User Manual (Part 2)

2.4 GHz Cordless Telephone/Answering System 1465/1165

with Caller ID & Call Waiting
STOP!
See page 7 for easy instructions

For customer service or product information, visit our website at www.telephones.att.com or call 1-800-222-3111

Please also read Important Product Information Enclosed in product package

CAUTION: To reduce the risk of fire or injury to persons or damage to the telephone, read and follow these instructions carefully:

- Use only Replacement Battery 2422 (SKU# 23402).
- Do not dispose of the battery in a fire. Like other batteries of this type, it could explode if burned. Check with local codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
- Observe proper polarity orientation between the battery and battery charger.

Do not disassemble your telephone. There are no user-serviceable parts inside. Refer for servicing to qualified service personnel.
User Manual (Part 2)

2.4 GHz Cordless Telephone/Answering System 1465/1165

with Caller ID & Call Waiting

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Getting Started

Quick reference guide

**Handset**

**Hold**
Press to place a call on hold. Press again to resume your call.

**Phone/Flash**
Press to begin a call, then dial a number.
During a call, press to receive an incoming call, if Call Waiting is activated (see page 13).

**Off**
During a call, press to hang up.
During programming, press to exit without making changes.

**Chan/Delete**
If call is noisy or unclear, press to switch to a clearer channel.
Press and hold to delete all Caller ID entries.

**Prog**
Press to customize the telephone’s operation (see page 10).

**Select**
Press to store a programming option (see page 10), or to store a directory entry in memory (see page 17).

**Volume/Function**
During a call, press to adjust listening volume.
While programming, press to change menu item or value (see page 10).
Press when phone is not in use to display phone book entries (see page 18). While entering or modifying names, press to advance cursor.
Press when phone is not in use to display Caller ID information (see page 21). While entering numbers or letters, press to delete last character entered.

**Redial/Pause**
Press to display last number called.
While dialing or entering numbers into your phone directory, press to insert a 4-second dialing pause (see page 17).

**Using the dial pad to enter letters (see page 17)**
- Press once to enter “A”
- Press twice to enter “B”
- Press 3 times to enter “C”
- Press 4 times to enter “2”

Incoming calls (see page 20)
Low battery
Date and time

NEW 00  OLD 27
8/12  10:06 AM

0    8/12  10:06 AM

Date and timeLow battery

Incoming calls (see page 20)
Getting Started

Quick reference guide

Telephone Base

- **MENU**: Press to review or change answering system options
- **CHANGE**: Press to change a menu option
- **TIME/SET**: Press to set date and time
- **REC/MEMO**: Press to record a memo or outgoing announcement
- **DELETE**: Press to delete message currently playing
- **REPEAT/SLOW**: Press to repeat message; hold to slow playback
- **SKIP/QUICK**: Press to skip message; hold to speed up playback
- **PLAY/STOP**: Press to retrieve messages or stop playback
- **ON/OFF**: Press to turn answering system on or off
- **VOLUME**: Press to adjust message playback volume

Swivel antenna fully upright for best results
Getting Started

Parts checklist

Remember to save your sales receipt and original packaging in case you ever need to ship your telephone for warranty service. Check to make sure the telephone package includes the following:

- Telephone base
- Telephone handset
- Power adapter
- Belt clip
- Battery pack
- Long line cord
- Short line cord
Getting Started

Before you begin

About Caller Identification

Caller ID with Call Waiting features in this telephone let you see who’s calling before you answer the phone, even when you’re on another call. These features require services provided by your local telephone company.

Contact your telephone service provider if:

• You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
• You have only Caller ID service, or only Call Waiting service
• You don’t subscribe to any Caller ID or Call Waiting services.

You can use this phone with regular Caller ID service, and you can use its other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service. There may be fees for these services, and they may not be available in all areas.

Caller ID features will work only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

See Caller ID Operation, beginning on page 20, for more details about how these features work.

Telephone operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office. For best performance, keep the base antenna fully upright.

If you receive a call while you are out of range, the handset might not ring — or if it does ring, the call might not connect when you press PHONE. Move closer to the base, then press PHONE to answer the call.

If you move out of range during a phone conversation, you might hear noise or interference. To improve reception, move closer to the base.

If you move out of range without pressing OFF, your phone will be left “off the hook.” To hang up properly, walk back toward the telephone base, periodically pressing OFF until the call is disconnected.
Getting Started

Telephone base installation

Install the telephone base as shown below. Choose a location away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.

