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User's manual

1856 Speakerphone/ answering system with caller ID/call waiting



Congratulations

on purchasing your
new AT&T product.

Before using this AT&T product, please
read the **Important product information**
on pages 39-40 of this manual.

Please thoroughly read the user's
manual for all the feature operations
and troubleshooting information necessary to install
and operate your new
AT&T product. You can also visit our
website at **www.telephones.att.com**
or call **1 (800) 222-3111**.
In Canada, dial **1 (866) 288-4268**.

Model #: 1856

Product name: Speakerphone/answering system

Serial #: _____

(found on the bottom of the telephone base)

Purchase date: _____

Place of purchase: _____

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the AT&T logo are trademarks of AT&T Intellectual Property licensed to
Advanced American Telephones, San Antonio, TX 78219.

You must install the power adapter before using the telephone.



See page 5 for easy instructions.

For customer service or product information, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.



CAUTION: To reduce the risk of fire or injury to persons or damage to the telephone, read and follow these instructions carefully:

- Read and understand all instructions in the user's manual.
- Avoid using a telephone during a thunderstorm.
- Do not use a telephone in the vicinity of a gas leak.
- Do not use this product near water, or when you are wet.
- Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.

1856

Speakerphone/ answering system with caller ID/call waiting



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Quick reference guide

FLASH

During a call, press to receive an incoming call if call waiting is activated (page 12).

DISPLAY DIAL

Press to dial the number currently displayed (page 18).

TAS SETUP

Press to hear setup options. Press and hold to change answering system options (page 25).

CID SETUP

Press to customize the telephone's operation (page 9).

PROG/MEM

Press to program a number (pages 14-15).

M1/M2/M3

Press to dial a one-touch number (page 15).

CID ▲

When the telephone is idle, press to display caller ID information (page 18).

While entering numbers, press to delete the last number entered (page 14).

DELETE

Press to delete a message currently playing.

When phone is not in use, press and hold to delete all old messages (page 27).

◀REPEAT/MEMO

Press once to repeat a message currently playing, and press twice to listen to the previous messages (page 27).

Press to record a memo (page 28) or change a menu setting (page 25).

CID ▼

When the telephone is idle, press to display caller ID information (page 18). While entering numbers, press twice to insert a three-second dialing pause (page 14).

REMOVE

Press to delete caller ID currently displayed (page 19).

CLOCK RESET

Press to review. Press and hold to set the clock (page 22).

REDIAL

Press to redial last number dialed (page 11).

▲VOLUME

During a call, press ▲ **VOLUME** or ▼ **VOLUME** to adjust listening volume (page 12).

MUTE

Press to silence the microphone. Press again to resume conversation (page 12).

▶SPEAKER

Press to turn the speakerphone on or off (begin or end a call) (page 11).

ON/OFF

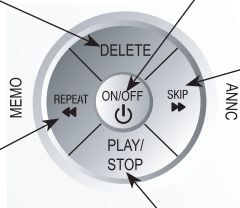
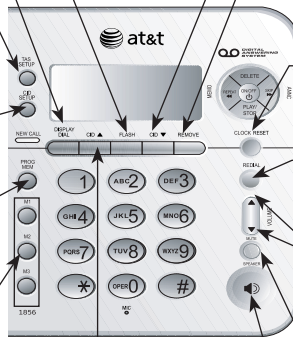
Press to turn answering system on or off (page 21).

▶▶SKIP/ANNC

Press to skip a message (page 27) or change a menu setting. Press and hold to record an announcement (page 23).

PLAY/STOP

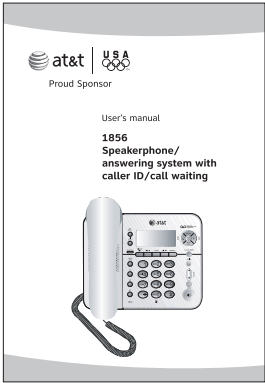
When the telephone is idle, if you have new messages, press to play. Press again to stop message playback. Press and hold to play all messages (the oldest first) (page 27).



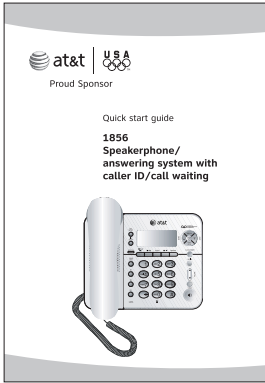
Parts checklist

Save your sales receipt and original packaging in case it is necessary to ship your telephone for warranty service.

Check to make sure the telephone package includes the following:



User's manual



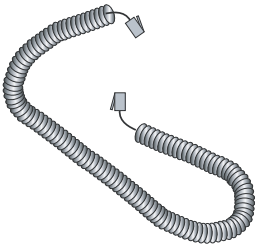
Quick start guide



Telephone base with wall mount bracket attached



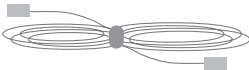
Handset



Handset cord



Power adapter



Telephone line cord



Directory card

Before you install

Choose a central location close to a telephone jack and an electrical outlet not controlled by a wall switch. The telephone can be placed on a flat surface or mounted on a standard wall plate.

Avoid placing the telephone base too close to:

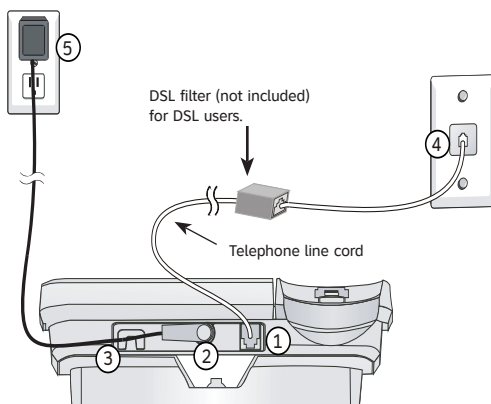
- Excessive heat sources.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock such as on top of the washing machine or work bench.

Telephone base installation

Install the telephone as shown below. Choose a location where the telephone is not exposed to excessive heat, cold, dust or moisture.

If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

1. Plug one end of the telephone line cord into the telephone jack at the back of the telephone.
2. The small end of the power adapter has been plugged into the power jack in the back of the telephone at the factory. Double check that it has been plugged in firmly.
3. Route the cord through the slot as shown to the right.
4. Plug the other end of the telephone line cord into a telephone jack.
5. Plug the large end of the power adapter into an electrical outlet not controlled by a wall switch.



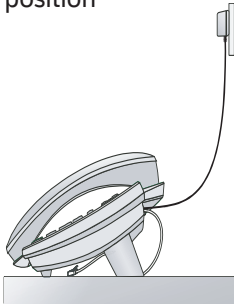
NOTES:

- Use only the power adapter supplied with this product or equivalent. To order a replacement power adapter, visit our website at **www.telephones.att.com**, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- Be sure to use an electrical outlet not controlled by a wall switch.
- The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or under-the-table/cabinet outlet.

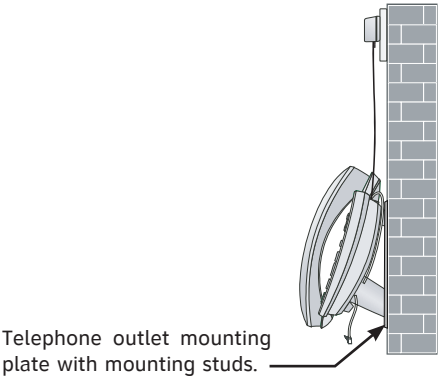
Installation options

i NOTE: The mounting bracket must be used for both tabletop use and wall installation positions.

