

User Manual (Part 2)



You must install and charge the battery before using the telephone





For customer service or product information, visit our web site at **www.telephones.att.com** or call 1-800-222-3111

Please also read Important Product Information Enclosed in product package



CAUTION: To reduce the risk of fire or injury to persons or damage to the telephone, read and follow these instructions carefully:

- Use only Replacement Battery 2422 (SKU# 23402).
- Do not dispose of the battery in a fire. Like other batteries of this type, it could explode
  if burned. Check with local codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling batteries in order not to short the battery with conducting
  materials such as rings, bracelets, and keys. The battery or conductor may overheat
  and cause harm.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
- · Observe proper polarity orientation between the battery and battery charger.

**Do not disassemble your telephone.** There are no user-serviceable parts inside. Refer for servicing to qualified service personnel.

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User Manual (Part 2)

## 2.4 GHz Cordless Telephone/Answering System 1465/1165



with Caller ID & Call Waiting

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#### Getting Started

### Quick reference guide



Using the dial pad to enter letters (see page 17)

If call is noisy or unclear, press

to switch to a clearer channel.

Press and hold to delete all

Caller ID entries.



Press to display last number

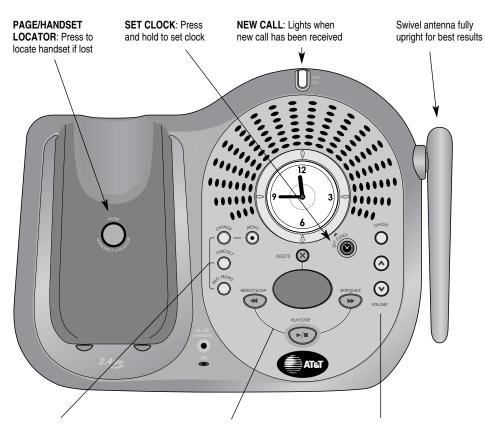
While dialing or entering numbers into your phone directory, press to insert a 4-second dialing pause (see page 17).

Press to customize the telephone's

operation (see page 10).

### Quick reference guide

### **Telephone Base**



- MENU: Press to review or change answering system ontions
- CHANGE: Press to change a menu option
- TIME/SET: Press to set date and time
- REC/MEMO: Press to record a memo or outgoing announcement
- DELETE: Press to delete message currently playing
- REPEAT/SLOW: Press to repeat message; hold to slow playback
- SKIP/QUICK: Press to skip message; hold to speed up playback
- PLAY/STOP: Press to retrieve messages or stop playback
- ON/OFF: Press to turn answering system on or off
- **VOLUME**: Press to adjust message playback volume

Getting Started

### Parts checklist

Remember to save your sales receipt and original packaging in case you ever need to ship your telephone for warranty service. Check to make sure the telephone package includes the following:



### Before you begin

#### **About Caller Identification**

Caller ID with Call Waiting features in this telephone let you see who's calling before you answer the phone, even when you're on another call. These features require services provided by your local telephone company.

Contact your telephone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can use this phone with regular Caller ID service, and you can use its other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service. There may be fees for these services, and they may not be available in all areas.

Caller ID features will work only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

See Caller ID Operation, beginning on page 20, for more details about how these features work.

#### Telephone operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office. For best performance, keep the base antenna fully upright.

If you receive a call while you are out of range, the handset might not ring — or if it does ring, the call might not connect when you press PHONE. Move closer to the base, then press PHONE to answer the call.

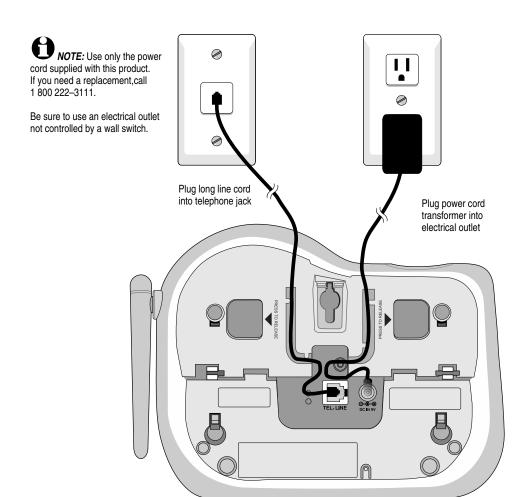
If you move out of range during a phone conversation, you might hear noise or interference. To improve reception, move closer to the base.

If you move out of range without pressing OFF, your phone will be left "off the hook." To hang up properly, walk back toward the telephone base, periodically pressing OFF until the call is disconnected.

