Quick start guide

TL32100/TL32200/TL32250/TL32300/TL32350
DECT 6.0 cordless telephone/answering system with caller ID/call waiting
You must install and charge the battery before using the cordless handset. See pages 2-4 for easy instructions.

Install the telephone base close to a telephone wall jack and an electrical outlet not controlled by a wall switch. The telephone base can be placed on a flat surface or vertically mounted on the wall (see Wall mount installation in the user’s manual). For optimum range and better reception, place the telephone base in a central and open location.

If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (page 2). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with a protective sticker covering the handset or telephone base display - remove it before use.

For customer service or product information, visit our website at www.telephones.att.com or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.

Avoid placing the telephone base too close to:

- Communication devices such as television sets, VCRs, or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock such as on top of a washing machine or work bench.
Install the telephone base and charger as shown below. If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

The telephone base comes ready for tabletop use. If you want to mount your telephone on a wall, refer to **Wall mount installation** in the user’s manual for details.

**IMPORTANT INFORMATION:**
- Use only the power adapters provided with this product. To obtain a replacement, visit our website at [www.telephones.att.com](http://www.telephones.att.com) or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if they are plugged into a ceiling or an under-the-table or cabinet outlet.
Battery installation and charging

Battery installation

Install the battery as shown below.

1. Plug the battery connector securely into the socket inside the handset battery compartment, matching the color-coded label.

2. Insert the supplied battery with the label **THIS SIDE UP** facing up as indicated.

3. Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.

4. Charge the handset by placing it face forward in the telephone base or charger. The **CHARGE** light is on when charging.

To replace the battery, press the tab and slide the battery compartment cover downwards. Lift out the old battery and disconnect it from the handset. Follow the instructions above to install and charge the new battery.

**IMPORTANT INFORMATION:**

Use only the supplied rechargeable battery or replacement battery (model BT6642). To order, visit our website at [www.telephones.att.com](http://www.telephones.att.com), or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.
Battery installation and charging

Battery charging

Once you have installed the battery, the screen indicates the battery status (see the table below). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 16 hours of continuous charging.

If the screen is blank, you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use the telephone for a short time. The screen shows **Low battery** until you have charged the battery without interruption for at least 30 minutes. The following table summarizes the battery charge indicators and actions to take.

<table>
<thead>
<tr>
<th>Battery indicators</th>
<th>Battery status</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>The screen is blank or shows <strong>Place in charger.</strong></td>
<td>Battery has no or very little charge. The handset cannot be used.</td>
<td>Charge without interruption until the screen shows <strong>Low battery</strong> or <strong>HANDSET X</strong> (at least 30 minutes).</td>
</tr>
<tr>
<td>The screen shows <strong>Low battery</strong> and ** flashes.**</td>
<td>Battery has enough charge to be used for a short time.</td>
<td>Charge without interruption until the screen shows <strong>HANDSET X</strong> (at least 30 minutes).</td>
</tr>
<tr>
<td>The screen shows <strong>HANDSET X</strong> and the battery icon shows ** or **</td>
<td>Battery is charged.</td>
<td>To keep the battery charged, place it in the telephone base or charger when not in use.</td>
</tr>
</tbody>
</table>

**NOTES:**

- If you are on a call in low battery mode, you hear four short beeps every 50 seconds.
- When you place the handset in the telephone base or charger, if no battery is installed in that handset, the **CHARGE** light is off and the screen shows **NO BATTERY.** Follow the instructions in **Battery installation** on page 3 to install the battery.
Quick reference guide

**REDIAL/PAUSE**
Press repeatedly to view the last 20 numbers dialed.
While entering numbers, press and hold to insert a dialing pause.

**PHONE/FLASH**
Press to make or answer a call.
During a call, press to answer an incoming call when you receive a call waiting alert.

**1**
While reviewing a caller ID history entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory.

**0**
While entering names in the directory, press to add a space.

**MUTE/REMOVE**
During a call, press to mute the microphone.
While predialing, press to delete digits.
While reviewing the redial list, directory, speed dial list or caller ID history, press to delete an individual entry.

**TONE**
During a call, press to send touch-tone signals temporarily.

**/SPEAKER**
Press to turn on the handset speakerphone. Press again to resume normal handset use.

**DIR/VOLUME**
Press to scroll up while in menus.
Press to increase the listening volume.
Press to show directory entries when the handset is not in use.
While entering names or numbers in the directory, press to move the cursor to the right.