Tabletop installation position



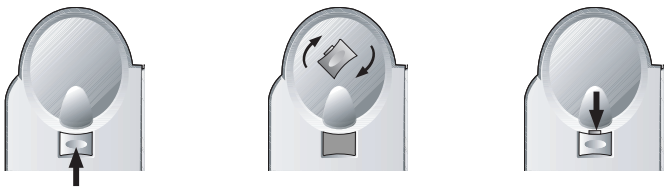
Wall installation position



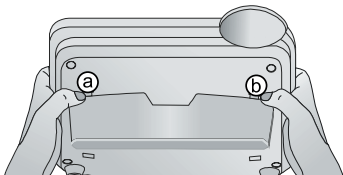
Wall installation

The telephone base comes with the bracket mounted for tabletop use. If wall installation is desired, a telephone outlet wall installation plate with mounting studs is required. This mounting plate with studs may be available for purchase from many hardware or consumer electronics retailers and may require professional installation.

1. Hold down the switch hook on the telephone base, then slide the handset tab upwards to remove it from the slot. Rotate the handset tab 180 degrees. Push the handset tab down into the grooves so it settles into position.

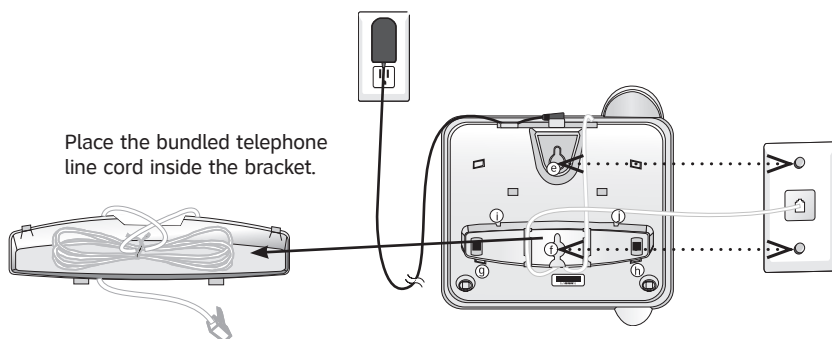


- 2 To remove the bracket, hold the telephone base in both hands, press the two bracket tabs and lift the bracket away from slots a and b.



Installation options

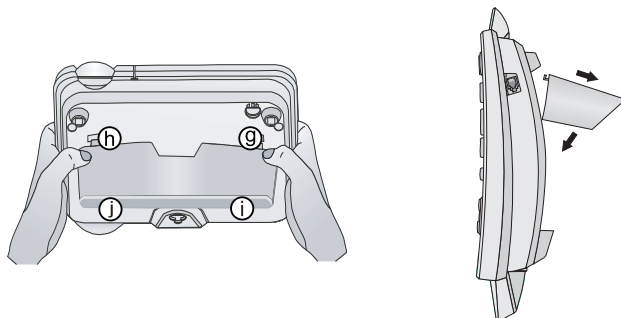
3. Rotate the bracket to the wall installation position. Plug one end of the telephone line cord into the jack of the telephone base. Place the telephone line cord through one channel on the bracket. Bundle the telephone line cord and place it inside the bracket. Place the other end of the telephone line cord through the other channel on the bracket.
4. Insert the tabs of the bracket into slots ① and ① on the telephone base, then press the other bracket tabs into slots ⑨ and ⑩ as shown below.
5. Plug the power adapter into an electrical outlet not controlled by a wall switch. Plug the other end of the telephone line cord into a telephone wall jack. To mount the telephone on the wall, position the mounting holes ⑥ and ⑦ over the telephone outlet mounting studs. Press and slide the bracket down firmly so the telephone is held securely on the telephone outlet mounting studs.



Tabletop installation

To return the bracket from the wall installation to tabletop position, follow the directions below.

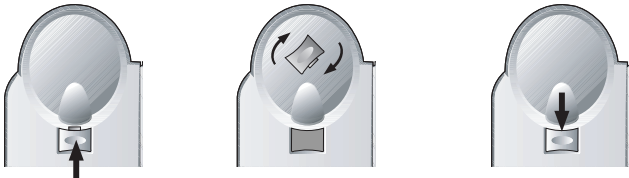
1. Remove the telephone base from the wall. Unplug the cords from the wall jacks. Remove the bracket from the telephone base. Remove the telephone line cord from the channels. Untie the bundled telephone line cord.



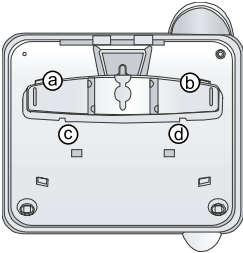
Installation options

Tabletop installation

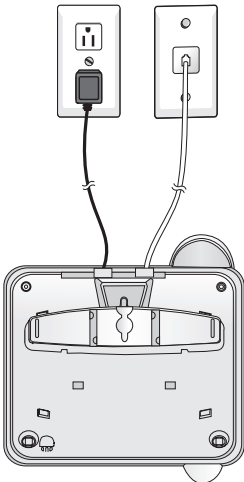
2. Hold down the switch hook on the telephone base, then slide the handset tab upwards to remove it from the slot. Rotate the handset tab 180 degrees. Push the handset tab down into the grooves so it settles into position.



3. Rotate the bracket to tabletop position, insert the bracket tabs into slots © and   on the telephone base, then press the other bracket tabs into slots   and  .



4. Plug one end of the telephone line cord into the telephone base. Plug the other end into the wall jack. Plug the small end of the power adapter into the telephone base. Route the power adapter cord through the slot. Plug the large end of the power adapter into an electrical outlet not controlled by a wall switch.



Telephone settings

You can change settings to program how the telephone works.



Press **CID SETUP** repeatedly until the feature you want is displayed. Press **CID ▲** or **CID ▼** to change settings. Press **CID SETUP** again to accept the new setting and move to next feature. Press **FLASH** at any time to exit.

Contrast

There are five contrast levels (1-5). Press **CID ▲** or **CID ▼** to adjust screen contrast to maximize readability in different lighting conditions.



Call history

Press **CID ▲** or **CID ▼** to turn the caller ID history on or off:

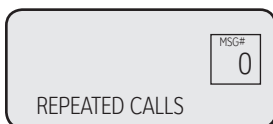
- All calls: Each incoming call is logged.
- No calls: No caller ID information is kept.



Repeated calls

The caller ID history notifies you when multiple calls are received from the same caller. Press **CID ▲** or **CID ▼** to turn this feature on or off:

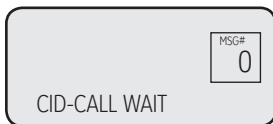
- Combined: Only the most recent call from each number is kept. A **REP** icon is displayed if more than one call is received from the same caller.
- Separate: Each call is logged, even if the same person calls more than once.



Caller ID with call waiting

If you subscribe to caller ID with call waiting, press **CID ▲** or **CID ▼** to turn this feature on or off. If there is an incoming call while you are already on a call:

- When this feature is on, the telephone will display and log the call waiting caller ID information.
- When this feature is off, the telephone will not display and log the call waiting caller ID information.