NOTE: Use only the power cord supplied with this product. If you need a replacement, call 1 800 222-3111.

Be sure to use an electrical outlet not controlled by a wall switch.
Getting Started

Battery installation & charging

After installation, place the handset in the base and allow the battery to charge for 12 hours before use. You can keep the battery charged by returning the handset to the base after each use. When battery power is fully depleted, a full recharge takes about 8 hours.

- **Low battery indicator**: Return handset to base to recharge when this symbol appears. (Handset will beep when battery is low.)
- **Charging light**: Will be illuminated while battery is charging.
- **Place handset in base to charge for 12 hours before first use.**
- **Rotate antenna to fully upright position.**
- **Press coin into slot on base of handset to release latch, then remove cover.**
- **To replace cover:**
  1. Insert tabs at top of cover into slots on base.
  2. Align tab at bottom of cover with slot in base, then press to click in place.

Plug in battery here

Press coin into slot on base of handset to release latch, then remove cover

NEW 00      OLD 27

8/12 10:06 AM
Getting Started

Wall mounting

The telephone base can be installed on any standard wall-phone outlet as shown below. Choose a location away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.

1. Connect line cord and AC adapter as shown on page 6, then grasp and squeeze to open hinged wall mount.
2. Swivel wall mount down and lock in place.
3. Plug short line cord into telephone jack.
4. Plug power cord transformer into electrical outlet.
5. Press and slide down firmly so base is held securely on outlet mounting pegs.
Getting Started

Belt clip & optional headset

Install belt clip as shown below if desired.

For hands-free telephone conversations, you can use any industry standard 2.5 mm headset (purchased separately). For best results use an AT&T 2.5 mm headset.

Snap belt clip into notches on side of handset. Rotate and pull to remove.

Plug 2.5 mm headset into jack on side of handset (beneath small rubber cap).
**Telephone Operation**

**Customizing your telephone**

Follow the steps below to program the telephone. To stop at any time, press OFF. If the phone rings, programming stops automatically so you may answer the call.

**Choose ringer sound**

1. Press PROG to begin programming.
2. Press \(^{\uparrow}\) until screen displays RINGER & setting.
3. Press SELECT to change current setting:

```
RINGER: 1
```

   Default setting: 1

4. Press \(^{\uparrow}\) to display 1, 2, 3, 4, or OFF. You will hear a sample of each ringing type.
5. Press SELECT to select displayed ringing type and exit.

**Set handset display date and time**

1. Press PROG to begin programming.
2. Press \(^{\uparrow}\) until screen displays DATE/TIME.
3. Press SELECT to view or change date and time:

```
DATE/TIME
1/01 12:00 AM
```

   Default setting: 1/01 12:00 AM

4. Press \(^{\uparrow}\) or \(^{\downarrow}\) to change month, then press SELECT.
5. Repeat Step 4 to set day, hour, minute, and AM/PM.
6. Press SELECT to save selection and exit.

**NOTE:** You can choose to set the time manually, or you can allow it to be set automatically with incoming Caller ID information. The time will be set automatically only if you subscribe to Caller ID service provided by your local telephone company (see page 5).
Telephone Operation

Customizing your telephone

Choose dial mode

1 Press PROG to begin programming.
2 Press \(^\) until screen displays DIAL MODE & setting.
3 Press SELECT to change current setting:

   DIAL MODE: TONE

   Default setting: Tone

4 Press \(^\) to display TONE or PULSE.
5 Press SELECT to select displayed dial mode and exit.

Choose language

1 Press PROG to begin programming.
2 Press \(^\) until screen displays LANGUAGE & setting.
3 Press SELECT to change current setting:

   LANGUAGE: ENGLISH

   Default setting: ENGLISH

4 Press \(^\) to display ENGLISH, ESPANOL or FRENCH.
5 Press SELECT to select displayed language and exit.

Set base clock display

Press and hold the SET CLOCK button to set the clock display to the correct time. The clock display and the answering system date/time functions are not related; each must be set separately (see page 26).
Telephone Operation

Making and answering calls

Making and answering calls

To answer an incoming call, press any key except OFF. To make a call, press PHONE, then dial a number. Press OFF to hang up.

To preview numbers before dialing, enter numbers first, then press PHONE to dial. Press V at any time to make corrections as you are entering numbers.

