User Manual (Part 2)

5.8 GHz 2-Line Corded/Cordless Answering System EP5962

with Caller ID & Call Waiting
You must install and charge the battery before using the telephone

STOP! See page 8 for easy instructions

For customer service or product information, visit our web site at www.telephones.att.com or call 1-800-222-3111

Please also read Important Product Information Enclosed in product package

Add new handsets to make your phone more versatile (see page 41)

Your telephone can accommodate up to eight cordless handsets. You can add new handsets (AT&T model EPS90-2 sold separately) at any time, but each must be registered with the base before use.

The handset provided with your telephone is automatically registered as Handset 1. Additional handsets will be assigned numbers in the order they are registered (2, 3, 4, etc.) up to a maximum of eight handsets.

**NOTE:** In normal operating conditions, up to four handsets at a time can be used. The number of handsets that can be used may be reduced if a handset is experiencing interference or is almost out of range.

Handset 1  Handset 2  Handset 3
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Getting Started

Quick reference guide

Handset

Softkeys
Press a softkey to select an item displayed just above the key.

Off/Clear
During a call, press to hang up.
While using menus, press to cancel an operation, back up to the previous menu, or exit the menu display.

L1/Flash, L2/Flash
Press LINE 1 to make or answer a call on line 1.
Press LINE 2 to make or answer a call on line 2.
During a call, press FLASH to receive an incoming call, if Call Waiting is activated or use for other features requiring FLASH (see page 14).

Speaker
Press to activate handset speakerphone. Press again to switch to normal handset use (earpiece).

Xfer/Intercom
Press to transfer a call or initiate an intercom conversation (see pages 11 & 16).

Volume
Press to adjust voice volume or control the handset ringer volume while ringing.

Screens

Main Menu
Directory ............See page 20
Mailboxes ............See page 28
Setup handset ........See menu
Register .............See page 41

Setup Handset
Ringers ..............See page 18
Low Batt Tone .........See page 18
Keypad Tone ........See page 18
Contrast .............See page 18
Rename ..............See page 18
Getting Started

Quick reference guide

Base/Speakerphone

Telephone function keys (see pages 12-19)

- **SOFTKEYS** Press to select item displayed just above the key.
- **CLEAR** Press to exit current menu or clear an entry.
- **INTERCOM/TRANSFER** Press to begin intercom call or transfer external call.
- **MUTE** Press to silence microphone; press again to resume.
- **FLASH** During a call, press to receive an incoming call, if Call Waiting is activated.
- **VOLUME** Press to adjust speakerphone listening volume or control the base ringer volume while ringing.
- **HEADSET** Press to activate headset.
- **LINE 1** Press, then lift handset to make or answer a call on line 1.
- **LINE 2** Press, then lift handset to make or answer a call on line 2.
- **SPEAKERPHONE** Press to turn speakerphone on or off (begin or end a call).

Answering system function keys (see pages 28-37)

- **ON/OFF LINE 1** Press to turn LINE 1 on or off.
- **ON/OFF LINE 2**.....Press to turn LINE 2 on or off.
- **RECORD** Press to record a memo, phone conversation or outgoing announcement.
- **DELETE** Press to delete messages.
- **MAILBOX LINE 1** Press to play or stop playing Mailbox 1.
- **MAILBOX LINE 2** Press to play or stop playing Mailbox 2.
- **REPEAT** Press to repeat current message or hear previous message.
- **SKIP** Press to hear next message.
Getting Started

Parts checklist

Remember to save your sales receipt and original packaging in case you ever need to ship your telephone for warranty service. Check to make sure the telephone package includes the following:

Base handset
Telephone base
Cordless handset
Battery pack
Battery compartment cover
Belt clip
Charger power adapter
Handset charger
Telephone line cords (2)
Handset cord
Getting Started

Before you begin

About Caller Identification

Caller ID with Call Waiting features in this telephone let you see who’s calling before you answer the phone, even when you’re on another call. These features require services provided by your local telephone company.

Contact your telephone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service).
- You have only Caller ID service, or only Call Waiting service.
- You don’t subscribe to any Caller ID or Call Waiting services.

You can use this phone with regular Caller ID service, and you can use its other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service. There may be fees for these services, and they may not be available in all areas.

Caller ID features will work only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

See Caller ID Operation, beginning on page 24, for more details about how these features work.

Telephone operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office. For best performance, install the telephone base away from electronic equipment, such as personal computers, computer routers, television sets or microwave ovens.

If you receive a call while you are out of range, the handset might not ring — or if it does ring, the call might not connect when you press LINE 1/LINE 2. Move closer to the base, then press LINE 1/LINE 2 to answer the call.

If you move out of range during a phone conversation, you might hear noise or interference. To improve reception, move closer to the base.

If you move out of range without pressing OFF, your phone will be left “off the hook.” To hang up properly, walk back toward the telephone base, periodically pressing OFF until the call is disconnected.
Getting Started

**Telephone base installation (2-line jack)**

If you have a **2-line wall jack**, install the base as shown below. Choose a location away from electronic equipment, such as personal computers, computer routers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.

**Line identification**

To identify phone lines, press **SPEAKERPHONE**, then call one of your telephone numbers. If you hear a busy signal, Line 1 is the number you called. If Line 2 rings, it is the number you called.

**NOTE:** Use only the power cord supplied with this product. If you need a replacement, call 1-800-222-3111.

Be sure to use an electrical outlet not controlled by a wall switch.
Getting Started

**Telephone base installation (separate line jacks)**

If you have **separate wall jacks** for each line, install the base as shown below. Choose a location away from electronic equipment, such as personal computers, computer routers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.

![Diagram of telephone base installation](image)

**Line identification**

To identify phone lines, press **SPEAKERPHONE**, then call one of your telephone numbers. If you hear a busy signal, Line 1 is the number you called. If Line 2 rings, it is the number you called.

**NOTE:** Use only the power cord supplied with this product. If you need a replacement, call 1-800-222-3111.

Be sure to use an electrical outlet not controlled by a wall switch.
Getting Started

Battery & charger installation

Installation of Battery Pack in Handset

Follow the steps below:

1. Remove the battery compartment cover by pressing on the indentation and sliding downward. Place the new battery pack in the handset with the positive and negative poles aligned in the battery compartment.

2. Replace the battery cover by sliding it upwards.

3. Place the handset in its charger, and allow it to charge for at least 10-12 hours. After initial charge, a maintenance charge of 8 hours should be sufficient.