For more details on receiving calls by using **FLASH**, see page 12.

Telephone settings

Language

Press **CID ▲** or **CID ▼** to select the language used in all menus and screen displays. You can choose **ENGLISH**, **ESPAÑOL** or **FRANÇAIS**.

Home area code/local area codes

You can program this phone to recognize one home area code and up to four local area codes. If you simply dial the last seven digits of a telephone number to make a call within your own area code, you should enter your own area code into the telephone as the home area code. Then if you receive a call from within your home area code, the screen will display the seven digits of the telephone number.

If you make a call within your own home area code, you must dial 10 digits (the area code and telephone number), enter **000** for the home area code and enter your area code as a local area code. Then if you receive a call from within your area code, the screen displays the 10 digits of the telephone number.

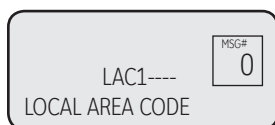
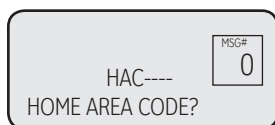
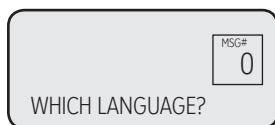
If you ever have to dial 10-digit phone numbers, (the area code with the seven-digit phone number), for other nearby area codes, enter those area codes as local area codes.

To set the home area code

1. Press **CID SETUP** until you see **HOME AREA CODE?**
2. Press the dial pad keys to enter a three-digit home area code.

To set the local area codes

1. Press **CID SETUP** until you see **LOCAL AREA CODE**.
2. Press the dial pad keys to enter the first three-digit local area code.
3. Press **CID SETUP**, then the dial pad keys to set the second, the third and the fourth local area code.



Telephone operation

Making and answering calls

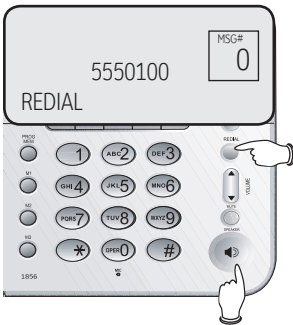
To make a call, lift the handset or press **SPEAKER**, then dial a number. Replace the handset or press **SPEAKER** to hang up.

To answer a call, lift the handset, or press **SPEAKER** to use the speakerphone.



Last number redial

The most recently dialed number is displayed when you lift the handset or press **SPEAKER**. Press **REDIAL** to dial it.



To adjust ringer volume

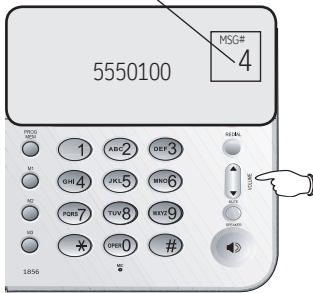
To adjust the ringer volume, press the **VOLUME** button while the telephone is not in use. Press **▲ VOLUME** or **▼ VOLUME** once to increase or decrease the ringer volume by one level. You can turn the ringer off, or select one of the seven volume levels.

Volume level



Options while on calls

Volume level



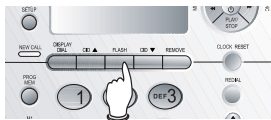
To adjust listening volume

While on calls, press **▲ VOLUME** to adjust the listening volume.

There are eight volume levels for the speakerphone, and four levels for the handset. Press **▲ VOLUME** or **▼ VOLUME** once to increase or decrease the listening volume by one level.

FLASH

If you subscribe to a call waiting service with your telephone service provider and the **CID-CALL WAIT** feature is on, you will hear a beep and the screen will display call information for the incoming call while you are already on a call. Press **FLASH** to put your current call on hold and take the new call. You can press **FLASH** at any time to switch back and forth between calls.



Light is on when the telephone is muted.



MUTE

You can press **MUTE** to silence the microphone during a conversation. You will be able to hear the person at the other end, but that person cannot hear you until you press **MUTE** again to resume conversation.

Directory



Memory capacity

The telephone can store up to 12 (three one-touch and nine speed dial) numbers in memory locations for quick dialing. Each memory location can store a number up to 24 digits.

Timeouts and error messages

If you pause for too long while creating an entry, the procedure will time out and it will be necessary to start again. If you store a number in a memory location that is already in use, the old number will be overwritten with the new number.

Directory card

The directory card provided with your telephone can be used to record names or numbers stored in memory locations. The back peels off to expose an adhesive surface so you can attach it to the underside of the handset if desired.

Directory card:

[illegible]

Speed dialing

You can enter nine speed dial numbers of up to 24 digits. Each number is stored in a one-digit speed dial location (1-9).

To store a number in speed dial

1. Press **PROG/MEM**.
2. Enter a telephone number (up to 24 digits), or import one by pressing **REDIAL**.
3. Press **PROG/MEM**.
4. Press a digit to select a speed dial location (1-9).
The screen displays **STORED** when complete.

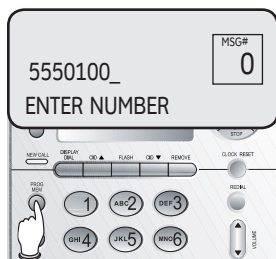
Press **CID ▲** to erase numbers if you make a mistake. Press **CID ▼** twice to enter a three-second dialing pause. Repeat steps 2-4 to program another memory location, or press **REMOVE** to exit without saving the number.

To change numbers

To change a number, follow the above steps 1-4 to enter another number in its place.

To call a number in speed dial

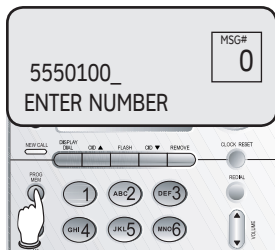
1. Lift the handset or press **📞SPEAKER**.
2. Press **PROG/MEM**.
3. Press a digit (1-9) to dial the number stored in that speed dial location.



One-touch dialing

Telephone numbers called most frequently can be stored in one-touch locations so that they can be dialed with only one key press.

You can enter three telephone numbers up to 24 digits. There are three one-touch keys (**M1**, **M2**, **M3**) on your telephone.



To store number in one-touch

1. Press **PROG/MEM**.
2. Enter a telephone number (up to 24 digits), or import one by pressing **REDIAL**.
3. Press **PROG/MEM**.
4. Press a one-touch key (**M1**, **M2**, **M3**). The screen displays **STORED** when complete.

Press **CID ▲** to erase numbers if you make a mistake. Press **CID ▼** twice to enter a three-second dialing pause. Repeat steps 2-4 to program another memory location, or press **REMOVE** to exit without saving the number.



To change numbers

To change a number, follow the above steps 1-4 to enter another number in its place.



To call a number in one-touch

To dial numbers stored in one-touch keys, lift the handset or press **📞SPEAKER**, then press a one-touch key (**M1**, **M2**, **M3**).

Chain dialing

If the number you want to store in a one-touch location is too long, you can split the number and store it into two or three one-touch keys separately. To dial the number:

1. Lift the handset or press **📞SPEAKER**.
2. Press one-touch keys (**M1**, **M2**, **M3**).

Caller ID history

Information about caller ID with call waiting

This product has a caller ID function with call waiting feature which works with service from your telephone service provider.

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even when on another call.

It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

- You have both caller ID and call waiting, but as separate services (you may need combined service).
- You have only caller ID service, or only call waiting service.
- You do not have any caller ID or call waiting services.

