Quick start guide

E5911/E5912B/E5913B/E5914B
5.8 GHz cordless telephone/
answering system with caller ID/
call waiting
Battery installation & charging

After battery installation, the battery may have enough charge to allow for some calls. For best performance, place the handset(s) in the telephone base or charger(s) and allow to charge for 16 hours before use.

You can keep the battery charged by returning the handsets to the telephone base or chargers after each use. When the battery is fully depleted, a recharge takes about 12 hours. The average talk time on a fully charged battery is about eight hours depending on environmental conditions, and the standby time is approximately five days. Actual battery life will depend on usage conditions and age of battery.

1. Plug the battery securely into the plug inside the handset battery compartment, matching the color-coded label.

2. Place the battery pack and wires inside the compartment.

3. Slide battery compartment cover towards the center until it clicks closed.

4. The battery may have enough charge to allow some calls. For best performance, place the handset in the telephone base or charger to charge for at least 16 hours before first use.

⚠️ Caution: Use only the supplied rechargeable battery or replacement battery (model 27910, part number 89-0099-00-00). To order, visit our website at www.telephones.att.com or call 1 (800) 222-3111. In Canada dial 1 (866) 288-4268.
Getting started

Choose a location for your telephone

Choose a central location close to a telephone jack and a power outlet not connected to a wall switch. The telephone base can be placed on a flat surface or mounted on a standard wall plate. For optimum range and better reception, place the telephone base in a high and open location.

Avoid placing the telephone base too close to:
- Communication devices such as: personal computers, computer routers, television sets, VCRs, wireless routers (wireless broadband, wi-fi, or 802.11) or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock such as on top of the washing machine or work bench.

1. Plug one end of the telephone line cord into the telephone jack at the bottom of the telephone base.

2. Plug the small end of the larger power adapter into the power jack at the bottom of the telephone base.

3. Route cords through slots.

4. Plug the large end of the larger power adapter into an electrical outlet not controlled by a wall switch.

5. Plug the other end of the telephone line cord into a telephone jack.

DSL filter
Optional for DSL users, (see number four in the note section, below.)

NOTES:
1. The mounting bracket must be used for both tabletop use and wall mounting positions.
2. Use only the provided power cord. If you need a replacement, visit our website at www.telephones.att.com or call 1 (800) 222-3111. In Canada dial 1 (866) 288-4268.
3. Be sure to use an electrical outlet not controlled by a wall switch.
4. This power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
5. If you receive high speed internet through your telephone line (commonly referred to as DSL), and you are experiencing interference during telephone conversations and/or your caller ID features are not functioning properly, install a DSL filter to the telephone line between the telephone base and the telephone wall jack. Contact your DSL service provider for a DSL filter.
Quick reference guide

Cordless handset

CID
Press to display caller ID information.

PHONE/FLASH
Press to make or answer a call. During a call, press to receive an incoming call if call waiting is activated.

MUTE/DELETE
While on a call, press to mute microphone. While reviewing the call log, press to delete an individual entry, or press and hold to clear the caller ID log. While predialing, press to delete digits.

SPEAKER
Press to activate handset speakerphone. Press again to resume normal handset use.

Feature menu

> Shows a highlighted item

Feature menu
DIRECTORY
CALL LOG
RINGER VOLUME
RINGER TONE
KEY TONE
LANGUAGE
CLR VOICE MAIL
DIAL TYPE

Using menus
Press \ or \ to scroll through menu items.
Press MENU/SELECT to select or modify a highlighted item.

Press OFF/CLEAR to cancel an operation, back up to the previous menu, or exit the menu display.

NOTE: For more information, please refer to the user's manual.
Quick reference guide

Telephone base

**CHARGE**
On when the cordless handset is properly positioned to charge in the telephone base.

**IN USE**
On when handset is in use, the answering system is answering an incoming call or you are registering a handset.
Flashes while an incoming call is ringing, when another telephone is in use on the same line, or you are de-registering a handset from the telephone base.

**SETUP**
Press to hear setup options.

**MESSAGE COUNTER**
Number of messages (or during playback, message number currently playing).

**CLOCK**
Press to review or set clock.

**X/DELETE**
Press to delete message currently playing; press and hold to delete all old messages.

**REW/REPEAT**
Press to repeat message; press twice to play previous message.

**PLAY/STOP**
Press to start or stop message playback.

**VOICEMAIL**
Flashes when you have new voice mail. This service is provided by your local telephone company, (different from the answering system on the telephone base).

**HANDSET LOCATOR**
Press to make handsets beep.

**ANNC**
Press to review or record announcement; press again to quit.

**RECORD**
Press to record a memo or after pressing ANNC to record an outgoing announcement.

**ANSWER ON**
Press to turn answering system on or off.

**VOLUME**
Press to adjust playback volume.

**/>SKIP**
Press to skip message.

**NOTE:** For more information, please refer to the user’s manual.