Getting Started

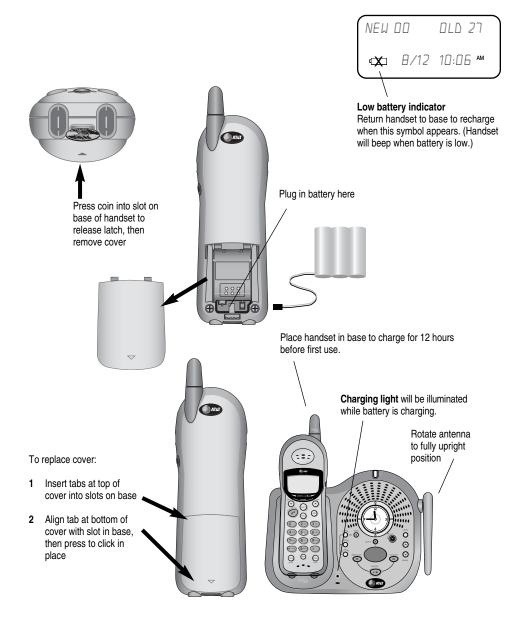
### Telephone base installation

Install the telephone base as shown below. Choose a location away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.



### **Battery installation & charging**

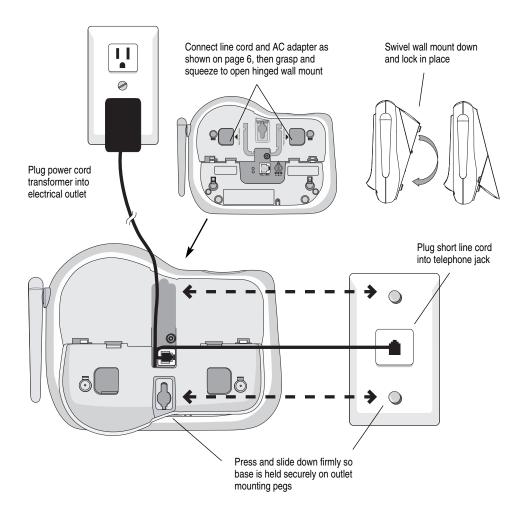
After installation, place the handset in the base and allow the battery to charge for 12 hours before use. You can keep the battery charged by returning the handset to the base after each use. When battery power is fully depleted, a full recharge takes about 8 hours.



Getting Started

### **Wall** mounting

The telephone base can be installed on any standard wall-phone outlet as shown below. Choose a location away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.



**Getting Started** 

### Belt clip & optional headset

Install belt clip as shown below if desired.

For hands-free telephone conversations, you can use any industry standard 2.5 mm headset (purchased separately). For best results use an AT&T 2.5 mm headset.





Press **PROG** to begin programming

Press O or to display features one by one

Press **SELECT** to modify a displayed feature

To stop at any time, press **OFF** 

#### **Telephone Operation**

### **Customizing your telephone**

Follow the steps below to program the telephone. To stop at any time, press **OFF**. If the phone rings, programming stops automatically so you may answer the call.

#### Choose ringer sound

- I Press PROG to begin programming.
- 2 Press until screen displays RINGER & setting.
- 3 Press **SELECT** to change current setting:



- 4 Press to display 1, 2, 3, 4, or OFF. You will hear a sample of each ringing type.
- 5 Press **SELECT** to select displayed ringing type and exit.

#### Set handset display date and time

- I Press PROG to begin programming.
- 2 Press until screen displays DATE/TIME.
- 3 Press **SELECT** to view or change date and time:



Default setting: 1/01 12:00 AM

- 4 Press **O** or **O** to change month, then press **SELECT**.
- 5 Repeat Step 4 to set day, hour, minute, and AM/PM.
- 6 Press **SELECT** to save selection and exit.

**NOTE:** You can choose to set the time manually, or you can allow it to be set automatically with incoming Caller ID information. The time will be set automatically only if you subscribe to Caller ID service provided by your local telephone company (see page 5).



#### Telephone Operation

### **Customizing your telephone**

#### Choose dial mode

- I Press **PROG** to begin programming.
- 2 Press until screen displays DIAL MODE & setting.
- 3 Press **SELECT** to change current setting:



Default setting: Tone

- 4 Press to display TONE or PULSE.
- 5 Press **SELECT** to select displayed dial mode and exit.

#### Choose language

- I Press PROG to begin programming.
- 2 Press until screen displays LANGUAGE & setting.
- 3 Press **SELECT** to change current setting:

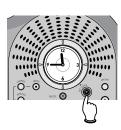


Default setting: ENGLISH

- 4 Press to display ENGLISH, ESPANOL or FRENCH.
- 5 Press **SELECT** to select displayed language and exit.

#### Set base clock display

Press and hold the **SET CLOCK** button to set the clock display to the correct time. The clock display and the answering system date/time functions are not related; each must be set separately (see page 26).





#### Telephone Operation

### Making and answering calls

#### Making and answering calls

To answer an incoming call, press any key except **OFF**. To make a call, press **PHONE**, then dial a number. Press **OFF** to hang up.

To preview numbers before dialing, enter numbers first, then press **PHONE** to dial. Press **Q** at any time to make corrections as you are entering numbers.

#### Speed dialing & directory dialing

To use speed dialing, press and hold a dial pad button (1-9) to display the number stored in that speed-dial location, then press **PHONE** to dial the number.