This product can be used with regular caller ID service, or this product's other features can be used without subscribing to either caller ID or combined caller ID with call waiting service. There are fees for caller ID services, and they may not be available in all areas.

Depending on your service, you may see the caller's number or the caller's name and number. This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date are sent by the telephone service provider along with the call information.



Caller ID history

How caller ID works

If you subscribe to caller ID service provided by your telephone service provider, information about each caller will be displayed between the first and second ring.



Light on: new or missed calls



Total calls

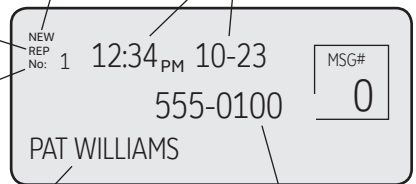
New (missed) calls

New (missed) calls

Time/date of call

Repeat call

Call number (1-50)



Caller's name

Caller's number

Information about the last 50 incoming calls is stored in the call history. You can review the call history to find out who has called, and to return the call without dialing, or copy the number or the number and name into the speed dial or one-touch locations.

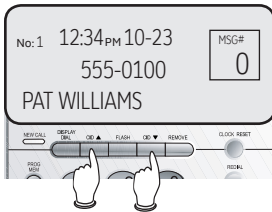
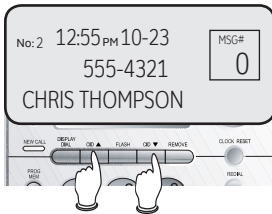
If you answer a call before the information appears on the screen, it will not be saved in the call history.

To review the call history

To review the call history

Press **CID ▲** or **CID ▼** to display the most recent call.

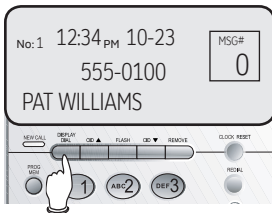
Press **CID ▲** or **CID ▼** repeatedly to scroll through the list of earlier calls.



To return a call

To dial a number currently displayed, press **DISPLAY DIAL** and then lift the handset or press **🔊SPEAKER** (see below for important dialing options). If you forget to lift the handset or press **🔊SPEAKER**, the screen will remind you to do so by displaying **LIFT RECEIVER**.

NOTE: If you have entered a home area code, telephone numbers from that area code may be displayed without the preceding 1, but they will be dialed correctly.



Dialing options

Caller ID numbers may appear with an area code that may not be required for local calls. If the number displayed is not in the correct format, you can change how it is dialed.

While the number is displayed, press **CID SETUP**, then press **CID ▲** or **CID ▼** repeatedly to see various dialing options (with or without area code, with or without the preceding 1).

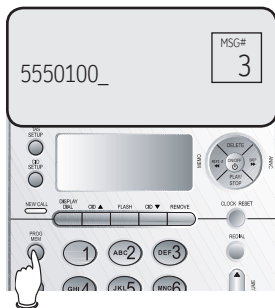
When the option you want is displayed, press **DISPLAY DIAL** and then lift the handset (or press **🔊SPEAKER**).

NOTE: You can also remove the area code or add a preceding 1 before programming a number into memory by pressing **CID SETUP** once, and **CID ▲** or **CID ▼** repeatedly, until you see the correct option.

Delete or copy an entry

To copy an entry into memory

To copy a displayed number into memory, press **PROG/MEM**. The name and time will be removed, and the telephone number will remain in the screen. Press **PROG/MEM** again, **ENTER LOCATION?** will appear in the screen. Enter a memory location number (1-9) or press a one-touch button (**M1**, **M2**, **M3**) to save it.



To delete entries

Press **REMOVE** to delete the displayed entry from your caller ID history. Press and hold **REMOVE** to delete all entries, **DELETE ALL?** will be displayed. Press **REMOVE** again to confirm.



Answering system operation



Message counter

Number of messages (or during playback, message number currently playing)

Message capacity

The answering system can record up to 99 messages, depending on the length of each message. Individual messages can be up to three minutes, and total maximum recording time is 19 minutes. Messages will remain available for replay until you delete them.

Memory monitor

After the last message, you will hear "End of messages." If the system has less than five minutes of recording time left, it announces the time remaining.

Voice prompts

Each time you press any answering system key, the answering system uses voice prompts to guide you.

Message guard™ memory for power failure

Protects against the loss of messages in the event of a power failure.

Press to repeat a message currently playing or twice to listen to the previous message, or press to record a memo (page 28); hold while listening to slow down playback.

Press to listen to feature options.
Press and hold to change options (page 25).

Press to turn the answering system on or off (page 21).

Press to delete message (page 27).

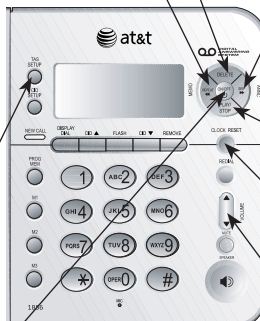
Press to skip a message (page 27); hold while listening to speed up playback.

Press and hold to record an outgoing announcement (page 23).

Press to start or stop message playback (page 27).

Press to listen to day/time. Press and hold to set day/time (page 22).

Press to adjust playback volume (page 27).




i NOTE: The answering system must be on to review or change settings.


Answering system mode



The answering system's default factory setting is **ON** in order to answer and record messages. You can turn the answering system off, but if you do, the answering system will not answer calls or record incoming messages.

 Press **ON/OFF** until the system announces *"The machine is off."*

-OR-

 Press **ON/OFF** until the system announces *"The machine is on,"* and the amount of remaining recording time.

To turn the answering system off

Press **ON/OFF** until you hear *"The machine is off."* The **ON/OFF** will be turned off.



NOTE: If the answering system is off and someone calls, the telephone will ring 10 times then answer and announce *"The machine is off,"* beep twice, then answer and announce *"The machine will now hang up."*

To turn the answering system on

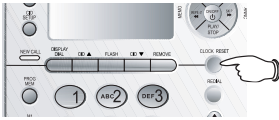
Press **ON/OFF** until you hear *"The machine is on,"* and the amount of remaining recording time. The **ON/OFF** light will be turned on.

Call screening

If the answering system is on and the base volume is on, you will hear the announcement and the incoming message when a call comes in.


Call intercept


While you are call screening, you can intercept the call by pressing **SPEAKER** or lifting the handset.





Day and time announcements


To set day and time


1.  Press **CLOCK RESET**, the system will announce the current setting.

2.  Press and hold **CLOCK RESET**, the system will announce the current day setting, then announces "To change, press **SKIP** or **REPEAT**, to change the hour, press **CLOCK RESET**."

3.  Press **▶SKIP** or **◀REPEAT** until the system announces the correct day, then press **CLOCK RESET**.

4.  Press **▶SKIP** or **◀REPEAT** until the system announces the correct hour, then press **CLOCK RESET**.

5.  Press **▶SKIP** or **◀REPEAT** until the system announces the correct minutes, then press **CLOCK RESET**.

6.  Press **▶SKIP** or **◀REPEAT** until the system announces the correct year, then press **CLOCK RESET**. The system announces the current clock setting.

Before playing each message, the answering system announces the day and time the message was received.

Before using the answering system, follow the steps on the left to set the day and time, so messages are dated correctly. If the clock is not set, before playing messages, the system will announce "Power failure" each time.

To begin, press and hold the **CLOCK RESET** button for two seconds.