Charging of the Handset Battery Pack

The cordless handset is powered by a rechargeable battery pack. It charges automatically whenever the handset is in its charger. You should charge the battery pack for at least 10-12 hours when you first receive your phone. Average talk time on a fully charged battery is about 8 hours depending on environmental conditions. The battery charge will last for about 4.5 days if you don’t use the phone.

You will know the battery pack needs charging when:

• The low battery message is displayed.

OR

• The handset seems completely dead, the LCD is completely clear and does not respond when you press the keys.

DID YOU KNOW?

An optional spare battery pack can be kept charged in the base for quick replacement when a handset battery becomes depleted and for power failure operation (see page 44).
Getting Started

**Belt clip & accessories**

Install belt clip as shown below if desired.

For hands-free telephone conversations, you can use any industry standard 2.5 mm headset (purchased separately). For best results use an AT&T 2.5 mm headset.

Snap belt clip into notches on side of handset. Rotate and pull to remove.

Plug 2.5 mm headset into jack on side of handset (beneath small rubber cap) or base.

Use DATA port at back of phone to connect fax or modem if desired (data port uses Line 2 only).
Telephone Operation

Basic handset operation

Making and answering calls
To answer an incoming call, press LINE 1 or LINE 2. Press LINE 1 or LINE 2 to make a call on Line 1 or Line 2, then dial a number. Press OFF/CLEAR to hang up.

To preview before dialing, enter digit(s) first, then press LINE 1 or LINE 2 to dial. Press OFF/CLEAR to make corrections as you enter the telephone number.

Hands-free speakerphone calls
To answer a call, press SPEAKER. To make a call, press SPEAKER, then dial a telephone number. During a call you can press SPEAKER to toggle between hands-free speakerphone and normal handset use. Press OFF to hang up.

Last number redial
Select RDL to view the last 5 numbers called (up to 32 digits each). Use the buttons to highlight a number, then press LINE 1 or LINE 2 to dial. Select SELECT then ERASE to delete this number from the redial memory, or SELECT and then SAVE to copy the number into your directory (see page 21).

Mute
During a conversation, select MUTE to silence the microphone. You will see MICROPHONE MUTED in the display. You will be able to hear, but your caller will not be able to hear you until you select MUTE again to resume speaking.
Telephone Operation

Basic handset operation

Hold

During a conversation, select HOLD to place a call on hold. CALL ON HOLD will be displayed for 4 seconds and an H will appear in the upper left corner of the display. Press the corresponding key (LINE 1 or LINE 2) to resume the call.

**NOTE:** If the call is not resumed in five minutes the set will ring. The display will show CALL ON HOLD RING BACK! If the RING BACK is not answered in 30 seconds, the call will end.

If you are on a call on the other line, your call will not be interrupted by the RING BACK for the held line. The call on the held line will end in five minutes with no warning.

Call transfer

During a conversation you can transfer the call to the base or to another handset.

Press XFER to display a list of handsets and base. Use the **^V** buttons to highlight the set you want, then select OK to transfer the call to the remote set. A person at the remote set can press LINE 1, LINE 2, or the INTERCOM/TRANSFER button to receive the transferred call.

**NOTE:** If the transferred call is not answered in 30 seconds, the call will be returned to the originating handset. Thirty seconds later, the display of the originating handset will show CALL ON HOLD RING BACK! If the RING BACK is not answered in 30 seconds, the call will end.

You can announce to the base or to another handset that you will transfer the call to them by selecting HOLD and then pressing XFER. This will send an intercom signal. When the intercom call is answered, you can talk privately. After the intercom call ends (by pressing OFF on the handset or INTERCOM on the base), the call will be transferred.
Telephone Operation

Basic base operation

Making and answering calls
To answer a call, lift the corded handset, press SPEAKERPHONE, or press HEADSET (if a headset is connected).

To make a call, lift the corded handset, press SPEAKERPHONE or press HEADSET, then dial a number. You may choose a line by pressing LINE 1 or LINE 2 before or after you choose your calling method.

To preview a telephone number before dialing, enter digits before choosing your calling method.

Press CLEAR to make corrections as you enter digits.

To hang up, replace the corded handset, press SPEAKERPHONE or press HEADSET.

DID YOU KNOW?
You can record up to four minutes of a phone conversation (see page 35 for more detail).

Last number redial
Select RDL to view the last 5 numbers called (up to 32 digits each). Use the buttons to highlight a number, then press LINE 1 or LINE 2 to dial. Select SELECT then ERASE to delete this number from the redial memory, or SELECT and then SAVE to copy it into your directory (see page 21).

Mute
During a conversation, select MUTE to silence the microphone. You will see MICROPHONE MUTED in the display and the MUTE indicator will light. You will be able to hear, but your caller will not be able to hear you until you select MUTE again to resume speaking.
Telephone Operation

Basic base operation

Hold
During a conversation, select HOLD to place a call on hold. CALL ON HOLD will be displayed for 4 seconds and an H will appear in the upper left corner of the display. Press the corresponding key (LINE 1 or LINE 2) to resume the call.

**NOTE:** If the call is not resumed in five minutes the set will ring. The display will show CALL ON HOLD RING BACK! If the RING BACK is not answered in 30 seconds, the call will end.

If you are on a call on the other line, your call will not be interrupted by the RING BACK for the held line. The call on the held line will end in five minutes with no warning.

Call transfer
During a conversation you can transfer the call to a handset. Press TRANSFER to display a list of handsets. Use the ^V buttons to highlight the set you want, then select OK to transfer the call to the remote set.

**NOTE:** If the transferred call is not answered in 30 seconds, the call will be returned to the base. Thirty seconds later, the base display will show CALL ON HOLD RING BACK! If the RING BACK is not answered in 30 seconds, the call will end.

You can announce to the handset that you will transfer the call to them by selecting HOLD and then pressing XFER. This will send an intercom signal. When the intercom call is answered, you can talk privately. After the intercom call ends (by pressing OFF on the handset or INTERCOM on the base), the call will be transferred.
Telephone Operation

**Options while on calls-Handset and Base**

**To adjust volume**
Press **VOLUME** button(s) on the handset or the base to adjust listening volume. On the base, each button press raises or lowers the volume by one level. The handset volume button increases the volume. When it is at the loudest level, you will hear a series of beeps and the next press will take the volume back to the lowest level. Select **OK** when you are done.