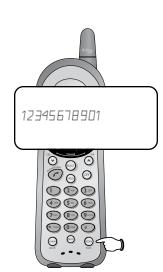
To use directory dialing, press **DIR**, scroll or search to find the number you want, then press **PHONE** to dial the number. (See pages 15-19 to enter, edit or search for listings in your phone directory.)



Press **REDIAL** on the handset to display the last number called. To dial the number displayed, press **PHONE**. To delete this number, press **REDIAL** again. This will clear the redial memory and leave it blank.

#### Ring silencing

Press **OFF** while the phone is ringing to silence the ringer. You can answer the call, or let the caller leave a message. This will silence the ringer without disconnecting the call. If your answering system is on, the caller will be asked to leave a message (see page 25).





#### Telephone Operation

### Options while on calls

#### Caller ID

If you have Caller ID service, the caller's number will appear on the display screen after the first ring (see page 20 for additional Caller ID features and options).

#### **Call** waiting

If you have Call Waiting service, you will hear a beep if someone calls while you are already on a call. Press **PHONE** to put your current call on hold and take the new call. You can press this button at any time to switch back and forth between calls.

#### Hold

Press **HOLD** to place a call on hold. Press **HOLD** again to resume the call.

#### To adjust listening volume

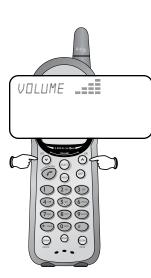
During a call you can press **O** to increase or **O** to decrease the listening volume.

#### If sound is unclear

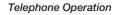
If noise or static disrupts a call, press **CHAN** to scan for a clearer radio channel between handset and base.

#### Temporary tone dialing

If you have dial pulse (rotary) service, you can switch to touch tone dialing during a call by pressing . This can be useful if you need to send tone signals for access to answering systems or long-distance services.







### **Handset locator**

#### **Handset locator**

If the handset is misplaced, press the **PAGE/HANDSET LOCATOR** button in the handset cradle on the base. The handset will beep for 60 seconds to help you find it. When the handset is found, press **OFF** to stop the beeping (or press the **PAGE/HANDSET LOCATOR** button on the base).





### **Directory Dialing**

#### **Directory dialing**

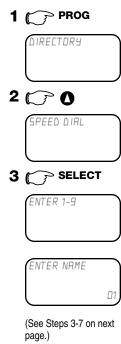
The telephone directory in the handset can store up to 50 names and telephone numbers. Each entry can contain a number up to 24 digits, and a name up to 15 letters long. A convenient search feature can help you find and dial numbers quickly (see pages 16-19).

#### Speed dialing

The first nine memory locations (I through 9) are reserved for numbers you dial frequently. These numbers can be dialed with two button presses (see next page).

#### **Error tones**

If all memory locations are in use, an error tone will sound when you attempt to enter a number. This means the memory is full, and you will not be able to store a new number until you delete an existing one.



**Directory Dialing** 

### Speed dialing

Numbers called most frequently can be stored in memory locations I-9 and dialed with only two button presses.

You can enter 9 Speed Dial numbers up to 24 digits long. Each number is stored in a one-digit memory location (1-9).

#### To enter a Speed Dial number

- I Press PROG to begin programming.
- 2 Press **O** to display SPEED DIAL.
- 3 Press SELECT.
- 4 Press dial pad to choose memory location (1-9).
- 5 Enter a name (up to 15 characters), then press **SELECT**.
- 6 Enter a telephone number (up to 24 digits), then press **SELECT**.
- 7 Choose distinctive ringing (yes or no).
- 8 Press **PROG** to store the number. You will hear a confirmation tone.

#### To call a Speed Dial number

To use speed dialing, press and hold a dial pad button (1-9) to display the number and name stored in that speed-dial location, then press **PHONE** to dial the number.

#### To change or delete a Speed Dial number

Press and hold a dial pad button (1-9) to display the entry you want. Press **SELECT**, then press **Q** until the option you want is displayed (see page 19).



4 2 5 5 6 - 2

7-9 8-9-9

(\* 1000) (#)

40 50 600

700 800 900

5556789

7 SELECT

OLD 07

1/01 12:00~

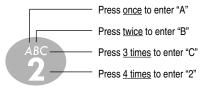
NEU DO

Directory Dialing

### **Entering names into directory**

#### To enter a name

Press dial pad buttons once for the first letter, twice for the second, three times for the third, as shown in the example below. To enter a number, continue pressing the button until the number appears.



The cursor moves to the right when you press another dial pad button or the **O** button. Press **O** twice to enter a space. When the name is complete, press **SELECT**.

#### Options while entering names:

- Press to erase letters if you make a mistake.
- Press # repeatedly to enter an ampersand (&), apostrophe ('), comma (,) hyphen (-), period (.), or pound sign (#).

#### To enter a number

Use the dial pad to enter up to 24 digits. When the number is complete, press SELECT.

#### **Options while entering numbers:**

- Press to erase numbers if you make a mistake.
- Press REDIAL/PAUSE to enter a 4-second dialing pause.