The system uses voice prompts to guide you. Each time you press **▶SKIP** or **◀REPEAT**, the day, hour, minute or year increases or decreases by one. When you hear the correct setting, press **CLOCK RESET** to move to the next setting.

To check day and time

You can press **CLOCK RESET** at any time to listen to the current day and time without changing it.

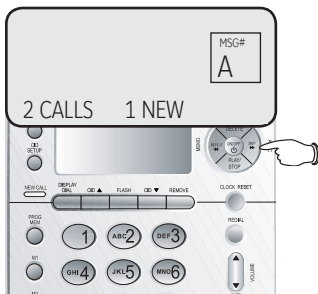
NOTES:

- The answering system must be on to review or change settings.
- Caller ID provides the time and date. Set the year so that the day of the week can be calculated from the caller ID information. After you set the time once, it will always be set automatically with incoming caller ID information. The time will be set automatically only if you subscribe to caller ID service provided by your telephone service provider (page 16).

Outgoing announcements

Outgoing announcements are the messages callers hear when calls are answered by the answering system.

If the telephone is set to record messages, it answers calls with the default message *"Hello, please leave a message after the tone."* You can use this announcement, or replace it with a recording of your own voice.



To record your outgoing announcement

Press and hold **▶▶SKIP/ANNC**. There is a beep and the message window displays **A** to prompt you to begin recording new announcement. Speak facing the telephone from about nine inches away. To stop recording, release the button. The message just recorded will be played back. You can record an announcement up to three minutes. Announcements less than one second will not be recorded. Press **PLAY/STOP** to exit.



Microphone

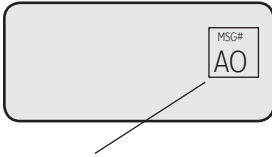
To play your outgoing announcement

Press **▶▶SKIP/ANNC** to listen to the currently used outgoing announcement. Press **PLAY/STOP** to exit.


To delete your outgoing announcement


Press **▶▶SKIP/ANNC** to listen to the currently used outgoing announcement. Press **DELETE** during playback to delete your announcement.

When your announcement is deleted, calls will be answered with the default announcement described above. Press **PLAY/STOP** to exit.





AO (announce only) is displayed and flashing when announce only is activated. **AO** stops flashing after an announcement is recorded.

1.  Press and hold **TAS SETUP** for one second to enter feature menu. The system will announce

 "Selected announcement is A. To select a different announcement, press **SKIP** or **REPEAT**."

2.  Press **▶▶SKIP** or **◀◀REPEAT**.

 The system will announce "Announce only."

3.  Press **PLAY/STOP** to save selection and **exit** menu.

Announce only mode

In announce only mode, callers can hear your announcement but cannot leave messages. This option is useful, for example, to notify callers that you will be away for an extended period and request that they call back after a certain date.

If you do not record an announcement, incoming calls will be answered after 10 rings, but callers will hear "No announcement ", two beeps, then "The machine will now hang up" after about 15 seconds, and the caller will not be able to leave a message.

To record your outgoing announcement

Press and hold **▶▶SKIP /ANNC**. There is a beep and the message window displays **AO** to prompt you to begin recording new announcement. Speak facing the telephone from about nine inches away. To stop recording, release the button. The message just recorded will play back. You can record an announcement up to three minutes. Announcements less than one second will not be recorded. Press **PLAY/STOP** to exit.

To turn announce only on or off

Press and hold **TAS SETUP** until you hear "Selected announcement is A. To select a different announcement, press **SKIP** or **REPEAT**." Then press **▶▶SKIP** or **◀◀REPEAT** until you hear the option you want:

- **A:** Callers hear current outgoing announcement and can leave messages.
- **Announce only:** Callers hear current outgoing announcement and cannot leave messages.

Press **PLAY/STOP** to save your selection and exit, or press **TAS SETUP** again to change other features (pages 25-26).



Changing feature options

When the answering system is on, you can customize how the system operates. Press and hold **TAS SETUP** to begin, then press repeatedly to hear each feature. Press **▶▶SKIP** or **◀◀REPEAT** to change the setting of any feature. Or press **PLAY/STOP** to exit.

1. Press and hold **TAS SETUP** for one second to enter feature menu.

2. Press **TAS SETUP** until desired feature is heard (see list at right).

3. Press **▶▶SKIP** or **◀◀REPEAT** until desired selection is heard.

4. Press **TAS SETUP** to set selection and **move** to next menu option.

- OR -

Press **PLAY/STOP** to set selection and **exit** menu.

Feature options

(Default settings underlined>.

System announces:

"Selected announcement is," current setting, then "To select a different announcement, press **SKIP** or **REPEAT**." Options: AO/Announce only

Feature description:

A: Callers can leave messages. Announce only: Callers cannot leave messages (page 24).

"Number of rings is," current setting, then "To change the number of rings, or select toll saver, press **SKIP** or **REPEAT**." Options (2-7): 2/4, 4/6 (default 4)

Choose number of rings before the system answers a call (2 to 7). There are two toll saver options: 2/4 (the system answers after two rings if there are new messages/memos; otherwise, it answers after four rings) and 4/6 (the system answers after four rings if there are new messages/memos; otherwise, it answers after six rings).

"Message alert is," current setting, then "To change, press **SKIP** or **REPEAT**." Options: On/Off

When on, the telephone beeps every 15 seconds when you have new messages.

"Remote access code is," current setting, then "To select the first digit, press **SKIP** or **REPEAT**, then press **SETUP**."

Follow the prompts to enter a three-digit number (must be between 500 and 999).

"Select the second digit, then press **SETUP**."

"Select the third digit, then press **SETUP**."

Options: 500-999 (default 500)

Changing feature options

What is priority call code?

If a caller enters your priority call code while your announcement is playing, you'll be alerted with a special tone so you can answer the call. If the call is not answered, you will hear *"The machine will now hang up."*

The default code is 999. See steps at right to change it.

Feature options

(Default settings underlined).

System announces:

Feature description:

"Priority call code is," current setting, then *"To select the first digit, press **SKIP** or **REPEAT**, then press **SETUP**."*

A special tone alerts you when callers enter this code (must be between 500-999).

*"Select the second digit, then press **SETUP**."*

*"Select the third digit, then press **SETUP**."*

Options: 500-999
(default 999)

"Announcement monitor is," current setting, then *"To change, press **SKIP** or **REPEAT**."* Options: On/Off

When on, you will hear your outgoing announcement as callers hear it.

"Number announce is," current setting, then *"To change, press **SKIP** or **REPEAT**."* Options: On/Off

When on, you will hear the caller's number spoken when a call is received.

"Store number is," current setting, then *"To change, press **SKIP** or **REPEAT**."* Options: On/Off

When on, you will hear caller's phone number spoken before message playback.

"Accept blocked calls is," current setting, then *"To change, press **SKIP** or **REPEAT**."* Options: On/Off

When on, the telephone will accept calls from callers with blocked caller ID.

"Call screening is," current setting, then *"To change, press **SKIP** or **REPEAT**."* Options: On/Off

When on, you can hear callers as they leave messages.

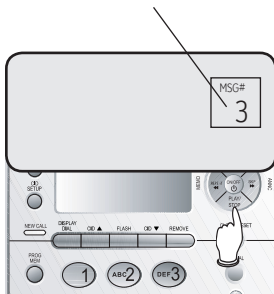
"Selected ring is," current setting, then *"To change, press **SKIP** or **REPEAT**."* Options: Ring style 1-4

Press **▶▶SKIP** or **◀◀REPEAT** to hear and select one of four different ringing styles.

