **▼** or **▲** to scroll through the list.
2. When the desired entry is displayed, press **PHONE** or **SPEAKER** on the cordless handset to call. On the telephone base, lift the corded handset or press **SPEAKER** to call.

Missed call indicator

When a handset or the telephone base is in idle mode and has new or missed calls, its screen shows **XX Missed calls**. You can erase the missed call indicator either by reviewing the call log one by one, or by pressing and holding **CANCEL** on the handset or **CANCEL** on the telephone base in idle mode.



Directory

The directory can store up to 50 entries, which are shared by all system devices.

Operation	Steps
Adding an entry	1. MENU -> ▼ or ▲ -> Directory -> SELECT . 2. ▼ or ▲ -> Add contact -> SELECT . 3. Enter a telephone number up to 30 digits -> SELECT . 4. Enter a name up to 15 characters -> SELECT .
Searching/dialing an entry	1. DIR in idle mode. 2. Press ▼ or ▲ to browse through the directory, or press the dialing keys (0-9) to start a name search. 3. Press PHONE or SPEAKER on a handset to call. -OR- On the telephone base, press SPEAKER or lift the corded handset to call.



Smart call blocker*

If you have subscribed to caller ID service, then you can use the Smart call blocker feature to filter incoming calls from unknown callers.

Turn Smart call blocker on or off

Smart call blocker is set to on, and to allow all incoming calls by default. To turn on or off Smart call blocker:

Using a cordless handset or the telephone base:

- ▶ **CALL BLOCK** in idle mode -> **SELECT** -> **▼** or **▲** -> **On** or **Off** -> **SELECT**.



Notes:

- ▶ Smart call blocker is on, once you install your telephone. It allows all incoming calls to get through and ring by default. You can change the Smart call blocker settings to screen incoming calls from numbers or names that are not yet saved in your directory, allow list, block list, or star name list. You can easily add incoming phone numbers to your allow list and block list. This allows you to build up your lists of allowed and blocked numbers, and Smart call blocker will know how to deal with these calls when they come in again.
- ▶ If you turn off Smart call blocker, all incoming calls will ring, including numbers saved in your block list.
- ▶ When **QUIET** mode is on, and Smart call blocker is on and in screening mode, all screened calls will be sent to the answering system after screening.

Call controls

Call categories		Call control and options
Unwelcome calls	▶ Numbers saved in block list.	The telephone blocks these calls from ringing through.
Welcome calls	▶ Numbers saved in allow list. ▶ Numbers saved in directory. ▶ Numbers not found in block list. ▶ Caller ID names saved in star name list.	The telephone allows these calls to get through and ring.
Calls without numbers	▶ Numbers that are "out of area" or set to "Private".	You can choose one of the following five options: Screening with caller name The telephone plays the screening announcement, and then ask the caller to say his/her name before the call rings on your telephone. You can hear the caller's name announced if you have turned on the caller ID announce feature. Then , you can decide whether to accept or reject the call, or to forward the call to the answering system. Screening without caller name The telephone plays the screening announcement, and then ask the caller to press the pound key (#) before the call rings on your telephone. You can then answer the call. Allow (default setting) The telephone allows the calls to get through and ring. Answering system The telephone forwards the calls to the answering system without ringing. Block The telephone rejects the calls with block announcement.
Uncategorized calls	▶ With absent caller ID number. ▶ Numbers not found in directory. ▶ Numbers not found in allow list. ▶ Numbers not found in block list. ▶ Caller ID names not found in star name list	

Set up allow list, block list and star name list

Add numbers from caller ID log

Adding CID log entry to block list	1. Press CID in idle mode -> ▼ or ▲ to scroll through the list. 2. Press SELECT when the desired entry appears. 3. ▼ or ▲ -> Block list -> SELECT . 4. Press SELECT twice.
Adding CID log entry to allow list	1. Press CID in idle mode -> ▼ or ▲ to scroll through the list. 2. Press SELECT when the desired entry appears. 3. ▼ or ▲ -> Allow list -> SELECT . 4. Press SELECT twice.
Adding CID log entry to star name list	1. Press CID in idle mode -> ▼ or ▲ to scroll through the list. 2. Press SELECT when the desired entry appears. 3. ▼ or ▲ -> Star name list -> SELECT . 4. Press SELECT again.

Add numbers manually

Adding an entry in block list	1. CALL BLOCK -> ▼ or ▲ -> Block list -> SELECT . 2. ▼ or ▲ -> Add new entry -> SELECT . 3. Enter a telephone number up to 30 digits -> SELECT . 4. Enter a name up to 15 characters -> SELECT .
Adding an entry in allow list	1. CALL BLOCK -> ▼ or ▲ -> Allow list -> SELECT . 2. ▼ or ▲ -> Add new entry -> SELECT . 3. Enter a telephone number up to 30 digits -> SELECT . 4. Enter a name up to 15 characters -> SELECT .
Adding an entry in star name list	1. CALL BLOCK -> ▼ or ▲ -> Star name list -> SELECT . 2. ▼ or ▲ -> Add new entry -> SELECT . 3. Enter a name up to 15 characters -> SELECT .

Add a screened number to the block list or allow list

When the telephone announces the screening options after you pick up a screened call:

Add current number to the allow list	▶ Press 2 to answer the call, and add the current number to the allow list.
Add current number to the block list	▶ Press 3 to block the call, and add the current number to the block list.

