

USER'S MANUAL Part 2

5.8 GHz Cordless Telephone Answering System 5840 with Caller ID/Call Waiting





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BEFORE YOU BEGIN

Parts List

Your box should include:





BEFORE YOU BEGIN

About Caller Identification (Caller ID)

This product has a Caller ID with Call Waiting feature that works with service from your local phone service provider.

Caller ID with Call Waiting lets you see who's calling before you answer the phone, even when you're on another call.

You may need to change your phone service to use this feature. Contact your phone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can use this product with regular Caller ID service, and you can use this product's other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service.

There are fees for Caller ID services, and they may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

About the Calls Log

This phone assigns each incoming call a number from 1 to 50 at the handset, 1 to 99 at the base. The most recent call will have the lowest number. When the memory is full, the oldest call information is deleted to make room for new incoming call information. See CALLER ID OPERATION, beginning on page 46, for more details.

If you answer a call before call information appears on the screen, it will not appear in the calls log.

About Adding Handsets

This product is compatible with the AT&T 5800 Expansion Handset. You may add up to five additional 5800 units (purchased separately) to this phone. Follow the instructions provided with the additional handset(s) for installation and registration.

• NOTE: Although you can register up to six handsets, only four can be used at one time.

INSTALLATION

Table/Desk Installation

• NOTE: Install this telephone away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.





Use only the power cord supplied with this product. If you need a replacement, call 1 800 222-3111.

INSTALLATIO





- 4 Charge the handset battery.
 - Place the handset in the base.
 - Charge the battery at least 12 hours. After the first charge, the battery will charge in eight hours.
- 5 Check for dial tone.
 - After the batteries are charged, lift the handset and press [PHONE]; you should hear a dial tone.



figure a



figure b









figure e

Wall Installation

- 1 Connect the power cord and telephone line cord to the underside of the corded base, as shown (figure a).
- 2 Position the mounting bracket as shown (figure b).
- 3 Feed the telephone line cord through the hole in the center of the mounting bracket (figure b), align the bracket with the base, and slide it into the hole on the base as shown (figure c).
- 4 Lock the mounting bracket in place (figure d).
- 5 Plug the telephone line cord into a modular wall jack, and mount the base on the wall (figure e).
 - a) Align holes on base with mounting studs on wall jack.
 - b) Place power cord as shown.
 - c) Pull base down on mounting studs until it locks into place.
- 6 Plug the power cord into an electrical outlet not controlled by a wall switch (figure e).



Use only the power cord supplied with this product. If you need a replacement, call 1 800 222-3111.

7 Follow Steps 3–5 in "Table/Desktop Installation."





You can buy a spare handset battery (AT&T Battery 2401, SKU# 91077, sold separately) and keep it charged in the base at all times.

In the event of a power failure, a fully charged battery in the spare battery compartment will allow you to make and receive calls from the cordless handset only for up to $2^{1}/_{2}$ hours.

The spare battery will fully charge in 24 hours.





Belt Clip

You can remove the belt clip from the handset.



Headset

You can use this telephone hands-free when you install any industry standard 2.5 mm headset (purchased separately). For best results use an AT&T 2.5 mm headset.

Plug the headset into the jack located on the left side of the handset (under the small rubber flap). Do not force the connection, but make sure the plug fits securely.





FEATURE SETUP – HANDSET

Feature Setup Menu

Press the softkey under **MENU** to enter the Feature Setup menu. Use or to choose features, then select **I** to save your choice.

- NOTE: If you wait more than 20 seconds without pressing a key, the handset returns to the idle screen.
- NOTE: If you receive an incoming call while in feature setup, the phone automatically exits the menu to take the call.

Set Time

2

You can choose to set the time manually, or you can allow it to be set automatically with incoming Caller ID information.

- 1 Press MENU
 - Press **v** until the screen displays



- Press **OK**. The screen displays the 3 current time setting. Use **____** to move the cursor, and use the keypad to change a digit. Select **FM/PM**.
- Press **SAVE** to save the displayed time. 4
- **NOTE:** To set up the answering system clock, please see ANSWERING SYSTEM OPERATION on page 50 in this manual.

<u>e setup – handse</u> Charlie Johnson 908-555-0100 10:558 MAY 10 0 2 ADC 3 DET 4 GHT 5 ... 6 7 = 0 = 5 8 11/ 9/102 * TONE 0.000

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Clock Mode

You can choose to display the time when the phone is idle at the handset, or you can turn this feature off. The default setting is $\mathbb{O}\mathbb{N}$.





Sound Select

This telephone uses the latest acoustic receiver design, providing you with four different sound quality settings.

During a call, you can adjust the quality of the sound. Pressing <u>SOUND SELECT</u> repeatedly will cycle you through four different responses.

• NOTE: The mid-boost setting is hearing-aid compatible.

BASS - Low frequency sounds enhanced.



MID – Mid-range sounds enhanced.



TREBLE – High frequency sounds enhanced.



NATURAL – No frequency enhancement.



• NOTE: This feature is available only on the handset, not on the speakerphone or optional headset.



Ringer Volume

Adjust the volume of the handset ringer. Setting the volume so that no bars show on the graph turns the ringer off.

- 1 Press MENU, then with the screen highlights HANDSET SETTINGS.
- 2 Press OK
- **3** Press **OK** when RINGER VOLUME is highlighted. The screen displays



- 4 Press or to hear samples of ring volumes.
- 5 Press **OK** to save the displayed setting.
- NOTE: Ringer Volume and Vibrate settings are independent. Adjusting Ringer Volume does not affect Vibrate.





Ringer Melody

The Ringer Melody sets which ringer you hear when you have an outside call. The Ringer Melody default setting is #@1; there are eight Ringer Melody selections.

