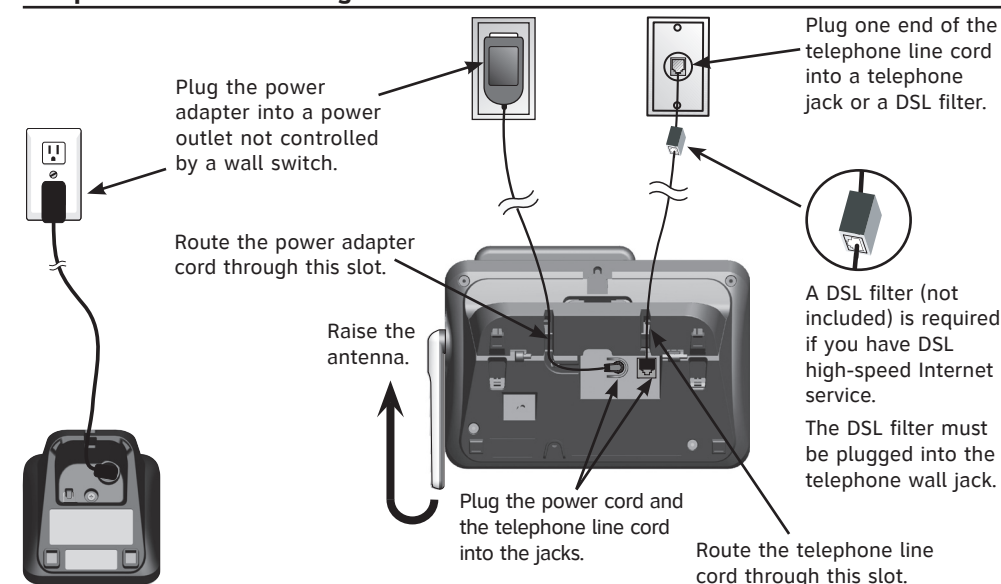




**This quick start guide provides you with basic instructions only. For more complete instructions, refer to your user's manual provided in the package, or see the online user's manual at [www.telephones.att.com/manuals](http://www.telephones.att.com/manuals).**

**Telephone base and charger installation**



**Caution:** Use only the power adapter provided with this product. To obtain a replacement, visit our website at [www.telephones.att.com](http://www.telephones.att.com) or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

**Battery installation**

Install the battery as shown below. Charge your handset(s) before initial use. The battery is fully charged after 16 hours of continuous charging.



**Step 1**  
Plug the battery connector securely into the socket inside the handset battery compartment. Insert the supplied battery with the label **THIS SIDE UP** facing up as indicated.



**Step 2**  
Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.

**CHARGE light**



**Step 3**  
Charge the handset by placing it face forward in the telephone base or charger. The **CHARGE** light on the top of the handset is on during charging.

**Quick reference guide - handset**

**Softkeys (2)**

- Show the menu.
- Select an item or save an entry or setting.

**CHARGE light**

- On when the handset is charging.

**CELLULAR**

- Make or answer a cell call.
- Answer a call waiting call during a cell call.

**HOME/FLASH**

- Make or answer a home call.
- Answer a call waiting call during a home call.

**1**

- Press repeatedly to add or remove **1** in front of the call log entry before dialing or saving it to the directory.

**TONE X**

- Switch to tone dialing temporarily during a call if you have pulse service.
- Toggle the name order when saving a caller ID log entry into directory.

**SPEAKER**

- Make or answer a home or cell call using the speakerphone.
- Switch between the speakerphone and the handset.

**REDIAL/PAUSE**

- Press repeatedly to view the last 10 numbers dialed.
- Press and hold to insert a dialing pause while entering numbers.

**EQ**

- During an outside call, intercom call, message or announcement playback, press to change the quality of the audio to best suit your hearing.

**DIR/VOLUME**

- Scroll up in menus.
- Increase listening volume when on a call or message playback.
- Show directory entries.
- Move the cursor to the left while entering names or numbers.

**MUTE/DELETE**

- Mute the microphone during a call.
- Delete digits while predialing.
- Delete an individual entry while reviewing the redial list, directory or caller ID history.
- Erase a digit or character while entering or editing a directory entry.
- Silence the ringer temporarily.
- Delete a message or announcement during message or announcement playback.

