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Important product information

Safety information

This symbol is to alert you to important operating or servicing instructions that may appear in this user’s manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

1. **Read and understand all instructions in the user’s manual.** Observe all markings on the product.

2. **Avoid using the telephone during a thunderstorm.** There may be a slight chance of electric shock from lightning.

3. **Do not use the telephone in the vicinity of a gas leak.** If you suspect a gas leak, report it immediately, but use a telephone away from the area where gas is leaking.

4. **Do not use this product near water, or when you are wet.** For example, do not use it in a wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.

5. **Install this product in a protected location** where no one can trip over any line or power cords. Protect cords from damage or abrasion.

6. **If this product does not operate normally, read in case of difficulty (page 15) in the user’s manual.** If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** on pages 5-7. Do not open this product except as may be directed in your user’s manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
Save these instructions

FCC and ACTA information

If this equipment was approved for connection to the telephone network prior to July 23, 2001, it complies with Part 68 of the Federal Communications Commission (FCC) rules. If the equipment was approved after that date, it complies with the Part 68 rules and with Technical Requirements for Connection of Equipment to the Telephone Network adopted by the Administrative Council for Terminal Attachments (ACTA). We are required to provide you with the following information.

1. Product identifier and REN information

The label on the back or bottom of this equipment contains, among other things, an identifier indicating product approval and the Ringer Equivalence Number (REN). This information must be provided to your telephone service provider upon request. For equipment approved prior to July 23, 2001, the product identifier is preceded by the phrase “FCC Reg No.” and the REN is listed separately. For equipment approved after that date, the product identifier is preceded by “US” and a colon (:) and the REN is encoded in the product identifier without a decimal point as the sixth and seventh characters following the colon. For example, if the product identifier is US: AAAEQ03T123XYZ, the REN is 0.3.

The REN is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. In most, but not all areas, the sum of all RENs should be five (5.0) or less. You may want to contact your telephone service provider for more information.

2. Connection and use with the nationwide telephone network

The plug and jack used to connect this equipment to the premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See installation instructions in the user’s manual. This equipment may not be used with coin telephone lines or with party lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone company or qualified installer.
3. Repair instructions

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

4. Rights of the telephone company

If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned.

5. Hearing aid compatibility

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

6. Programming/testing of emergency numbers

If this product has memory dialing locations, you may choose to store police, fire department and emergency medical service telephone numbers in these locations. If you do, please keep three things in mind:

a. We recommend that you also write the telephone number on the directory card (if applicable), so that you can still dial the emergency number manually if the memory dialing feature doesn’t work.

b. This feature is provided only as a convenience, and the manufacturer assumes no responsibility for customer reliance upon the memory feature.

c. Testing the emergency telephone numbers you have stored is not recommended. However, if you do make a call to an emergency number:

- You must remain on the line and briefly explain the reason for the call before hanging up.
- Programming/testing of emergency numbers should be performed during off-peak hours, such as in the early morning or late evening, when the emergency services tend to be less busy.
**Interference information:**

**Part 15 of FCC rules**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Some telephone equipment generates, uses, and can radiate radio-frequency energy and, if not installed and used properly, may cause interference to radio and television reception.

This product has been tested and found to meet the standards for a Class B digital device, as specified in Part 15 of the FCC Rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

If this product causes interference to radio, VCR or television reception when it is in use, which can be determined by turning the equipment on and off, you might correct the interference with any one or all of these measures:

- Where it can be done safely, re-orient the receiving radio, VCR or television antenna.
- To the extent possible, increase the separation between the radio, VCR, television or other receiver with respect to the telephone equipment.
- If this telephone product runs on AC power, plug your product into an AC outlet that’s not on the same circuit as one used by your radio, VCR or television.
- Consult the dealer or an experienced radio/TV technician for help.

**Modifications to this product, not expressly approved by the manufacturer, could void the user’s authority to operate the equipment.**

This Class B digital apparatus complies with Canadian ICES-003.
Limited warranty

The AT&T brand is used under license - any repair, replacement or warranty service, and all questions about this product should be directed to: In the United States of America, visit www.telephones.att.com or call 1 (800) 222-3111. In Canada, call 1 (866) 288-4268.