#### To assign a distinctive ring

Press **O** to select Y (yes) or N (no). If you choose Yes (and if you have Caller ID service), a different ringing style will alert you when this person calls.

Press **SELECT** to choose the option displayed (Y or N) and store this entry in the directory.



DIRECTORY

2 0

ADAM 5551234

To display first listing







BETH 5554321

To scroll name by name





**Л**ПНN 5550123

To search alphabetically



PHONE ON 5550123

To dial this number

#### **Directory Dialing**

### **Directory name search**

Follow the steps at left to browse through the telephone directory, or search to find a specific entry. You can press **OFF** at any time to exit the directory.

#### To browse through the directory

To browse, press **O** or **O** to scroll through all listings one by one.

#### To search alphabetically

To shorten your search, use the telephone dial pad to enter the first letter of a name, then press **O** to scroll forward until you find the name you want.

Press dial pad buttons once for the first letter, twice for the second, three times for the third, as shown below.

- Eind names beginning with "A"
- Find names beginning with "B"
- 2 2 .....Find names beginning with "C"
- 3 .....Find names beginning with "D"
- 3 .....Find names beginning with "E"
- 3 3 .....Find names beginning with "F"

#### To call a displayed number

When you find the listing you want, press PHONE to dial. Or press SELECT to display other options (see next page).



DIRECTORY

2 🕜 🐧

ADAM 5551234

3 PSELECT

SPEED EDIT ERASE 5551234



SPEED EDIT ERRSE 5551234



SPEED EDIT ERASE SSS1234

Press **SELECT** to choose blinking option

#### **Directory Dialing**

### To move, edit or delete a listing

When any listing is displayed, press **SELECT** to see options. Press or to highlight the option you want (blinking text), then press **SELECT** again to select it.

#### To move a listing

When SPEED is blinking, press **SELECT**, then dial a memory location (1-9) to transfer this entry to your Speed Dial directory.

#### To edit a listing

Press until EDIT is blinking, then press **SELECT**. You can change the name, number or distinct ring setting by following the steps described on page 17.

#### To delete a listing

Press • until ERASE is blinking, then press **SELECT** to display a confirmation screen (ERASE NO 9ES).

To delete the listing, press **O** to highlight **YES**, then press **SELECT**.

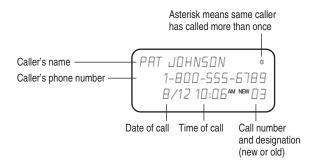
To abort the procedure and leave the listing intact, press to highlight NO, then press **SELECT**.



### **Caller ID Operation**

#### **How Caller ID works**

If you subscribe to Caller ID service provided by your local phone company, information about each caller will be displayed after the first ring.



Information about the last 90 incoming calls is stored in your call log. You can review the call log to find out who has called, return the call without dialing, or transfer the caller's name and number into your phone directory.

Each incoming call is numbered. The most recent call is assigned the highest number. When the call log is full, the oldest call information is deleted to make room for new incoming call information.

If you answer a call before the information appears on the screen, it will not be saved in your call log.

#### Display screen messages

PRIVATE NAME	Name of caller is not revealed at caller's request.
PRIVATE CALLER	Name and telephone number of caller are not revealed at caller's request.
UNKNOWN NAME	Your phone company is unable to determine caller's name.
UNKNOWN CALLER	Your phone company is unable to determine caller's name and telephone number.



PAT JOHNSON 1-800-555-6789 8/12 10:06\*\*\*\*03

2 🕝 0

CHRIS WILLIAMS 1-800-555-1234 8/12 9:53\*\*\*\*02

3 🕝 🔾

MARK CLAYTON 1-800-555-9876 8/12 9:12™™01

4 PHONE

PHONE ON 18005559876

To dial this number

#### Caller ID Operation

### To review your call log

When the phone is not in use, press **CID** to display information about the most recent caller.

#### To review your call log

Press • to scroll backward (display older calls) or • to scroll forward (display newer calls). The highest call number is the most recent call received.

#### To return a call

Press **PHONE** to call the person currently displayed (see page 22 for important dialing options).

#### Other options

Press **SELECT** at any Caller ID screen to see options (Dial or Program; see pages 22-24).

#### **New and Old calls**

Each screen of information is designated New until you have read it by reviewing the Call Log. Each screen you display is then designated Old.

1 CD CID

PAT JOHNSON 1-800-555-1234 8/12 10:06\*\*\*\*03

2 PHONE

PHONE ON 18005551234

Or

1 CD CID

PAT JOHNSON 1-800-555-1234 8/12 10:06\*\*\*\*03

2



PAT JOHNSON 555-1234 8/12 10:06\*\*\*\*03

3 PHONE

PHONE ON 5551234 Caller ID Operation

### To dial a call log entry

When any Caller ID screen is displayed, press **PHONE** to dial the number exactly as it appears on the screen.

#### **Dialing options**

Caller ID numbers may appear with an area code that may not be required for local calls.

If the number displayed is not in the correct format, you can change how it is dialed. Press preparedly to see dialing options. With each button press a new option will be displayed. Press **PHONE** to dial when the number appears in the proper format for your area.