Message playback

Press **PLAY/STOP** to listen to only new (unheard) messages. Press and hold **PLAY/STOP** to listen to all messages (oldest first).

Number of messages
(or during playback,
message number
currently playing)



Press **PLAY/STOP** to begin or end message playback.



NOTES:

- If **F** is flashing in the message window, memory is full. You will have to delete some messages before new ones can be recorded.
- If you have new (unheard) messages, the **Delete all messages** feature will not work.

Announcements during message playback

- Before each message, you will hear the day and time it was received.
- After the last message, you will hear *"End of messages."*

Options during playback

- Press **▲VOLUME** button to adjust speaker volume.
- Press **▶▶SKIP** to skip to next message (or hold down to speed up message playback).
- Press **◀◀REPEAT** to repeat a message currently playing. Press twice to listen to a previous message.
- Press **DELETE** to delete a message being played back.
- Press **PLAY/STOP** to stop playback.

To delete all messages

To delete all messages, press and hold **DELETE** when phone is not in use (not during a call, or during message playback).

To record and play memos

Elapsed time shown in message window



Memos are messages you record by yourself. You can record a memo as a reminder to yourself or leave a message for someone else if others in your household use the answering system.

Memos are saved, played back and deleted exactly like incoming messages.

To record a memo

To record a memo. Press **REPEAT/MEMO** until the answering system beeps. Release the button and then begin speaking. The elapsed time (in seconds) is shown in the message window as you record. You can record a memo up to three minutes. Press **PLAY/STOP** to exit and the screen will display **PLEASE WAIT** for two seconds.



NOTE: The elapsed time in the message window will restart from 0 after 59 seconds of recording.



Microphone

To play back a memo

Press **PLAY/STOP** to listen to messages or memos (see page 27 for other options).



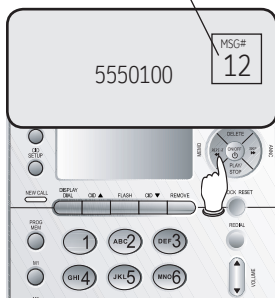
NOTE: When the screen displays **PLEASE WAIT**, you need to wait for two seconds before the message playback.

To record and play a phone conversation

While on a call on the handset, you can record a telephone conversation to be stored as an incoming message.

Recorded telephone conversations are saved, played back and deleted exactly like incoming messages.

Elapsed time shown in message window



To record a phone conversation

To record a conversation when you are on a call on the handset, press and release **◀REPEAT/MEMO**. Recording begins after a beep. The elapsed recording time (in seconds) shows in the message window.

The answering system will keep recording until you press **◀REPEAT/MEMO**, hang up the handset, or the memory is full.

To play back a memo or a telephone conversation

Press **PLAY/STOP** to listen to recorded telephone conversations (see page 27 for other options).

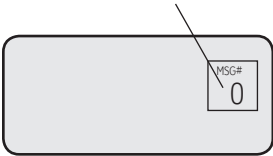


NOTES:

- While recording a conversation, you cannot use the speakerphone or the mute feature.
- This unit does not have warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the call.

Message counter displays

Message window



The message counter usually displays the total number of memos and incoming messages. See the list below for explanations of other displays in this counter.

Message counter displays

0	No messages.
1-99	Number of messages/memos, or message number currently playing (page 27).
5-2 3	Current remote access code and priority call code while setting (pages 25-26).
0-7	Current ringer volume level while adjusting.
1-8	Current listening volume level while adjusting.
0-59 (counting)	Elapsed time while recording a memo (page 28).
CL (flashing)	Clock needs to be set (page 22).
F (flashing)	Memory is full. Messages must be deleted before new messages can be recorded.
--	System is answering a call, being accessed remotely or being programmed.
-- (flashing)	System is initialized.
- - -- (on) (off)	Displayed for 30 seconds when any answering system setting is turned on or off, then return to standby mode if no key pressed.
FS	Displayed during feature setting review.
AP	Displayed during announcement playback.
AO	Displayed when the answering system is in announce only mode.
dE	Displayed when the recorded announcement is deleted.

Remote access

A three-digit security code is required to access your answering system from any touch-tone telephone. This code is **500** by default, see **Changing feature options** (page 25) to change it.

1. Dial your telephone number from any touch-tone telephone.
2. When the system answers, enter three-digit remote access code (**500** unless you have changed it).
3. Enter remote commands (see list at right).
4. Hang up to end the call and save all undeleted messages.



NOTE: If you pause for more than 15 seconds during remote access, you will hear *"The machine will now hang up,"* then the call will end automatically.

Play all messages 1	Press to listen to all messages.
Play new messages 2	Press to listen to new messages.
Delete the messages 3 33	Press once during playback to delete current message. Press twice to delete all old messages in idle mode.
Repeat or go back 4	Press during the caller's message to repeat the message. Press during the beginning of the day and time announcement to go back to the previous message.
Stop 5	Press to stop any operation (stop playback, stop recording).
Help menu 5	Press to listen to list of features and commands.
Skip to next message 6	Press to skip the current message and advance to next message.
Play announcement 7	Press to play announcement.
Record announcement *7 to begin recording 5 to stop recording	Press * 7 , wait for the beep, then begin speaking. Press 5 to stop recording and listen to the playback of new announcement.
Listen to clock setting 8	Press 8 to listen to the current clock setting.
Change clock setting *8	Press *8 to change the current clock setting.
Listen to answering system settings 9	Press 9 to listen to the current answering system settings.
End remote access *9	Press *9 to end the remote access call.


Remote access

Turn system off *0	Press to turn off answering system. Incoming calls will no longer be answered.
Turn system on 0	If off, system will answer after 10 rings. Enter your access code, then press 0 to turn the answering system on.
Recording message # (pound key)	Press # (pound key) to record a new message. Press 5 to stop recording.

Display screen messages, tones and lights






Screen icons

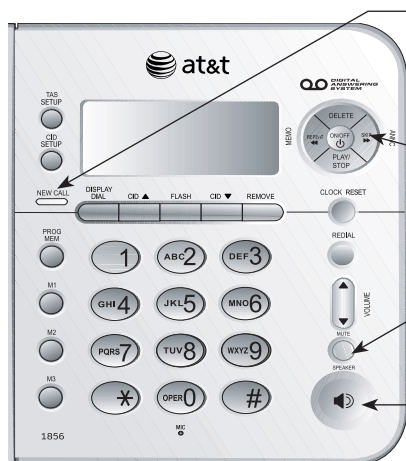
-  Ringer is off.
- NEW** New call received.
- REP** Repeat call from the same number.
- No.** Call number.
- ERR** Error (current operation has been unsuccessful, try again).
- MSG#** Message number.
- CL** The clock is not set.



Alert tones

-  **"Beep-Beep-Beep-Beep-Beep-Beep-Beep"** (seven quick beeps). Error tone (current operation has been unsuccessful; try again).
-  **"Beep-Beep-Beep"** (three quick beeps, repeated). Priority call alert (caller has entered priority call code; see page 26).
-  **"Beep"** (One short beep). Confirmation tone (procedure completed).

Indicator lights



NEW CALL

On when there are new or missed calls in the caller ID history.