1. What does this limited warranty cover?

The manufacturer of this AT&T-branded product warrants to the holder of a valid proof of purchase (“CONSUMER” or “you”) that the product and all accessories provided in the sales package (“PRODUCT”) are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the PRODUCT operating instructions. This limited warranty extends only to the CONSUMER for products purchased and used in the United States of America and Canada.

2. What will be done if the PRODUCT is not free from defects in materials and workmanship during the limited warranty period (“materially defective PRODUCT”)?

During the limited warranty period, the manufacturer’s authorized service representative will repair or replace at the manufacturer’s option, without charge, a materially defective PRODUCT. If the manufacturer repairs the PRODUCT, they may use new or refurbished replacement parts. If the manufacturer chooses to replace the PRODUCT, they may replace it with a new or refurbished PRODUCT of the same or similar design. The manufacturer will retain defective parts, modules, or equipment. Repair or replacement of the PRODUCT, at the manufacturer’s option, is your exclusive remedy. The manufacturer will return repaired or replacement products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

3. How long is the limited warranty period?

The limited warranty period for the PRODUCT extends for ONE (1) YEAR from the date of purchase. If the manufacturer repairs or replaces a materially defective PRODUCT under the terms of this limited warranty, this limited warranty also applies to repaired or replacement PRODUCT for a period of either (a) 90 days from the date the repaired or replacement PRODUCT is shipped to you or (b) the time remaining on the original one-year limited warranty; whichever is longer.
4. What is not covered by this limited warranty?

This limited warranty does not cover:

- PRODUCT that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or
- PRODUCT that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of the manufacturer; or
- PRODUCT to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- PRODUCT to the extent that the problem is caused by use with non-AT&T accessories; or
- PRODUCT whose warranty/quality stickers, PRODUCT serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- PRODUCT purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to products used for rental purposes); or
- PRODUCT returned without valid proof of purchase (see item 6 below); or
- Charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside the unit.

5. How do you get warranty service?

To obtain warranty service in the United States of America, visit www.telephones.att.com or call 1 (800) 222-3111; in Canada, please dial 1 (866) 288-4268.

**NOTE:** Before calling for service, please review the user’s manual - a check of the PRODUCT controls and features may save you a service call. Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the PRODUCT(s) to the service location. The manufacturer will return repaired or replaced PRODUCT under this limited warranty to you. Transportation, delivery or handling charges are prepaid. The manufacturer assumes no risk for damage or loss of the PRODUCT in transit. If the PRODUCT failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, the manufacturer will notify you and will request that you authorize the cost of repair prior to any further repair activity.
You must pay for the cost of repair and return shipping costs for the repair of products that are not covered by this limited warranty.

6. What must you return with the PRODUCT to get warranty service?
You must:
• Return the entire original package and contents including the PRODUCT to the service location along with a description of the malfunction or difficulty; and
• Include “valid proof of purchase” (sales receipt) identifying the PRODUCT purchased (PRODUCT model) and the date of purchase or receipt; and
• Provide your name, complete and correct mailing address, and telephone number.

7. Other limitations
This warranty is the complete and exclusive agreement between you and the manufacturer of this AT&T branded PRODUCT. It supersedes all other written or oral communications related to this PRODUCT. The manufacturer provides no other warranties for this PRODUCT. The warranty exclusively describes all of the manufacturer’s responsibilities regarding the PRODUCT. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the PRODUCT is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall the manufacturer be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the PRODUCT or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this PRODUCT. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your receipt as your proof of purchase.
Care and maintenance

Your AT&T telephone contains sophisticated electronic parts, so it must be treated with care. To keep your telephone working properly and looking good, follow these guidelines:

Location
Avoid putting the telephone near appliances and devices which generate electrical noise (e.g. motors or fluorescent lamps).
Do not expose to direct sunlight or moisture.

Avoid rough treatment
Place the handset down gently.
Avoid dropping the handset and the telephone base.

Retain the original packaging and receipt in case you need to return the telephone later.
Parts checklist

Remember to save your sales receipt and original packaging in case it is necessary to ship the telephone for warranty service. Check to ensure the telephone package includes the following:

1. Handset
2. Telephone base
3. Handset cord
4. Telephone line cord
5. User’s manual
Table/desk installation

If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters. Install the telephone as shown below.