#### Example:



PAT JOHNSON 1-800-555-6789 8/12 10:06\*\*\*\*\*03

### 2 🕝 0

CHRIS WILLIAMS 1-800-555-1234 8/12 9:53\*\*\*\*02

#### 3 CHAN/DELETE

MARK CLAYTON 1-800-555-9876 8/12 9:12™™01

#### Or

NEW DD DLD 27

#### 1 CHAN/DELETE



### 2 🕜 🔿



### 3 C SELECT

NEW DD DLD DD 1/01 12:00\*\*

Call log cleared

#### Caller ID Operation

### To delete call log entries

#### To delete a single call log entry

Press **CID**, to display the first Caller ID listing. Use the up/down arrow keys to find the entry you want to delete, then press **CHAN/DELETE**. When the entry is deleted, the next oldest record is displayed.

#### To delete all call log entries

To clear your call log completely, press and hold **CHAN/DELETE** while the phone is idle (not in use). This will display a confirmation screen asking if you want to erase all entries in the Caller ID log. If you select **YES**, the call log will be cleared and the screen will return to normal standby display, showing no old or new calls.



PAT JOHNSON 1-800-555-1234 8/12 10:06\*\*\*\*03

2 C SELECT O

DIAL PROGRAM 1-800-555-1234 8/12 10:06\*\*

3 PSELECT

PAT JOHNSO<u>N</u> 18005551234

Edit name as desired

4 PSELECT

PRT JOHNSON 18005551234\_

Edit number as desired

5 SELECT

DISTINCT RING? N 18005551234

6 P SELECT

Entry added to phone directory

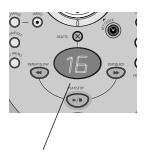
#### Caller ID Operation

### To add entries to phone directory

When any Caller ID screen is displayed, follow the steps at left to enter it into your phone directory.

Both the caller's name and telephone number will be entered as they appear in the call log. At steps 3-4, you can make any changes to the name or number by using the button to erase characters, or using the dial pad to enter new ones (see page 17 for instructions).

When the number is stored, the screen returns to the call log display. The entry copied to your phone directory remains in the call log until deleted.



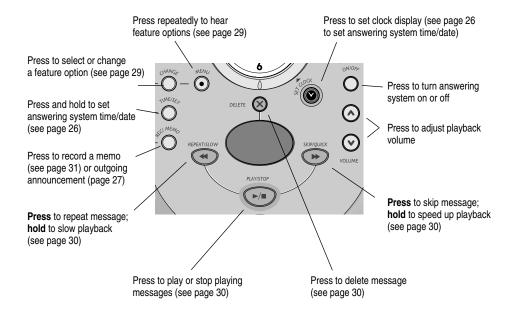
#### Call counter

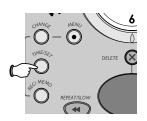
Number of messages waiting (or, during playback, message number currently playing)

# **Answering System Operation**

#### Message capacity

The answering system can record up to 99 messages, depending the length of each message. Individual messages can be up to 4 minutes long, but total maximum recording time is 15 minutes. Messages will remain available for replay until you delete them.





#### 1 TIME/SET

"Friday, 10:07 am, 2003"
"To change clock,
press Time Set"

#### 2 TIME/SET

⟨ "Friday"

#### 3 CHANGE

Press until correct day is spoken

#### 4 PTIME/SET

**√**¶≤ "10 am'

#### 5 CHANGE

**€** "2 pm"

Press until correct hour is spoken

#### 6 TIME/SET

**√**1 ′′07

#### 7 CHANGE

**€** "26"

Press until correct minute is spoken

#### 8 TIME/SET

**(1)** = "2003"

#### 9 CHANGE

**1**2004"

Press until correct year is spoken

### 10 TIME/SET

(Monday, 2:26 pm, 2004"

#### Answering System Operation

### Day and time announcements

#### To set day and time

Before playing each message, the answering system announces the day and time the message was received.

Before using the answering system, you should follow the steps at left to set the day and time, so messages are dated correctly.

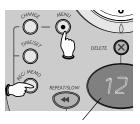
The system uses voice prompts to guide you. Each time you press **CHANGE**, the day, hour, minute or year advances by one. When you hear the correct setting, press **TIME/SET** to move to the next setting.

#### To check day and time

You can press **TIME/SET** at any time to hear the current day and time without changing it.

**NOTE:** Press **CHANGE** to advance the minute or year by one digit at a time. Press and hold to advance by 10 digits at a time.

**NOTE:** You can choose to set the time manually, or you can allow it to be set automatically with incoming Caller ID information. The time will be set automatically only if you subscribe to Caller ID service provided by your local telephone company (see page 5).



Elapsed recording time (seconds)

1 MENU

"Change announcement"

2 PLAY/STOP

(Plays announcement previously recorded)

Or

2 PREC

"Now recording..."