Speed dialing & directory dialing

To use speed dialing, press and hold a dial pad button (1-9) to display the number stored in that speed-dial location, then press PHONE to dial the number.

To use directory dialing, press DIR, scroll or search to find the number you want, then press PHONE to dial the number. (See pages 15-19 to enter, edit or search for listings in your phone directory.)

Last number redial

Press REDIAL on the handset to display the last number called. To dial the number displayed, press PHONE. To delete this number, press REDIAL again. This will clear the redial memory and leave it blank.

Ring silencing

Press OFF while the phone is ringing to silence the ringer. You can answer the call, or let the caller leave a message. This will silence the ringer without disconnecting the call. If your answering system is on, the caller will be asked to leave a message (see page 25).
Telephone Operation

Options while on calls

Caller ID

If you have Caller ID service, the caller’s number will appear on the display screen after the first ring (see page 20 for additional Caller ID features and options).

Call waiting

If you have Call Waiting service, you will hear a beep if someone calls while you are already on a call. Press PHONE to put your current call on hold and take the new call. You can press this button at any time to switch back and forth between calls.

Hold

Press HOLD to place a call on hold. Press HOLD again to resume the call.

To adjust listening volume

During a call you can press \( \text{a} \) to increase or \( \text{b} \) to decrease the listening volume.

If sound is unclear

If noise or static disrupts a call, press CHAN to scan for a clearer radio channel between handset and base.

Temporary tone dialing

If you have dial pulse (rotary) service, you can switch to touch tone dialing during a call by pressing \( \text{c} \). This can be useful if you need to send tone signals for access to answering systems or long-distance services.
Telephone Operation

Handset locator

If the handset is misplaced, press the PAGE/HANDSET LOCATOR button in the handset cradle on the base. The handset will beep for 60 seconds to help you find it. When the handset is found, press OFF to stop the beeping (or press the PAGE/HANDSET LOCATOR button on the base).
Directory Dialing

Directory dialing
The telephone directory in the handset can store up to 50 names and telephone numbers. Each entry can contain a number up to 24 digits, and a name up to 15 letters long. A convenient search feature can help you find and dial numbers quickly (see pages 16-19).

Speed dialing
The first nine memory locations (1 through 9) are reserved for numbers you dial frequently. These numbers can be dialed with two button presses (see next page).

Error tones
If all memory locations are in use, an error tone will sound when you attempt to enter a number. This means the memory is full, and you will not be able to store a new number until you delete an existing one.
Directory Dialing

**Speed dialing**

Numbers called most frequently can be stored in memory locations 1-9 and dialed with only two button presses.

You can enter 9 Speed Dial numbers up to 24 digits long. Each number is stored in a one-digit memory location (1-9).

**To enter a Speed Dial number**

1. Press **PROG** to begin programming.
2. Press ^ to display **SPEED DIAL**.
3. Press **SELECT**.
4. Press dial pad to choose memory location (1-9).
5. Enter a name (up to 15 characters), then press **SELECT**.
6. Enter a telephone number (up to 24 digits), then press **SELECT**.
7. Choose distinctive ringing (yes or no).
8. Press **PROG** to store the number. You will hear a confirmation tone.

**To call a Speed Dial number**

To use speed dialing, press and hold a dial pad button (1-9) to display the number and name stored in that speed-dial location, then press **PHONE** to dial the number.

**To change or delete a Speed Dial number**

Press and hold a dial pad button (1-9) to display the entry you want. Press **SELECT**, then press ^ until the option you want is displayed (see page 19).
Directory Dialing

Entering names into directory

To enter a name

Press dial pad buttons once for the first letter, twice for the second, three times for the third, as shown in the example below. To enter a number, continue pressing the button until the number appears.

Press once to enter “A”
Press twice to enter “B”
Press 3 times to enter “C”
Press 4 times to enter “2”

The cursor moves to the right when you press another dial pad button or the button. Press twice to enter a space. When the name is complete, press SELECT.

Options while entering names:
• Press to erase letters if you make a mistake.
• Press repeatedly to enter an ampersand (&), apostrophe (‘), comma (,), hyphen (-), period (.), or pound sign (#).

To enter a number

Use the dial pad to enter up to 24 digits. When the number is complete, press SELECT.

Options while entering numbers:
• Press to erase numbers if you make a mistake.
• Press REDIAL/PAUSE to enter a 4-second dialing pause.