- 1 Press MENU, then **v** until the screen highlights HANDSET SETTINGS.
- 2 Press **OK**, then **W** until the screen highlights RINGER MELODY.
- 3 Press **OK**. The screen displays



- 4 Press or to display desired setting. A sample of the displayed setting is played briefly.
- 5 Press **OK** to save the displayed setting. You will hear a confirmation tone.



Vibrate Control

4

When this feature is on, the handset vibrates when you have an incoming call. The default setting is OFF.

- 1 Press MENU, then with until the screen highlights HANDSET SETTINGS.
- 2 Press **OK**, then **W** until the screen highlights VIBRATE CONTROL.
- **3** Press **OK**. The screen displays



- **5** Press **OK** to save the displayed setting.
- NOTE: Vibrate and Ringer Volume settings are independent. Adjusting Vibrate does not affect Ringer Volume.





Low Batt Tone

4

You can set the handset to sound a tone when battery power is low, or you can turn the tone off. Default setting is ON.

- 1 Press MENU, then with until the screen highlights HANDSET SETTINGS.
- 2 Press **OK**, then **V** until the screen highlights LOW BATT TONE.
- **3** Press **OK** The screen displays

	LOW	BATTERY ON	TONE	
	OFF	OK	ON	
Press OFF or	ON .			

5 Press **OK** to save the displayed setting.



Range Tone

5

You can set the handset to sound a tone when you are approaching the range limit, or you can turn this tone off. The default setting is ON.

- 1 Press MENU, then with until the screen highlights HANDSET SETTINGS.
- 2 Press **OK**, then **W** until the screen highlights RANGE TONE.
- 3 Press **OK** The screen displays



- 4 Press OFF or ON.
 - Press **OK** to save the displayed setting.





Keypad Tone

When this feature is on, each key press makes a sound. The default setting is DN.

- 1 Press MENU, then until the screen highlights HANDSET SETTINGS.
- 2 Press **OK**, then **v** until the screen highlights KEYPAD TONE.
- **3** Press **OK** The screen displays





Set Contrast

You can adjust the screen contrast for easy viewing.

- 1 Press MENU, then with until the screen highlights HANDSET SETTINGS.
- 2 Press **COK**, then **which** until the screen highlights CONTRAST.
- **3** Press **OK** The screen displays



- 4 Press or to increase or decrease contrast.
- **5** Press **OK** to save the displayed setting.





Language Setting

You can set each registered handset so the display appears in English, Spanish or French. The default setting is ENGLISH.

- 1 Press MENU, then with until the screen highlights HANDSET SETTINGS.
- 2 Press **OK**, then **W** until the screen highlights LANGUAGE.
- **3** Press **OK** The screen displays



- 4 Press to highlight the desired language.
- **5** Press **OK** to save the displayed setting.

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FEATURE SETUP – BASE

Ringer Volume

Setting the volume so that no bars show on the graph turns the ringer off.

1 Press MENU. Use **T** to highlight BASE 11. SETTINGS, then press Feature Setup – Bas MENU CALLS LOG BASE SETTINGS DISPLAY BASE-ID $\mathbf{\nabla}$ 2 Highlight RINGER VOLUME, then press . Press **T** to reduce volume, press 3 to increase volume. At the lowest setting, the base will not ring when a call comes in. 4 Press to save the displayed setting.

	Chan, ie Johnson 989-555-0100 10-551 haf to enexus
SETUP – BASE	
FEATURE S	

Ringer Melody

1

Press MENU. Use	to highlight BASE
SETTINGS, then pr	ess OK .
	MENU
	CALLS LOG BASE SETTINGS DISPLAY BASE-ID

2 Highlight RINGER MELODY, then press

- **3** Press **c** or **c** to scroll through eight melodies and hear samples.
- 4 Press **OK** to save the displayed setting.



Dial Mode (Tone/Pulse)

This phone comes set for touch tone dialing. If you have dial pulse (rotary) service, you must set the dial mode to PULSE.

1 Press MENU. Use to highlight BASE SETTINGS, then press OK.



FEATURE SETUP – BASE

- 2 Highlight TONE/PULSE, then press
- 3 Press TONE or PULSE.
- 4 Press **OK** to save the displayed setting.



Contrast

1 Press MENU. Use V to highlight BASE SETTINGS, then press OK.

l	MENU
	CALLS LOG BASE SETTINGS DISPLAY BASE-ID
l	

- 2 Highlight CONTRAST, then press
- 3 Press or to decrease or increase screen contrast.
- 4 Press **OK** to save the displayed setting.

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Language

1 Press **MENU**. Use **V** to highlight BASE SETTINGS, then press **OK**.



- Highlight LANGUAGE then press 2
- 3 Press or to highlight desired language.
- Press **OK** to save the displayed setting. 4



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TELEPHONE OPERATION

Make a Call

At the Handset

- 1 Press (PHONE), then dial the number — OR —
 - Dial the number, then press PHONE.
- 2 To end the call, press *OFF* or place the handset in the base.

Answer a Call

At the Handset

- **1** Press *PHONE* to answer a call.
- 2 To end the call, press *OFF* or place the handset in the base.

At the Base

- **1** Press **SPEAKER** to answer a call.
- 2 To end the call, press <u>SPEAKER</u> again.



TIELEPHONE OPERATION



Volume

Handset

You can adjust the volume of what you hear through the handset during a conversation by pressing \blacktriangle or \bigtriangledown on the right side of the handset. You will hear a special tone when you reach the highest or lowest setting.



Base Speaker

Press VOLUME \blacktriangle or VOLUME \bigtriangledown to adjust the base speaker volume while on a call. You will hear a special tone when you reach the highest or lowest setting.





Handset Speakerphone

When the handset speakerphone is activated, you can use the phone hands-free. Stand the handset on a flat surface (not in the base) and continue your conversation.

 NOTE: For best performance, use the handset speakerphone in a quiet location with the handset facing you from no more than four feet away.

Make a Call

- 1 Press $\overline{SPEAKER}$, then dial the number - OR --
 - Dial the number, then press [SPEAKER].
- 2 To end the call, press OFF- OR -
 - Place the handset in the base.