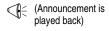
3 Speak into microphone



Announcement example:

"Hello, you've reached the Jones family. Please leave a message after the beep."

#### 4 PLAY/STOP



Answering System Operation

### **Outgoing announcements**

Outgoing announcements are the messages callers hear when calls are answered by the answering system.

The phone is pre-programmed with an announcement that answers calls with "Hello. Please leave a message after the tone." You can use this announcement, or replace it with a recording of your own voice.

#### To record your outgoing announcement

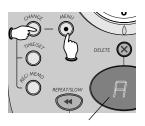
Press **MENU** repeatedly until you hear "Change announcement." Then press **REC** and begin speaking after you hear "Now recording." Speak facing the telephone base from about 9 inches away.

Elapsed time (in seconds) will be shown in the message window as you record. You can record an announcement up to 90 seconds long. Announcements less than 3 seconds long will not be recorded.

#### To delete your outgoing announcement

Press **MENU** repeatedly until you hear "Change announcement," then press the **PLAY/STOP** button to begin playback. Press **DELETE** during playback to delete your announcement.

When your announcement is deleted, calls will be answered with the pre-programmed announcement described above.



"A" is displayed when Announce Only is activated

1 MENU

"Change
Announce Only"

2 CHANGE

**(**¶≤ "Off"

3 P CHANGE

**√**)∈ "On"

4 PLAY/STOP

Answering System Operation

### **Announce Only mode**

In Announce Only mode, callers hear an announcement but cannot leave messages. This option is useful, for example, to notify callers that you will be away for an extended period and request that they call back after a certain date.

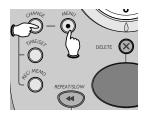
#### To turn Announce Only on or off

Press **MENU** repeatedly until you hear "Change Announce Only." Then press **CHANGE** until you hear the option you want (On or Off). Press the **PLAY/STOP** button to store your selection and exit, or press **MENU** again to modify other features (see page 29).

#### To record your outgoing announcement

When Announce Only is turned on, calls are answered with a pre-recorded announcement that says "We're sorry. Messages to this number cannot be accepted." You can use this announcement, or replace it with a recording of your own voice.

After turning on the Announce Only feature, follow the steps on page 27 to record your announcement. Callers will hear this announcement only when the Announce Only feature is turned on. Otherwise they will hear the standard announcement asking them to leave a message.



### 1 PMENU

Press until desired feature is heard(see list at right)

#### 2 CHANGE

Press until desired selection is heard

#### 3 MENU

Press to set selection and **move** to next menu option

#### Or



Press to set selection and **exit** menu

Answering System Operation

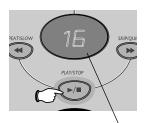
### **Changing feature options**

Menu features can be changed to customize how the answering system operates. Press **MENU** repeatedly to hear each feature. Press **CHANGE** when you hear the feature you want to modify.

#### Feature options (Default settings underlined)

System announces:	Feature description:
"Change announcement" Options: [record announcement]	Record your outgoing announcement (see page 27).
"Change remote access code" Options: [enter 2-digit code] 19	Enter a 2-digit number (10-99) for remote access from another phone (see page 33).
"Change message alert" Options: On / Off	When on, the telephone beeps every 10 seconds when you have new messages.
"Change announce only" Options: On / Off	When on, callers hear an announcement but cannot leave messages (see page 28).
"Change base ringer" Options: On / Off	When on, the base will ring to signal an incoming call.
"Change number of rings" Options: 2 / 4 / 6 /Toll Saver	Choose number of rings before the system answers a call. When Toll Saver is active, the system answers after 2 rings if you have new messages, and after 4 rings if you have no new messages.

**NOTE:** Press **CHANGE** to advance the remote access code number by one digit at a time. Press and hold to advance by 10 digits at a time.



Number of messages waiting (or, during playback, message number currently playing)



#### > PLAY/STOP



"You have [xx] new messages and [xx] old messages"

Message playback begins. See options at right.



Message playback ends.

NOTE: If "F" is flashing in the message window, memory is full. You will have to delete some messages before new ones can be received.

NOTE: New (unheard) messages cannot be deleted.

Answering System Operation

### Message playback

Press the **PLAY/STOP** button to hear incoming messages you've received. The system announces the number of messages, then begins playback.

If you have new messages waiting, you will hear only the new messages (oldest first). If there are no new messages, the system will play back all messages (oldest first).

#### **Announcements**

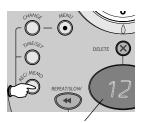
- When playback begins, you will hear the number of messages.
- Before each message, you will hear the day and time it was received.
- After the last message, you will hear "End of messages." If the system has less than 5 minutes of recording time left, you will hear time remaining.

#### **Options during playback**

- Press **O O** to adjust speaker volume.
- Press to skip to next message (or hold down to speed up message playback).
- Press to repeat message currently playing. Press twice to hear previous message. (Hold down to slow message playback).
- Press **DELETE** to delete message being played back.
- Press PLAY/STOP to stop playback.