**OFF/CANCEL**

- Cancel an operation, back up to the previous menu, or exit the menu display while using menu.
- Press and hold to return to idle mode.
- Hang up a call.
- Press and hold to erase all the **Missed calls** or **Download fail** messages.
- Silence the ringer temporarily.

**CID/VOLUME**

- Scroll down in menus.
- Decrease listening volume when on a call or message playback.
- Show caller ID history.
- Move the cursor to the right while entering names or numbers in the directory.

**# (pound key)**

- Press repeatedly to display other dialing options when reviewing a caller ID history entry.

**Quick reference guide - telephone base**

**REDIAL/PAUSE**

- Press repeatedly to view the last 10 numbers dialed.
- While entering numbers, **press and hold** to insert a dialing pause.

**HANDSET LOCATOR**

- Press the button to page all system handsets.
- Press and hold to begin handset deregistration.

**VOLUME**

- Adjust the volume during message playback.
- Adjust the volume during a call.
- Adjust the telephone base ringer volume for all lines when in idle mode.

**REPEAT**

- Press to repeat a message or press twice to play the previous message.

**PLAY/STOP**

- Press to start or stop message playback.

**MUTE**

- Mute the microphone during a call.
- Silence the ringer temporarily.

**HEADSET**

- Transfer a call from the telephone base to a connected Bluetooth headset.
- Press to use a connected Bluetooth headset.
- Press to end a call while you are using the Bluetooth headset.

**CANCEL**

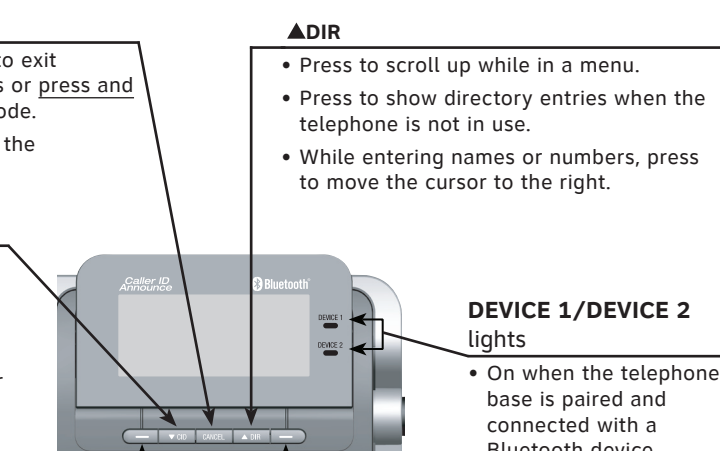
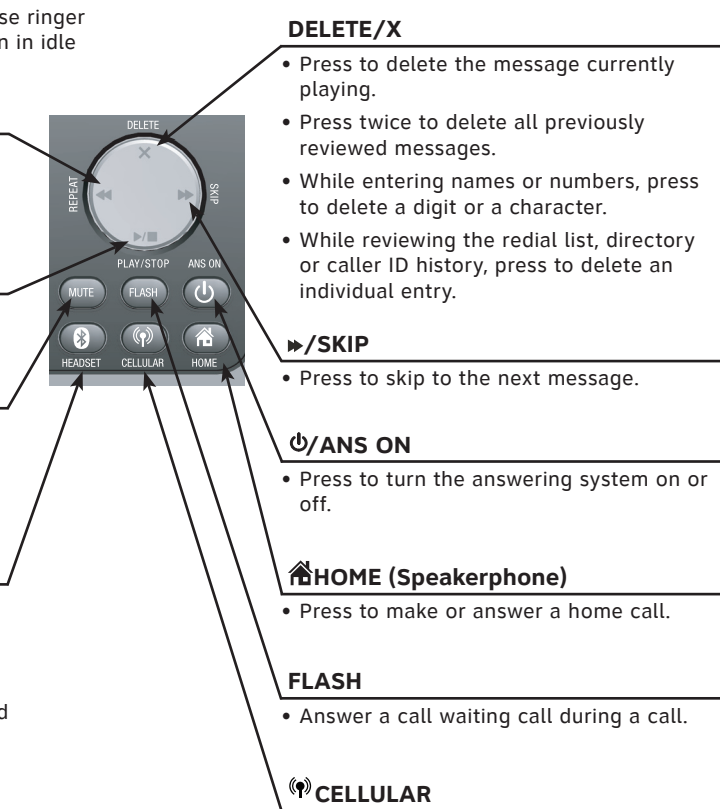
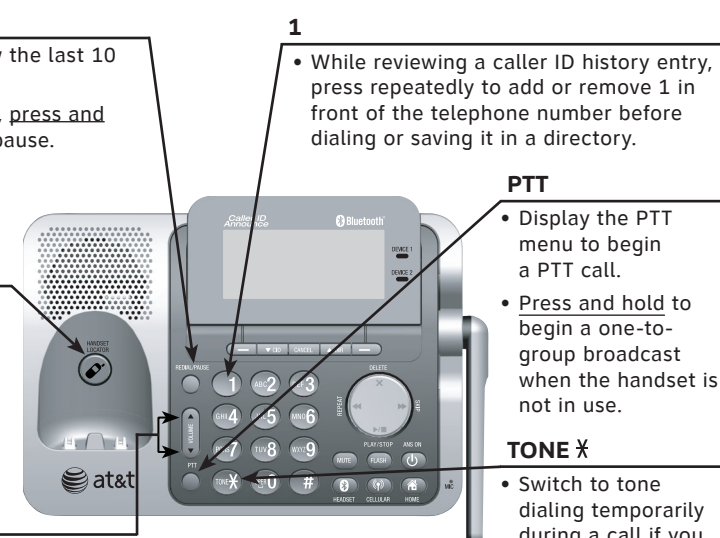
- While in a menu, press to exit without making changes or **press and hold** to return to idle mode.
- Press and hold to erase the displayed messages.