Answer a Call

- **1** Press *SPEAKER* to answer a call.
- 2 To end the call, press OFF
 - OR —
 - Place the handset in the base.

Switch Between Handset and Speakerphone

While on a call you can press **SPEAKER** to switch to speakerphone. While on a speakerphone call, press **SPEAKER** to return to the handset.

• **NOTE:** If you press **PHONE** while you are on the speakerphone, you will flash the call and switch to the handset earpiece.

Base Speakerphone

You can use the base speakerphone to answer calls, or to make calls from the Caller ID log.

Make a Call

- 1 Press MENU, then **v** until the screen highlights CALLS LOG.
- 2 Press **OK**, then **or v** to select the Caller ID record you want to dial.
- 3 Press SPEAKER to dial the displayed number — OR —

Choose a new dialing option (see below).

Dialing Options

- 1 While a call record is displayed, press then select
- 2 Use \square or \square to highlight the number the way you want to dial it.

For example:

9085551212 19085551212

5551212 15551212

Then, press SPEAKER or DIAL to dial the displayed number.

The number of dialing options (up to four) available for each call displayed depends on the format of the original call.

Answer a Call

- 1 Press SPEAKER to answer a call.
- 2 To end the call, press SPEAKER again.



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TELEPHONE OPERAI



Redial

The last ten phone numbers dialed at the handset are stored in redial memory.

- 1 Press **REDIAL** then press **A** or **A**
- 2 Press (PHONE) or (SPEAKER) to dial the highlighted number.
- 3 Press OFF to end the call.

Save a Redial Number

- 1 Press **REDIAL**.
- 2 Press or until the screen displays the number you want to dial, then press SELECT.
- 3 Press SAVE . The screen displays ENTER NAME.
- 4 Using the chart on page 42, enter the name associated with the redial number, then press SAVED. The screen displays ENTRY HAS BEEN SAVED! and gives a confirmation tone.

Delete a Redial Number

- 1 Press REDIAL.
- 2 Press or until the screen displays the number you want to delete.
- 3 Press SELECT.
- 4 Press **ERASE**. You will hear a confirmation tone.



Flash/Call Waiting

If you subscribe to Call Waiting service with your local telephone service provider, you can answer a new incoming call without losing your current call.

Handset

- 1 Press <u>PHONE</u>/<u>FLASH</u> to connect to the new call when you receive a call-waiting signal.
- 2 Press (PHONE)/(FLASH) again to return to the original call.
- NOTE: Use <code>PHONE/(FLASH)</code> to access other phone company subscriber services, as described by your provider.



Base

- **1** Press *FLASH* to connect to the new call when you receive a call-waiting signal.
- 2 Press *FLASH* again to return to the original call.
- *NOTE:* Use *FLASH* to access other phone company subscriber services, as described by your provider.

TELEPHONE OPERATIO



Mute Handset

 During a telephone conversation, mute the handset microphone by pressing MUTE.
The other party will be unable to hear anything on your end. The screen displays



2 To return to two-way conversation, press

Base

Press <u>MUTE</u> on the base to prevent the other party from hearing you, the screen displays MICROPHONE MUTED. Press <u>MUTE</u> again to return to two-way conversation.



Hold Handset

• NOTE: When a call is on hold, the screen displays CALL ON HOLD. If the clock feature is on, this message will be displayed for five seconds, then return to the clock display with **H** on top of the screen.

After five minutes, the bandset will ring to remind you there's a call on hold. If you do not answer the ring, the call will be disconnected.

- 1 While on a call, press **HOLD**. You can now use the intercom if you wish (see page 37).
- 2 To return to the call, press *PHONE* again.





Base

- 1 While on a call, press HOLD. You can now use the intercom if you wish (see page 37).
- 2 To return to the call, press *PHONE* again.



Temporary Tone Dialing

If you have dial pulse (rotary) service, you can change from dial pulse to touch tone dialing during a call.

- **1** Make the call, and wait until it is connected.
- 2 Press $\underbrace{\times TONE}$. Keys pressed after this send touch tone signals.
- 3 After you hang up, the phone automatically returns to dial pulse (rotary) service.

DISPLAY SCREEN MESSAGES

SCREEN DISPLAYS: WHEN:

INCOMING OUTSIDE CALL	You have an incoming phone call (without Caller ID).
INTERCOM FROM [PARTY NAME]	You have an incoming call from [PARTY NAME], for example HANDSET 2. Once an intercom call is underway, the handsets will show the icons of the participating parties; the base will show INTERCOM CALL.
LOW BATTERY	The handset battery is low.
EXTENSION IN USE	Another phone on this line is in use.
PARALLEL SET IN USE	Both this phone and another phone on this line are in use.
SEARCHING FOR BASE	The handset is out of range.
REJECTED BY BASE	The base refuses to accept the handset, either because it is in use by six handsets, or the handset registrations on the base have been deleted.
FOUND BASE	The handset has finished SEARCHING FOR BASE and has made the link.
LINE IN USE	Another device of the phone system is using the telephone line; for example, if the base is using the line, the handsets will all show this message.
[XX] NEW CALLS	The number of distinct unanswered calls with Caller ID which have not been viewed in the calls log.
CALL ON HOLD RINGBACK!	A call on hold has been on hold for five minutes; pick up the call again.
CHECK AC POWER	The base is being powered by the spare battery rather than by AC from a wall outlet; check that the base is properly plugged into a working electrical outlet.