#### To delete all messages

To delete all messages, press and hold the **DELETE** button while the phone is idle (not during a call, or during message playback). This will delete all old messages. New messages (ones you have not yet played back) will not be deleted.

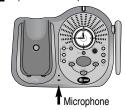


Elapsed recording time (seconds)

1 PMEMO

√ "Now recording…"

2 Speak into microphone



3 PLAY/STOP



Answering System Operation

### Recording and playing memos

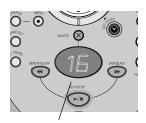
Memos are messages you record yourself. They are saved, played back and deleted exactly like incoming messages from callers. You can record a memo as a reminder to yourself, or leave a message for someone else if others in your household use the answering system.

#### To record a memo

Follow the steps at left to record a memo. Elapsed time (in seconds) will be shown in the message window as you record. You can record a memo up to 4 minutes long. Memos less than I second long will not be recorded.

#### To play back a memo

Press the **PLAY/STOP** button to hear messages and memos (see page 30 for other options).



Message window

Answering System Operation

### Message window displays

The message window usually displays the total number of memos and incoming messages. See list below for explanation of other displays in this window.

### Message window displays

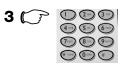
	No messages.
1-98	Total number of messages & memos, or message number currently playing (see page 30). Number flashes if you have new messages.
10-99	Current Remote Access Code while setting (see page 29).
1-8	Current volume level while adusting volume
1-99 (counting)	Elapsed time while recording a memo (see page 31) or announcement (page 27).
99 (flashing)	Memo recording exceeded maximum time of 99 seconds.
F (flashing)	Memory is full. Messages must be deleted before new messages can be received.
EL (flashing)	Clock needs to be set (see page 26).
R	Announce Only mode is on (see page 28).
	System is answering a call, or being accessed remotely.
(flashing)	System is being programmed or initialized.
□ N (or) □ F	Displayed for 1 second when answering system or any setting is turned on or off.



Dial your telephone number from any touch-tone phone



When system answers, enter 2digit Remote Access Code ("19" unless you have changed it)



Enter remote commands (see list at right)



Hang up to end call and save all undeleted messages

NOTE: If you pause for more than 10 seconds during remote access, you will hear a help menu listing all features & commands. If you issue no command for another 20 seconds, the call will end automatically.

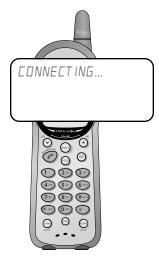
Answering System Operation

#### Remote access

A two-digit security code is required to access your answering system from any touch-tone phone. This code is "19" by default; see page 29 to change it.

Play messages # 2	Press to hear new messages (if none are new, all messages play back).
Repeat or go back	Press to repeat current message. Press twice (# 4 # 4) to hear previous message.
Skip to next message	Press to skip current message and advance to next message.
Stop # 5	Press to stop any operation (stop playback, stop recording).
Delete message ##	Press during playback to delete current message.
Review announcement	Press to review current outgoing announcement.
Record announcement  to begin recording  to stop recording	Press * 7, wait for beep, then begin speaking. Press # 5 to stop recording and hear playback of new announcement.
Record memo  3 to begin recording  5 to stop recording	Press * 8, wait for beep, then begin speaking. Press # 5 to stop recording.
Turn system off	Press to turn off answering system. Incoming calls will no longer be answered.
Turn system on	If off, system will answer after 10 rings. Enter your access code, then press # 0 to turn on.
Help Menu	Press to hear list of features & commands.
Exit	Press to end remote access call (or hang up).

### Display screen messages, lights and tones



### Screen display messages

CONNECTING	The handset is waiting for a dial tone.
** RINGING **	There is a call coming in.
** PAGING **	The handset locator has been activated (handset beeps to help you locate it).
NEEDS RECHARGING	Handset battery is depleted. Place handset in base to charge the battery.
BATTERY LOW	Handset battery is low. Place handset in base to charge the battery.
PHONE ON	The handset is in use.
OUT OF AREA	The handset is out of range. Move closer to the base.
RINGER OFF	The handset ringer is turned off.
HOLD	Current call is on hold.
SEANNING	Handset is scanning for a clear channel to improve sound quality.
NO CONNECT	Telephone is not connected. Check line cord and jack.

### Display screen messages, lights and tones



#### **Alert tones**

$\mathbf{A} \in$	"Beep-BeepBeep-Beep" (Double beep every 5 seconds)	Handset battery is low. Place handset in base to charge the battery.
$\triangleleft \in$	"Beep-Beep-Beep" (3 quick beeps)	The handset is out of range. Move closer to the base.
$\triangleleft \in$	"Beep-Beep-Beep" (3 quick beeps)	Error tone (current operation has been unsuccessful; try again).
$\triangleleft \in$	"Beep-Beep" (1 double beep)	Handset has not registered with base. Place handset in base to re-register.
$\mathbf{A} \in$	"Beep" (Single beep)	Handset has registered with base and can be used.
$\bigcirc \!$	"Beeeeeeeep" (1 long beep)	Confirm tone (current operation has been successfully completed).