*Note:* You can also use the **VOL** softkey and then or to adjust the volume.

**Call waiting**
If you have Call Waiting service, you will hear a beep if someone calls while you are already on a call. Press the **FLASH** button for the line in use to put your current call on hold and take the new call. You can press **FLASH** at any time to switch back and forth between calls.

**Ring silencing**
Press **CLEAR** while the phone is ringing to silence the ringer temporarily. You can still answer, or let the caller leave a message. The next phone call will ring normally.
Telephone Operation

Options while on calls—Handset and Base

Switching between lines

During a handset call, if you make or answer a call on another line, the line previously in use will be automatically placed on hold. You can press LINE 1 or LINE 2 at any time to switch to the call on the other line, whether you have selected HOLD or not, without dropping either call. Example:

1 Make or answer a call.
2 Press LINE 1 or LINE 2 to make or answer a call on the other line, automatically placing the first call on hold.
3 To return to the first call, press LINE 1 or LINE 2 to select the previous line. You can repeat this step at any time to switch to the call on the other line without dropping either call.

During a base call, you must select HOLD before making or answering a call on another line. Example:

1 Make or answer a call, then select HOLD.
2 Press LINE 1 or LINE 2 to select the unused line, to make or answer a call on the other line.
3 To return to the first call, select HOLD to put your current call on hold, then LINE 1 or LINE 2 to select the previous line. You can repeat this step at any time to switch to the call on the other line without dropping either call.

**NOTE:** While on a call, if a call comes in from the other line, you will hear a brief ring and the display will show INCOMING CALL ON LINE x followed by CID Call Waiting information if applicable.

**NOTE:** If the call is not resumed in five minutes the set will ring. The display will show CALL ON HOLD RING BACK. If the RING BACK is not answered in 30 seconds, the call will end.

If you are on a call on the other line, your call will not be interrupted by the RING BACK for the held line. The call on the held line will end in five minutes with no warning.

Temporary tone dialing

If you have dial pulse (rotary) service, you can switch to touch tone dialing during a call by pressing 0. This can be useful if you need to send tone signals for access to answering systems or long-distance services.
Telephone Operation

Intercom calls

Intercom calls
Press the INTERCOM button at a handset or at the base. Scroll down to highlight the desired handset or base, or highlight GLOBAL PAGE to page all. Select OK to page.

DID YOU KNOW?
Pressing INTERCOM then 0 (for the base), 1-8 (for individual handsets), or the * button (for GLOBAL PAGE) will also make the intercom call.

To answer an intercom page at the handset, press INTERCOM. At the base, lift the corded handset, press SPEAKERPHONE, or press INTERCOM.

When your intercom call is finished, press OFF at the handset (or INTERCOM at the base) to end the call.

Handling incoming calls

During an intercom call, you will hear a beep to alert you if there is an incoming call. You have two options:

• Press LINE 1 or LINE 2 at the handset to answer the outside call and conference it in with your existing intercom conversation.

• Press OFF twice at the handset or INTERCOM once at the base to terminate the intercom conversation, then answer the outside call (see pages 10-13).
Conference calls

3-way conference calls
You can use both outside lines at the same time to set up a three-way conference call.

1. Make or answer a call.
2. Select HOLD.
3. Make a call on the other line.
4. When the call is answered, select CONF.
5. To end the 3-way conference call, select DROP then scroll down to the option you want.
   • To drop line 1, scroll to DROP LINE 1, then select OK.
   • To drop line 2, scroll to DROP LINE 2, then select OK.
   • To end a conference call, scroll to DROP BOTH LINES, then select OK. You can also end a conference call by pressing OFF on the handset. On the base pressing SPEAKERPHONE or hanging up the corded handset will end a conference call.
Telephone Operation

**Handset settings**

**Ringers**

At this menu you can change ring volumes, or turn the ringers off. You can also select one of six ring melodies. You will hear an example of each ring volume level and ring type as you scroll through the choices. Settings are selectable for each line.

Follow the menu instructions to select the volume and melody you prefer, then select **OK** or **SAVE** to confirm.

! **NOTE:** Choose different ringer melodies for the two different lines so you can easily identify which line is ringing.

**Low battery tone**

The handset is factory programmed to alert you with a tone when the battery is low and needs recharging. Select **ON** or **OFF**, then select **OK** to confirm.

! **NOTE:** If you select **OFF** you will not hear the Low battery tone.

**Keypad tone**

The handset is factory programmed to beep at each key-press. Select **ON** or **OFF**, then select **OK** to confirm.

! **NOTE:** If you select **OFF** you will not hear a beep when you press keys.

**Contrast**

At this menu you can adjust the handset screen contrast to one of 16 levels. Use **+** or **-** to select the level you prefer, then select **OK** to confirm.

**Rename**

At this menu you can change the name (up to 14 characters) that appears on your handset screen, and identifies your handset in all Intercom/Transfer menus.

- To enter characters, see “To Enter a Name” on page 21 and use the dial pad chart.

- Select **>** to move the cursor to the right. At this point you can enter a character.

- Select **MORE** for additional options:
  - Select **DEL** to delete characters.
  - Select **SPACE** to enter a space.
  - Select **BACK** to go back to the previous screen.

- Select **SAVE** to store the new name.
Telephone Operation

Base settings

Ringers
At this menu you can change ring volumes, or turn the ringers off. You can also select one of six ring melodies. You will hear an example of each ring volume level and ring type as you scroll through the choices.

Follow the menu instructions to select the volume and melody you prefer, then select **OK** or **SAVE** to confirm.

**NOTE:** Choose different ringer melodies for the two different lines so you can easily identify which line is ringing.

Call screening
Call screening lets you hear messages at the base as callers leave them. Select **ON** or **OFF**, then select **OK** to confirm.

**NOTE** If you selected **OFF** you will not hear messages as callers leave them.

Set pulse/tone
Factory default setting for both lines is **TONE**. Change this to **PULSE** only if you do not have touch-tone dialing service (select line, highlight **TONE** or **PULSE**, then select **OK**).

Keypad tone
The handset is factory programmed to beep at each keypress. Select **ON** or **OFF**, then select **OK** to confirm.

**NOTE** If you selected **OFF** you will not hear beeps at each keypress.

Contrast
At this menu you can adjust the base screen contrast to one of 16 levels. Use or to select the level you prefer, then select **OK** to confirm.