**CID**

- Press to scroll down while in a menu.
- Press to review the caller ID log.
- While entering names or numbers, press to move the cursor to the left.

**Softkeys (2)**

- Press to select the menu item displayed above the key.



**Initial settings**

**We recommend you program your telephone system before use.**

The following are a few examples of common features to set before using the telephone. Refer to the **Handset and telephone base settings** and **Answering system settings** in the user's manual for detailed instructions on setting all telephone features.

<p><b>Set date/time</b></p> <p>Set the date/time before using the answering system.</p> <p><b>Using a cordless handset or the telephone base:</b></p> <ol style="list-style-type: none"> <li>1. <b>MENU</b> -&gt; <b>▼</b> or <b>▲</b> -&gt; <b>Set date/time</b> -&gt; <b>SELECT</b>.</li> <li>2. Enter the month, day and year using the dialing keys -&gt; <b>SET</b>.</li> <li>3. Enter the hour and minute using the dialing keys.</li> <li>4. <b>▼</b> or <b>▲</b> to choose <b>AM</b> or <b>PM</b> -&gt; <b>SET</b>.</li> </ol>
<p><b>Record your own announcement</b></p> <p>Your outgoing announcement plays when calls are answered by the answering system. You can use the preset announcement to answer calls, or replace it with your own recorded announcement.</p> <p><b>Using a cordless handset or the telephone base:</b></p> <ol style="list-style-type: none"> <li>1. <b>MENU</b> -&gt; <b>▼</b> or <b>▲</b> -&gt; <b>Answering sys</b> -&gt; <b>SELECT</b>.</li> <li>2. <b>SELECT</b> to select <b>Announcement</b> -&gt; <b>RECORD</b>.</li> <li>3. Facing the handset or telephone base, record your announcement and press <b>STOP</b> to end recording.</li> </ol>
<p><b>Number of rings</b></p> <p>You can set the answering system to answer an incoming call after 2, 3, 4, 5 or 6 rings, or toll saver. If you choose toll saver, the answering system answers a call after two rings if you have new messages, or after four rings when there are no new messages.</p> <p>If you want the built-in answering system instead of the voicemail to answer a call, you should set the answering system to answer a call at least two rings before the voicemail is set to answer. Contact your telephone service provider for information on your voicemail settings.</p> <p><b>Using a cordless handset or the telephone base:</b></p> <ol style="list-style-type: none"> <li>1. <b>MENU</b> -&gt; <b>▼</b> or <b>▲</b> -&gt; <b>Answering sys</b> -&gt; <b>SELECT</b>.</li> <li>2. <b>▼</b> or <b>▲</b> -&gt; <b>Ans sys setup</b> -&gt; <b>SELECT</b>.</li> <li>3. <b>▼</b> or <b>▲</b> -&gt; <b># of rings</b> -&gt; <b>SELECT</b>.</li> <li>4. <b>▼</b> or <b>▲</b> -&gt; choose among <b>6, 5, 4, 3, 2</b> or <b>Toll saver</b> -&gt; <b>SET</b>.</li> </ol>
<p><b>Ringer volume</b></p> <p>You can set the ringer volume level to one of the six levels or turn the ringer off.</p> <p><b>Using a cordless handset or the telephone base:</b></p> <ol style="list-style-type: none"> <li>1. <b>MENU</b> -&gt; <b>▼</b> or <b>▲</b> -&gt; <b>Ringers</b> -&gt; <b>SELECT</b>.</li> <li>2. <b>SELECT</b> to select <b>Ringer volume</b>.</li> <li>3. <b>▼</b> or <b>▲</b> -&gt; <b>All lines, Home, Cell-D1</b> or <b>Cell-D2</b> -&gt; <b>SELECT</b>.</li> <li>4. <b>▼</b> or <b>▲</b> to choose the desired level -&gt; <b>SET</b>.</li> </ol>

