Introducing Smart call blocker

So... what is Smart call blocker?

Smart call blocker filters robocalls and unwanted calls for you, while allowing welcome calls to get through.

Setup

Directory

Enter and save telephone numbers of frequently called businesses, family members and friends, so that when they call, your telephone rings without having to go through the screening process.

Add contacts in your directory:

1. Press MENU on the handset.
2. Press # or • to choose Directory, and then press SELECT.
3. Press # or • to choose Add contact, and then press SELECT.
4. Enter a telephone number (up to 30 digits), and then press SELECT.
5. Enter a name (up to 15 characters), and then press SELECT.
6. To add another contact, repeat from step 3.

Block list

Add numbers that you want to prevent their calls from ringing through.

Add a block entry:

1. Press CALL BLOCK on the handset.
2. Press # or • to choose Block list, and then press SELECT.
3. Press # or • to choose Add new entry, and then press SELECT.
4. Enter a telephone number (up to 30 digits), and then press SELECT.
5. Enter a name (up to 15 characters), and then press SELECT.
6. To add another entry in block list, repeat from step 3.

Allow list

Add numbers that you want to always allow their calls to get through to you without having to go through the screening process.

Add an allow entry:

1. Press CALL BLOCK on the handset.
2. Press # or • to choose Allow list, and then press SELECT.
3. Press # or • to choose Add new entry, and then press SELECT.
4. Enter a telephone number (up to 30 digits), and then press SELECT.
5. Enter a name (up to 15 characters), and then press SELECT.
6. To add another entry in allow list, repeat from step 3.

Star name list

Add caller NAMES to your star name list to allow their calls to get through to you without having to go through the screening process.

Add a star name entry:

1. Press CALL BLOCK on the handset.
2. Press # or • to choose Star name list, and then press SELECT.
3. Press # or • to choose Add new entry, and then press SELECT.
4. Enter a name (up to 15 characters), and then press SELECT.
5. To add another entry in star name list, repeat from step 3.

Call screening rules: 

1. Unknown callers: Call from an unknown number will set your telephone to screen all unknown calls.
2. Robocalls and telemarketers: Call from a robo or telemarketer will set your telephone to screen all incoming calls.
3. Family and friends with numbers: Call from a family member or friend will not be screened but will ring through.
4. Schools and pharmacies: Call from a school or pharmacy will set your telephone to screen all incoming calls.
5. Welcome callers: Call from a business, school, family member, or friend will go through.

Set profile to "Screen unknown":

1. Press CALL BLOCK on the handset.
2. Press # or • to choose Set profile, and then press SELECT.
3. Press SELECT again to choose Screen unknown.
4. To add another entry in star name list, repeat from step 3.

To turn on call screening:

1. Press CALL BLOCK on the handset.
2. Press # or • to choose Set profile, and then press SELECT.
3. Press SELECT again to choose Screen unknown.
4. Selecting the Screen unknown profile option will set your telephone to screen all unknown calls and ask for the caller’s name before putting the calls through to you.
What if I want to...

Choose the Smart call block configuration that best suits your needs.

- Screen all calls except welcome calls (1)
- Block calls on the block list only (2) - Default settings
- Forward all unknown calls to answering system (4)

Use voice guide to set Smart call blocker

Right after installing your phone, the voice guide will provide you a quick and easy way to configure Smart call blocker.

After you install your phone, the handset will prompt you to set the date and time. After the date and time setting is done or skipped, the handset then prompts if you want to set Smart call blocker.

Press (1) if you want to screen calls with telephone numbers that are not saved in your Directory. Allow list, or Star name list; or

Press (2) if you do not want to screen calls, and want to allow all incoming calls to get through.

Quick setup using the Set profile option

You can perform the following steps to quickly set up Smart call blocker, as described in the five scenarios on the right.

1. Press CALL BLOCK on the handset.
2. Press ▼ or ▲ to choose Set profile, and then press SELECT.
3. Press ▼ or ▲ to choose from the following five options:
   - Screen unknown
   - Screen robot
   - Allow unknown
   - Block unknown
   - UnknownToAns.S

Screen and block robocalls (3)

- Block all unknown calls (5)

For complete operation instructions of Smart call blocker, read the Complete user’s manual of your telephone system.