Rename
At this menu you can change the name (up to 14 characters) that appears on your base screen, and identifies your base in all Intercom/Transfer menus. See “Rename” on page 18 for instructions.

Deregister all
Use this option with **EXTREME CAUTION**. It will make all handsets unusable until each one has been re-registered (see page 41-43 for more details about deregistering and re-registering handsets).
Directories

Handset and Base directories

There are separate directories in the handset and the base.

Each directory can store up to 50 entries. Each entry can contain a number up to 32 digits and a name up to 16 letters long. A convenient search feature can help you find and dial numbers quickly (see page 22).

The procedure for entering, editing and dialing directory entries is the same for both the handset and the base.

Timeouts and error tones

If you pause for too long while making an entry the procedure will time out and you will have to begin again. The time out duration is 20 seconds.

If all memory locations are in use, an error tone will sound when you attempt to enter a new number. This means the memory is full, and you will not be able to store a new number until you delete an existing one.
Directories

New directory entries

To enter a number

When the phone is idle, use the dial pad to enter up to 32 digits. When the number is complete, select SAVE.

- Press CLEAR to erase digits if you make a mistake.
- Select PAUSE to enter a dialing pause.

**NOTE:** Use PAUSE to enter a three-second dialing delay in a number if you want the system to wait for a dial tone or access tone before continuing dialing. You may need this for certain banking and long-distance services or to obtain an outside line when using a business telephone system.

To enter a name

Use the dial pad and the chart below to enter a name (up to 16 characters). Each press of a particular key will cause characters to be displayed in the following order:

<table>
<thead>
<tr>
<th>Dial Key</th>
<th>Characters by number of key presses</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2 3 4 5 6 7 8 9</td>
</tr>
<tr>
<td>2</td>
<td>A B C a b c 2</td>
</tr>
<tr>
<td>3</td>
<td>D E F d e f 3</td>
</tr>
<tr>
<td>4</td>
<td>G H I g h i 4</td>
</tr>
<tr>
<td>5</td>
<td>J K L j k l 5</td>
</tr>
<tr>
<td>6</td>
<td>M N O m n o 6</td>
</tr>
<tr>
<td>7</td>
<td>P Q R S p q r s 7</td>
</tr>
<tr>
<td>8</td>
<td>T U V t u v 8</td>
</tr>
<tr>
<td>9</td>
<td>W X Y Z w x y z 9</td>
</tr>
<tr>
<td>0</td>
<td></td>
</tr>
<tr>
<td>*</td>
<td></td>
</tr>
<tr>
<td>#</td>
<td></td>
</tr>
</tbody>
</table>

The cursor moves to the right when you press another dial pad button. Select to enter a space.

- Select CLR to erase letters if you make a mistake.
- Press repeatedly to enter an ampersand (&), apostrophe (‘), comma (,), period (.), or digit 1.
- Press # to enter a pound sign (#).
- Press * to enter an asterisk (*).

Storing the entry

Select SAVE to store your new directory entry. To change it later, see page 23.
Directories

**Directory search-Handset and Base**

Select **MENU**, then scroll to **DIRECTORY**. Select **OK**.

You must use ▲ or ▼ to browse through the directory, or search to find a specific entry. You can press **CLEAR** at any time to exit the directory.

**To browse through the directory**

To browse, use ▲ or ▼ to scroll through all entries one by one.

**To search alphabetically**

To shorten your search, use the telephone dial pad to enter the first letter of a name. You can also scroll through the **DIRECTORY** by using ▲ or ▼.

You can also select **FIND**, enter the name or part of the name, and select **FIND** again.

Press dial pad buttons once for the first letter, twice for the second, three times for the third, as shown on page 21.

**DID YOU KNOW?**

Press * at any time while a directory entry is displayed to jump immediately to the search menu.

**To call a displayed number**

To dial the displayed entry on the handset, press **LINE 1** or **LINE 2**, or press **SPEAKER**.

To dial the displayed entry on the base, press **LINE 1** or **LINE 2**, or press **SPEAKERPHONE**, or lift the corded handset, or press **HEADSET** if a headset is connected to the base.
Directories

To dial, delete or change entries

To dial a number

When any directory entry is displayed:

- Press LINE 1 or LINE 2, or press SPEAKER on the handset.
- Press LINE 1 or LINE 2, or press SPEAKERPHONE, or lift the corded handset from the base, or press HEADSET if a headset is connected to the base.

To delete an entry

When any directory entry is displayed, select EDIT, then DEL.

**NOTE:** Deleted entries cannot be recovered.

To change an entry

When any directory entry is displayed, select EDIT to modify the entry. Select EDIT again, and then select NAME or NUM. The cursor is at the beginning of the name or number.

- Select ▶ to move the cursor to the right.
- Select MORE to see the second editing screen, (DEL, BACK, and PAUSE or SPACE).
- Select DEL to delete the character on the cursor.
- Select PAUSE, when editing a number, to enter a three-second dialing delay.
- Select SPACE, when editing a name, to enter a space.
- Select BACK to go back to the first edit screen.
- Select SAVE when you are done editing the name or number.
- Press CLEAR at any time to back up to the previous screen or exit the menu. If you have not selected SAVE, any changes you have made will be not be saved.
Caller ID Logs

How Caller ID works

If you subscribe to Caller ID service provided by your local phone company, information about each caller will be displayed after the first or second ring.

Information about the last 50 incoming calls is stored in your call log. You can review the call log to find out who has called, return the call without dialing, or copy the caller’s name and number into your directory.

Each log entry is numbered (number 1 is always the most recent). When the call log is full, the oldest entry is deleted to make room for new incoming call information.

If you answer a call before the information appears on the screen, it will not be saved in your call log.

NOTE: Caller ID features will work only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

Handset and Base call logs

There are separate Caller ID logs in each handset and in the base. Actions taken on entries in one log will not affect the other logs. For example, if you delete entries from the base log, they will still appear on the handset(s).

Each call log can store up to 50 entries. Each entry can contain a number up to 14 digits, and a name up to 16 letters long.

The procedure for viewing, dialing, deleting and transferring call log entries to your directory is the same for both the handset and the base.
Caller ID Logs

To review your call log- Handset and Base

To review your call log
To view your Caller ID log select CID, the most recent call is displayed first. Use ¹ or ⁻ to scroll through the list as shown at left.