To assign a distinctive ring

Press to select Y (yes) or N (no). If you choose Yes (and if you have Caller ID service), a different ringing style will alert you when this person calls.

Press SELECT to choose the option displayed (Y or N) and store this entry in the directory.
Directory Dialing

Directory name search

Follow the steps at left to browse through the telephone directory, or search to find a specific entry. You can press OFF at any time to exit the directory.

To browse through the directory

To browse, press † or ‡ to scroll through all listings one by one.

To search alphabetically

To shorten your search, use the telephone dial pad to enter the first letter of a name, then press † to scroll forward until you find the name you want.

Press dial pad buttons once for the first letter, twice for the second, three times for the third, as shown below.

<table>
<thead>
<tr>
<th>Button Presses</th>
<th>Find Names Beginning With</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>“A”</td>
</tr>
<tr>
<td>2 2</td>
<td>“B”</td>
</tr>
<tr>
<td>2 2 2</td>
<td>“C”</td>
</tr>
<tr>
<td>3</td>
<td>“D”</td>
</tr>
<tr>
<td>3 3</td>
<td>“E”</td>
</tr>
<tr>
<td>3 3 3</td>
<td>“F”</td>
</tr>
</tbody>
</table>

To call a displayed number

When you find the listing you want, press PHONE to dial. Or press SELECT to display other options (see next page).
Directory Dialing

To move, edit or delete a listing

When any listing is displayed, press SELECT to see options. Press ▲ or ▼ to highlight the option you want (blinking text), then press SELECT again to select it.

To move a listing

When SPEED is blinking, press SELECT, then dial a memory location (1-9) to transfer this entry to your Speed Dial directory.

To edit a listing

Press ▲ until EDIT is blinking, then press SELECT. You can change the name, number or distinct ring setting by following the steps described on page 17.

To delete a listing

Press ▲ until ERASE is blinking, then press SELECT to display a confirmation screen (ERASE NO YES). To delete the listing, press ▲ to highlight YES, then press SELECT.

To abort the procedure and leave the listing intact, press ▼ to highlight NO, then press SELECT.
Caller ID Operation

How Caller ID works

If you subscribe to Caller ID service provided by your local phone company, information about each caller will be displayed after the first ring.

Information about the last 90 incoming calls is stored in your call log. You can review the call log to find out who has called, return the call without dialing, or transfer the caller’s name and number into your phone directory.

Each incoming call is numbered. The most recent call is assigned the highest number. When the call log is full, the oldest call information is deleted to make room for new incoming call information.

If you answer a call before the information appears on the screen, it will not be saved in your call log.

Display screen messages

<table>
<thead>
<tr>
<th>PRIVATE NAME</th>
<th>Name of caller is not revealed at caller’s request.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRIVATE CALLER</td>
<td>Name and telephone number of caller are not revealed at caller’s request.</td>
</tr>
<tr>
<td>UNKNOWN NAME</td>
<td>Your phone company is unable to determine caller’s name.</td>
</tr>
<tr>
<td>UNKNOWN CALLER</td>
<td>Your phone company is unable to determine caller’s name and telephone number.</td>
</tr>
</tbody>
</table>
Caller ID Operation

To review your call log

When the phone is not in use, press CID to display information about the most recent caller.

To review your call log

Press V to scroll backward (display older calls) or ^ to scroll forward (display newer calls). The highest call number is the most recent call received.

To return a call

Press PHONE to call the person currently displayed (see page 22 for important dialing options).

Other options

Press SELECT at any Caller ID screen to see options (Dial or Program; see pages 22-24).

New and Old calls

Each screen of information is designated New until you have read it by reviewing the Call Log. Each screen you display is then designated Old.
Caller ID Operation

To dial a call log entry

When any Caller ID screen is displayed, press PHONE to dial the number exactly as it appears on the screen.

Dialing options

Caller ID numbers may appear with an area code that may not be required for local calls.

If the number displayed is not in the correct format, you can change how it is dialed. Press # repeatedly to see dialing options. With each button press a new option will be displayed. Press PHONE to dial when the number appears in the proper format for your area.

Example:

CID ...................... Number displayed as 1-800-555-1234
# ........................ Number changes to 555-1234 (drops “1” + area code)
PHONE ............... Dials 555-1234
**Caller ID Operation**

**To delete call log entries**

**To delete a single call log entry**

Press CID, to display the first Caller ID listing. Use the up/down arrow keys to find the entry you want to delete, then press CHAN/DELETE. When the entry is deleted, the next oldest record is displayed.