ON/OFF

On: Answering system is on.

Off: Answering system is off.

Flashing: You have new message(s).

MUTE

On when microphone is muted.

SPEAKER

On when speakerphone is in use.

Troubleshooting

If you have difficulty with your telephone, please try the suggestions below. For customer service, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

My telephone does not work at all.

- Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch.
 - Make sure the telephone line cord is plugged firmly into the telephone base and the modular wall jack.
 - Unplug the telephone's electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute to synchronize.
 - Disconnect the telephone base from the modular jack and plug in a working telephone. If this telephone does not work, the problem is probably in the wiring or the local service. Call the telephone service provider.
-

There is no dial tone.

- First, try all the above suggestions.
 - The telephone line cord might be malfunctioning. Try installing a new telephone line cord.
 - Disconnect the telephone base from the telephone jack and connect a different telephone. If there is no dial tone on the telephone either, the problem is in your wiring or local service. Contact your telephone service provider.
-

The telephone does not ring when there is an incoming call.

- Make sure the ringer is on (page 11).
- Make sure the telephone line cord and power adapter is plugged in properly (page 5).
- There may be an extension telephone on the telephone line to allow it to ring simultaneously. Try unplugging it.
- If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact the telephone service provider (charges may apply).
- Other electronic products can cause interference to your telephone.

Troubleshooting

- Test a working telephone at the same telephone jack. If another telephone has the same problem, the problem is in the telephone jack. Contact your telephone service provider (charges may apply).
 - The telephone line cord might be malfunctioning. Try installing a new telephone line cord.
-

I cannot dial out.

- First, try all the above suggestions.
 - If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact your telephone service provider (charges may apply).
 - Eliminate any background noise. Noise from a television, radio, or other appliances may cause the telephone to not dial out properly. If you cannot eliminate the background noise, first try muting the telephone before dialing, or dialing from another room in your home with less background noise.
-

My calls fade out or cut in and out when I am using the telephone.

- Other electronic products can cause interference to your telephone.
 - If your telephone is plugged in with a modem or a surge protector, plug the telephone (or modem/surge protector) into a different location. If this doesn't solve the problem, relocate your telephone or modem farther apart from each other, or use a different surge protector.
 - If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact your telephone service provider (charges may apply).
-

I hear other calls when using the telephone.

- Disconnect the telephone base from the telephone jack. Plug in a different telephone. If you still hear other calls, the problem is probably in the wiring or local service. Call your telephone service provider.

Troubleshooting

My display reads • You need to reset the clock (page 22).

Power failure.

"Power failure" prompts. • You need to set the answering system clock (page 22).

My caller ID features are not working properly.

- Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your telephone.
- The caller may not be calling from an area which supports caller ID.
- Both your and the caller's telephone service providers must use equipment which are compatible with caller ID service.
- If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack (page 5). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

The system does not receive caller ID or the system does not display caller ID during call waiting.

- Make sure you subscribe to caller ID with call waiting features services provided by the telephone service provider.
- The caller may not be calling from an area which supports caller ID.
- Both your and the caller's telephone service providers must use equipment which are compatible with caller ID service.
- If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack (page 5). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

The announcement message is not clear.

- When recording the announcement, make sure you speak in a normal tone of voice about nine inches from the telephone base.
- Make sure there is no background noise (television, music, traffic, etc.) when recording.

Troubleshooting

The answering system does not answer after the correct number of rings.	<ul style="list-style-type: none"> • Make sure the answering system is on. When the answering system is on, the red light on the ON/OFF key should be lit. • If toll saver is activated, the number of rings changes to two or four when there are new messages waiting (page 25). • If the memory is full or if the answering system is off, the system will answer after 10 rings. If the memory is full, you need to delete some old messages in order to make room for new messages. • In some cases, the answering system may be affected by the ringing system used by the telephone service provider.
The answering system does not record message.	<ul style="list-style-type: none"> • Make sure the answering system is on. • Make sure the answering system is not set to announce only mode. • If the memory is full, the system will answer after 10 rings and announce <i>"Memory full. Enter the remote access code."</i> You need to delete some old messages in order to make room for new messages.
The messages on the answering system are incomplete.	<ul style="list-style-type: none"> • If a caller reaches the maximum recording time of three minutes, for each message, the system will disconnect and part of the message may be lost. • If the caller pauses for more than seven seconds, the system stops recording and disconnects the call. • If the memory on the system becomes full during a message, the system stops recording and disconnects the call. • If the caller's voice is very soft, the system may stop recording and disconnect the call.
The messages on the system are very difficult to hear.	<ul style="list-style-type: none"> • Press ◆VOLUME on the telephone base to adjust the speaker volume.

Troubleshooting

The answering system does not respond to remote commands.

- Make sure your remote access code is correct (page 31).
- Make sure you are calling from a touch-tone telephone. When dialing a number, you should hear tones. If you hear clicks, then it is not a touch-tone telephone and cannot activate the answering system.
- The answering system may not detect the remote access code when your announcement is playing. Wait until the announcement is over before entering the code.
- There may be interference on the telephone line you are using. Press the dial pad keys firmly when dialing.

I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn't work.

- Make sure your computer is powered on.
- Make sure your Internet connection is working properly.
- Make sure that the software is installed and running for your nontraditional telephone service.
- Make sure to plug your USB telephone adapter into a dedicated USB port on your computer. Do not plug into a multiple port USB hub (USB splitter) that is not powered.
- In a few rare instances, the USB port on your computer may not have enough power. In these instances, try using a USB hub with its own external power supply.
- If you are using a firewall, it may prevent access to your nontraditional telephone service. Contact your service provider for more information.

Common cure for electronic equipment.

- If the telephone is not responding normally, try the following (in the order listed):
 1. Disconnect the power to the telephone base.
 2. Wait a few minutes before connecting power to the telephone base.

Important product information



This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Safety information

- **Read and understand all instructions in the user's manual. Observe all markings on the product.**
- **Avoid using a telephone during a thunderstorm.** There may be a slight chance of electric shock from lightning.
- **Do not use a telephone in the vicinity of a gas leak.** If you suspect a gas leak, report it immediately, but use a telephone away from the area where gas is leaking. If this product is a cordless model, make sure the base is also away from the area.
- **Do not use this product near water, or when you are wet.** For example, do not use it in a wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- **Install this product in a protected location** where no one can trip over any line. Protect cords from damage or abrasion.
- **If this product does not operate normally, see the Troubleshooting section on pages 34-38 of this user's manual.** If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section on pages 44-46. Do not open this product except as may be directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- **If this product has a three-prong (grounding) plug or a polarized plug with one wide prong, it may not fit in outlets that are not polarized.** Do not defeat the purpose of these plugs. If they do not fit in your outlet, the outlet should be replaced by an electrician.



CAUTION: Use only the power adapter provided with this product. To obtain a replacement, visit our website at **www.telephones.att.com** or call

1 (800) 222-3111. In Canada, dial **1 (866) 288-4268.**

Important product information

Especially about corded telephones

- **Electrical power:** The telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. **Calls cannot be made if the telephone base is unplugged, switched off, or if the electrical power is interrupted.**
- **Power adapter:** This power adapter is intended to be plugged into a vertical wall outlet or a floor outlet. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Especially about telephones answering systems

Two-way recording: This telephone does not sound warning beeps to let the other party know that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the call.