To return a call
Press SPEAKER/SPEAKERPHONE or LINE 1 or LINE 2 to call the person currently displayed (see page 26 for important dialing options).

Other options
While the CID record is displayed, select MENU to display other options:

• Highlight DIAL OPTIONS to view dialing options (see page 26).

• Highlight DELETE CID, then choose THIS to delete displayed entry or ALL then YES to delete all entries in the call log.

• Highlight SAVE TO MEM to copy the displayed name and number into the directory (see page 23 to edit name or number).

DID YOU KNOW?
While the CID record is displayed, press * (to display dialing options); 4 (to delete the record); or 7 (to save the record into directory).
Caller ID Logs

To dial a call log entry-Handset and Base

When any Caller ID screen is displayed on the handset, press SPEAKER or LINE 1 or LINE 2 to dial the number exactly as it appears on the screen.

When any Caller ID screen is displayed on the base, press SPEAKERPHONE, or LINE 1 or LINE 2, or lift the corded handset, or press HEADSET if a headset is connected to the base to dial the number exactly as it appears on the screen.

Dialing options

Caller ID numbers may appear with an area code that may not be required for local calls, or you may need to add a "1" at the beginning to dial a long distance call. If the number displayed is not in the correct format, you can change how it is dialed.

Select MENU, then * to see a list of dialing options. Select V or ^ to highlight the option you want, then Select DIAL (use line 1) or press LINE 2 to dial.

DID YOU KNOW?

While a CID record is displayed, press # to toggle the dialing options; When the option you want is shown, press LINE 1 or LINE 2 to dial it out.
Caller ID Logs

Messages with Caller ID-Handset and Base

If a caller leaves a message, the Caller ID screen will display **LEFT A MESSAGE** beneath the caller’s name.

To hear the message, press 1 (or select **MENU**, highlight **PLAY MESSAGE**, then select **OK**).

To pause playback, press 3 (or select **MENU**, highlight **PAUSE/RESUME**, then select **OK**). Press 3 again to resume playback.

At the base, messages can only be played through the speaker. You cannot listen to messages through the corded handset.

At the handset, messages are played through the speakerphone. If you prefer to listen privately, you can press **SPEAKER** to switch to earpiece playback.

The answering system plays the message only once, then changes its status from “new” to “old.” You can press **CLEAR** to stop message playback, but no other answering system features are available at this point.

To play back voice messages with full access to all answering system features, please turn to page 31.
Answering System Operation

Message capacity
The answering system can record up to 99 messages for each line, depending on how long each message is. Individual messages can be up to 4 minutes long, but total maximum recording time for all messages is 25 minutes. Messages will remain available for replay until you delete them.

Handset access
In addition to the features described in this section, you can also use your handset to review or delete messages (see page 31).

NOTE: Only one station (handset or base) can access the answering system at a time.
Answering System Operation

Day and time announcements

To set day and time

Before playing each message, the answering system announces the day and time the message was received.

Before using the answering system, you should follow the steps at left to set the day and time, so messages are dated correctly.

Select MENU, scroll to MAILBOXES, then select OK. Scroll to SET DAY/TIME, then select OK.

To set the day, scroll to a day of the week, then select SET. Scroll to the correct day, then select OK.

To set the time, scroll to the current time setting, then select SET. Use the dial pad to enter four digits (08:15), then press 2 for “AM” or 7 for “PM”). Select SAVE when time is entered correctly.
Outgoing announcements

Outgoing announcements are the messages callers hear when calls are answered by the answering system.

The phone is pre-programmed with an announcement that answers calls with “Hello. Please leave a message after the tone.” You can use this announcement, or replace it with a recording of your own voice.

To record your outgoing announcement

Select MENU then follow the steps at left to highlight RECORD NEW OGA, then select OK. At the screen prompt, begin speaking. Speak facing the telephone base from about 9 inches away or speak into the cordless handset microphone. Select STOP when you are finished to hear the announcement you just recorded.

You can record an announcement up to 4 minutes long. Announcements less than 3 seconds long will not be recorded.

NOTE: Each mailbox has its own announcement.

DID YOU KNOW (base only)?

Press and hold RECORD, then press MAILBOX LINE 1/LINE 2 to record an outgoing announcement for the selected line.

To review or delete your announcement

Follow the steps at left to highlight LISTEN TO OGA or DELETE OGA.

NOTE: If you delete your outgoing announcement, calls will be answered with the pre-programmed announcement described above.
**Answering System Operation**

**Message playback**

At the base, press a mailbox button to hear messages. At the handset, select **MAILBOXES**, then choose a mailbox. Messages are played back in order from newest to oldest.

If you have new messages waiting, **PLAY NEW MSG** will appear in both handset and base main menus. After selecting it, the system will announce “Mailbox one (or two)”, then play back new messages only.

**Information during playback of messages**

- **During playback**, the memo or message number, **NEW** or **OLD**, date & time and its length will be displayed on screen (with Caller ID information if available).
- Before each message, you will hear the day and time it was received.
- After the last message, you will see **END OF MAILBOX 1 OR 2 MESSAGES!** on the screen.

**Options during playback**

- **Press VOLUME button** to adjust playback volume.
- **Press REPEAT or select RPT** to repeat message currently playing. During Message Playback mode, this key repeats the current message unless it is pressed within 2 seconds of beginning of message playback, in which case it plays the previous message.
- **Press DELETE or select DEL** to delete message being played back.
- **Select MENU for more options:**
  - Press 5 to pause or resume playback.
  - Press 6 to skip to next message.
- **Press CLEAR or any mailbox button** to stop playback.

**To delete all messages**

To delete all messages, press **DELETE** at the base while the phone is idle. Select a mailbox, then select **DEL** to confirm.

**NOTE:** Use this action with caution. It will delete both new and old messages. It is suggested that you do this only after playback of all messages.
Answering System Operation

Answering mode

In Answer + Record mode, callers are asked to leave a message. In Answer Only mode, callers hear an announcement but cannot leave messages. This option is useful, for example, to notify callers that you will be away for an extended period and request that they call back after a certain date.

To select answering mode

Select MENU then follow the steps at left to select the answering mode for each mailbox. Use the ▼ or ▲ buttons to highlight a selection, then select OK.

Answer Only announcement

When Answer Only is turned on, calls are answered with a pre-recorded announcement that says “We’re sorry, messages to this number cannot be accepted”. You can use this announcement, or replace it with a recording of your own voice.