**To delete all call log entries**

To clear your call log completely, press and hold CHAN/DELETE while the phone is idle (not in use). This will display a confirmation screen asking if you want to erase all entries in the Caller ID log. If you select YES, the call log will be cleared and the screen will return to normal standby display, showing no old or new calls.
To add entries to phone directory

When any Caller ID screen is displayed, follow the steps at left to enter it into your phone directory.

Both the caller’s name and telephone number will be entered as they appear in the call log. At steps 3-4, you can make any changes to the name or number by using the \( \text{V} \) button to erase characters, or using the dial pad to enter new ones (see page 17 for instructions).

When the number is stored, the screen returns to the call log display. The entry copied to your phone directory remains in the call log until deleted.
Answering System Operation

Message capacity

The answering system can record up to 99 messages, depending on the length of each message. Individual messages can be up to 4 minutes long, but the total maximum recording time is 15 minutes. Messages will remain available for replay until you delete them.
Answering System Operation

Day and time announcements

To set day and time

Before playing each message, the answering system announces the day and time the message was received.

Before using the answering system, you should follow the steps at left to set the day and time, so messages are dated correctly.

The system uses voice prompts to guide you. Each time you press CHANGE, the day, hour, minute or year advances by one. When you hear the correct setting, press TIME/SET to move to the next setting.

To check day and time

You can press TIME/SET at any time to hear the current day and time without changing it.

1 TIME/SET

"Friday, 10:07 am, 2003"

“To change clock, press Time Set”

2 TIME/SET

"Friday"

3 CHANGE

“Monday”

Press until correct day is spoken

4 TIME/SET

“10 am”

5 CHANGE

“2 pm”

Press until correct hour is spoken

6 TIME/SET

“07”

7 CHANGE

“26”

Press until correct minute is spoken

8 TIME/SET

“2003”

9 CHANGE

“2004”

Press until correct year is spoken

10 TIME/SET

“Monday, 2:26 pm, 2004”

NOTE: Press CHANGE to advance the minute or year by one digit at a time. Press and hold to advance by 10 digits at a time.

NOTE: You can choose to set the time manually, or you can allow it to be set automatically with incoming Caller ID information. The time will be set automatically only if you subscribe to Caller ID service provided by your local telephone company (see page 5).
Answering System Operation

Outgoing announcements

Outgoing announcements are the messages callers hear when calls are answered by the answering system.

The phone is pre-programmed with an announcement that answers calls with "Hello. Please leave a message after the tone." You can use this announcement, or replace it with a recording of your own voice.

To record your outgoing announcement

Press **MENU** repeatedly until you hear "Change announcement." Then press **REC** and begin speaking after you hear "Now recording." Speak facing the telephone base from about 9 inches away.

Elapsed time (in seconds) will be shown in the message window as you record. You can record an announcement up to 90 seconds long. Announcements less than 3 seconds long will not be recorded.

To delete your outgoing announcement

Press **MENU** repeatedly until you hear "Change announcement," then press the **PLAY/STOP** button to begin playback. Press **DELETE** during playback to delete your announcement.

When your announcement is deleted, calls will be answered with the pre-programmed announcement described above.
Answering System Operation

Announce Only mode

In Announce Only mode, callers hear an announcement but cannot leave messages. This option is useful, for example, to notify callers that you will be away for an extended period and request that they call back after a certain date.

To turn Announce Only on or off

Press MENU repeatedly until you hear “Change Announce Only.” Then press CHANGE until you hear the option you want (On or Off). Press the PLAY/STOP button to store your selection and exit, or press MENU again to modify other features (see page 29).

To record your outgoing announcement

When Announce Only is turned on, calls are answered with a pre-recorded announcement that says “We're sorry. Messages to this number cannot be accepted.” You can use this announcement, or replace it with a recording of your own voice.

After turning on the Announce Only feature, follow the steps on page 27 to record your announcement. Callers will hear this announcement only when the Announce Only feature is turned on. Otherwise they will hear the standard announcement asking them to leave a message.
**Answering System Operation**

**Changing feature options**

Menu features can be changed to customize how the answering system operates. Press **MENU** repeatedly to hear each feature. Press **CHANGE** when you hear the feature you want to modify.