## Bluetooth setup

The following are a few common Bluetooth features to set. Refer to the **Bluetooth setup** section in the user's manual provided in the package for more details.

When you pair a Bluetooth cell phone or Bluetooth headset to the telephone base, keep the device within 15 feet of the telephone base for optimal performance.

Add a cell phone	
<b>To pair and connect a cell phone using the telephone base:</b>	
1. <b>MENU</b> -> ▼ or ▲ -> <b>Bluetooth</b> -> <b>SELECT</b> .	
2. <b>SELECT</b> to select <b>Add device</b> .	
3. ▼ or ▲ -> <b>Add cellular</b> -> <b>SELECT</b> .	
4. Disconnect the cell phone from any Bluetooth device -> <b>NEXT</b> .	
5. Place the cell phone next to the telephone base.	
6. <b>NEXT</b> to turn on the telephone base discoverable mode.	
7. Turn on the Bluetooth feature of your cell phone and search for or add new advices.	
8. Enter the cell phone passcode (typically <b>0000</b> ) if required -> <b>SET</b> .	
9. Enter the PIN (default PIN: <b>0000</b> ) of the telephone base into your cell phone.	
Add a headset	
<b>To pair and connect a headset using the telephone base:</b>	
1. <b>MENU</b> -> ▼ or ▲ -> <b>Bluetooth</b> -> <b>SELECT</b> .	
2. <b>SELECT</b> to select <b>Add device</b> .	
3. ▼ or ▲ -> <b>Add headset</b> -> <b>SELECT</b> .	
4. Disconnect your headset from any Bluetooth device -> <b>NEXT</b> .	
5. Set your headset to discoverable mode -> <b>NEXT</b> .	
6. ▼ or ▲ to choose your headset -> <b>SELECT</b> .	
7. Enter the PIN (typically <b>0000</b> ) of your headset and press <b>NEXT</b> .	
Download directory	
Before downloading a directory, make sure the cell phone is paired, active, and connected to your <b>TL96271/TL96371/TL96471</b> .	
<b>To download a cell phone directory using the telephone base:</b>	
1. <b>MENU</b> -> ▼ or ▲ -> <b>Bluetooth</b> -> <b>SELECT</b> .	
2. ▼ or ▲ -> <b>Download dir</b> -> <b>SELECT</b> .	
3. ▼ or ▲ to select the desired device if necessary -> <b>SELECT</b> .	
4. ▼ or ▲ -> <b>Phone memory, SIM card only</b> or <b>Phone and SIM</b> -> <b>SELECT</b> .	
5. Enter the cell phone passcode if necessary, then press <b>SET</b> .	
6. Press <b>OK</b> to return to the <b>Bluetooth</b> menu when the download is complete.	

## Telephone operation

Operation	Steps
Making a call	<p><b>To make a home call</b></p> <p><b>Using a cordless handset:</b> Press <b>HOME</b> or <b>SPEAKER</b> -&gt; Enter the telephone number.</p> <p><b>Using the telephone base:</b> Press <b>HOME</b> -&gt; Enter the telephone number.</p> <p><b>To make a cell call</b></p> <p><b>Using a handset or the telephone base:</b> Press <b>CELLULAR</b> -&gt; Enter the telephone number -&gt; <b>DIAL</b>.</p>