After turning on the Announce Only feature, follow the steps on page 30 to record your announcement. Callers will hear this announcement only when the Announce Only feature is turned on. Otherwise they will hear the standard announcement asking them to leave a message.
Answering System Operation

**Number of rings before answer**

At this menu you can select how the answering system answers incoming calls. Select or to highlight one of four options:

- Answer calls after 2 rings.
- Answer calls after 4 rings (default).
- Answer calls after 6 rings.
- **Toll Saver** (system answers after 2 rings if you have new messages, and after 4 rings if you have no new messages).

Select **SAVE** to confirm your choice.

See page 28 to turn one or both mailboxes off, so that incoming calls are never answered.
Answering System Operation

Audible message alert

At this menu you can choose whether you want to be alerted when you have new messages waiting.

When the audible message alert is on, the telephone will beep every 10 seconds to alert you when there are new messages waiting.

Select OFF or ON, then select OK.
Answering System Operation

Recording and playing memos and phone conversations

Memos are messages you record yourself. They are saved, played back and deleted exactly like incoming messages. You can record a memo as a reminder to yourself, or leave a message for someone else if others in your household use the answering system.

Note: You can also record a phone conversation. This is also known as 2-way recording.

You can record a memo or phone conversation up to four minutes long. Memos or phone conversations less than one second will not be recorded.

To record a memo (Base Only)

Press RECORD, then press MAILBOX LINE 1/LINE 2 (or select M1 or M2) to record a memo in the selected mailbox. Press MAILBOX LINE 1/LINE 2 (or select STOP) to stop recording.

To record a phone conversation (Base Only)

While you are on a call, press RECORD on the base. The conversation will be recorded into the mailbox associated with the line the call is on. Press MAILBOX LINE 1/LINE 2 or RECORD to stop recording.

Note: The far-end parties will hear a long beep when the recording is initiated. There will be no other indication to them, so to ensure compliance with any state and federal regulations that concern recording a telephone call, you should start the recording process and then inform the caller that you are recording the call.

Note: While you are recording the conversation, you can press CLEAR to stop recording and delete the already-recorded portion of the conversation.

Note: 2-way recordings are never in the "new" message list, because you have already heard them.

To play back a memo or 2-Way Recording

Press a mailbox button to hear messages, memos, and 2-way recordings (see page 31 for other options).
Change security code

You must enter a security code for remote access to the answering system from another telephone.

The security code is factory programmed to 5000, but you should change it to a number known only to you.

To change the code, follow the steps at left. Using the dialpad, enter a four-digit number, then select SAVE.

NOTE: The security number you enter will be applied to both mailboxes.
1. Dial your telephone number from any touch-tone phone.

2. When system answers, enter 4-digit Remote Access Code (“5000” unless you have changed it).

3. Enter remote commands (see list at right).

4. Hang up to end call and save all undeleted messages.

   If you enter no commands, the system will play new messages (or prompt you to enter 5 to hear the help menu if there are no new messages).

   If you enter no commands after playback, you will be prompted to press 5 to hear the help menu.

   If you continue to enter no commands, the call will end.

Answering System Operation

Remote access

A 4-digit security code is required to access your answering system from any touch-tone phone. This code is “5000” by default; see page 36 to change it.

<table>
<thead>
<tr>
<th>Command</th>
<th>Action</th>
</tr>
</thead>
</table>
| 1 or 2 + mailbox (1 or 2) | Play messages | All messages: Press 1 + mailbox number.  
New messages: Press 2 + mailbox number. |
| 3 | Repeat or go back | Press to repeat current message. Press twice to hear previous message. |
| 4 | Skip to next message | Press to skip current message and advance to next message. |
| 5 | Stop | Press to stop any operation (stop playback, stop recording). |
| 6 | Delete message | Press during playback to delete current message. |
| 3 + mailbox (1 or 2) | Delete all messages | Press 3 + mailbox number to clear all messages in selected mailbox.  
*NOTE:* Use this command with caution. It will delete both new and old messages. It is suggested that you use this command only after playback of all messages. |
| 7 + mailbox (1 or 2) | Review announcement | Press 7 + mailbox number to review current outgoing announcement. |
| 8 + mailbox (1 or 2) to begin 5 to stop recording | Record announcement | Press 8, enter mailbox number, then speak after tone. Press 5 to stop recording. |
| 9 + mailbox (1 or 2) | Change answer mode | Press 9 + mailbox number to toggle (Answer+Record or Answer Only mode). |
| 0 + mailbox (1 or 2) | Turn mailbox off | Press 0 + mailbox number to toggle mailbox on or off. |
| 0 + mailbox (1 or 2) | Turn mailbox on | If off, system answers after 10 rings. Enter access code, then 0 + mailbox number. |
| 5 | Exit | End remote access call (or hang up). |
| 5 | Help menu | Press while not listening to messages to hear voice help menu. |
Appendix

Display screen status icons

Status icons

- **T** Line in use (line number shown in phone icon)
- **1T** Handset or Base using answering system (handset or base number followed by "T")
- **C** Phone in use (intercom call); flashes when handset or base is being paged
- **■** Battery power level (see below); Battery charging (animated display). (This icon is only on handset screen.)
- **1-8** Handset identification number
- **M** Microphone is muted
- **H** Call is on hold
- **P** No AC power
- **R** Handset is not yet registered, or searching for base

Battery power levels

- **■■** Battery fully charged
- **■ ■** Approximately half power remaining
- **■ ■ ■** Battery power is low; should be recharged soon
- **■ ■ ■ ■ (flashing)** Battery power is very low and must be recharged
### Display screen messages - Handset and Base