<table>
<thead>
<tr>
<th>Feature options</th>
<th>Feature description</th>
</tr>
</thead>
<tbody>
<tr>
<td>System announces:</td>
<td><strong>Change announcement</strong> Options: [record announcement] Record your outgoing announcement (see page 27).</td>
</tr>
<tr>
<td></td>
<td><strong>Change remote access code</strong> Options: [enter 2-digit code] 19 Enter a 2-digit number (10-99) for remote access from another phone (see page 33).</td>
</tr>
<tr>
<td></td>
<td><strong>Change message alert</strong> Options: On / Off When on, the telephone beeps every 10 seconds when you have new messages.</td>
</tr>
<tr>
<td></td>
<td><strong>Change announce only</strong> Options: On / Off When on, callers hear an announcement but cannot leave messages (see page 28).</td>
</tr>
<tr>
<td></td>
<td><strong>Change base ringer</strong> Options: On / Off When on, the base will ring to signal an incoming call.</td>
</tr>
<tr>
<td></td>
<td><strong>Change number of rings</strong> Options: 2 / 4 / 6 /Toll Saver Choose number of rings before the system answers a call. When Toll Saver is active, the system answers after 2 rings if you have new messages, and after 4 rings if you have no new messages.</td>
</tr>
</tbody>
</table>

**NOTE:** Press **CHANGE** to advance the remote access code number by one digit at a time. Press and hold to advance by 10 digits at a time.
Answering System Operation

Message playback

Press the PLAY/STOP button to hear incoming messages you’ve received. The system announces the number of messages, then begins playback.

If you have new messages waiting, you will hear only the new messages (oldest first). If there are no new messages, the system will play back all messages (oldest first).

Announcements

• When playback begins, you will hear the number of messages.
• Before each message, you will hear the day and time it was received.
• After the last message, you will hear “End of messages.” If the system has less than 5 minutes of recording time left, you will hear time remaining.

Options during playback

• Press V to adjust speaker volume.
• Press } to skip to next message (or hold down to speed up message playback).
• Press { to repeat message currently playing. Press twice to hear previous message. (Hold down to slow message playback).
• Press DELETE to delete message being played back.
• Press PLAY/STOP to stop playback.

To delete all messages

To delete all messages, press and hold the DELETE button while the phone is idle (not during a call, or during message playback). This will delete all old messages. New messages (ones you have not yet played back) will not be deleted.
Answering System Operation

Recording and playing memos

Memos are messages you record yourself. They are saved, played back and deleted exactly like incoming messages from callers. You can record a memo as a reminder to yourself, or leave a message for someone else if others in your household use the answering system.

To record a memo

Follow the steps at left to record a memo. Elapsed time (in seconds) will be shown in the message window as you record. You can record a memo up to 4 minutes long. Memos less than 1 second long will not be recorded.

To play back a memo

Press the PLAY/STOP button to hear messages and memos (see page 30 for other options).
**Answering System Operation**

**Message window displays**

The message window usually displays the total number of memos and incoming messages. See list below for explanation of other displays in this window.

<table>
<thead>
<tr>
<th>Display</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>No messages.</td>
</tr>
<tr>
<td>1-99</td>
<td>Total number of messages &amp; memos, or message number currently playing (see page 30). Number flashes if you have new messages.</td>
</tr>
<tr>
<td>10-99</td>
<td>Current Remote Access Code while setting (see page 29).</td>
</tr>
<tr>
<td>1-8</td>
<td>Current volume level while adjusting volume.</td>
</tr>
<tr>
<td>1-99 (counting)</td>
<td>Elapsed time while recording a memo (see page 31) or announcement (page 27).</td>
</tr>
<tr>
<td>99 (flashing)</td>
<td>Memo recording exceeded maximum time of 99 seconds.</td>
</tr>
<tr>
<td>F (flashing)</td>
<td>Memory is full. Messages must be deleted before new messages can be received.</td>
</tr>
<tr>
<td>CL (flashing)</td>
<td>Clock needs to be set (see page 26).</td>
</tr>
<tr>
<td>A</td>
<td>Announce Only mode is on (see page 28).</td>
</tr>
<tr>
<td>--</td>
<td>System is answering a call, or being accessed remotely.</td>
</tr>
<tr>
<td>-- (flashing)</td>
<td>System is being programmed or initialized.</td>
</tr>
<tr>
<td>O N (or OFF)</td>
<td>Displayed for 1 second when answering system or any setting is turned on or off.</td>
</tr>
</tbody>
</table>
Answering System Operation

Remote access

A two-digit security code is required to access your answering system from any touch-tone phone. This code is “19” by default; see page 29 to change it.