## Telephone operation (continued)

On-hook dialing (predialing)	<p><b>To predial a home call</b></p> <p><b>Using a cordless handset:</b> Enter the telephone number -&gt; Press <b>HOME</b> or <b>SPEAKER</b> to call.</p> <p><b>Using the telephone base:</b> Enter the telephone number -&gt; Press <b>HEADSET</b> or <b>HOME</b> to call.</p> <p><b>To predial a cell call</b></p> <p><b>Using a handset or the telephone base:</b> Enter the telephone number -&gt; Press <b>CELLULAR</b> to call.</p>
Answering a call	<p><b>To answer a home call</b></p> <p><b>Using a cordless handset:</b> Press <b>HOME</b> or <b>SPEAKER</b>.</p> <p><b>Using the telephone base:</b> Press <b>HEADSET</b> or <b>HOME</b>.</p> <p><b>To answer a cell call</b></p> <p><b>Using a handset or the telephone base:</b> Press <b>CELLULAR</b>.</p>
Ending a call	<p><b>To end a home call</b></p> <p><b>Using a cordless handset:</b> Press <b>OFF</b> or return the handset to the telephone base or charger.</p> <p><b>Using the telephone base:</b> Press <b>HOME</b>.</p> <p><b>To end a cell call</b></p> <p>Press <b>OFF</b> on a cordless handset or <b>CELLULAR</b> on the telephone base.</p>
Handset speakerphone	During a call, press <b>SPEAKER</b> to switch between handsfree speakerphone and normal handset use.
Redial	<p><b>To dial a redial entry using the home line</b></p> <p><b>Using a cordless handset:</b> Press <b>REDIAL</b> repeatedly to select the desired entry -&gt; <b>HOME</b> or <b>SPEAKER</b> to call.</p> <p><b>Using the telephone base:</b> Press <b>REDIAL</b> repeatedly to select the desired entry -&gt; <b>HOME</b> to call.</p> <p><b>To dial a redial entry using the cell line</b></p> <p>Press <b>REDIAL</b> repeatedly to select the desired entry -&gt; <b>CELLULAR</b> on the handset or telephone base to call.</p>
Volume control	Press <b>VOLUME</b> ▼ to decrease or press <b>VOLUME</b> ▲ to increase the listening volume during a call.
Call waiting (Requires subscription from telephone service provider)	<p><b>On home line</b></p> <p>Press <b>FLASH</b> on the handset or on the telephone base to put current call on hold and to take the new call; press again to switch back and forth between calls.</p> <p><b>On cell line</b></p> <p><b>Using a handset</b> Press <b>CELLULAR</b> to put current call on hold and to take the new call; press again to switch back and forth between calls.</p> <p><b>Using the telephone base</b></p> <p>Press <b>SWAP</b> to switch. To switch back, press <b>OPTION</b> -&gt; ▼ or ▲ to highlight <b>Swap</b> -&gt; <b>SELECT</b>.</p>

## Caller ID

This product supports caller ID services offered by most telephone service providers. The telephone stores caller ID information of the last 50 incoming calls in the telephone base. This information is common to all devices.

Missed call indicator	
When a handset or the telephone base is in idle mode and has new or missed calls, its screen shows <b>XX Missed calls</b> .	
You can erase the missed call indicator either by reviewing the call log one by one, or by <u>pressing and holding</u> <b>CANCEL</b> on the handset or the telephone base in idle mode.	
Review and dial a number in the call log	
1. <b>CID</b> in idle mode -> ▼ or ▲ to select the desired line -> <b>REVIEW</b> .	
2. ▼ or ▲ to scroll through the list.	
3. <b>HOME</b> or <b>SPEAKER</b> on the handset or <b>HOME</b> on the telephone base to dial with the home line.	
<b>-OR-</b>	
Press <b>CELLULAR</b> on the handset or the telephone base to dial with the cell line.	
Caller ID announce	
When this feature is on and you have an incoming call, the handset and/or base speaks "Call from..." and the name of the caller based on the directory or caller ID information. You can turn this feature off for the base or each individual handset.	
1. <b>MENU</b> -> ▼ or ▲ -> <b>Settings</b> -> <b>SELECT</b> .	
2. ▼ or ▲ -> <b>Caller ID Annc</b> -> <b>SELECT</b> .	
If you are using a handset, ▼ or ▲ to choose <b>Handset</b> or <b>Base</b> -> <b>SELECT</b> .	
3. ▼ or ▲ -> choose <b>On</b> or <b>Off</b> -> <b>SET</b> .	

## Directory

The home directory can store up to 200 entries, which are shared by all system devices.