<table>
<thead>
<tr>
<th>Screen display messages</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PHONE ON</td>
<td>The handset or base is in use.</td>
</tr>
<tr>
<td>PHONE OFF</td>
<td>The handset or base is on hook.</td>
</tr>
<tr>
<td>DIRECTORY IS EMPTY</td>
<td>You are accessing an empty directory.</td>
</tr>
<tr>
<td>DIRECTORY IS FULL</td>
<td>You are saving to a full directory.</td>
</tr>
<tr>
<td>MICROPHONE MUTED</td>
<td>The call is on mute.</td>
</tr>
<tr>
<td>HANDSFREE ON</td>
<td>You are using handset speaker. (handset only)</td>
</tr>
<tr>
<td>HANDSFREE OFF</td>
<td>Handset speaker is turned off. (handset only)</td>
</tr>
<tr>
<td>LOW BATTERY</td>
<td>The battery needs to be recharged. (handset only)</td>
</tr>
<tr>
<td>CALL ON HOLD</td>
<td>The call is on hold.</td>
</tr>
<tr>
<td>INCOMING CALL ON LINE 1</td>
<td>There is a call coming in on Line 1.</td>
</tr>
<tr>
<td>INCOMING CALL ON LINE 2</td>
<td>There is a call coming in on Line 2.</td>
</tr>
<tr>
<td>NEW MESSAGES</td>
<td>There are new answering system messages.</td>
</tr>
<tr>
<td>X NEW CALLS</td>
<td>There are new calls in the CID log.</td>
</tr>
<tr>
<td>SEARCHING FOR BASE</td>
<td>The handset has lost communication with the base. (handset only)</td>
</tr>
<tr>
<td>MAILBOX IS BUSY</td>
<td>Another handset (or base) has accessed the answering system.</td>
</tr>
<tr>
<td>LINE 1 IN USE</td>
<td>Another handset (or base) is off-hook on Line 1.</td>
</tr>
<tr>
<td>LINE 2 IN USE</td>
<td>Another handset (or base) is off-hook on Line 2.</td>
</tr>
<tr>
<td>SYSTEM IS BUSY</td>
<td>The maximum number of handset are in use.</td>
</tr>
<tr>
<td>CHECK AC POWER</td>
<td>The system is in power failure mode.</td>
</tr>
</tbody>
</table>
Appendix

Alert tones and indicator lights

Alert tones

<table>
<thead>
<tr>
<th>Tone Description</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>“Beep-Beep-Beep-Beep-Beep”</td>
<td>5 quick beeps: Handset battery is low. Place handset in base to charge the battery.</td>
</tr>
<tr>
<td>“Beep” (Single beep)</td>
<td>Handset registration or programming command successfully completed.</td>
</tr>
<tr>
<td>“Beeeeeeeeeep” (1 long beep)</td>
<td>Error tone (current operation has been unsuccessful; try again).</td>
</tr>
</tbody>
</table>

Indicator lights

- **ON/OFF LINE 1/2**
  - On: Mailbox turned on
  - Flashing: AC power is off. Spare battery is in use.

- **MUTE**
  - On when base microphone is muted.

- **HEADSET**
  - On when headset is in use.

- **SPEAKERPHONE**
  - On when speakerphone is in use.

- **SPARE BATTERY**
  - Steady: Spare battery is charging
  - Flashing: AC power is off. Spare battery is in use.

- **MAILBOX LINE 1/2**
  - Steady: Old messages
  - Flashing: New messages

- **LINE 1/2**
  - Steady: Line in use
  - Slow flash: Line on hold
  - Quick flash: Line ringing

Handset light flashes to announce new messages.
Appendix

Adding new handsets

Your telephone can accommodate up to eight cordless handsets. You can add new handsets (AT&T model EP590-2 sold separately) at any time, but each must be registered with the base before use.

The handset provided with your EP5962 is automatically registered as Handset 1. Additional handsets will be assigned in the order they are registered (HANDSET 2, HANDSET 3, etc).

Before using a new handset, you must first register it with the base. During registration, you must enter the 15-digit ID number of the telephone base. To find this number, go to the base, select MENU, scroll down to DISPLAY BASE ID, then select OK.

To add a new handset:

- Make sure your handset batteries are properly installed and charged.
- The handset will display NO BASE SUBSCRIPTION and ENTER BASE ID alternatively.
- Enter the 15-digit base ID, and then select OK.
- The handset will display PLEASE WAIT!! and then will search for the base.

NOTE: If the registration is successful, the handset will display the new handset number.

NOTE: If the incorrect registration ID is entered and OK is selected, the incorrect ID will be deleted and the handset will display Enter Base ID.
Appendix

Replacing a handset

If you are replacing a handset on a system that has the maximum number of registered handsets (8) or wish to change the assigned handset number of your registered handset, you must first deregister all handsets and then re-register all handsets.

NOTE: Use this option with EXTREME CAUTION. It will make all handsets unusable until each one has been re-registered.

To deregister all handsets:

- Select MENU on the base, scroll to SETUP BASE, then select OK.
- Scroll to DEREGISTER ALL and then select SET. The base will display DO YOU WANT TO DEREGISTER ALL HANDSETS?
- Select YES. All handsets are deregistered and are unusable until each has been re-registered (see page 43).
Appendix

Re-Registering a handset

You can re-register handsets after deregistration from the base. Or you can re-register handsets to a new base unit if you have replaced your base unit for any reason.

During re-registration, you must enter the 15-digit ID number of the telephone base. To find this number, go to the base, select **MENU**, scroll down to **DISPLAY BASE ID**, then select **OK**.

To re-register a handset:

- Make sure your handset batteries are properly installed and charged.
- Your handset will display **SEARCHING FOR BASE**.
- Select **NEW** on the handset. The handset will display **ENTER BASE ID**.
- Enter the 15-digit base ID, and then select **OK**.
- The handset will display **PLEASE WAIT!!** and then will search for the base.

**NOTE:** If the registration is successful, the handset will display the new handset number.

**NOTE:** If the incorrect registration ID is entered and **OK** is selected, the incorrect ID will be deleted and the handset will display **Enter Base ID**.
Appendix

Charging a spare battery

An optional spare battery (AT&T model 103, sold separately) can be kept charged in the base for quick replacement when a handset battery becomes depleted and for power failure operation.

A spare battery requires at least 24 hours to reach full charge.

⚠️ Caution: Only the rechargeable handset battery (AT&T model 102) or optional replacement battery (AT&T model 103) can be charged in the base.

Press latch on side of phone to open drawer, insert battery, then close drawer.

Insert battery with contacts facing up and to the right, as shown.

Power failure operation

In the event of a power failure, a fully charged spare battery in the base will allow you to make and receive calls on the base as well as the system’s cordless handset(s) for 30 to 60 minutes, depending on usage.

In power failure mode, the SPARE BATTERY indicator on the base will flash. You will see CHECK AC POWER in the display and a P will appear in the upper left corner of the display.