1. Dial your telephone number from any touch-tone phone

2. When system answers, enter 2-digit Remote Access Code (“19” unless you have changed it)

3. Enter remote commands (see list at right)

4. Hang up to end call and save all undeleted messages

Press to hear new messages (if none are new, all messages play back).

Press to repeat current message. Press twice (# 4 # 4) to hear previous message.

Press to skip current message and advance to next message.

Press to stop any operation (stop playback, stop recording).

Press during playback to delete current message.

Press to review current outgoing announcement.

Press # 7, wait for beep, then begin speaking. Press # 5 to stop recording and hear playback of new announcement.

Press * 8, wait for beep, then begin speaking. Press # 5 to stop recording.

Press to turn off answering system. Incoming calls will no longer be answered.

If off, system will answer after 10 rings. Enter your access code, then press # 0 to turn on.

Press to hear list of features & commands.

Press to end remote access call (or hang up).

NOTE: If you pause for more than 10 seconds during remote access, you will hear a help menu listing all features & commands. If you issue no command for another 20 seconds, the call will end automatically.
Appendix

Display screen messages, lights and tones

** Screen display messages **

** CONNECTING... **
The handset is waiting for a dial tone.

** RINGING **
There is a call coming in.

** PAGING **
The handset locator has been activated (handset beeps to help you locate it).

** NEEDS RECHARGING **
Handset battery is depleted. Place handset in base to charge the battery.

** BATTERY LOW **
Handset battery is low. Place handset in base to charge the battery.

** PHONE ON **
The handset is in use.

** OUT OF AREA **
The handset is out of range. Move closer to the base.

** RINGER OFF **
The handset ringer is turned off.

** HOLD **
Current call is on hold.

** SCANNING **
Handset is scanning for a clear channel to improve sound quality.

** NO CONNECT **
Telephone is not connected. Check line cord and jack.
Appendix

Display screen messages, lights and tones

Alert tones

<table>
<thead>
<tr>
<th>Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Beep-Beep...Beep-Beep...&quot; (Double beep every 5 seconds)</td>
<td>Handset battery is low. Place handset in base to charge the battery.</td>
</tr>
<tr>
<td>&quot;Beep-Beep-Beep&quot; (3 quick beeps)</td>
<td>The handset is out of range. Move closer to the base.</td>
</tr>
<tr>
<td>&quot;Beep-Beep-Beep&quot; (3 quick beeps)</td>
<td>Error tone (current operation has been unsuccessful; try again).</td>
</tr>
<tr>
<td>&quot;Beep-Beep&quot; (1 double beep)</td>
<td>Handset has not registered with base. Place handset in base to re-register.</td>
</tr>
<tr>
<td>&quot;Beep&quot; (Single beep)</td>
<td>Handset has registered with base and can be used.</td>
</tr>
<tr>
<td>&quot;Beeeeeeeeeep&quot; (1 long beep)</td>
<td>Confirm tone (current operation has been successfully completed).</td>
</tr>
</tbody>
</table>

Indicator lights

NEW CALL
If you have Caller ID service: On when new calls have been received; off when all new Caller ID records have been reviewed (see page 20).

IN USE/CHARGING
Steady: Handset battery is charging
Slow Flashing: Phone is in use
Fast Flashing: Call is on hold
Appendix

In case of difficulty

If you have difficulty with your phone, please try the suggestions below. For Customer Service, visit our web site at www.telephones.att.com, or call 1 800 222–3111.

Telephone does not work at all

- Make sure the battery pack is installed and charged correctly (see page 7).
- Make sure the AC adapter is plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the modular jack.
- Make sure the base antenna is fully upright.
- If you have dial pulse telephone service, make sure the dial mode is set to dial pulse (see page 11).
- If these suggestions do not work, unplug the base, remove and re-insert the battery, then place the handset in the base to re-initialize.