Operation	Steps
Adding an entry in the home directory	1. <b>MENU</b> -> ▼ or ▲ -> <b>Directory</b> -> <b>SELECT</b> .
	3. <b>OPTION</b> to select <b>Home</b> .
	4. <b>SELECT</b> to select <b>Add contact</b> .
	5. Enter a telephone number up to 30 digits -> <b>NEXT</b> .
	6. ▼ or ▲ to select <b>Home, Cell, Work</b> or <b>Other</b> -> <b>NEXT</b> .
	7. Enter a name up to 15 characters -> <b>SAVE</b> .
Searching/dialing an entry	1. <b>DIR</b> in idle mode -> ▼ or ▲ to select the desired line -> <b>REVIEW</b> .
	2. Press ▼ or ▲ to browse through the directory, or press the dialing keys (0-9) to start a name search.
	3. Press <b>HOME</b> or <b>SPEAKER</b> on a handset to call using the home line.
	<b>-OR-</b>
	Press <b>HOME</b> on the telephone base to call using the home line.
	<b>-OR-</b>
	Press <b>CELLULAR</b> on the handset or on the telephone base to call using the cell line.

## Answering system

### About answering system and voicemail

Your telephone has separate indicators for two different types of voice messages: those left on the built-in answering system and those left at your telephone service provider's voicemail. To listen to messages recorded on the built-in answering system, refer to the **Message playback** section on the following page; to listen to voicemail, contact your telephone service provider for more information.

## Answering system (continued)

Turn answering system on/off		
The answering system must be turned on to answer and record messages.		
<b>Using the telephone base:</b>		
• Press <b>ANS ON</b> to turn the answering system on or off. If the answering system is turned on, it announces, "Calls will be answered." If the answering system is turned off, it announces, "Calls will not be answered."		
Message alert tone		
When this feature is on, and there is at least one new message, the telephone base beeps every 10 seconds.		
<b>Using a cordless handset or the telephone base:</b>		
1. <b>MENU</b> -> ▼ or ▲ -> <b>Answering sys</b> -> <b>SELECT</b> .		
2. ▼ or ▲ -> <b>Ans sys setup</b> -> <b>SELECT</b> .		
3. ▼ or ▲ -> <b>Msg alert tone</b> -> <b>SELECT</b> .		
4. ▼ or ▲ -> choose <b>On</b> or <b>Off</b> -> <b>SET</b> .		
Call screening		
Use this feature to choose whether incoming messages can be heard over at telephone base when they are being recorded. If you turn call screening on, you hear the incoming message at the telephone base. While monitoring an incoming message, you can answer the call by pressing <b>HOME</b> or <b>SPEAKER</b> on the handset, or <b>HOME</b> on the telephone base.		
<b>Using a cordless handset or the telephone base:</b>		
1. <b>MENU</b> -> ▼ or ▲ -> <b>Answering sys</b> -> <b>SELECT</b> .		
2. ▼ or ▲ -> <b>Ans sys setup</b> -> <b>SELECT</b> .		
3. <b>SELECT</b> to select <b>Call screening</b> .		
4. ▼ or ▲ -> choose <b>On</b> or <b>Off</b> -> <b>SET</b> .		
Message playback		
<b>Using the telephone base:</b>		
Press <b>PLAY</b> when the telephone base is in idle mode.		
<b>Using a handset:</b>		
1. <b>MENU</b> .		
2. <b>SELECT</b> to select <b>Play messages</b> .		
Options during playback		
Feature	On the telephone base	On a handset
Adjust playback volume	Press <b>VOLUME</b> /▲	Press <b>VOLUME</b> or <b>VOLUME</b> ▲
Stop playback	Press <b>STOP</b>	Press <b>OFF</b>
Skip to the next message	Press <b>SKIP</b>	Press <b>SKIP</b>
Repeat the message	Press <b>REPEAT</b>	Press <b>REPEAT</b>
Play the previous message	Press <b>REPEAT</b> twice	Press <b>REPEAT</b> twice
Delete the message	Press <b>DELETE/X</b>	Press <b>DELETE</b>

For more detailed instructions, please refer to the **TL96271/TL96371/TL96471 DECT 6.0 cordless telephone/answering system with BLUETOOTH® wireless technology** user's manual provided in your package, or see the online user's manual at [www.telephones.att.com/manuals](http://www.telephones.att.com/manuals).

For customer service or product information, visit our website at [www.telephones.att.com](http://www.telephones.att.com) or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

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