⚠️ NOTE: In power failure mode, the base speakerphone volume will be at the lowest level and cannot be adjusted. Also, the base display does not light.
Appendix

In case of difficulty

If you have difficulty with your phone, please try the suggestions below. For Customer Service, visit our web site at www.telephones.att.com, or call 1-800-222–3111.

Telephone does not work at all
- Make sure the battery is installed and charged correctly (see page 8).
- Make sure the AC adapter is plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the modular jack.
- If these suggestions do not work, unplug the base, remove and re-insert the battery, then place the handset in the charger to re-initialize.

Phone does not ring
- Make sure the ringer is on (see pages 18-19).
- Make sure the telephone line cord and AC adapter are plugged in properly (see pages 6-7).
- Move the handset closer to the base.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

If you hear noise or interference during a call
- You may be out of range. Move closer to the base.
- Appliances plugged into the same circuit as the base can cause interference. Try moving the appliance or base to another outlet.
- The layout of your home or office might be limiting the operating range. Try moving the base to another location, preferably on an upper floor.
- Disconnect the base from the modular jack and plug in a corded telephone. If calls are still not clear, the problem is probably in your wiring or local service. Call your local telephone service company.
- Do you have DSL service? If so, you need to have a DSL filter installed at every phone jack that has a phone connected to it. Contact your DSL service provider for filter information.
- Do you have a wireless router or a computer with a wireless LAN card? If so, place the corded base unit and the cordless handset at least 3 feet away from your wireless router, computer, or cordless remote charger to avoid interference.

Buttons don’t work
- If the cordless handset buttons don’t work, try placing the handset in the charger for at least 15 seconds.
- If the corded base buttons don’t work, try unplugging the AC adapter and then plug it back in again.
## Appendix

### In case of difficulty

| Incomplete messages | • If a caller leaves a very long message, part of it may be lost when the system disconnects the call after 4 minutes.  
|                     | • If the caller pauses for more than 7 seconds, the system stops recording and disconnects the call.  
|                     | • If the caller’s voice is very soft, the system may stop recording and disconnect the call.  
|                     | • If the system’s memory becomes full during a message, the system stops recording and disconnects the call.  
| Difficulty hearing messages | • Press **VOLUME** to increase speaker volume.  
| System does not answer after correct number of rings | • Make sure that the answering system is on.  
| | • If Toll Saver is activated, the number of rings changes to two when you have new messages (see page 33).  
| | • In some cases, the system may be affected by the ringing system used by the local telephone company.  
| | • If the memory is full or the system is off, the system will answer after 10 rings.  
| System does not respond to remote commands | • Be sure to enter your Remote Access Code correctly (see pages 36-37).  
| | • Make sure you are calling from a touch-tone phone. When you dial a number, you should hear tones. If you hear clicks, the phone is not a touch-tone telephone and cannot activate the answering system.  
| | • The answering system may not detect the Remote Access Code while your announcement is playing. Try waiting until the announcement is over before entering the code.  
| | • There may be noise or interference on the phone line you are using. Press dial-pad buttons firmly.  
| | **NOTE:** The security number you enter will be applied to both mailboxes.  
| Announcement message is not clear | • When you record your announcement, make sure you speak in a normal tone of voice, about 9 inches from the base.  
| | • Make sure there is no “background” noise (TV, music, etc.) while you are recording.  
| | • You can record your announcement from the cordless handset if announcement is not clear.  

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<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>RF Frequency Band</td>
<td>5744 MHz — 5825 MHz</td>
</tr>
<tr>
<td>Channels</td>
<td>95</td>
</tr>
<tr>
<td>Channel Spacing</td>
<td>864 KHz</td>
</tr>
<tr>
<td>Sensitivity</td>
<td>-93 dBm</td>
</tr>
<tr>
<td>Base Unit Voltage (AC Voltage, 60Hz)</td>
<td>96 — 144 Vrms</td>
</tr>
<tr>
<td>Base Unit Voltage (AC Adapter Output)</td>
<td>8 Vdc</td>
</tr>
<tr>
<td>Handset Voltage</td>
<td>2-3 Vdc</td>
</tr>
<tr>
<td>Charger Voltage (AC Adapter Output)</td>
<td>8 Vdc</td>
</tr>
</tbody>
</table>
Appendix

Remote access wallet card

Use the wallet card below to help you remember commands to control your answering system from any touch tone telephone.

<table>
<thead>
<tr>
<th>Action</th>
<th>Remote Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voice help menu</td>
<td>5</td>
</tr>
<tr>
<td>Play messages</td>
<td>1 + mailbox (all)</td>
</tr>
<tr>
<td>Repeat message</td>
<td>4</td>
</tr>
<tr>
<td>Skip message</td>
<td>6</td>
</tr>
<tr>
<td>Stop</td>
<td>#</td>
</tr>
<tr>
<td>Save messages</td>
<td>Hang up</td>
</tr>
<tr>
<td>Delete message</td>
<td>3</td>
</tr>
<tr>
<td>Delete all messages</td>
<td>3 + mailbox number</td>
</tr>
<tr>
<td>Review announcement</td>
<td>7 + mailbox number</td>
</tr>
<tr>
<td>Record announcement</td>
<td>8 + mailbox number</td>
</tr>
<tr>
<td>Change answer mode</td>
<td>9 + mailbox number</td>
</tr>
<tr>
<td>End remote access call</td>
<td>5 + mailbox number (or hang up)</td>
</tr>
<tr>
<td>Turn mailbox off</td>
<td>0 + mailbox number</td>
</tr>
<tr>
<td>Turn mailbox on turn</td>
<td>0 + mailbox number</td>
</tr>
</tbody>
</table>

NOTE: Use this command with caution. It will delete both new and old messages. It is suggested that you use this command only after playback of all messages.

Call your phone number, then enter your 4-digit access code (preset to 5000).

Messages are played back in order from newest to oldest.

Review announcement ........... 7 + mailbox number
Record announcement .......... 8 + mailbox number
Change answer mode ........... 9 + mailbox number
End remote access call ....... 5 + mailbox number (or hang up)
Turn mailbox off ............. 0 + mailbox number
Turn mailbox on .............. 0 + mailbox number

NOTE: Use this command with caution. It will delete both new and old messages. It is suggested that you use this command only after playback of all messages.

Call your phone number, then enter your 4-digit access code (preset to 5000).

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5.8 GHz 2-Line Telephone/Answering System EP5962

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