TELEPHONE OPERATION
	HANDSET	CONS		
	THIS ICON:	INDICATES		
ERAIION	2	Line In Use indicator On steadily with no number next to it when another phone on this line is in use. On steadily with one or more numbers next to it, indicating which extensions are using the line. For example, 12 indicates that Handset 1 and Handset 2 are on an outside call.		
INE OP	ţ	Intercom indicator <i>On steadily</i> with the extension numbers currently on an intercom call. For example, 1 82 indicates that the Base and Handset 2 are on an intercom call.		
TELEPHONE OPERATION		Battery indicator When the handset is removed from the charger, this lets you know the level of charge in the battery pack, from Full () to Empty (). <i>Cycles</i> (Low, Medium, and Full) when Handset battery is charging. <i>Flashes</i> when a low battery condition is detected.		
	Å	Ringer Off indicator <i>S is displayed</i> when the ringer is turned off.		
	E	Enhanced Mode indicator <i>On steadily</i> when active handset is in Enhanced mode. The handset will enter Enhanced mode automatically when in an area with interference.		
	М	Mute indicator <i>On steadily</i> when the handset microphone is muted.		
	Н	Hold indicator On steadily when the line is on hold.		
	R	Handset Registration indicator <i>is displayed</i> when a handset is either not registered, or searching for the base unit.		
	0 - 6	Handset indicator Number <i>is displayed</i> to show which handset is in use.		

BASE ICON	IS			
THIS ICON:	INDICATES			
Æ	Ringer Off indic <i> </i>	ator when the ringer is turned off.	FRATION	
	Battery indicator <i>Cycles</i> (Low, Medium, and Full) when a battery pack is charging in the spare battery compartment.			
BASE LIGH	ITS		GO	
LIGHT	STATUS:	INDICATES:		
IN USE	on	Handset or base is on a call		
IN USE	flashing	Extension is in use		
SPEAKER	on	Speakerphone is in use		
SPEAKER	flashing	HOLD function is activated	F	

BASE LIGHTS		
LIGHT	STATUS:	INDICATES:
IN USE	on	Handset or base is on a call
IN USE	flashing	Extension is in use
SPEAKER	on	Speakerphone is in use
SPEAKER	flashing	HOLD function is activated
ON/OFF	on	Answering system is on
ON/OFF	off	Answering system is off
CHARGING	on	Handset is in the base charging
PLAY/STOP	flashing	New messages in this mailbox
PLAY/STOP	on	Old or reviewed messages in this mailbox
PLAY/STOP	off	No messages in this mailbox

TONE:	INDICATES:		
Three quick beeps	Battery charge is low		
One beep	Handset registration is complete — OR — A programming command is successfully completed		
One long beep	Indicates an error in programming — OR — Handset is out of range of the base		

F	TELEPHONE OPERATION

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Intercom Calls

If you have more than one handset (AT&T 5800, purchased separately) registered with your 5840 base, you can make intercom calls between handsets.

From Base to All Handsets

- **1** Press *INTERCOM* on the base.
- 2 Press until GLOBAL PAGE is highlighted, then press CK.

From Base to Selected Handset

- **1** Press *INTERCOM* on the base.
- 2 Press **v** until the desired handset is highlighted, then press **v**.

From Handset to Base

- 1 Press MENU, then press until INTERCOM is highlighted.
- 2 Press OK .
- **3** Press **V** until BRSE is highlighted, then press **OK**.

From Handset to Handset

- 1 Press MENU, then press until INTERCOM is highlighted.
- 2 Press OK
- **3** Press **v** until the desired handset is highlighted, then press **v**.

From Handset to Base/Handset(s)

- 1 Press MENU, then press until INTERCOM is highlighted.
- 2 Press **OK**.
- **3** Press **V** until GLOBAL PAGE is highlighted then press **OK**.



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INTERCOM OPERAT



Answering Intercom

At bandset, press PHONE. At base, automatically answered.

End Intercom

At bandset, press OFF. At base, press SPEAKER.

Answer an Incoming Call While on an Intercom Call

If an incoming call is received while you are using the intercom, you will hear a beep and the screen will display call information as usual for 15 seconds.

To answer the incoming call, press *PHONE* on either handset or *SPEAKER* on the base.







ATET



Blind Call Transfer

If you have installed additional AT&T 5800 handsets (purchased separately) with your 5840 telephone, you can transfer a call from one handset to another.

From the Handset

- 1 Press XFER, then use to highlight where you want the call transferred.
- 2 When the desired destination is highlighted, press **OK** to transfer the call.

From the Base

- 1 Press *INTERCOM* or **XFER**, then use **T** to highlight where you want the call transferred.
- 2 Press OK
- NOTE: An unanswered call will ring back to the originating bandset or base if not answered within 30 seconds.

Announced Call Transfer

- **1** Press **HOLD** to put the call on hold.
- 2 Press MENU, then use to highlight INTERCOM.
- **3** Press **C**K, then use **C**K to highlight call destination, then press **C**K again.
- 4 When the handset or base answers, announce the caller.
- **5** Press *OFF* on the handset or *SPEAKER* on the base to end the call.
- 6 Press <u>PHONE</u> (on the receiving handset) or <u>SPEAKER</u> on the base to pick up the call on hold.





Conference Calling

 If one handset is already on a call, you can connect a second handset to the call by pressing (PHONE) on the second handset — OR —

If you are on a call and have a second call on hold, press *PHONE* to add the held call to the conference call.

2 Disconnect either or both handsets by pressing OFF.

PHONE BOOK

This telephone can store up to 50 telephone numbers and names. Each number can be up to 32 digits long and each name can be up to 16 characters.

Store a Number and Name in Phone Book

1 Enter the number you want to store. The screen displays the number you enter. To delete a digit, press OFF / CLEAR; to clear the screen, press and hold OFF / CLEAR.



2

3



PAUSE MENU MEM

PHONE BOOK

Dial					esses				
Кеу	1	2	3	4	5	6	7	8	9
1	&	,	,		1				
2	А	В	С	а	b	С	2		
3	D	Е	F	d	е	f	3		
4	G	Н	I	g	h	i	4		
5	J	K	L	j	k	I	5		
6	М	Ν	0	m	n	0	6		
7	Р	Q	R	S	р	q	r	S	7
8	Т	U	V	t	u	V	8		
9	W	Х	Y	Z	W	Х	у	Z	9
0	0								
×	*								
#	#								



Dial a Number in Phone Book

1 Press **MEN**. The screen displays



2 Press or to scroll through memory in alphabetical order

— OR —

Enter the first letter of a name (then or , if necessary) to display the name you're searching for



PHONE BOOK

_ OR __

Press **FIND**, then enter the first few letters of the name you're searching for and press **FIND** again.