1. Write your telephone number on the **THIS NUMBER** label on the telephone base.

2. Plug one end of the telephone line cord into the telephone line jack at the bottom of the telephone base.

3. Thread the cord through the channel and out of the telephone as shown.

4. Connect the other end to a modular telephone wall jack.

**NOTE:** For **Handset installation**, please see page 12.
Wall mounting

1. Write your phone number on the **THIS NUMBER** label on the telephone base.
2. Reverse the handset tab as shown.

![Diagram showing handset tab reversal](image)

3. Connect the telephone line cord to the telephone.
4. Press the telephone line cord into the channel and thread the excess cord on the telephone base. Connect the free end of the telephone line cord to the modular wall jack.
5. Hold the telephone against the mounting studs as shown, and pull the telephone down.

![Diagram showing wall mounting setup](image)
Handset installation

1. Plug the handset cord into the jack on the lower side of the telephone base.
2. Plug the other end of the cord into the handset and put the handset on the telephone base.
3. Lift the handset and listen for a dial tone. If there is no dial tone, see In case of difficulty (page 15).

NOTES:
• You can make and answer calls as soon as the telephone is connected to a telephone jack.
• If the handset tab on the telephone base is not reversed, the handset will not stay in the telephone base when mounted on a wall. If you later move this telephone to a table or desk, be sure to reverse the handset tab again.
**Operation**

**Handset operation**

**Flash**
Access special telephone company subscriber services such as call waiting or 3-way conference. It may also be necessary to press other buttons before or after pressing \textbf{FLASH}, as explained in the custom calling instructions provided by your telephone service provider. When there is a call waiting signal, press \textbf{FLASH} to put the current call on hold and connect to the new call. Press \textbf{FLASH} again to return to the original call. Also, press \textbf{FLASH} to activate other telephone company subscriber services such as 3-way conference.

**Redial**
This telephone always stores the last telephone number dialed in its memory. The redial memory can accept numbers up to 32 digits. The telephone will remain in memory until another telephone number is dialed. To dial the same number again, lift the handset, and press \textbf{REDIAL}.

**Handset volume**
Adjust the listening volume on the handset (\textit{LO}, \textit{MED} or \textit{HI}).

**Dial mode**
Select touch tone (tone dialing) or dial pulse (rotary dialing).
Operation

Handset operation

**Tone**
Temporarily changes from dial pulse to touch tone during a call for users of rotary service. It allows access to services which require tone signaling, including some tone activated computer systems (e.g., telephone banking).
1. Dial the destination number with the DIAL set to DP.
2. Press TONE. All buttons pressed after this will send tone signals.
3. After hanging up, the telephone returns to pulse dial service.

Telephone base operation

**Ringer volume**
Use the switch on the right side of the telephone base to adjust the ringer volume. The ringer volume is set to HI by default. If it is set to OFF, this telephone will not ring when there is an incoming call.
In case of difficulty

If there are problems operating this telephone, try the suggestions below. For customer service, visit our website at www.telephones.att.com or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268. Please retain your receipt as your proof of purchase.

No dial tone.
• Ensure all plugs are connected properly and securely.
• Inspect the line cord connections at the modular jack and on the telephone.
• Inspect the handset cord connections at both ends.
• Unplug the telephone and connect it to another modular jack. If it still does not work, and other telephones using the same jack are working, there is a problem with this telephone.

Telephone does not ring or rings too softly.
• Adjust the RINGER switch on the side of the telephone base to a higher setting.
• If there are other telephones on the same line, try disconnecting some of them. Having too many telephones connected can create problems such as low ringer volume or impaired sound quality during calls.

Calls cannot be dialed or are dialed slowly.
• Check the dial mode switch and ensure it is set for your type of dialing service, either TT (touch tone) or DP (dial pulse).

There is a pause during dialing.
• When TONE is pressed, or if TONE is in a memory location, there will be a pause to allow the set to switch from PULSE to TONE.

I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn’t work.
• Make sure your computer is powered on.
• Make sure your Internet connection is working properly.
• Make sure that the software is installed and running for your nontraditional telephone service.
• Make sure to plug your USB telephone adapter into a dedicated USB port on your computer. Do not plug into a multiple port USB hub (USB splitter) that is not powered.
• In a few rare instances, the USB port on your computer may not have enough power. In these instances, try using a USB hub with its own external power supply.
• If you are using a firewall, it may prevent access to your nontraditional telephone service. Contact your service provider for more information.