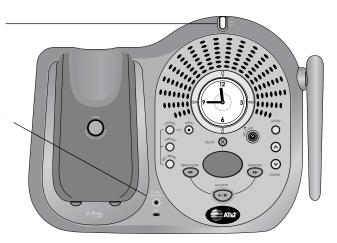
#### **Indicator lights**

#### **NEW CALL**

If you have Caller ID service: On when new calls have been received; off when all new Caller ID records have been reviewed (see page 20).

#### IN USE/CHARGING

**Steady:** Handset battery is charging **Slow Flashing:** Phone is in use **Fast Flashing:** Call is on hold



### In case of difficulty

If you have difficulty with your phone, please try the suggestions below. For Customer Service, visit our web site at **www.telephones.att.com**, or call I 800 222–3111.

### Telephone does not work at all

- Make sure the battery pack is installed and charged correctly (see page 7).
- Make sure the AC adapter is plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the modular jack.
- Make sure the base antenna is fully upright.
- If you have dial pulse telephone service, make sure the dial mode is set to dial pulse (see page 11).
- If these suggestions do not work, unplug the base, remove and reinsert the battery, then place the handset in the base to re-initialize.

### Phone does not ring

- Make sure the ringer is on (see page 10).
- Make sure the telephone line cord and AC adapter are plugged in properly (see page 6).
- Make sure the base antenna is fully upright.
- Move the handset closer to the base.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

#### If you hear noise or interference during a call

- · Make sure the base antenna is fully upright.
- You may be out of range. Move closer to the base.
- Press CHAN to select another channel. If noise is exceptionally loud, move closer to the base before changing channels.
- Appliances plugged into the same circuit as the base can cause interference. Try moving the appliance or base to another outlet.
- The layout of your home or office might be limiting the operating range. Try moving the base to another location, preferably on an upper floor.
- If the buttons don't work, try placing the handset in the base for at least 15 seconds.
- Disconnect the base from the modular jack and plug in a corded telephone. If calls are still not clear, the problem is probably in your wiring or local service. Call your local telephone service company.

### In case of difficulty

# If you lose a call after changing channels

 You were probably almost out of range. Move closer to the base before changing channels. Before placing another call, set the handset in the base for at least 15 seconds.

### Incomplete messages

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after 4 minutes.
- If the caller pauses for more than 7 seconds, the system stops recording and disconnects the call.
- If the system's memory becomes full during a message, the system stops recording and disconnects the call.

### Difficulty hearing messages

Press to increase speaker volume.

#### System does not answer after correct number of rings

- · Make sure that the answering system is on.
- If Toll Saver is activated, the number of rings changes to two when you have new messages waiting (see page 29).
- In some cases, the system may be affected by the ringing system used by the local telephone company.
- If the memory is full or the system is off, the system will answer after 10 rings.

### "CL" flashes in message window

· You need to reset the answering system clock (see page 26).

#### System does not respond to remote commands

- Make sure to enter your Remote Access Code correctly (see page 33).
- Make sure you are calling from a touch-tone phone. When you dial a number, you should hear tones. If you hear clicks, the phone is not a touch-tone telephone and cannot activate the answering system.
- The answering system may not detect the Remote Access Code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- There may be noise or interference on the phone line you are using. Press dial-pad buttons firmly.

# Announcement message is not clear

- When you record your announcement, make sure you speak in a normal tone of voice, about 9 inches from the base.
- Make sure there is no "background" noise (TV, music, etc.) while you are recording.

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### **Technical specifications**

RF Frequency Band (Handset to Base)	912.75MHz — 917.10MHz
RF Frequency Band (Base to Handset)	2411.15MHz — 2418.4MHz
Channels	30
Channel Spacing	300 KHz
Output Power	3 dBm
Sensitivity	-108 dBm
Modulation	FM
Operating Temperature	32°F — 122°F 0°C – 50°C
Base Unit Voltage (AC Voltage, 60Hz)	108 — 132 Vrms
Base Unit Voltage (AC Adapter Output)	9 Vdc @400 mA
Handset Voltage	3.1 — 4.2 Vdc @400 mA

### Remote access wallet card

Your package includes a handy wallet card to help you remember access commands you can use to control your answering system from any touch-tone telephone.

If you misplace this card, just clip and save the card below.

#### Cut along dotted line



Call your phone number, then enter your 2-digit access code (preset to 19).

Action	Remote Command
Voice help menu	<b>.#0</b>
Play messages	# 2
Repeat message	# 4
Skip message	.#6
Stop	# 5
Save messages	
Delete message	. # 🦻 while message plays

Fold card here

Review announcement#		
Record announcement	speak after beep	
# 5	to stop	
Record memo	speak after prompt	
# 5	to stop	
End remote access call	(or hang up)	
Turn system off#	(enter again to turn on)	
Turn system onIf off, system answers after 10 rings.  Enter access code at prompt, then press # 0 to turn system on.		

2.4 GHz Cordless Telephone/Answering System 1465/1165



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