3 Press *PHONE* or *SPEAKER* to dial the displayed number.



Edit a Number/Name in Phone Book

1 Press MEN. The screen displays



- 2 Press or to scroll through memory in alphabetical order
 - OR —

Enter the first letter of a name (then or , if necessary) to display the name you're searching for



— OR —

Press **FIND**, then enter the first few letters of the name you're searching for and press **FIND** again.

3 Press **EDIT** twice. The handset displays



- 4 Press **NAME** or **NUMBER**, depending on which you want to edit.
- 5 Press to move the cursor to the character or digit you want to edit, then enter the corrections as needed. Press MORE or BROK to toggle between functions if necessary.
- 6 Press SAVE to save changes. The screen will display the updated entry.
 OR —

Press OFF to exit without saving.



6 To delete all records, press YES. To exit without deleting, press NO.



PHONE BOOK

<u>Ler id operatioi</u>

CALLER ID OPERATION

If you subscribe to Caller ID service with your local phone service provider, this phone stores all incoming calls (up to 50 at the handset, up to 99 at the base) with valid Caller ID information in the calls log. Name, number, time and date information can all be stored, if they are sent with the call. Calls are automatically stored in the order they are received, with call "1" stored as the most recent call. The calls log number appears next to the phone number on the screen display.



• NOTE: The number of new calls displayed on each bandset and the base may not be the same. For example, if you answer a call on Handset 2, it will not consider that call information as new, but the base and other bandsets will.

If Caller ID information has been received you can see a summary of the calls log on the idle screen. After you review all new call records, the NEW CALLS indicator will go off.





Review Calls Log

1 Press MENU, then press **OK**. The screen displays the most recent call in the calls log.



2 Press or to scroll through call records.

Store Record in Phone Book

While the call information is displayed, press
 CID , then use # to scroll through dialing options, if you want to change the format.
 For example: 555-1212

555-1212 1-555-1212 908-555-1212 1-908-555-1212

— OR —

While the call information is displayed, press # to scroll through dialing options if you want to change the format, then press

CID .

For example: 555-1212 1-555-1212 908-555-1212 1-908-555-1212

- 2 Press SAVE
- 3 The screen displays ENTRY HAS BEEN STORED.





Display Dial

While you are reviewing the calls log, you can dial a number displayed on the screen. You can change the format of the number using "Dialing Options" below.

Press PHONE or SPEAKER to dial the displayed number.

Dialing Options

- 1 While a call record is displayed, press CID, then select OPT# .
- 2 Use or to highlight the number the way you want to dial it. *For example:* 5551212 15551212 9085551212 19085551212

Press *SPEAKER*, *PHONE* or **DIFL** to dial the displayed number.

The number of dialing options (up to four) available for each call displayed depends on the format of the original call.









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4 WSWIERING

Audible Indicators

This system gives you voice prompts for feature operations and voice confirmations when you press a button or complete an operation.

Turn Answering System On/Off

Press <u>ON/OFF</u> to turn the system on or off. When the system is turned on, you will hear "*Machine on*" and the ON/OFF light will be lit.

If you turn the system on, it works using the default setting and pre-recorded outgoing announcements.



Set the Clock

- 1 Make sure the answering system is on.
- 2 Press *TIME/SET*. The system announces the clock setting, then announces *"To change clock, press TIME/SET*."
- 3 Press TIME/SET.
- 4 Press <u>CHANGE</u> until the system announces the correct day, then press <u>TIME/SET</u>.
- 5 Press <u>CHANGE</u> until the system announces the correct hour, then press <u>TIME/SET</u>.
- 6 Press <u>CHANGE</u> until the system announces the correct minutes, then press <u>TIME/SET</u>. The system announces the current clock setting.
- NOTE: You can press and bold CHANGE to advance the minutes setting by tens.

About Mailboxes

This answering system has three voice mailboxes. Callers using a touch tone phone can select the mailbox in which their messages will be recorded by pressing (1, 2), or (3). All other messages will be recorded in Mailbox 1.

About Announcements

- You can record up to two different announcements one for normal answering and one for when you've set the system to play the announcement only.
- Use normal answering when you want the system to record callers' messages. Use Announce Only when you want to give information to callers without accepting messages.
- If you choose not to record an announcement, the system answers with a pre-recorded announcement.
- The normal answering pre-recorded announcement says: *"Hello. Please leave a message after the tone."* The Announce Only pre-recorded announcement says: *"We're sorry, messages to this number cannot be accepted."*
- By setting Announce Only to on or off, you decide which announcement your callers will hear when the system answers a call (the system comes set for normal answering, with Announce Only turned off). See "Change announce only" on page 54 to change your announcement selection.





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Record Your Announcement

- **NOTE:** If you have assigned different mailboxes to different people, be sure to tell callers in your announcement to press 1, 2, or 3 to leave a message in the appropriate mailbox.
 - Press MENU until you hear "Change 1 announcement."
 - 2 Press RECORD. After you hear "Now recording" followed by a beep, speak toward the base to record an announcement up to 90 seconds long.
 - 3 Press any PLAY/STOP button to stop recording. The system plays back your recorded message.

To review your announcement at any time:

- 1 Press MENU until you hear "Change announcement."
- Press any PLAY/STOP button. 2

To delete your announcement:

Press DELETE during announcement playback. The system will use the pre-recorded announcement until you record a new one.





Answering System Feature Setup

You can set up one feature at a time, or you can set up a feature and then move on to set up another feature.