Phone does not ring

- Make sure the ringer is on (see page 10).
- Make sure the telephone line cord and AC adapter are plugged in properly (see page 6).
- Make sure the base antenna is fully upright.
- Move the handset closer to the base.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

If you hear noise or interference during a call

- Make sure the base antenna is fully upright.
- You may be out of range. Move closer to the base.
- Press CHAN to select another channel. If noise is exceptionally loud, move closer to the base before changing channels.
- Appliances plugged into the same circuit as the base can cause interference. Try moving the appliance or base to another outlet.
- The layout of your home or office might be limiting the operating range. Try moving the base to another location, preferably on an upper floor.
- If the buttons don’t work, try placing the handset in the base for at least 15 seconds.
- Disconnect the base from the modular jack and plug in a corded telephone. If calls are still not clear, the problem is probably in your wiring or local service. Call your local telephone service company.
Appendix

In case of difficulty

If you lose a call after changing channels

- You were probably almost out of range. Move closer to the base before changing channels. Before placing another call, set the handset in the base for at least 15 seconds.

Incomplete messages

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after 4 minutes.
- If the caller pauses for more than 7 seconds, the system stops recording and disconnects the call.
- If the system’s memory becomes full during a message, the system stops recording and disconnects the call.

Difficulty hearing messages

- Press $\text{VOL}$ to increase speaker volume.

System does not answer after correct number of rings

- Make sure that the answering system is on.
- If Toll Saver is activated, the number of rings changes to two when you have new messages waiting (see page 28).
- In some cases, the system may be affected by the ringing system used by the local telephone company.
- If the memory is full or the system is off, the system will answer after 10 rings.

“CL” flashes in message window

- You need to reset the answering system clock (see page 26).

System does not respond to remote commands

- Make sure to enter your Remote Access Code correctly (see page 33).
- Make sure you are calling from a touch-tone phone. When you dial a number, you should hear tones. If you hear clicks, the phone is not a touch-tone telephone and cannot activate the answering system.
- The answering system may not detect the Remote Access Code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- There may be noise or interference on the phone line you are using. Press dial-pad buttons firmly.

Announcement message is not clear

- When you record your announcement, make sure you speak in a normal tone of voice, about 9 inches from the base.
- Make sure there is no “background” noise (TV, music, etc.) while you are recording.
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<table>
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<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>RF Frequency Band (Handset to Base)</td>
<td>912.75MHz — 917.10MHz</td>
</tr>
<tr>
<td>RF Frequency Band (Base to Handset)</td>
<td>2411.15MHz — 2418.4MHz</td>
</tr>
<tr>
<td>Channels</td>
<td>30</td>
</tr>
<tr>
<td>Channel Spacing</td>
<td>300 KHz</td>
</tr>
<tr>
<td>Output Power</td>
<td>3 dBm</td>
</tr>
<tr>
<td>Sensitivity</td>
<td>-108 dBm</td>
</tr>
<tr>
<td>Modulation</td>
<td>FM</td>
</tr>
<tr>
<td>Operating Temperature</td>
<td>32°F — 122°F 0°C — 50°C</td>
</tr>
<tr>
<td>Base Unit Voltage (AC Voltage, 60Hz)</td>
<td>108 — 132 Vrms</td>
</tr>
<tr>
<td>Base Unit Voltage (AC Adapter Output)</td>
<td>9 Vdc @ 400 mA</td>
</tr>
<tr>
<td>Handset Voltage</td>
<td>3.1 — 4.2 Vdc @ 400 mA</td>
</tr>
</tbody>
</table>
Appendix

Remote access wallet card

Your package includes a handy wallet card to help you remember access commands you can use to control your answering system from any touch-tone telephone. If you misplace this card, just clip and save the card below.

<table>
<thead>
<tr>
<th>Action</th>
<th>Remote Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voice help menu</td>
<td>#1</td>
</tr>
<tr>
<td>Play messages</td>
<td>#2</td>
</tr>
<tr>
<td>Repeat message</td>
<td>#4</td>
</tr>
<tr>
<td>Skip message</td>
<td>#6</td>
</tr>
<tr>
<td>Stop</td>
<td>#5</td>
</tr>
<tr>
<td>Save messages</td>
<td>Hang up</td>
</tr>
<tr>
<td>Delete message</td>
<td>#9</td>
</tr>
<tr>
<td>Review announcement</td>
<td>#7</td>
</tr>
<tr>
<td>Record announcement</td>
<td>#8</td>
</tr>
<tr>
<td>Record memo</td>
<td>#9</td>
</tr>
<tr>
<td>End remote access call</td>
<td>#0</td>
</tr>
<tr>
<td>Turn system off</td>
<td>#0</td>
</tr>
<tr>
<td>Turn system on</td>
<td>#0</td>
</tr>
</tbody>
</table>

2.4 GHz Cordless Telephone/Answering System 1465/1165