Option while on a call

When you are on a call and speaking to the caller, and you do not want to continue the call, you can end the call with block announcement and add the number to the block list.

1. During a call, press **CALL BLOCK**.
2. Press **SELECT** to end the call.



Notes

- ▶ The allow list stores up to 200 entries, the block list stores up to 1,000 entries, and the star name list stores up to 10 names.
- ▶ There are many organizations like schools, medical offices, and pharmacies that use robocalls to communicate important information to you. Robocall uses an autodialer to deliver pre-recorded messages. By entering the name of the organizations into the star name list, it ensures these calls will ring through when you only know the caller names but not their numbers.

Call block settings

Below are some examples of how you can set your Smart call blocker to filter calls.

Block all unknown calls	1. CALL BLOCK -> ▼ or ▲ -> Calls w/o num -> SELECT . 2. ▼ or ▲ -> Block -> SELECT . 3. ▼ or ▲ -> Uncategorized -> SELECT . 4. ▼ or ▲ -> Block -> SELECT .
Block calls on the block list only (default settings)	1. CALL BLOCK -> ▼ or ▲ -> Calls w/o num -> SELECT . 2. ▼ or ▲ -> Allow -> SELECT . 3. ▼ or ▲ -> Uncategorized -> SELECT . 4. ▼ or ▲ -> Allow -> SELECT .
Forward all unknown calls to the answering system	1. CALL BLOCK -> ▼ or ▲ -> Calls w/o num -> SELECT . 2. ▼ or ▲ -> Answering sys -> SELECT . 3. ▼ or ▲ -> Uncategorized -> SELECT . 4. ▼ or ▲ -> Answering sys -> SELECT .
Block calls without numbers and send uncategorized calls to the answering system	1. CALL BLOCK -> ▼ or ▲ -> Calls w/o num -> SELECT . 2. ▼ or ▲ -> Block -> SELECT . 3. ▼ or ▲ -> Uncategorized -> SELECT . 4. ▼ or ▲ -> Answering sys -> SELECT .



Answering system

About answering system and voicemail

Your telephone has separate indicators for two different types of voice messages: those left on the built-in answering system and those left at your telephone service provider's voicemail. To listen to messages recorded on the built-in answering system, refer to the **Message playback** section; to listen to voicemail, contact your telephone service provider for more information.

Turn answering system on or off

The answering system must be turned on to answer and record messages.

Using a cordless handset:

1. **MENU** -> **▼** or **▲** -> **Answering sys** -> **SELECT**.
2. **▼** or **▲** -> **Answer ON/OFF** -> **SELECT**.
3. **▼** or **▲** to choose **On** or **Off** -> **SELECT**.

When the answering system is on, the handset shows **ANS ON**.

Using the telephone base:

- ▶ Press **ON / ANS ON/OFF** to turn the answering system on or off. If the answering system is turned on, it announces, "*Calls will be answered*." If the answering system is turned off, it announces, "*Calls will not be answered*."

Message alert tone

When this feature is on, and there is at least one new message, the telephone base beeps every 10 seconds.

Using a cordless handset or the telephone base:

1. **MENU** -> **▼** or **▲** -> **Answering sys** -> **SELECT**.
2. **▼** or **▲** -> **Ans sys setup** -> **SELECT**.
3. **▼** or **▲** -> **Msg alert tone** -> **SELECT**.
4. **▼** or **▲** to choose **On** or **Off** -> **SELECT**.

Call screening

Use this feature to choose whether incoming messages can be heard over the speaker when they are being recorded. If you turn call screening on, you hear the incoming message. While monitoring an incoming message, you can answer the call by pressing **PHONE** on the handset, or pressing **SPEAKER** or lifting the corded handset on the telephone base.

Using a cordless handset or the telephone base:

1. **MENU** -> **▼** or **▲** -> **Answering sys** -> **SELECT**.
2. **▼** or **▲** -> **Ans sys setup** -> **SELECT**.
3. **SELECT** to select **Call screening**.
4. **▼** or **▲** to choose **On** or **Off** -> **SELECT**.

Message playback

Using the telephone base:

- ▶ Press **PLAY** when the telephone base is in idle mode. If there are only new or only old messages, they are played automatically. If there are both old and new messages, press **▼** or **▲** -> **Play new msgs** or **Play old msgs** -> **SELECT**.

Using a cordless handset:

- ▶ Press **MENU** twice when the handset is in idle mode. If there are only new or only old messages, they are played automatically. If there are both old and new messages, press **▼** or **▲** -> **Play new msgs** or **Play old msgs** -> **SELECT**.

Options during playback

Feature	On the telephone base	On a handset
Adjust playback to volume	Press ▲ VOL / ▼ VOL	Press ▼ /VOLUME/ ▲
Stop playback	Press ►/■/STOP	Press 5
Skip to the next message	Press ►►/SKIP	Press 6
Repeat the message	Press ◀◀/REPEAT	Press 4
Play the previous message	Press ◀◀/REPEAT twice	Press 4 twice
Delete the message	Press MUTE/DELETE	Press MUTE/DELETE

For more detailed instructions, please refer to the Abridged user's manual provided in your package, or for a full set of installation and operation instructions, refer to the online **CL84107/CL84207/CL84257/CL84307/CL84327/CL84347/CL84357/CL84367 DECT 6.0 corded/cordless telephone/answering system with caller ID/call waiting** Complete user's manual at **www.telephones.att.com/manuals**.

For customer service or product information, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

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