- **1** Make sure the answering system is on.
- 2 Press and release *MENU* until you hear the system announce the feature you want to set. Refer to the Feature Summary chart on page 54 for a description of the features and your choices.
- 3 Press [CHANGE] to hear the feature's settings.
- 4 Press *MENU* to move on to the next feature or press a PLAY/STOP button to exit Feature Setup.





FEATURE SUMMARY	Default settings indicated by *.		
SYSTEM ANNOUNCES:	DESCRIPTION/DIRECTIONS:		
"Change remote access code" 50 *	Set the remote access code you will use to access features and functions of the answering system from a touch tone phone. The code can be changed to any two-digit number from 40-99.		
" Change message alert " Off * On	When Message Alert is turned on, the base beeps once every 10 seconds when new messages have been received.		
"Change announce only" Off * On	When you turn Announce Only on, callers hear your announcement, but cannot leave a message.		
"Change call screening" On * Off	When you turn Call Screening off, you will not hear incoming messages as the caller leaves them.		
*Change number of rings" 2 4 * 6 Toll Saver	Choose how many times the phone will ring before the system answers a call. With Toll Saver active, the system answers after two rings when you have new messages and after four rings when you have no new messages.		

ANSWERING SYSTEM OPERATION

• NOTE: Exit Feature Setup at any time by pressing a PLAY/STOP button.



Listen to, Save & Delete Messages

The system automatically saves your messages until you delete them, and can store approximately 15 minutes of messages, memos, and announcements (up to a maximum of 99 messages).

Before playing a message, the system announces the day and time it was received. While the message plays, the message window displays the number of the message. After playing the last message in a mailbox, the system announces "*End of messages.*" If the system has less than five minutes of recording time left, it announces the remaining time.

Play Messages

Press a PLAY/STOP button to play messages in a mailbox. Press again to stop playback.

Delete Messages

- Press <u>DELETE</u> to delete the message that's playing.
- To delete all messages in a mailbox, press <u>DELETE</u>, then the appropriate PLAY/STOP button.
- You cannot delete a message until it's been reviewed; deleted messages cannot be recovered.





Adjust Playback Volume

Press VOLUME \blacksquare or VOLUME \blacksquare to adjust the base speaker volume while playing back messages.

Call Screening/Intercept

- Make sure the answering system and call screening are ON, and set the message playback volume control above level 1 so you can hear the caller's message.
- If you decide to take the call, press \fbox{PHONE} on
- If you pick up an extension phone during the announcement and the announcement does not stop right away, press and release the telephone switchhook at the extension.



Record a Memo

You can record a memo up to four minutes long to store as an incoming message.

- **1** Press and release <u>RECORD</u>.
- 2 Press a PLAY/STOP button to select a mailbox for the memo. After the beep, speak toward the microphone. The message window displays the length of your memo.
- **3** To stop recording, press the PLAY/STOP button again.





WINDOW DISPLAYS:	WHEN:
0	No messages in any mailbox
1 - 98	Total number of messages in all mailboxes or current message number during message playback.
0-99 ↔ F	Memory is full, or total number of messages is 99
Counting 1 to 99	Duration of announcement or memo recording (maximum announcement length is 90 seconds)
99, flashing	Length of recording is more than 99 seconds
1 - 8, steadily for one second	Indicates volume level selected when VOLUME 🛦 or VOLUME 🔽 is pressed
40 - 99	Current Remote Access Code (40-99) while setting
A	Announce Only mode
미시 or 미F, steadily for one second	Displayed when any setting is changed from on or off
\mathbb{C} L \leftrightarrow normal display	Clock needs to be set
	System is answering a call or is in remote operation
— —, flashing	System is in programming mode or initializing

ANSWERING SYSTEM OPERATION



ANSWERING SYSTEM OPERATION AT TOUCH TONE PHONE

Connect with the Answering System

You can access many features of this system remotely from a touch tone phone.

- **1** Dial your telephone number.
- 2 When the system answers, enter your Remote Access Code (preset to 50). The system beeps once and then announces the number of new messages.
- **3** Enter a remote command (see "Remote Access Commands" on page 60).
- 4 Press $\not\equiv 0$ to exit remote operation.

Voice Menu

The system has voice prompts to help you with remote operation. Press S 5 to hear the menu while remotely connected to the answering system.



0000

FUNCTION.	COMMAND
FUNCTION:	COMMAND:
Play messages in a mailbox	Press #, then enter the appropriate mailbox number(1, 2, or 3). The system plays new messages. If there are no new messages, the system plays old messages.
Repeat a message	Press $#$ 4 while message is playing; each press backs up another message.
Skip a message	Press $#$ 6 while message is playing; each press advances another message.
Stop	Press # 5.
Save messages	Hang up.
Delete message	Press # 9 while message is playing.
Review announcement	Press \nexists (\mathbb{Z}); system plays announcement, then beeps.
Record announcement	Press 🔀 才; after beep, record announcement, press ቻ 5 to stop. System plays back announcement.
Record memo	Press 🔀 🖲; then mailbox number where you want memo recorded; speak after beep; press 🗍 5 to exit.
End remote access call	Press 😿 ∅.
Turn system off	Press # @; the system announces, " <i>Machine off</i> ." Press # @ again to turn the system back on.
Turn system on	When system is off, it answers after 10 rings and announces, " <i>Please enter your</i> <i>remote access code.</i> " Enter your remote access code.

• NOTE: If no key is pressed within 10 seconds of entering remote access code, the voice menu will be announced. After the voice menu announcement, if no key is pressed within 20 seconds, the remote access call will automatically end.

ANSWERING SYSTEM OPERATION

BATTERIES

Battery Life

A fully charged battery provides an average talk time of about eight hours, or standby time of five days.

NOTE: Talk time and standby time may vary depending on operating conditions.

