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Feature comparison chart

Feature	AT&T Syn248°	AT&T SynJ [°]	AT&T Synapse [®]		
General features					
Extension capacity: base/maximum	24 / 24	10 ext plus base	100 / 100		
Line capacity: base/maximum	8 lines	4 lines	55 lines		
Message waiting indicator (MWI)	Х	Х	Х		
Redial	Х	Х	Х		
Quick dial keys	9	10	10		
2-year warranty	Х	Х	X (5-year available)		
	System fe	atures			
External music on hold*	X (side port SB35025)	Х	Х		
Group mailboxes			Х		
Guest mailboxes			Х		
Line appearance mode	Х	Х	Х		
Outbound call restriction			Х		
Overhead (external) paging	X (side port SB35025) single		X multi		
Paging zones	Х		Х		
Park			Х		
Pickup			Х		
Preset configuration	Х	Х	Х		
Remote admin	Х		Х		
Remote voicemail retrieval	Х	Х	Х		
Ring groups			10 programmable ring groups		
Simultaneous calls: max lines	8	4	55		
SIP trunk gateway, up to 16 SIP trunks			Х		
Supervised transfer	Х	Х	Х		
T-1 gateway, 23 voice channels			Х		
Unified messaging			Х		
Voice message recording capacity**	30 min per extension	180 min per system (shared across extensions)	30 min per extension		





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	System features	(continued)	
Voicemail to email			X
Voicemail, built-in	Х	Х	Х
Web-based administration	Х		Х
Wireless handset		Х	Х
Wireless headset	Х	Х	X
	Call manageme	nt features	
Auto attendant, built-in: schedule/ menus	1 per system (day/night mode)	1 per line	4 per system, 20 menus (day/night/holiday mode)
Call conference	Х	Х	Х
Call forward	Х		Х
Call forward, no answer	Х		Х
Call hold	Х	Х	Х
Call log	Х	Х	Х
Call queue			Х
Call screening		Х	Х
Call transfer, blind	Х	Х	Х
Call waiting	Х	Х	Х
Caller ID, built-in***	Х	Х	Х
Caller name directory match	Х	Х	Х
Deskset paging	Х	X Push to talk	X
Directory	100 system, 50 user	100 per user	100 system, 50 user
Do not disturb	Х	Х	Х
Door phone			Х
Hands-free intercom			Х

* Music-on-hold functionality should only be used in conjunction with music specifically licensed for on-hold use. Licensed on-hold music is available from many third party suppliers. AT&T disclaims any liability arising from the failure to obtain such a license.

** Actual recording time depends on individual message characteristics.

*** Use of caller ID feature requires a subscription available through your local telephone company.

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