**MENU/SELECT**
Press to display the menu.
Once in the menu, press to select an item or save an entry or setting.

**OFF/CLEAR**
During a call, press to hang up.
While using menus, press to cancel an operation, back up to the previous menu, or exit the menu display.
Press and hold while the handset is not in use to erase the missed calls indicator.

**CID/VOLUME**
Press to scroll down while in menus.
Press to decrease the listening volume.
Press to show the caller ID history when the handset is not in use.
While entering names or numbers in the directory, press to move the cursor to the left.

**# (pound key)**
When reviewing a caller ID history entry, press repeatedly to view the dialing options.

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Quick reference guide

Using menus

Press **MENU/SELECT** to enter the main menu.
Press **▲DIR** or **▼CID** to scroll through menu items.
Press **MENU/SELECT** to select or modify an item.
Press **◆OFF/CLEAR** to cancel an operation, back up to the previous menu, or exit the menu display.

Main menu

- Play messages
- Answering sys
- Directory
- Call log
- Intercom (appears if you have more than one handset)
- Ringers
- Settings
- Website

The > symbol indicates the feature to select.

**EQUALIZER**

During an outside call, intercom call, message or announcement playback, press to change the quality of the audio to best suit your hearing.
<table>
<thead>
<tr>
<th>Button</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>✨/HANDSET LOCATOR</td>
<td>Press to make handsets beep so you can locate them.</td>
</tr>
<tr>
<td>Message window</td>
<td>Displays the number of messages. During playback, displays the message number currently playing.</td>
</tr>
<tr>
<td>➤/◂/PLAY/STOP</td>
<td>Press to start or stop message playback.</td>
</tr>
<tr>
<td></td>
<td>While call screening, press to temporarily turn the call screening on or off.</td>
</tr>
<tr>
<td>◀/▶ REPEAT</td>
<td>After the answering system plays the day and time the current message was received, press to repeat the message currently playing.</td>
</tr>
<tr>
<td></td>
<td>While the answering system is playing the day and time the current message was received, press to listen to the previous message.</td>
</tr>
<tr>
<td>▶ SKIP</td>
<td>Press to skip a message.</td>
</tr>
<tr>
<td>◆/ANS ON</td>
<td>Press to turn the built-in answering system on or off.</td>
</tr>
<tr>
<td>X/DELETE</td>
<td>Press to delete the message currently playing.</td>
</tr>
<tr>
<td></td>
<td>Press twice to delete all old messages when the telephone is not in use.</td>
</tr>
<tr>
<td>▼VOLUME ▲</td>
<td>While the telephone is not in use, press to adjust the telephone base ringer volume.</td>
</tr>
<tr>
<td></td>
<td>During call screening or message playback, press to adjust the listening volume.</td>
</tr>
</tbody>
</table>
Answering system settings - announcement

The announcement is the greeting callers hear when calls are answered by the answering system.

The telephone has a default announcement, “Hello. Please leave a message after the tone.” You can use this announcement, or record your own announcement.

You can record an announcement up to 90 seconds. The system does not record any announcement shorter than two seconds.

To play the current announcement:
1. Press MENU/SELECT when in idle mode.
2. Press ▲DIR or ▼CID to scroll to >Answering sys, then press MENU/SELECT.
4. Press 2 to play the current announcement from the speakerphone.
   - Press ▲DIR/VOLUME to increase or ▼CID/VOLUME to decrease the message playback volume.
   - Press  ♦/SPEAKER to switch between the speakerphone and handset earpiece.
   - Press  ♯ EQUALIZER to change the quality of the audio of the handset to best suit your hearing.
   - If use the handset earpiece, press AUDIO ASSIST to enhance the clarity and loudness of announcement playback. Press again to stop this feature.

To record a new announcement:
1. Follow steps 1 and 2 in To play the current announcement on this page.
3. Press 7. The system announces, “Record after the tone, press 5 when you are done.”
4. Face the handset and speak towards the microphone to record your announcement.
5. Press 5 when you finish the recording. The handset plays back the recorded announcement.

To delete your announcement:
1. Follow steps 1 through 4 in To play the current announcement on this page to play the announcement.
2. Press 3 during playback to delete your recorded announcement. The system announces, “Announcement deleted.”

If your announcement is deleted, calls are answered with the default announcement, “Hello. Please leave a message after the tone.”