Battery Indicator

Ten to fifteen minutes before the battery charge indictor gets too low to operate the handset, an empty battery icon () will flash on the screen, you'll hear three short tones, and the screen will display LOW BATTERY.

If you continue to use the handset without charging the battery or replacing it (you can purchase a spare battery separately), the handset will turn off automatically when there is no longer sufficient power.

• NOTE: Monitor the battery icon to make sure your battery is sufficiently charged.

Charge the Handset Battery Pack

- After a low battery indicator, the handset battery needs to be charged.
- Place the handset in the base so the CHARGING light goes on. The battery pack is typically charged in eight hours.
- If you repeatedly get a low battery indicator, even after eight hours of charging, the battery should be replaced. Use only AT&T Battery 2401, SKU# 91077.



CAUTION: Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in the User's Manual, Part 1.



Spare Battery

You can buy a spare handset battery (AT&T Battery 2401, SKU# 91077, sold separately) and keep it charged in the base at all times.

In the event of a power failure, a fully charged battery in the spare battery compartment will allow you to make and receive calls from the cordless handset only for up to $2 \frac{1}{2}$ hours.

The spare battery will fully charge in 24 hours.





Replace the Handset Battery Pack

- 1 Install the handset battery. Use only AT&T Battery 2401, SKU# 91077.
- 2 Charge the handset battery.
 - Place the handset in the base.
 - Charge the battery for at least 12 hours. After the first charge, the battery will charge in eight hours.





IN CASE OF DIFFICULTY

If you have difficulty operating this phone, try the suggestions below. For Customer Service, visit our website at *www.telephones.att.com* or call 1 800 222-3111. **Please retain your receipt as your proof of purchase**.

PHONE

PROBLEM

SOLUTION

If the phone does not work at all, check these items first:

- Make sure the power cord is plugged into the base and an electrical outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the telephone jack.
- Make sure the battery pack is installed correctly.

If the above suggestions do not solve the problem, try re-initializing the handset and base (see "To re-initialize the handset and base" on page 65).

<i>PROBLEM</i> If you have no dial tone:	SOLUTION Check all the previous suggestions. If you still do not hear a dial tone, disconnect the phone and try another phone in the same jack. If there is no dial tone on that phone either, the problem is probably in your wiring or local service.
PROBLEM If you hear a long tone when you try to use the handset:	 SOLUTION The handset and base are not communicating properly. You might be out of range. Move closer to the base and try again. If moving closer to the base does not help, follow the directions "To re-initialize the handset and base" on page 65.



PHONE

<i>PROBLEM</i> To re-initialize the handset and base:	 SOLUTION 1 Disconnect the power to the base. 2 Remove spare battery pack (if installed). 3 Remove the handset battery pack. 4 Wait at least 15 seconds. 5 Insert the handset battery pack. 6 Connect the power to the base. 	
PROBLEM If you hear noise or interference when using the phone:	 SOLUTION You may be out of range. Move closer to the base. Household appliances plugged into the same circuit as the base can sometimes cause interference. Try moving the appliance or the base to another outlet. The layout of your home or office may be limiting the operating range. Try moving the base to another location, preferably on an upper floor. Using the handset near household appliances (microwaves, computers, televisions, stereos, etc.) can sometimes cause interference. Move away from appliances while using the handset. 	IN CASE OF DIFFICULTY



PHONE

PROBLEM

If the phone does not ring when you receive a call:

SOLUTION

- Make sure the ringer is on.
- Make sure the telephone line cord is connected firmly to the base and the telephone jack.
- Make sure the AC adapter is plugged firmly into an electrical outlet not controlled by a wall switch.
- You might be too far from the base; move closer.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

SOLUTION

- If you have dial pulse (rotary) service, you'll need to set the dial method to PULSE. Follow the instructions under "Dial Mode (TONE/PULSE)" in the FEATURE SETUP section of this manual.
- If you have touch tone service and you hear clicks while you are dialing, you'll need to set the dial method to PULSE.
 Follow the instructions under "Dial Mode (TONE/PULSE)" in the FEATURE SETUP MENU – BASE section of this manual.

PROBLEM

PROBLEM

misdials:

If your telephone

If you are unable to operate special telephone services or other equipment requiring touch tone signals:

SOLUTION

If you have dial pulse (rotary) service, follow the directions under "Temporary Tone Dialing" in the TELEPHONE OPERATION section of this manual.



CALLER ID

PROBLEM

If the caller's name or phone number is not displayed:

SOLUTION

SOLUTION

- Make sure you subscribe to Caller ID service from your local telephone company.
- Make sure the battery is charged.
- Caller ID service might not work when the phone is connected to a Private Branch Exchange (PBX).

PROBLEM

If the caller's name or phone number is not displayed during Call Waiting:

- You should call your service provider to confirm that you subscribe to combined Caller ID with Call Waiting service.
- Caller ID information received during Call Waiting is displayed only on the handset that is in use.
- Make sure the battery is charged.



ANSWERING S	YSTEM
-------------	-------

PROBLEM

If messages are incomplete:

SOLUTION

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after four minutes.
- If the caller pauses for more than seven seconds, the system stops recording and disconnects the call.
- If the system's memory becomes full during a message, the system stops recording and disconnects the call.

PROBLEM

PROBLEM

If you have difficulty hearing messages:

PROBLEM

If callers are unable to leave messages in Mailbox 2 or 3:

If the system does not

number of rings:

Check the volume setting.

SOLUTION

SOLUTION

SOLUTION

Make sure caller is dialing from a touch tone phone.

• Make sure that the answering system answer after the correct is on.

- If Toll Saver is on, the number of rings changes to two when you have new messages waiting.
- In some cases, the system may be affected by the ringing system used by the local telephone company.
- If the memory is full or the system is off, the system answers after 10 rings.



ANSWERING SYSTEM

PROBLEM

If CL appears in the message window:

from a remote touch

SOLUTION

You need to reset the clock. The answering system clock is not set automatically with incoming Caller ID information.