SAVE THESE INSTRUCTIONS

FCC and ACTA information

If this equipment was approved for connection to the telephone network prior to July 23, 2001, it complies with Part 68 of the Federal Communications Commission (FCC) rules. If the equipment was approved after that date, it complies with the Part 68 rules and with Technical Requirements for Connection of Equipment to the Telephone Network adopted by the Administrative Council for Terminal Attachments (ACTA). We are required to provide you with the following information.

1. Product identifier and REN information

The label on the back or bottom of this equipment contains, among other things, an identifier indicating product approval and the Ringer Equivalence Number (REN). This information must be provided to your telephone service provider upon request. For equipment approved prior to July 23, 2001, the product identifier is preceded by the phrase "FCC Reg No." and the REN is listed separately. For equipment approved after that date, the product identifier is preceded by "US" and a colon (:), and the REN is encoded in the product identifier without a decimal point as the sixth and seventh characters following the colon. For example, for the product identifier US:AAAEQ03T123XYZ, the REN would be 0.3.

The REN is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. In most, but not all areas, the sum of all RENS should be five (5.0) or less. You may want to contact your telephone service provider for more information.

2. Connection and use with the nationwide telephone network

The plug and jack used to connect this equipment to the premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines, see installation instructions in the user's manual. This equipment may not be used with coin telephone lines or with party lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or qualified installer.

FCC and ACTA information

3. Repair instructions

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the limited warranty.

4. Rights of the telephone service provider

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

5. Hearing aid compatibility

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

6. Programming/testing of emergency numbers

If this product has memory dialing locations, you may choose to store police, fire department and emergency medical service telephone numbers in these locations. If you do, please keep three things in mind:

- a. We recommend that you also write the telephone number on the directory card (if applicable), so that you can still dial the emergency number manually if the memory dialing feature doesn't work.
- b. This feature is provided only as a convenience, and the manufacturer assumes no responsibility for customer reliance upon the memory feature.
- c. Testing the emergency telephone numbers you have stored is not recommended. However, if you do make a call to an emergency number:
 - You must remain on the line and briefly explain the reason for the call before hanging up.
 - Programming/testing of emergency numbers should be performed during off-peak hours, such as in the early morning or late evening, when the emergency services tend to be less busy.

Part 15 of FCC rules

Some telephone equipment generates, uses, and can radiate radio-frequency energy and, if not installed and used properly, may cause interference to radio and television reception. This product has been tested and found to meet the standards for a class B digital device, as specified in Part 15 of the FCC rules.

These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

If this product causes interference to radio, VCR or television reception when it is in use, you might correct the interference with any one or all of these measures:

- Where it can be done safely, re-orient the receiving radio, VCR or television antenna.
- To the extent possible, relocate the radio, VCR, television or other receiver with respect to the telephone equipment.
- If this telephone product runs on AC power, plug your product into an AC outlet that's not on the same circuit as one used by your radio, VCR or television.
- Consult a dealer or an experienced radio/TV technician for help.

Modifications to this product, not expressly approved by the manufacturer, could void the user's authority to operate the equipment.

Limited warranty

The AT&T brand is used under license - any repair, replacement or warranty service, and all questions about this product should be directed to: In the United States of America, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

1. What does this limited warranty cover?

The manufacturer of this AT&T-branded product warrants to the holder of a valid proof of purchase ("CONSUMER" or "you") that the product and all accessories provided in the sales package ("PRODUCT") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the PRODUCT operating instructions. This limited warranty extends only to the CONSUMER for products purchased and used in the United States of America and Canada.

2. What will be done if the PRODUCT is not free from defects in materials and workmanship during the limited warranty period ("materially defective PRODUCT")?

During the limited warranty period, the manufacturer's authorized service representative will repair or replace at the manufacturer's option, without charge, a materially defective PRODUCT. If the manufacturer repairs the PRODUCT, they may use new or refurbished replacement parts. If the manufacturer chooses to replace the PRODUCT, they may replace it with a new or refurbished PRODUCT of the same or similar design. The manufacturer will retain defective parts, modules, or equipment. Repair or replacement of the PRODUCT, at the manufacturer's option, is your exclusive remedy. The manufacturer will return repaired or replacement products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

3. How long is the limited warranty period?

The limited warranty period for the PRODUCT extends for ONE (1) YEAR from the date of purchase. If the manufacturer repairs or replaces a materially defective PRODUCT under the terms of this limited warranty, this limited warranty also applies to repaired or replacement PRODUCT for a period of either (a) 90 days from the date the repaired or replacement PRODUCT is shipped to you or (b) the time remaining on the original one-year limited warranty; whichever is longer.

Limited warranty

4. What is not covered by this limited warranty?

This limited warranty does not cover:

- PRODUCT that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or
- PRODUCT that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of the manufacturer; or
- PRODUCT to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- PRODUCT to the extent that the problem is caused by use with non-AT&T accessories; or
- PRODUCT whose warranty/quality stickers, PRODUCT serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- PRODUCT purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to products used for rental purposes); or
- PRODUCT returned without valid proof of purchase (see item 6 below); or
- Charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside the telephone.

5. How do you get warranty service?

To obtain warranty service in the United States of America, visit **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, please dial **1 (866) 288-4268**. NOTE: Before calling for service, please review the user's manual - a check of the PRODUCT controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the PRODUCT(s) to the service location. The manufacturer will return repaired or replaced PRODUCT under this limited warranty. Transportation, delivery or handling charges are prepaid. The manufacturer assumes no risk for damage or loss of the PRODUCT in transit. If the PRODUCT failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, the manufacturer will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of products that are not covered by this limited warranty.

Limited warranty

6. What must you return with the PRODUCT to get warranty service?

You must:

- Return the entire original package and contents including the PRODUCT to the service location along with a description of the malfunction or difficulty; and
- Include “valid proof of purchase” (sales receipt) identifying the PRODUCT purchased (PRODUCT model) and the date of purchase or receipt; and
- Provide your name, complete and correct mailing address, and telephone number.

7. Other limitations

This warranty is the complete and exclusive agreement between you and the manufacturer of this AT&T branded PRODUCT. It supersedes all other written or oral communications related to this PRODUCT. The manufacturer provides no other warranties for this PRODUCT. The warranty exclusively describes all of the manufacturer’s responsibilities regarding the PRODUCT. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the PRODUCT is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall the manufacturer be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the PRODUCT or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this PRODUCT. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

Operation temperature	32°F - 122°F 0°C - 50°C
Telephone voltage (AC adapter input)	AC120V 60Hz 5W
Telephone voltage (AC adapter output)	AC6V @350mA

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Remote access wallet card

Use the wallet card below to help you remember commands to control your answering system from any touch-tone telephone.

Cut along dotted line



at&t

Call your telephone number, then enter your three-digit access code (preset to 500).

Action	Remote command
Play all messages	1
Play new messages.....	2
Delete the message.....	3
Delete all old messages	33
Repeat a message.....	4
Stop/enter help menu.....	5
Skip the message.....	6
Play announcement	7
Record announcement	*7
Listen to clock setting.....	8
Change clock setting.....	*8
Listen to answering system settings.....	9
End remote access call	*9
Turn system on.....	0
Turn system off.....	*0
Record message.....	# (pound key)

Fold card here

1856
Speakerphone/answering system with caller ID/call waiting

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