PROBLEM

tone phone:

SOLUTION

- If the system does not • Make sure you are calling from a touch respond to commands tone phone. When you dial a number, you should hear tones. If you hear clicks instead, the phone is not a touch tone telephone.
 - The answering system may not detect the Remote Access Code while your announcement is playing. Try waiting until the announcement is over before entering the code.
 - Make sure you enter your Remote Access Code correctly.
 - There may be noise or interference on the phone line you are using. Press keys firmly.

PROBLEM

If your outgoing announcement isn't clear:

SOLUTION

- When you record your announcement, make sure you speak in a normal tone of voice, about nine inches from the base.
- Make sure there is no "background" noise (TV, music, etc.) while you are recording.



IN CASE OF DIFFICUI
DEFAULT SETTINGS

DEFAULT SETTINGS	8
FUNCTION:	DEFAULT SETTING:
Dial Method	Tone
Handset Volume	2
Ringer Volume	3
Ringer Melody	1
Key Tone	ON
Remote Access Code	50
Clock	ON
Message Alert	OFF
Announce Only	OFF
Number of Rings	4
Call Screening	ON
Vibrate	OFF





TECHNICAL SPECIFICATIONS

TECHNICAL SPECIFICATIONS

RF Frequency Band (Handset to base)	2400 MHz - 2483.5 MHz
RF Frequency Band (Base to handset)	5725 MHz - 5850 MHz
Number of Channels	95
Channel Spacing	864 kHz
Handset Transmit Power	+23 dBm
Base Transmit Power	+29 dBm
Sensitivity	-93 dBm
Modulation	GFSK
Operating Temperature	0°C - 50°C
Base Unit Voltage (AC Voltage, 60Hz)	96 - 127 Vrms
Base Unit Voltage (DC Adapter Output)	7 Vdc @ 1A
Handset Voltage (2-Cell NiMH Battery)	2.0 - 3.0 Vdc, 1400mAh



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USER'S MANUAL Part 2

Expansion Handset 5800





For Customer Service Or Product Information, Visit Our Website At www.telephones.att.com Please also read Part 1 — Important Product Information

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BEFORE YOU BEGIN

About Handset Registration

- You must register this (and any other) handset with the base, following the directions in "REGISTER THE HANDSET." This handset is compatible with telephone models 5840 and 5830.
- The original handset that came with the base is automatically registered as Handset 1.
- Additional handsets will be assigned Handset 2, Handset 3, Handset 4, Handset 5, and Handset 6.
- Whenever you install a handset battery pack, the handset will display SEARCHING FOR BASE (if it's registered) or ENTER BASE ID (if it's not registered).

About Softkeys

- The handset softkeys are located below the screen display.
- Press the softkey below the operation displayed on the screen to select that operation. (For example, to enter the menu, press the center softkey).
- Press *OFF* / *CLEAR* at any time to return to the previous screen.
- Press and hold *OFF*/*CLEAR* to return to the idle screen.





CHARGE THE BATTERY

1 Install the handset battery pack.

Use only the battery supplied with this handset or AT&T Accessory Battery Model 2401, SKU#91077.

When you install the battery pack the first time, the handset • will display ENTER BASE ID.



Charge the handset battery.

- Place the handset in the • remote charging stand. The CHARGING light goes on.
- Charge the battery at least • 12 hours. After the first charge, the battery typically charges in only eight hours.



REGISTER THE HANDSET

To Model 5830 Base Unit

- 1 Make sure to charge the handset battery pack at least 12 hours.
- 2 At the cordless handset, use the softkey to select \mathbb{NEW} .
- **3** Enter the 15-digit Base Unit ID Code located on the underside of your Model 5830 base.
- 4 Use the softkey to select OK. The screen displays PLEASE WAIT!!.
- 5 After about 45 seconds, the screen displays FOUND BASE. If the handset displays BASE BUSY TRY LATER, the base is in use.

To Model 5840 Base Unit

- 1 Make sure to charge the handset battery pack at least 12 hours.
- 2 At the 5840 corded base, press MENU
- **3** Use **I** or **I** to select DISPLAY BASE-ID.
- Press IIK The base screen will display the 15-digit Base ID code for about 30 seconds, then return to the idle screen. Write down the Base ID code so you can enter it at the handset in STEP 6 below.
- 5 At the cordless handset, use the softkey to select NEW.
- 6 Enter the 15-digit Base ID code.
- 7 Use the softkey to select **W**. The screen displays PLEASE WAIT!!.
- 8 After about 45 seconds, the screen displays FOUND BASE. If the handset displays BASE BUSY TRY LATER, the base is in use.

For complete operational instructions, please refer to the manual that came with your 5840 or 5830 telephone.



INSTALLATION

Belt Clip

Attach the belt clip (optional).



Headset

You can use this telephone hands-free when you install any industry standard 2.5 mm headset (purchased separately). For best results use an AT&T 2.5 mm headset.

Plug the headset into the jack located on the left side of the handset (under the small rubber flap). Do not force the connection, but make sure the plug fits securely.



Battery Life

A fully charged battery provides an average talk time of about eight hours, or standby time of five days.

(() *NOTE: Talk time and standby time may vary depending on operating conditions.*

Charge the Handset Battery Pack

- After a low battery indicator, the handset battery needs to be charged.
- Place the handset in the base so the CHARGING light goes on. The battery pack is typically charged in nine hours.
- If you repeatedly get a low battery indicator, even after nine hours of charging, the battery should be replaced. Use only AT&T Battery 2401, SKU# 91077.



CAUTION: Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in the User's Manual, Part 1.



INSTALLATION

Need Help Insert 8/6/02 8:25 AM Page 1

Congratulations on your purchase of this AT&T product.

NEED HELP?

Our representatives are here to help you with any questions concerning the operation of this product, available accessories, or any other related issues.

Call Toll Free 1 (800) 360-4121

or visit our website at www.telephones.att.com





